



Doctor's Portal User Manual for Antelehealth

A step-by-step user guide to getting started on the Doctor's portal for v4.0 of the Antelehealth provider-to-provider telemedicine platform



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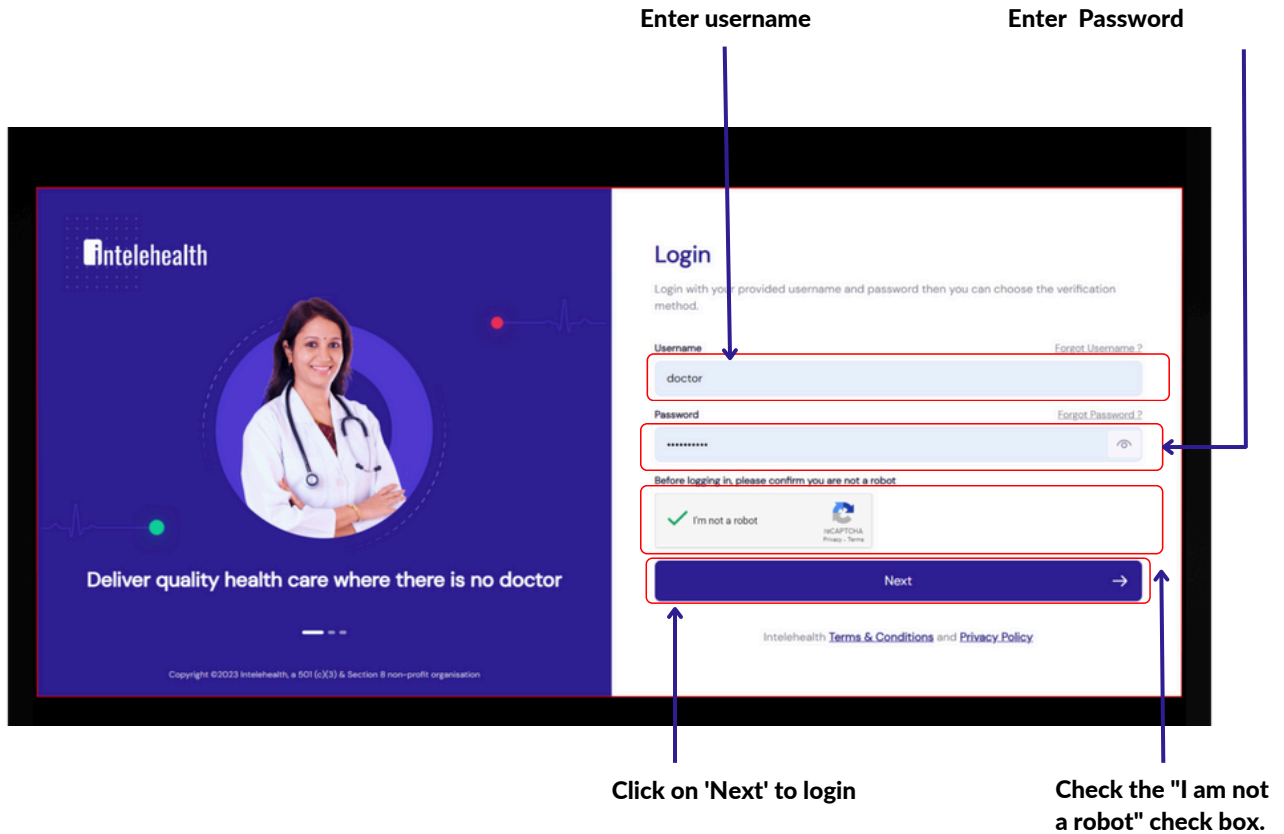
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INTRODUCTION

Welcome to the Intelhealth Doctor Portal user manual!

This guide will help the doctor view the complaints and see the pictures of the patient sent by the health workers through the Intelhealth application. This doctor portal is a tool where doctors can provide medications, diagnoses, investigations, and other health advice.

LOGIN SCREEN



To login to the dashboards:

Step-1: Enter the URL provided by Intellehealth in the browser

Step-2: Enter the username and password

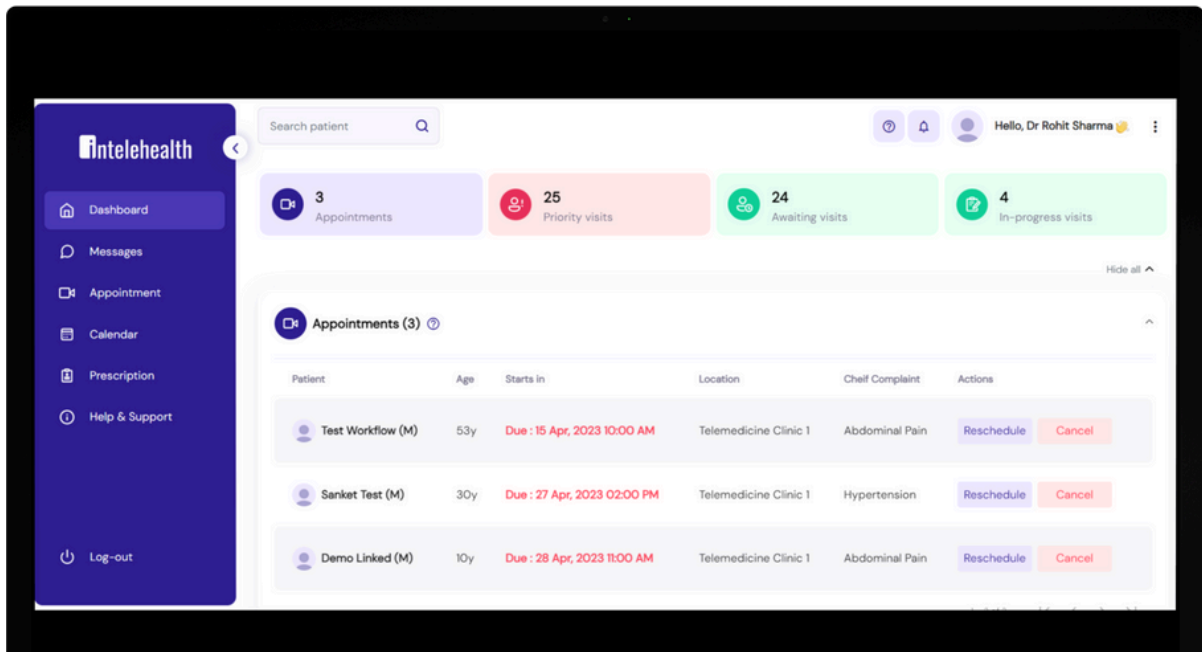
Step-3: I am not a robot

Step-4: Click on 'Next'

Tips

- Before logging in, make sure you have a stable internet connection.
- The username and password are case-sensitive. Please ensure that you enter the same username and password as provided by the organization.
- Because of security reasons, we recommend to change your password as frequently as every 3 months.
- Do not write your passwords in an unsecured location.
- Do not share your password with anyone on the phone, WhatsApp, Email, etc.
- Nobody from Intellehealth will ever ask you for your password. Do not share your password with anyone.

HOME SCREEN

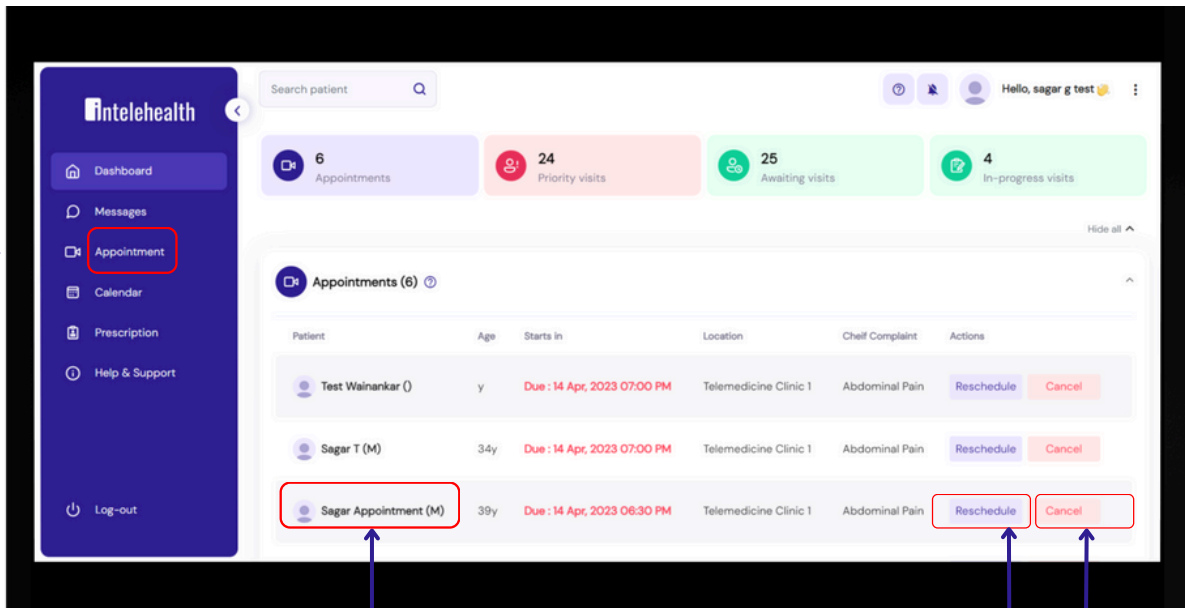


On the home screen, the user can view:

- **Tabs above, show the total number of patient visits under a following visit status:**
 1. **Appointment** - The appointment booked by the HW will be shown under this section.
 2. **Priority visits**- This shows the total number of patient visits that are marked as critical by the Health Worker. These are yet to be seen by the doctor.
 3. **Awaiting Consult** -This shows the total number of patient visits that are not marked as critical by the Health Worker but are yet to be seen by the doctor.
 4. **In Progress Visits** - This shows the total number of patient visits for which the doctor have started the visit note but has not completed giving the final prescription.
- **Find patient** -Using this bar, patients can be searched for by name and patient ID.
- **Profile**-Doctor will be able to view their profile details here.
- **My Account** -They can enter, edit, or view all their personal information. Also, they can add or create their signature under this section.
- **Change password**- Doctor will be able to change the profile password.
- **Change language**- Doctor will change the language.
- **Log ou** -Logout from the Intellehealth's Doctor Portal.
- **Calendar** - Using this, doctors can set their availability schedule.
- **Prescription** - Under this, doctors can see the list of all the prescriptions given by them.

APPOINTMENTS

Appointments - Under this, we can see the list of all the appointments booked by the HW. To view patient's details, click on the respective patient's name.



Click on the 'Appointment' to see the appointment list.

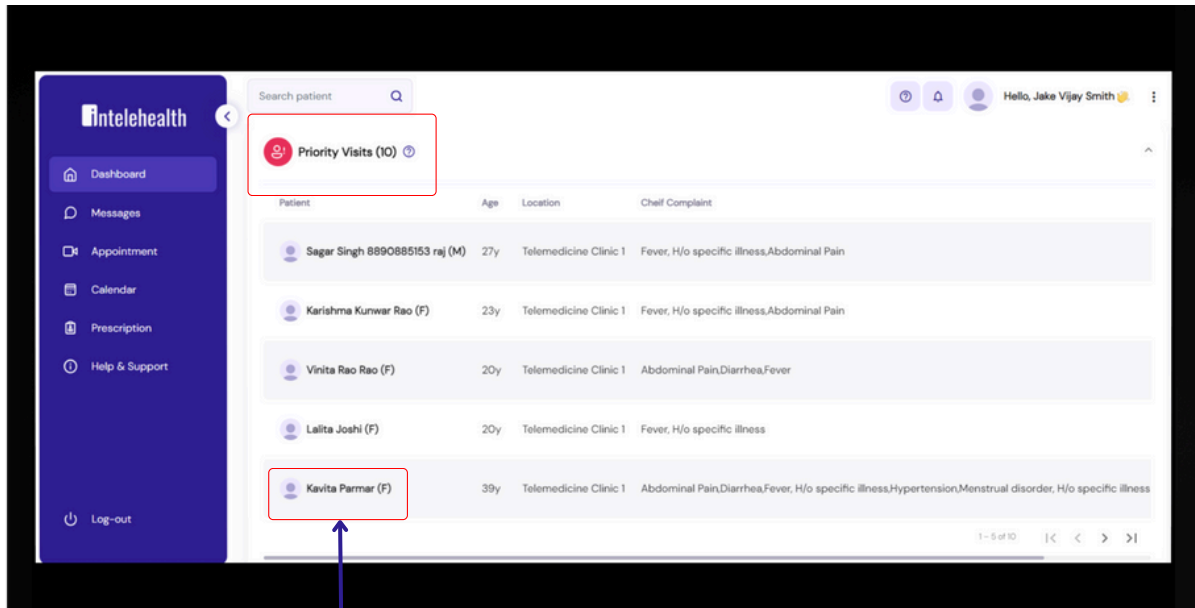
Click on patient's name to view their details.

Click on the 'Reschedule' to Reschedule the appointment

Click 'cancel' to cancel the appointment

Press confirm

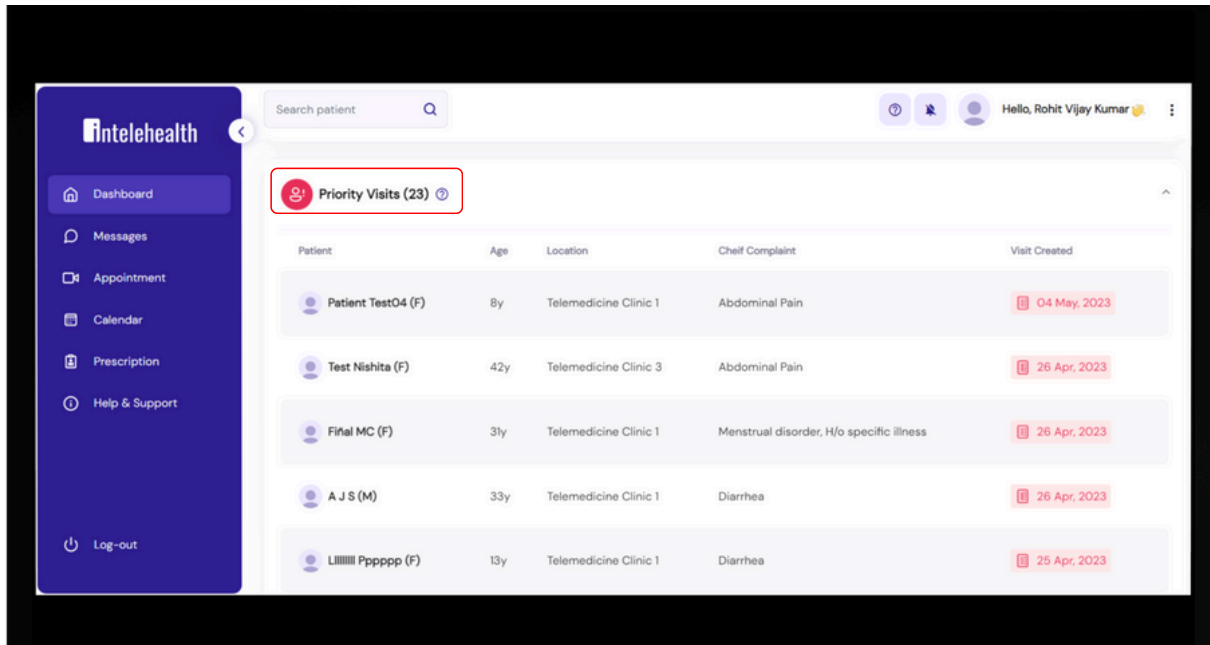
PRIORITY VISITS



Click on Patient's name
to start a visit note.

Priority visits- This shows the total number of patient visits that are marked as critical by the Health Worker. These are yet to be seen by the doctor.

AWAITING VISITS



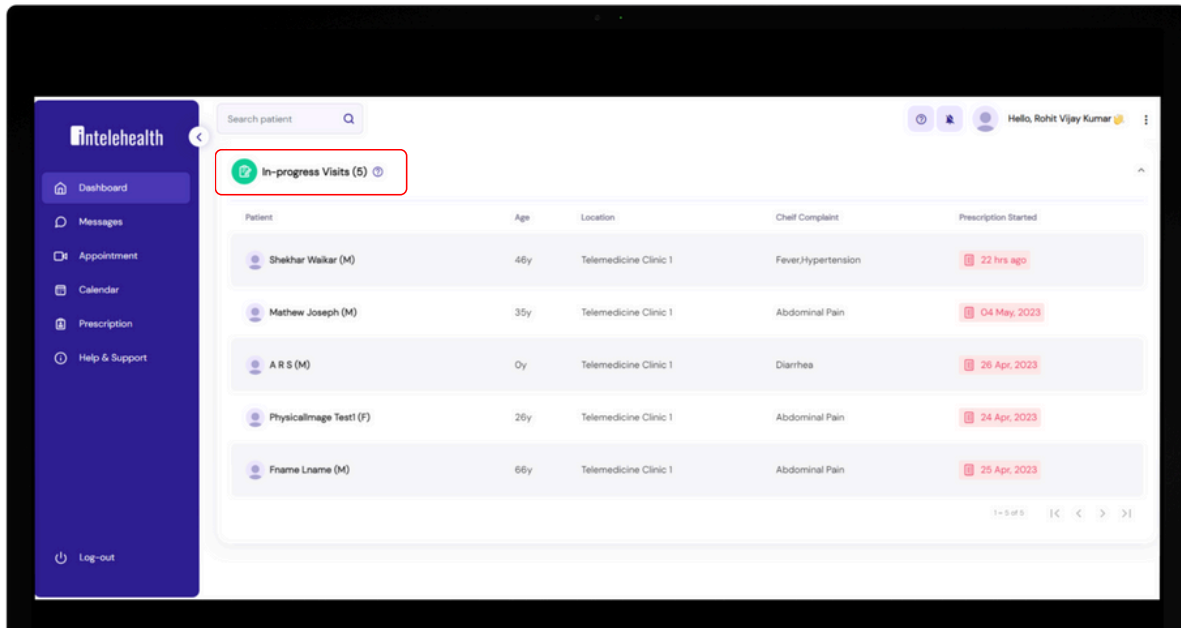
Under this section, you will see all the patient's visits which are awaiting consultation from the doctor.

Click on Patient's ID to view the visit details. Also, you can search for a particular patient using the bar above.

Tips-

- In order to hide/unhide the side navigation bar, use this button.
- Click on '>' sign to view the next 5 records.

IN PROGRESS VISITS



Under this section, you will see all the patient's visits for which the doctor have started the visit note but has not completed giving the final prescription.

- Click on the Patient ID to go to the Visit Summary page.
- In order to hide/unhide the side navigation bar, use this button.
- Click on the '>' sign to view the next 5 records.

VISIT SUMMARY PAGE

On Patient's Visit Summary Screen, the doctor can view all the details collected by the HW during registration.

- This contains all the patient's information such as Name, Age, Gender, DOB, Village, Contact details, etc.
 - Past Visits
 - Presenting complaints
 - Family History
 - Past Medical History
 - Vitals
 - Physical Examination
 - Additional Documents
-
- **Patient Interaction** :This history note and physical exam note was generated by the Health Worker with the support of the Intelehealth mobile application. It collects only preliminary findings and may not gather all of the patient's clinical information, especially sensitive information or complex physical exam information which is hard for the Health Worker to collect. Please verify crucial clinical information and collect any additional information you require by speaking with the patient directly.

VISIT SUMMARY PAGE

Patient Information

The screenshot displays the Intellehealth interface for a patient's visit summary. The left sidebar contains navigation options: Dashboard, Messages, Appointment, Calendar, Prescription, Help & Support, and Log-out. The main content area shows the patient's profile for Jen Tile (M), ID 12WMMW-6. A red box highlights the patient's basic information: Name, Age (32 years), Address (Jalgaon : Chopda), Occupation (NA), National ID (Abcdhkaagejhsj), and Contact no. (+919975046872). Below this, the 'Current visit summary' tab is active, showing a red box around the 'Consultation details' section. This section lists: Visit ID (****6030), Visit created (10 May, 2023), Appointment on (10 May, 2023), Status (Awaiting Visit), Location (Telemedicine Clinic 1), and Provided by (Nurse : Jane Test Smith). The user 'Hello, Rohit Vijay Kumar' is logged in.

Vitals and Chief Complaints

The screenshot shows the 'Vitals' and 'Check-up reason' sections of the Intellehealth interface. The 'Vitals' section, highlighted with a red box, lists: Height (cm) 157, Weight (kg) 60, BMI 24.34, BP 96 / 70, HR No information, Temperature (F) 99.99, SpO2 (%) 98, and Respiratory Rate No information. The 'Check-up reason' section, also highlighted with a red box, shows a 'Chief Complaint' of 'Fever (H/o specific illness)'. Under 'Fever', it lists: Duration (3 Days), Nature of fever (All day/ Constant), Timing (Evening), Severity (High), and Patient recently measured fever using a thermometer (08/May/2023, Body Temperature (F)). Under 'H/o specific illness', it lists: Patient reports (None) and Recent H/o specific events (No recent h/o travel). The user 'Hello, Rohit Vijay Kumar' is logged in.

VISIT SUMMARY PAGE

Physical examination and Medical History

The screenshot displays a digital health interface with two main sections highlighted by red boxes:

- Physical examination:** This section includes a list of general exams on the left and corresponding findings on the right.
 - General exams
 - Eyes: Jaundice: jaundice seen.
 - Eyes: Pallor: None
 - Arm: Pinch skin* - appears slow on pinch test.
 - Nail abnormality: clubbing.
 - Nail anemia: Nails are pale.
 - Ankle: pedal edema in right foot.
- Medical History:** This section includes a list of patient history items on the left and corresponding details on the right.
 - Patient history
 - Medical History: Hospitalization
 - Allergies: No known allergies.
 - Chewing tobacco status: Do not Chew tobacco.
 - Smoking history: Patient was a smoker - No. of cigarettes smoked/day: :2.
 - Alcohol use: Denied to answer.
 - Drug history: No recent medication.
 - Family history

At the bottom right of the interface, there are two circular icons: a blue one with a white 'D' and a blue one with a white 'D'.

Additional Document

The screenshot displays a digital health interface with two main sections highlighted by red boxes:

- Family History:** This section shows a list of family history items on the left and corresponding details on the right.
 - Asthma: None.
- Additional documents:** This section shows a message: "No additional docs available!".

Below these sections, there is a "Refer to specialist" section with a radio button for "Refer to another speciality" and options for "Yes" and "No". The "No" option is selected.

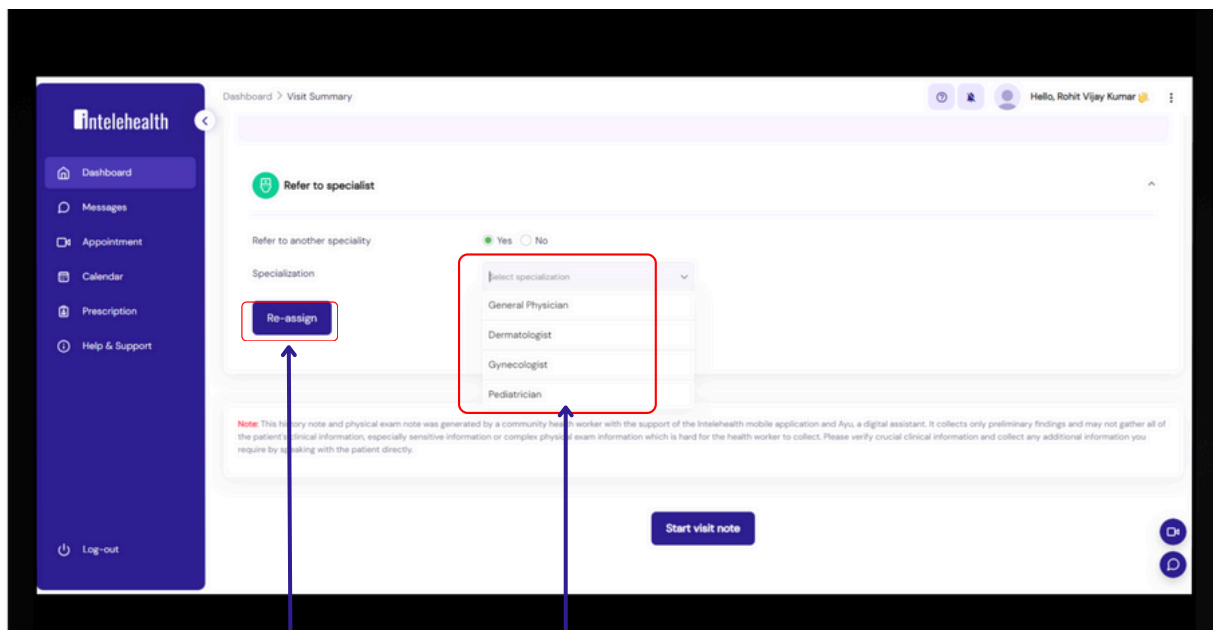
A red note at the bottom of the interface reads: "Note: This history note and physical exam note was generated by a community health worker with the support of the IntraHealth mobile application and Ayu, a digital assistant. It collects only preliminary findings and may not gather all of the patient's clinical information, especially sensitive information or complex physical exam information which is hard for the health worker to collect. Please verify crucial clinical information and collect any additional information you require by speaking with the patient directly."

At the bottom center, there is a blue button labeled "Start visit note". At the bottom right, there are two circular icons: a blue one with a white 'D' and a blue one with a white 'D'.

REFER TO SPECIALIST

To refer the case to another specialist doctor, select the speciality from the dropdown and click on 'Re-assign'.

Note - Referral should be done before initiating a visit note.



Click on 'Re-assign' to assign the case to a specialist doctor.

Select Specialization

START VISIT NOTE

Patient Interaction-

When the user clicks on the 'WhatsApp' icon,

Step 1- Click on the Whatsapp icon; this will have a pre-text and will redirect you to the Whatsapp number of the health worker.

Step 2- Choose the health worker's number and send the message.

When the user clicks on the phone icon,

Step 1- Click on the phone icon; this will direct you to a dialer.

Step 2- The doctor can then choose the health worker's number and make a call.

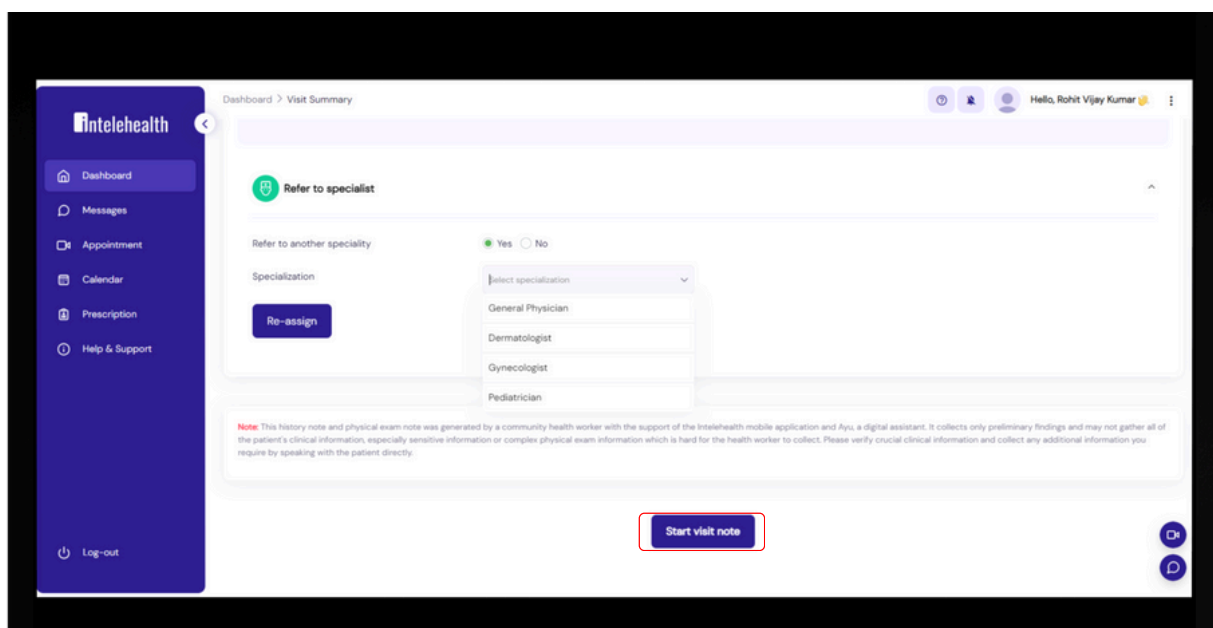
Tips -

- The 'Submit' button gets enabled only when all the required fields are filled.
- In the 'Patient Interaction' section, once the user submits the entry, the information cannot be deleted. Note: Call the patient before providing a diagnosis and further treatment.
- On typing the first two letters in the diagnosis, prescribed medicines, and advice segment, the doctor will be able to view a drop-down list. The add diagnosis button is enabled when all the details are filled in the diagnosis segment.

- Click on the “Start Visit Note” button to begin the treatment plan.

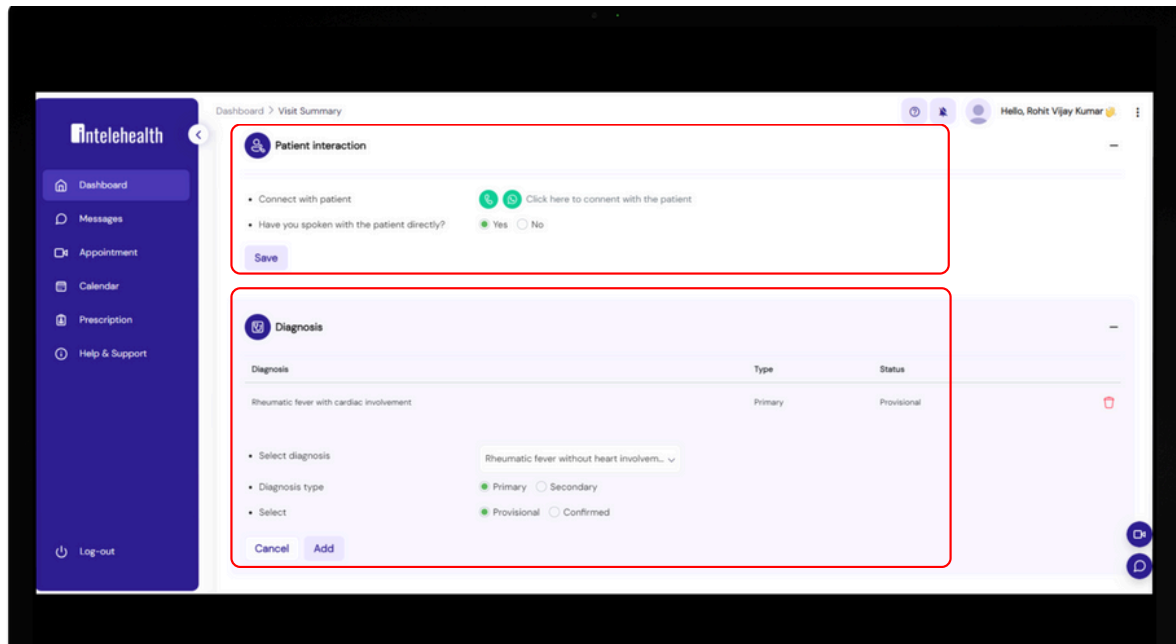
The doctor may fill in the following details:

- Patient Interaction, Diagnosis, Doctor’s Note, Recommended Medication, Recommended test, Advice and Follow-Up



Click on the “Start Visit Note” button to begin the treatment plan.

START VISIT NOTE



For Patient Interaction -

Step 1- Click on either the app icon or the phone icon.

Step 2- Click on the Whatsapp icon; this will have a pre-text and will redirect you to the Whatsapp number of the health worker.

Step 3- Choose a health worker's number for a call or message.

To give Diagnosis -

Step 1- Enter Diagnosis in the text box.

Step 2- Choose the diagnosis type.

Step 3 - Click on 'Add Diagnosis'.

START VISIT NOTE

The screenshot displays the Intellehealth interface for a 'Visit Summary'. On the left is a dark blue sidebar with navigation options: Dashboard, Messages, Appointment, Calendar, Prescription, Help & Support, and Log-out. The main content area is titled 'Dashboard > Visit Summary' and shows two sections highlighted with red boxes. The top section, 'Note', has a text input field containing 'Do not eat spicy food' and 'Add note' and 'Cancel' buttons. The bottom section, 'Medication', features a table with columns for Drug name, Strength, No. of days, Timing, and Remarks. A dropdown menu is open under 'Drug name', listing various medications, with 'Amoxicillin Capsules 500 mg' selected. The table also includes input fields for strength, days, timing, and remarks, along with 'Add' and 'Cancel' buttons.

Enter Note -

Step 1- Write a note and click on 'Add Note'

To recommend medication(s) -

Step 1- Enter the medicine name in the text box or select from the dropdown.

Step 2- Enter Strength, No of days.

Step 3 - Enter Timing and Remark.

Step 4 - Click on 'Add'.

Note- If you want to delete the added medicine, click on 'Delete'

START VISIT NOTE

The screenshot shows the IntelHealth 'Visit Summary' interface. On the left is a navigation menu with options: Dashboard, Messages, Appointment, Calendar, Prescription, Help & Support, and Log out. The main content area is titled 'Visit Summary' and has 'Cancel' and 'Save' buttons at the top. It contains three sections, each with a red border:

- Advice:** A text input field containing 'DO NOT EAT STALE FOODS AND FERMENTED RICE' and an 'Add advice' button.
- Test:** A text input field containing 'CBC HEM/WBC/RBC PLATELET' and an 'Add test' button.
- Referral:** A form with a 'Referral facility' dropdown menu set to 'General Physician', a 'Remarks' field, and an 'Add' button.

To Give Advice -

Step 1 - Enter advice or choose it from the drop-down.

Step 2 - Click on 'Add Advice'.

To recommend test(s) -

Step 1- Enter the test name or select it from the dropdown in the text box

Step 2 - Select test

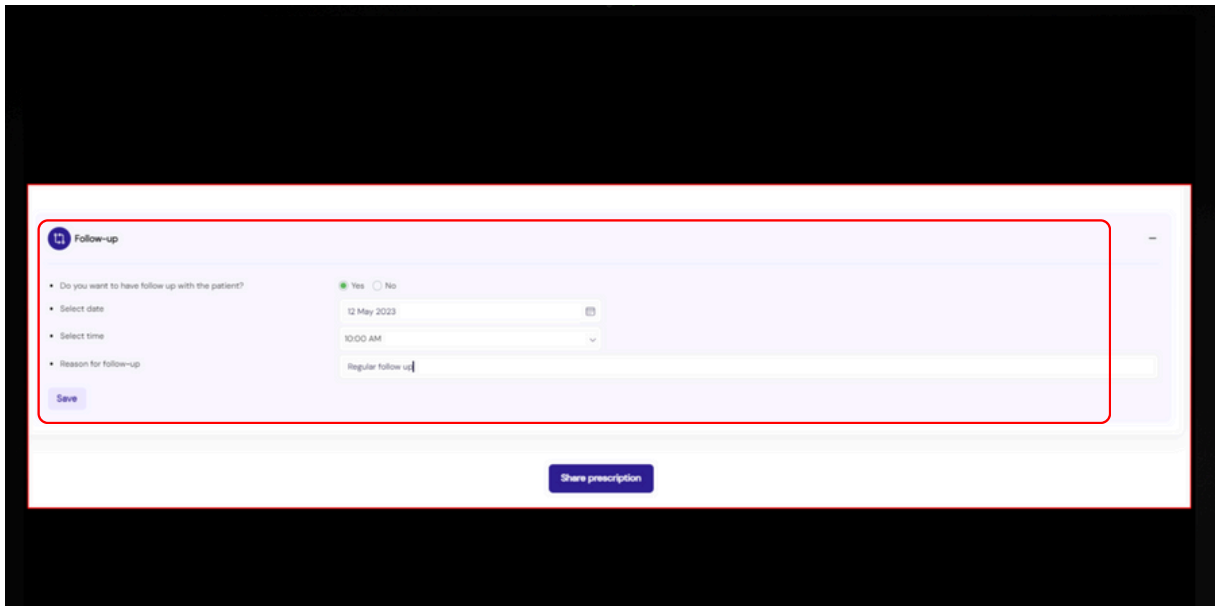
Step 3 - Click on 'Add Test'

To refer the patient-

Step 1 - Select a specialty of the referred doctor from the drop down and also add a remark.

Step 2 -Click on 'Add'.

START VISIT NOTE

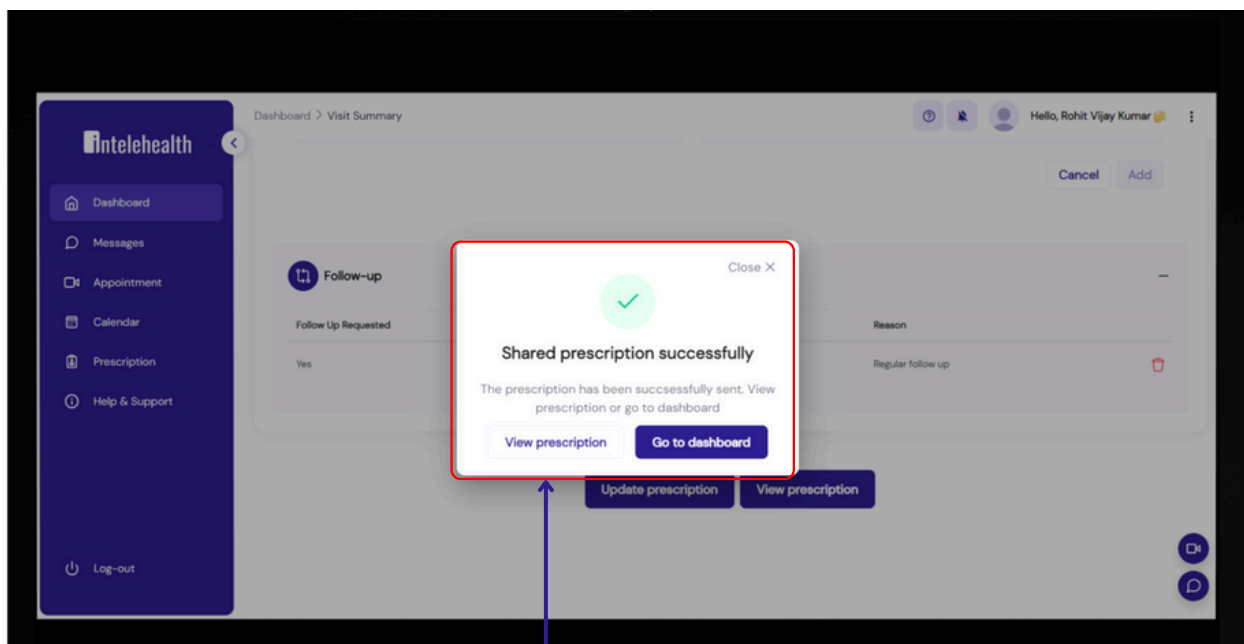


To give a 'Follow-up Date'-

- Step 1 -Enter follow-up details.
- Step 2 - Click on 'Save'.

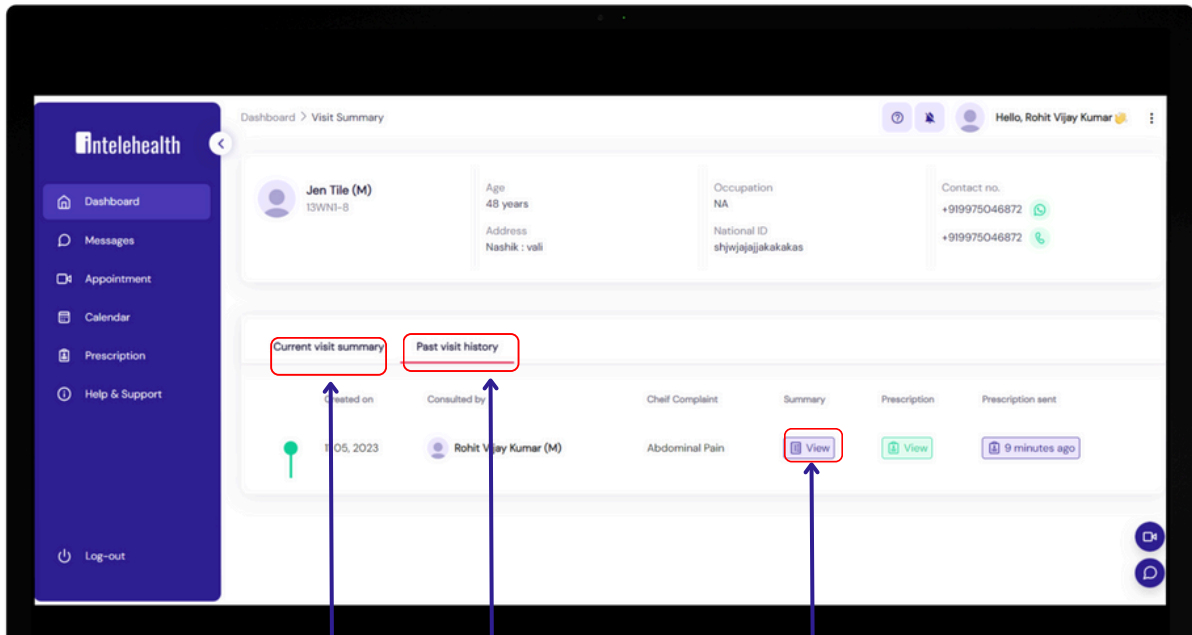
To save a 'Prescription' -

- Step 1 - Click on 'Share' to share the prescription.



Click on 'View' to view the prescription.

PREVIOUS HISTORY



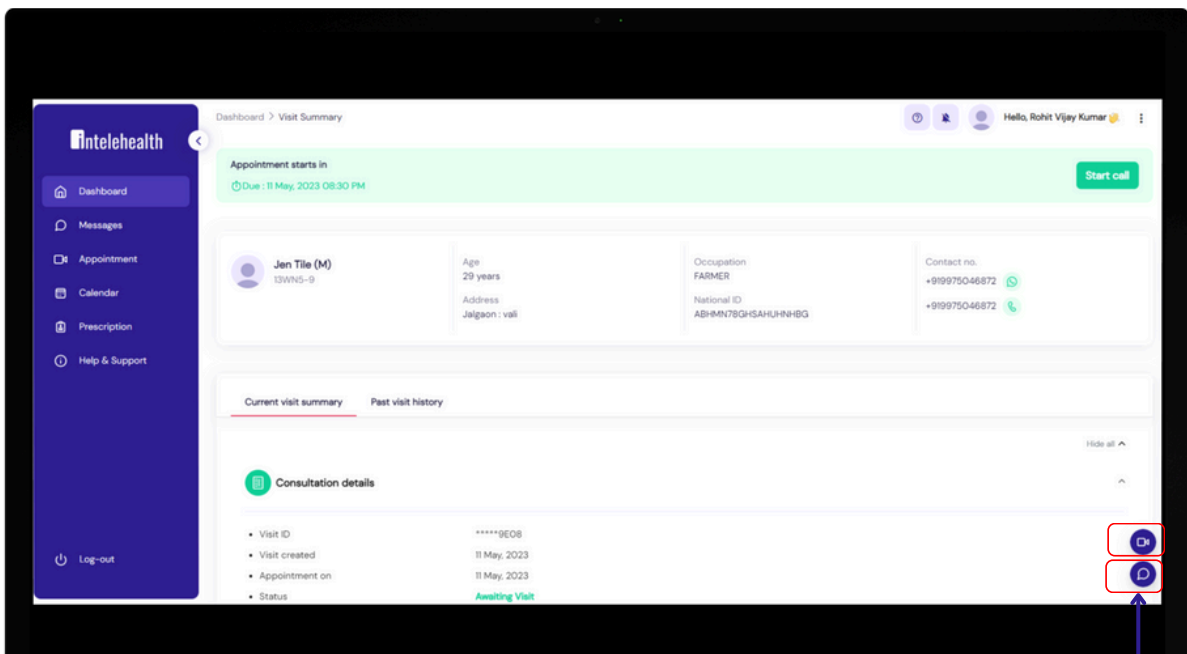
Click on current visit, to view its visit summary

Click on past visit, to view its visit summary

Click on 'View' to view the prescription.

CHAT/CALL FUNCTIONS

- The doctor can initiate a chat or video call with the health worker to interact with the patient.
- The doctor will always be the first one to initiate a chat or call the health worker.

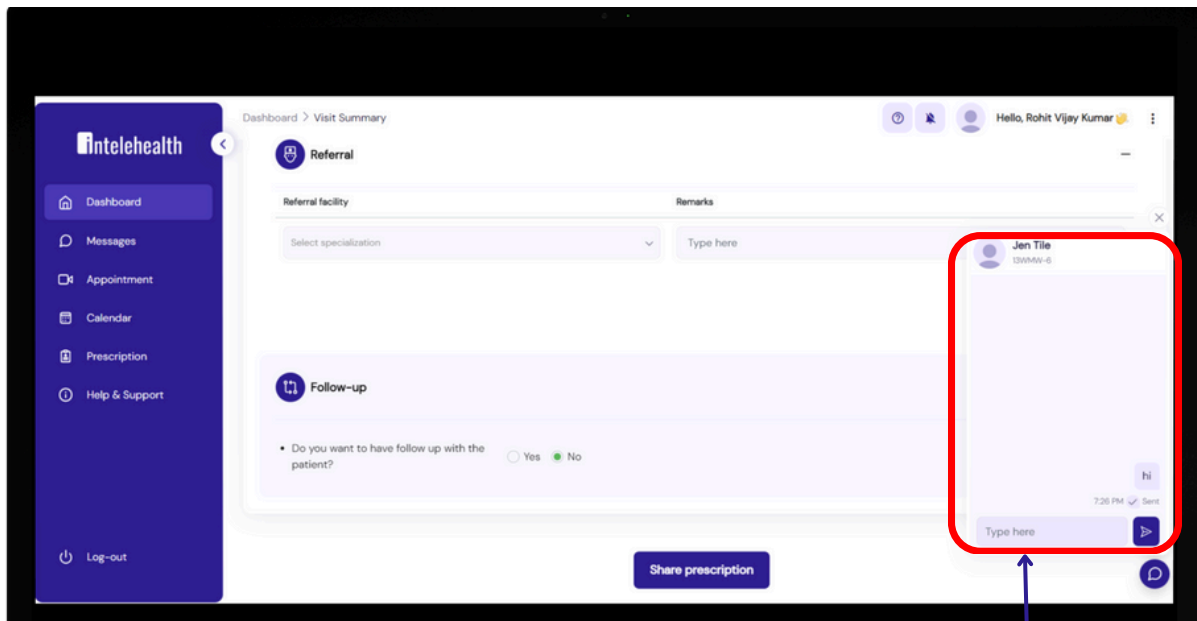


Click here to initiate a video call with the health worker.

Click here to chat with the health worker.

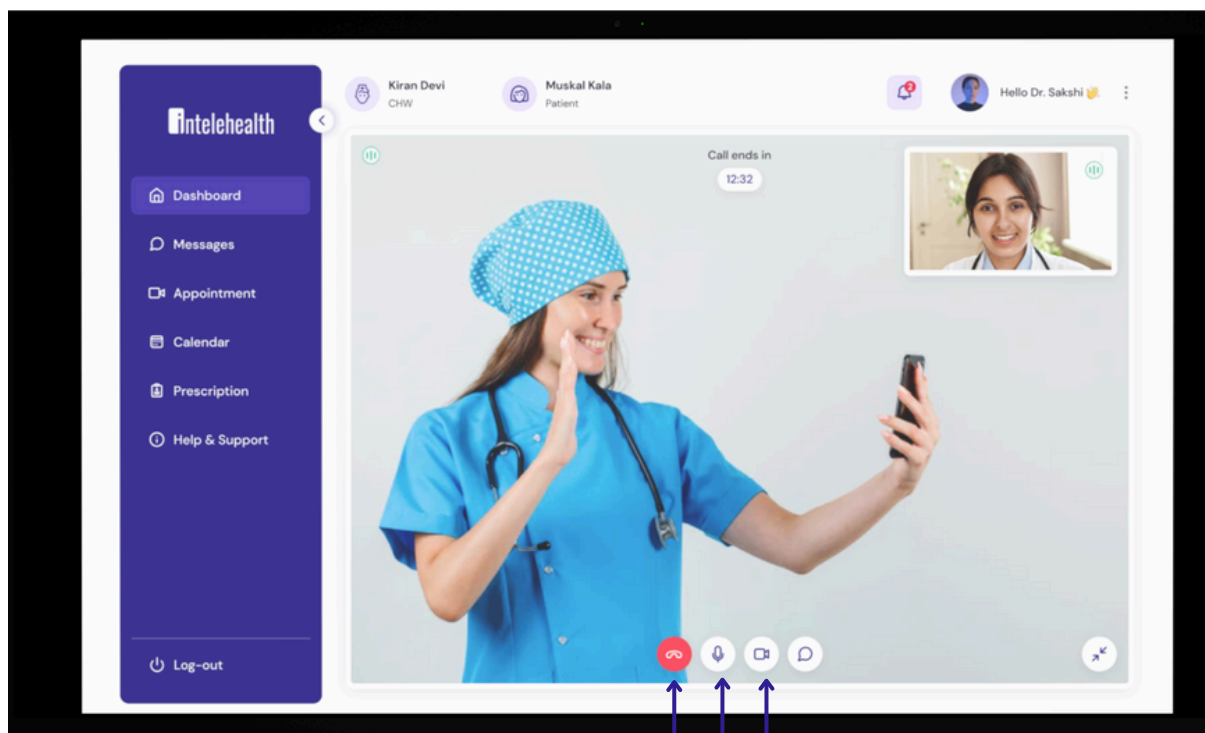
CHAT/CALL FUNCTIONS

Chat Feature -



Once you are done typing the message, click here to send.

Video Call Feature -



Click here to disconnect the call.

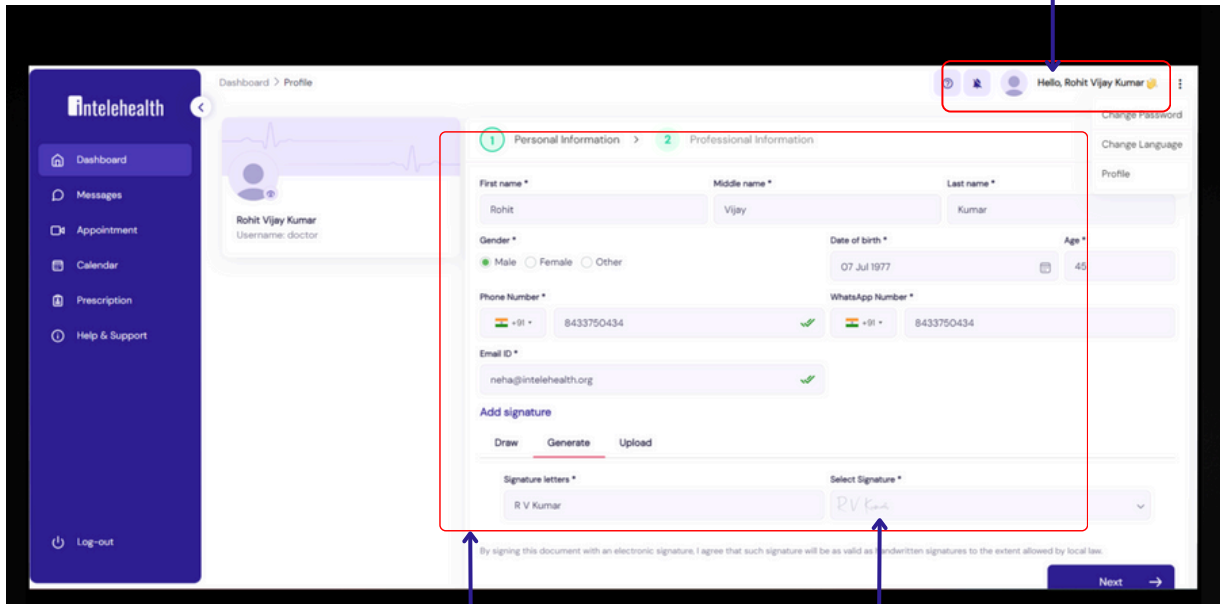
Click here to mute the call.

Click here to turn off the camera.

PROFILE

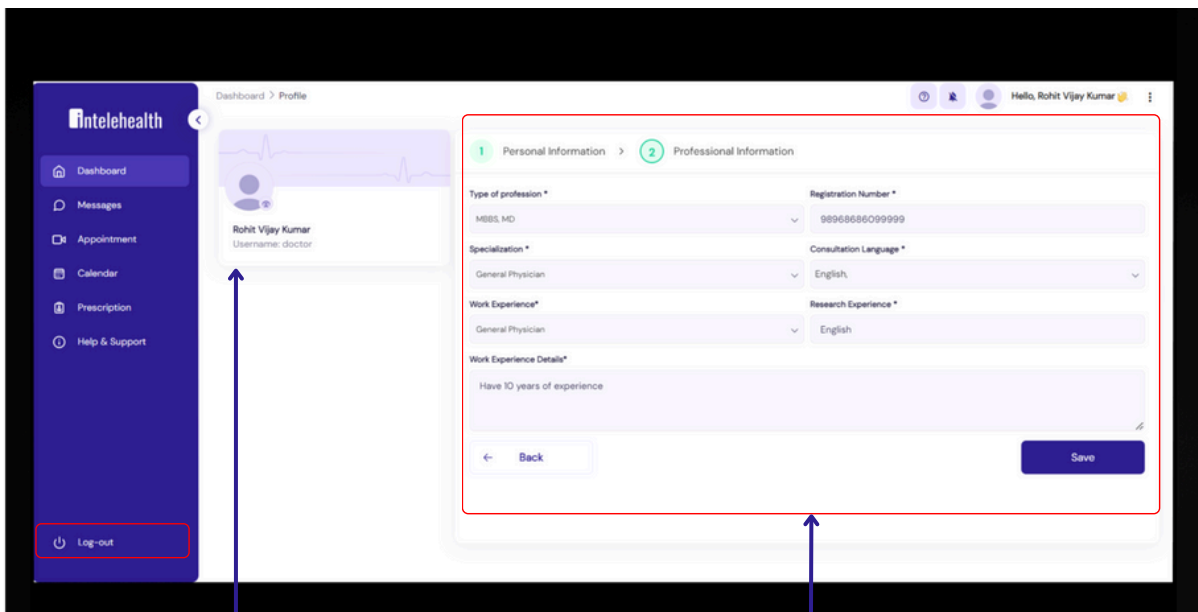
Under the Profile section, the user can edit their personal as well as professional details like Name, Gender, Qualification, Specialization etc.

Click on username, to edit profile.



Fill in all the required details

You can either draw, generate or upload your signature.



Click on 'Logout' to log out of the portal.

To edit the profile picture, click on image icon.

To fill Professional Information, click on 'Next'.

PROFILE

To change the portal's language, click on 'Change Language'

To update the notification settings, click here.

To update your password, click 'Change Password'.

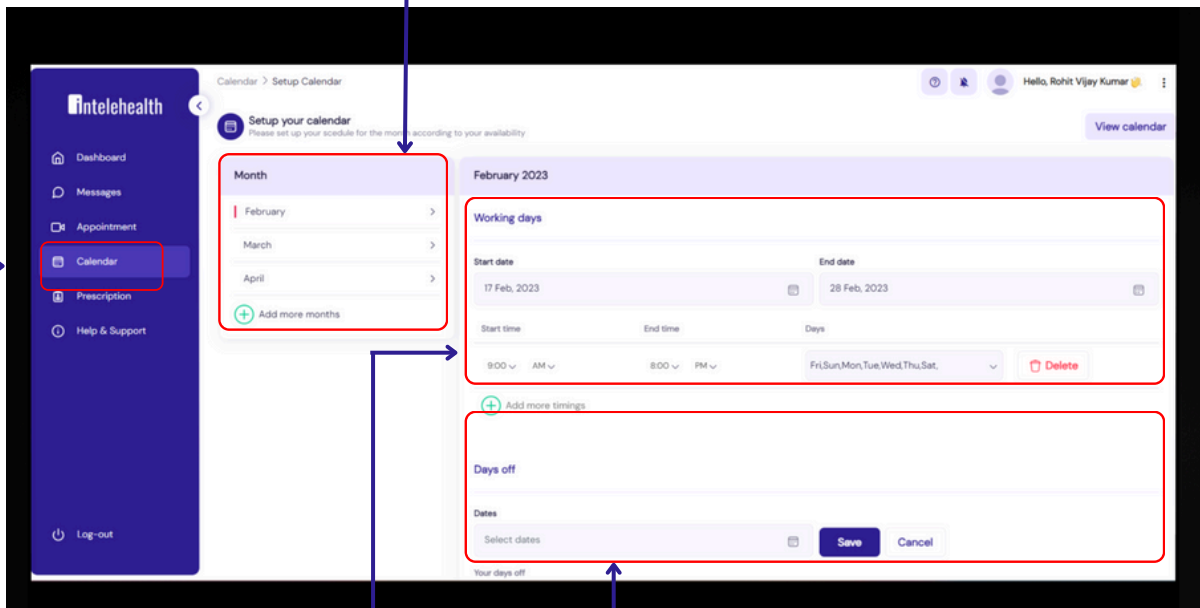
Enter all the information

Click on 'Change Password'

CALENDAR

Use calendar to set your monthly schedule

First, select the month for which you want you to schedule your availability.

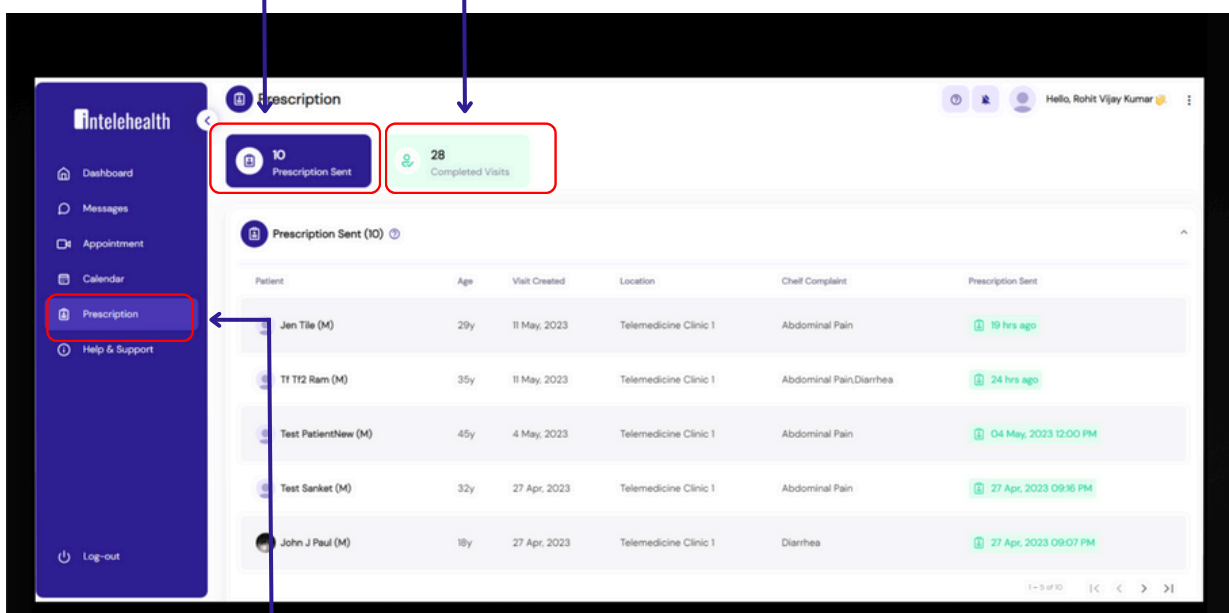


Select your working days by choosing the start and the end date.

You can even select the days on which you will not be available.

Prescription send list

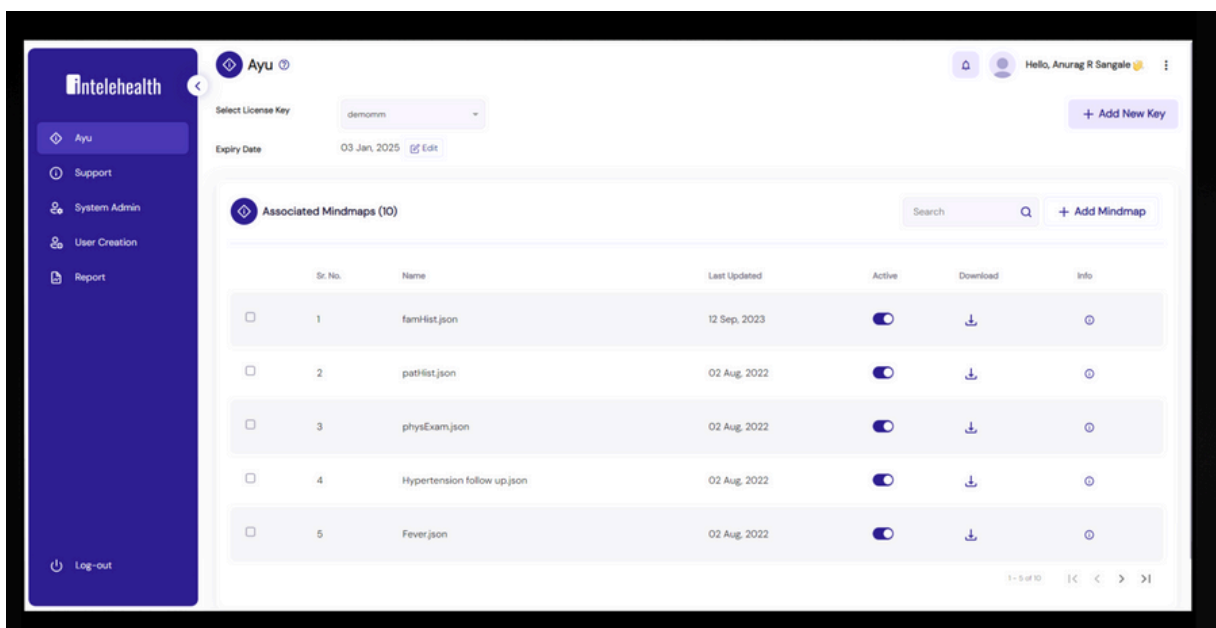
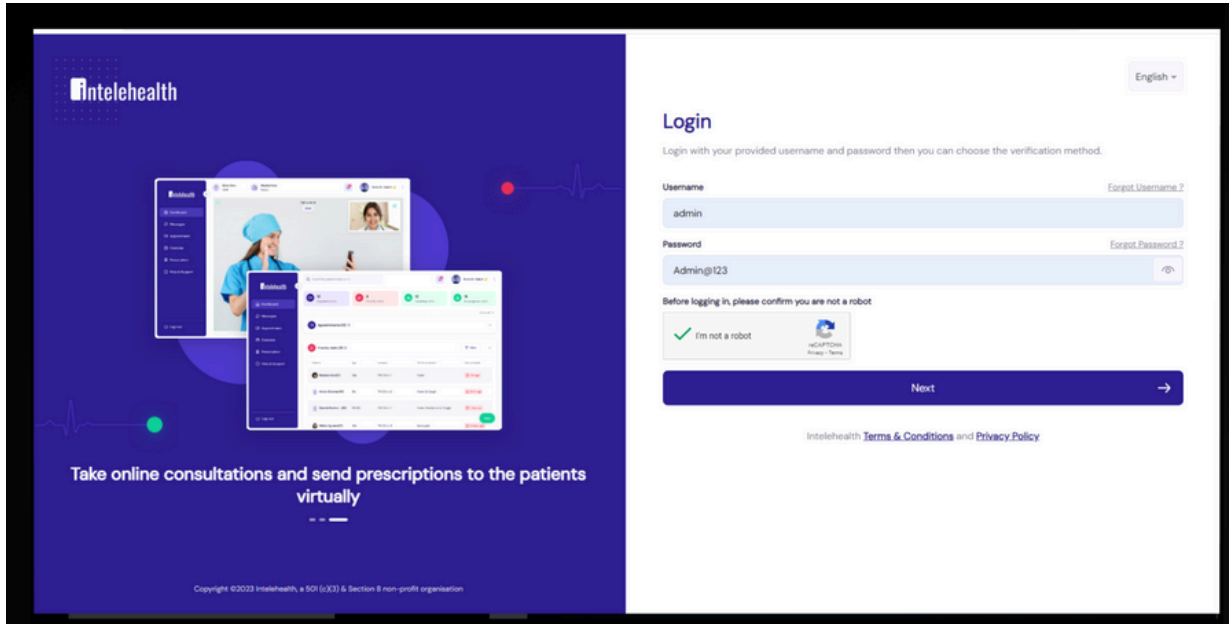
Completed Visits List



Click on 'Prescription', to view all the prescriptions.

ADMIN

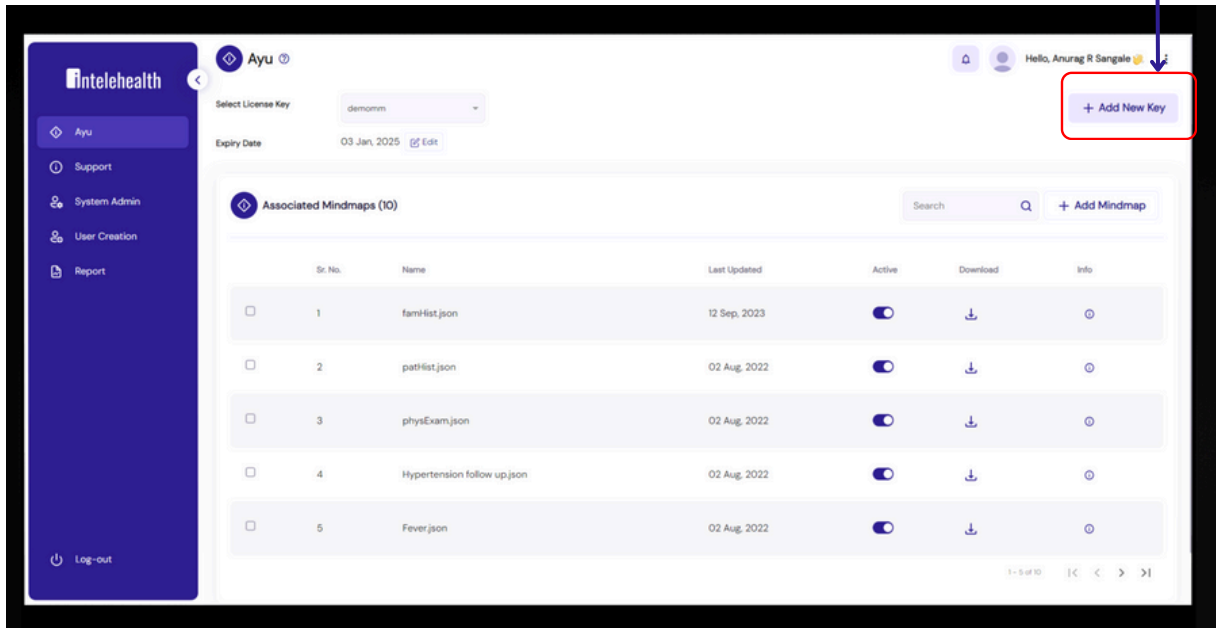
Login page -



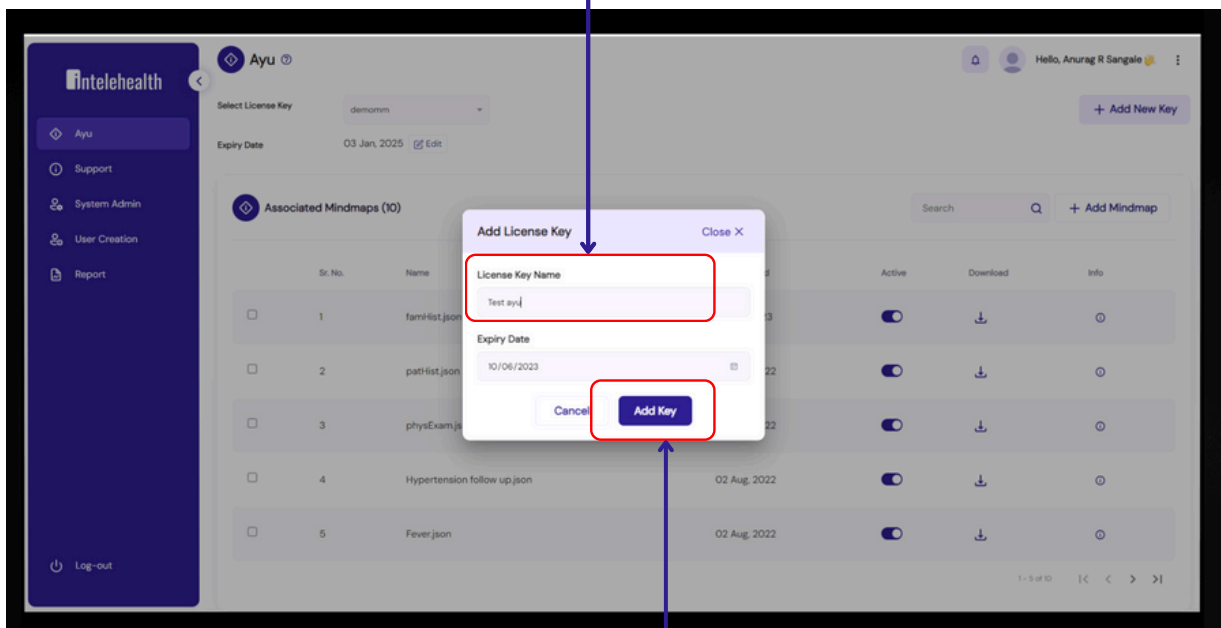
ADMIN

Ayu- Under this section, we can add a new license key to upload the new mindmaps in .json format. Also, the existing files can be updated here.

Click on the 'Add New Key' button.



Enter license key.



Click on 'Add New Key'.

ADMIN

Ayu

Select the license key you created above.

The screenshot shows the Intellehealth Admin interface. On the left is a navigation menu with options: Ayu, Support, System Admin, User Creation, Report, and Log-out. The main content area is titled 'Ayu' and shows a 'Select License Key' dropdown menu. The dropdown is open, showing options: 'Anurag002', 'Anurag003', 'Anurag004', 'MM-Test', and 'Test ayu'. The 'Test ayu' option is highlighted with a red box. A blue arrow points from the text 'Select the license key you created above.' to this option. Below the dropdown is an 'Associated Min' section with a search bar and a '+ Add Mindmap' button. A table below shows a list of mindmaps with columns: Sr. No., Name, Last Updated, Active, Download, and Info. The table contains 5 rows of data.

Sr. No.	Name	Last Updated	Active	Download	Info
1	famHist.json	12 Sep, 2023	<input checked="" type="checkbox"/>	Download	Info
2	pathHist.json	02 Aug, 2022	<input checked="" type="checkbox"/>	Download	Info
3	physiExam.json	02 Aug, 2022	<input checked="" type="checkbox"/>	Download	Info
4	Hypertension follow up.json	02 Aug, 2022	<input checked="" type="checkbox"/>	Download	Info
5	Fever.json	02 Aug, 2022	<input checked="" type="checkbox"/>	Download	Info

The screenshot shows the Intellehealth Admin interface. The 'Select License Key' dropdown is now set to 'Test ayu'. The 'Expiry Date' is '06 Oct, 2023' with an 'Edit' link. The 'Associated Mindmaps (0)' section is empty, showing a search bar and a '+ Add Mindmap' button. The '+ Add Mindmap' button is highlighted with a red box. A blue arrow points from the text 'Click on 'Add Mindmap'.' below to this button. Below the button is a table with columns: Sr. No., Name, Last Updated, Active, Download, and Info. The table is empty, showing 'No data to display.'.

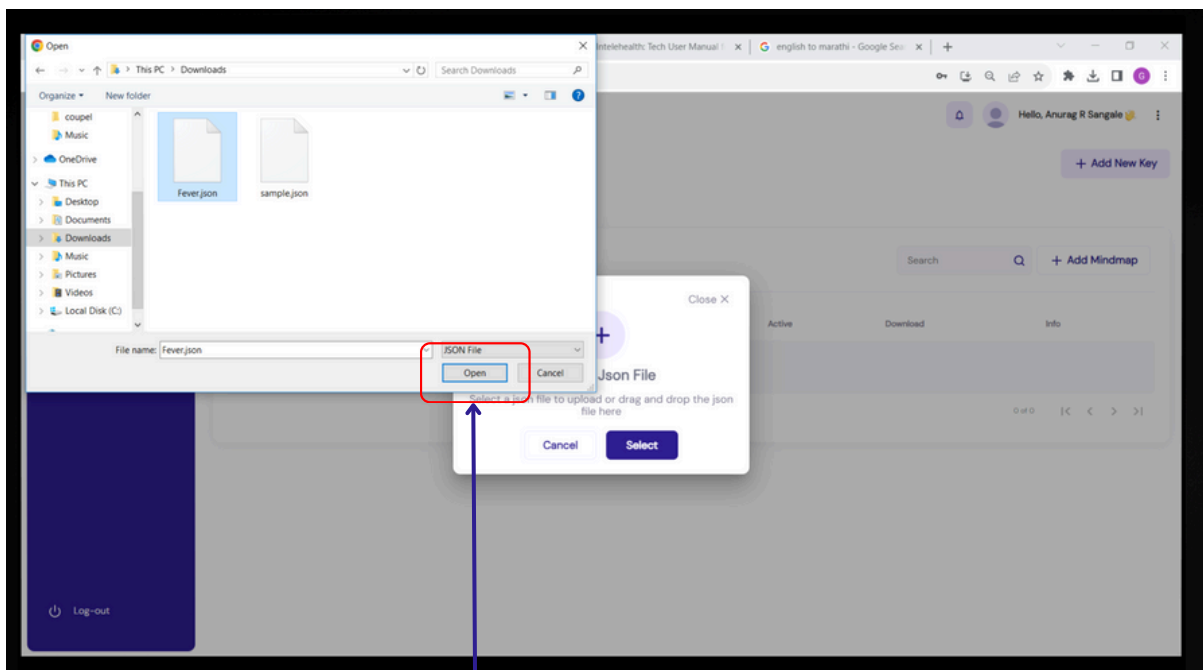
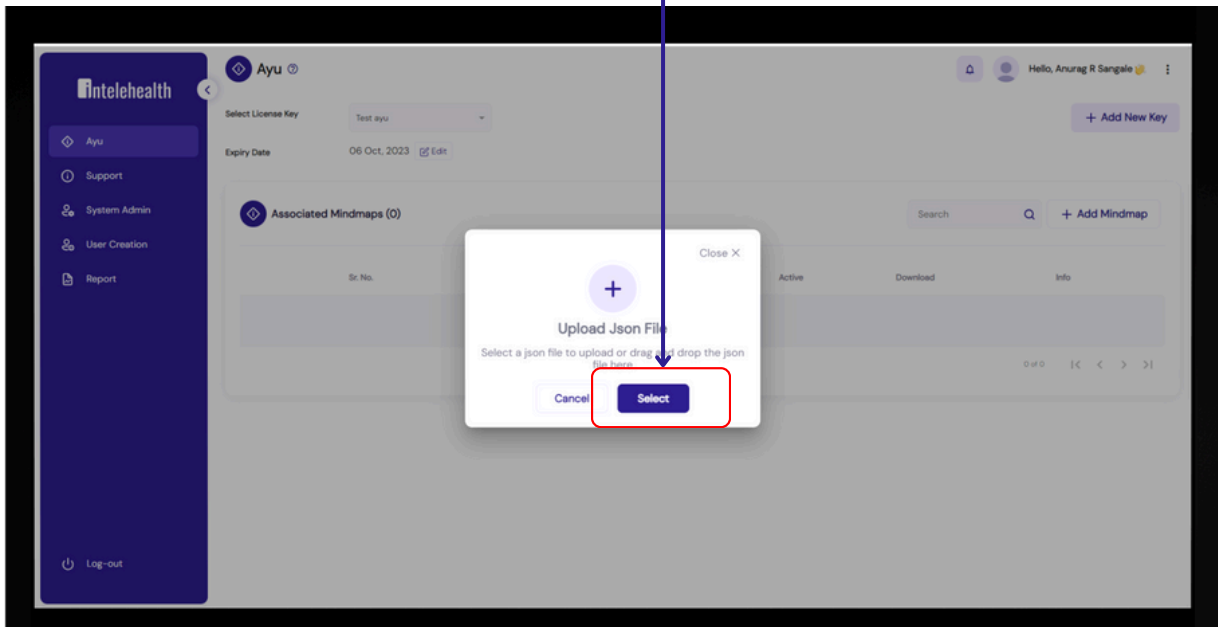
Sr. No.	Name	Last Updated	Active	Download	Info
No data to display.					

Click on 'Add Mindmap'.

ADMIN

Ayu

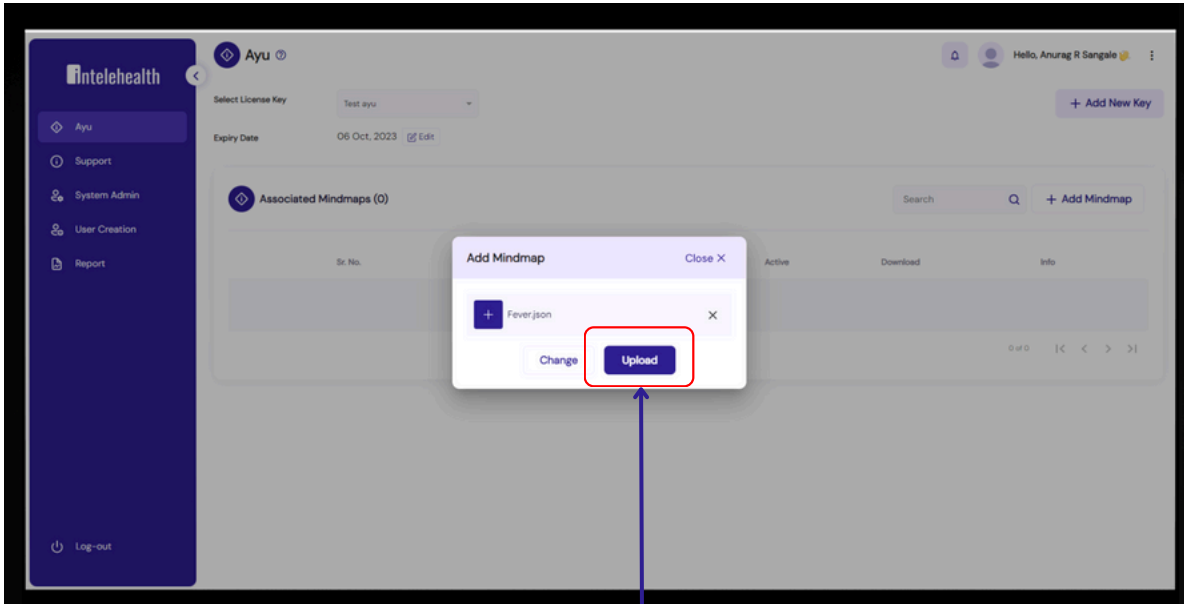
Click here, to upload json files.



Select the json files and click on 'Open'

ADMIN

Ayu



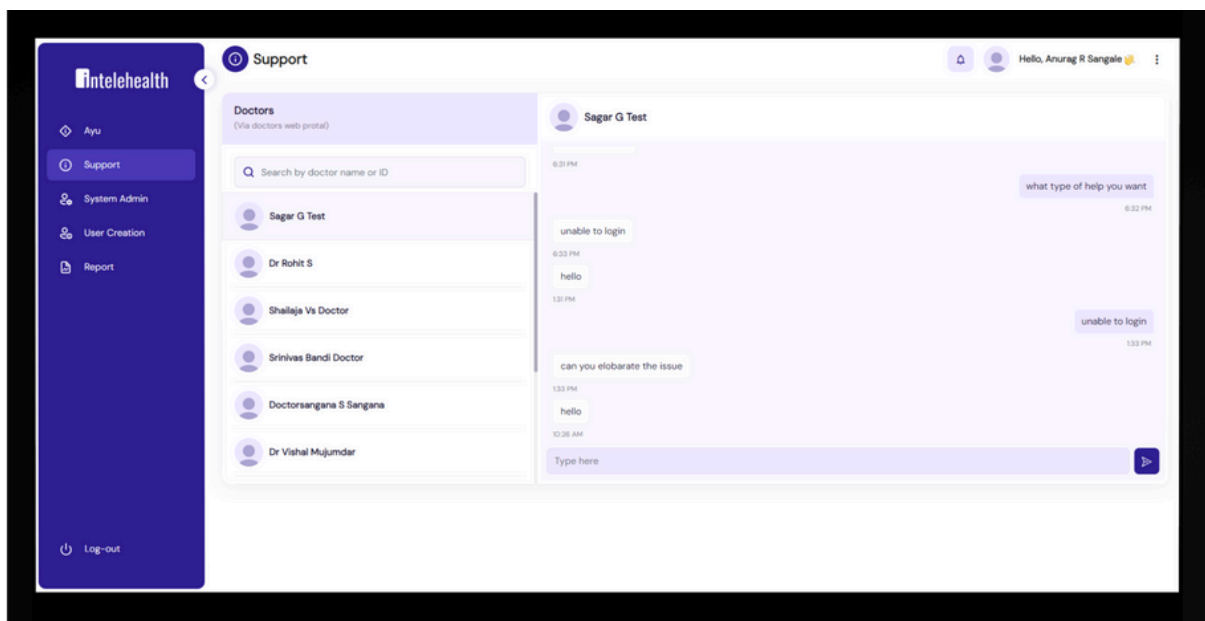
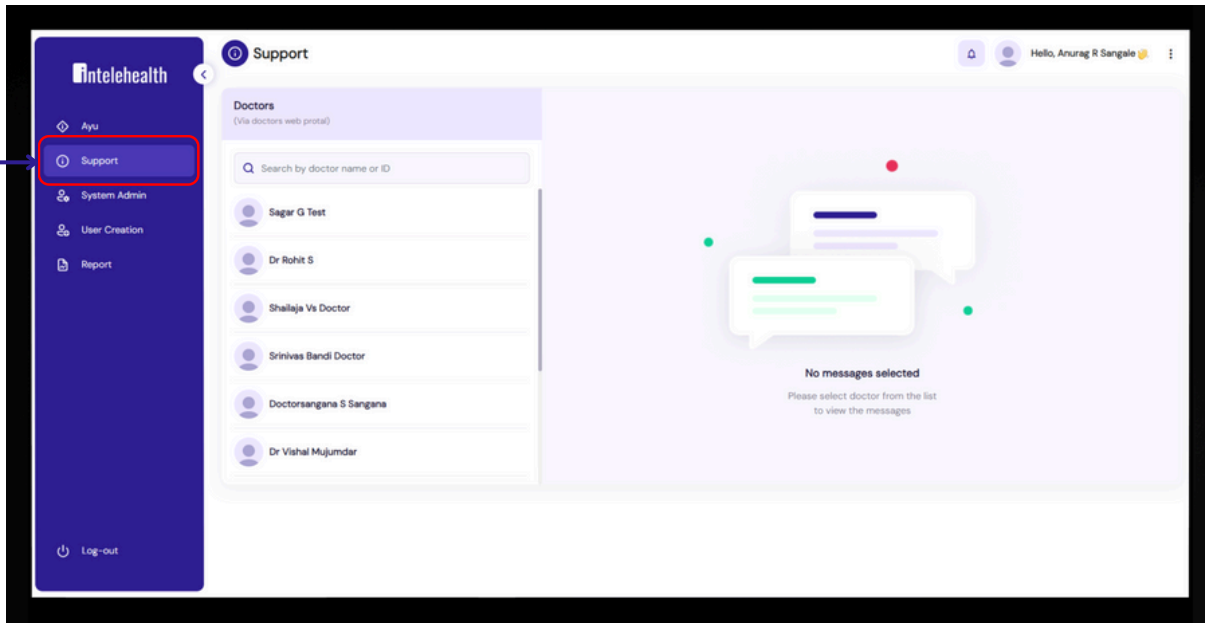
To upload the json file, click on 'Upload'.

ADMIN

Support -

To seek all kind of assistance from your admin, use 'Support'.

Click on 'Setup'

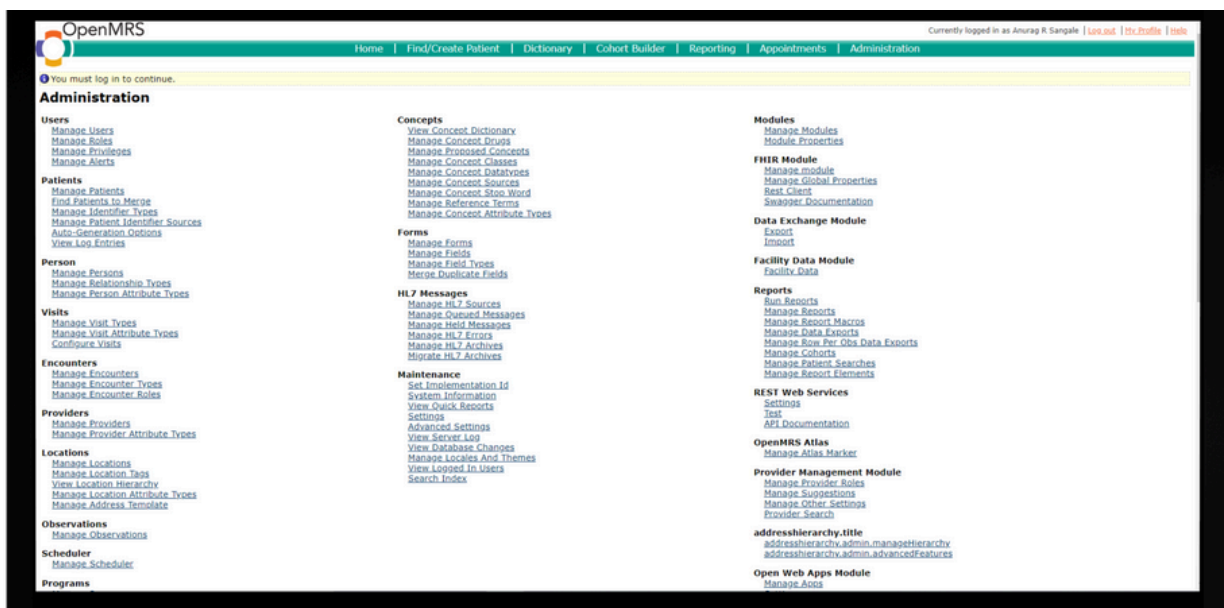
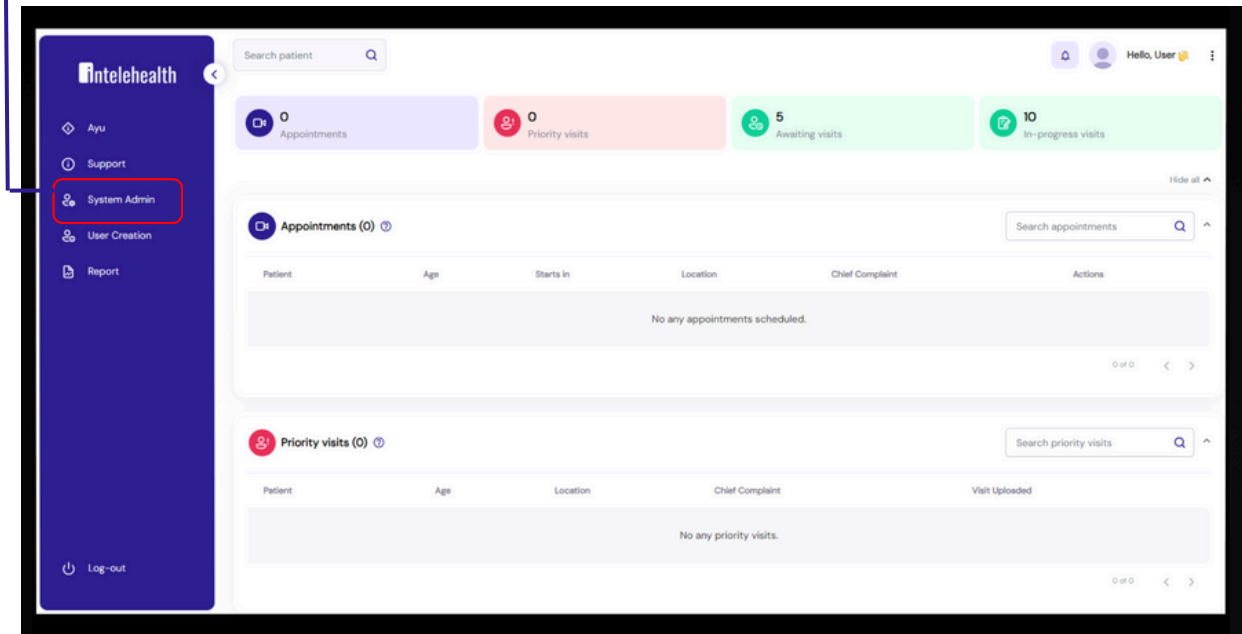


ADMIN

System admin -

Under 'System Admin', various changes related to web app can be done.

Click on 'System Admin'

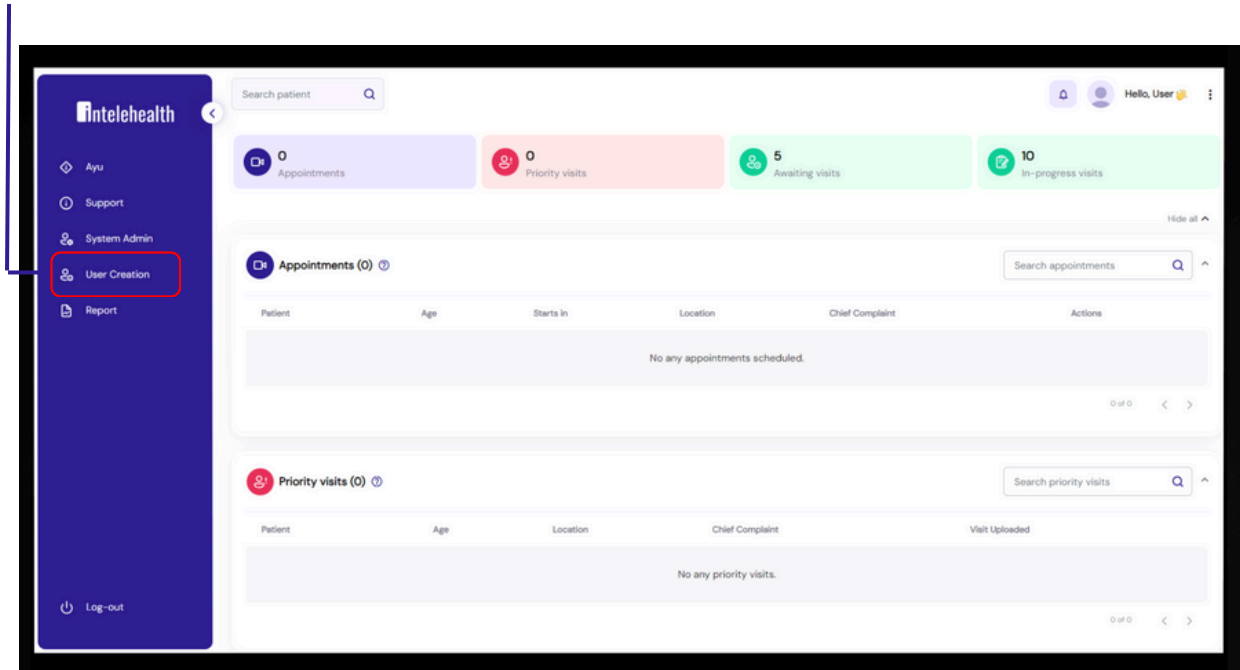


ADMIN

User creation -

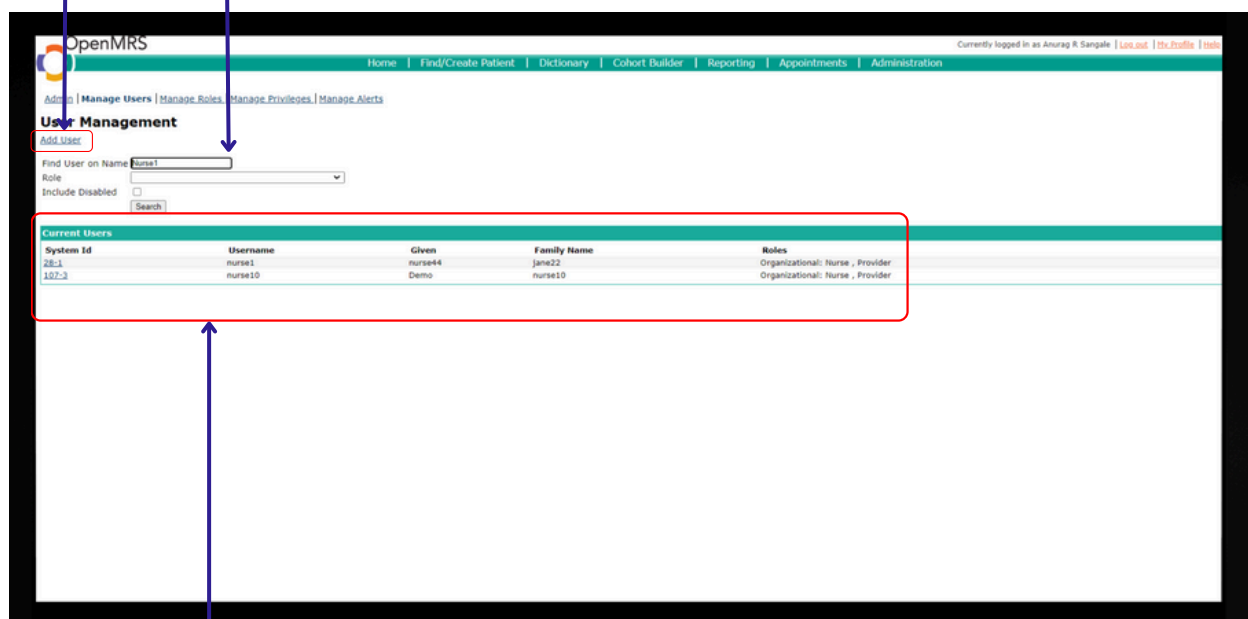
To create, update, retire or delete any user from the system, use this section.

Click on 'User Creation'



Click on 'Add User' to create a new user.

You can find a User in the system using their name.



Search results will be shown here.

ADMIN

User creation

Click on 'Add User'

OpenMRS Currently logged in as Anurag R Sangale | [Log out](#) | [His Profile](#) | [Help](#)

[Home](#) | [Find/Create Patient](#) | [Dictionary](#) | [Cohort Builder](#) | [Reporting](#) | [Appointments](#) | [Administration](#)

[Admin](#) | [Manage Users](#) | [Manage Roles](#) | [Manage Privileges](#) | [Manage Alerts](#)

User Management

[Add User](#)

Find User on Name

Role

Include Disabled

System Id	Username	Given	Family Name	Roles
28-1	nurse1	nurse44	jane22	Organizational: Nurse , Provider
102-3	nurse10	Demo	nurse10	Organizational: Nurse , Provider

Click on 'Next'

OpenMRS Currently logged in as Anurag R Sangale | [Log out](#) | [His Profile](#) | [Help](#)

[Home](#) | [Find/Create Patient](#) | [Dictionary](#) | [Cohort Builder](#) | [Reporting](#) | [Appointments](#) | [Administration](#)

[Admin](#) | [Manage Users](#) | [Manage Roles](#) | [Manage Privileges](#) | [Manage Alerts](#)

Add User

A User account must belong to a Person in the system

Create a new person

Use a person who already exists

Which person?

ADMIN

User creation

All mandatory fields are compulsory to enter.

The screenshot shows the 'Add/Edit User' interface in OpenMRS. It contains several sections:

- Demographic Info:** Fields for Given, Middle, Family Name, and Gender (Male/Female).
- Provider Account:** Fields for Provider Identifier(s) and System ID.
- Login Info:** Fields for Username, User's Password, and Confirm Password. A note states: "User can log in with either Username or System ID. Password should be 8 characters long and should have both upper and lower case characters, at least one digit, at least one non digit. Retype the password (for accuracy)." There is also a checkbox for "Force Password Change".
- Roles:** A list of roles with checkboxes. The 'Provider' role is selected.
- Creation Info:** Fields for Created By and Date Created.
- Buttons:** 'Save user', 'Reset the user', and 'Delete user' buttons.
- Disable Account:** A section with a 'Reason' field and a 'Disable Account' button.

Select the user role here.



Click 'Save' to save this new user into the system.



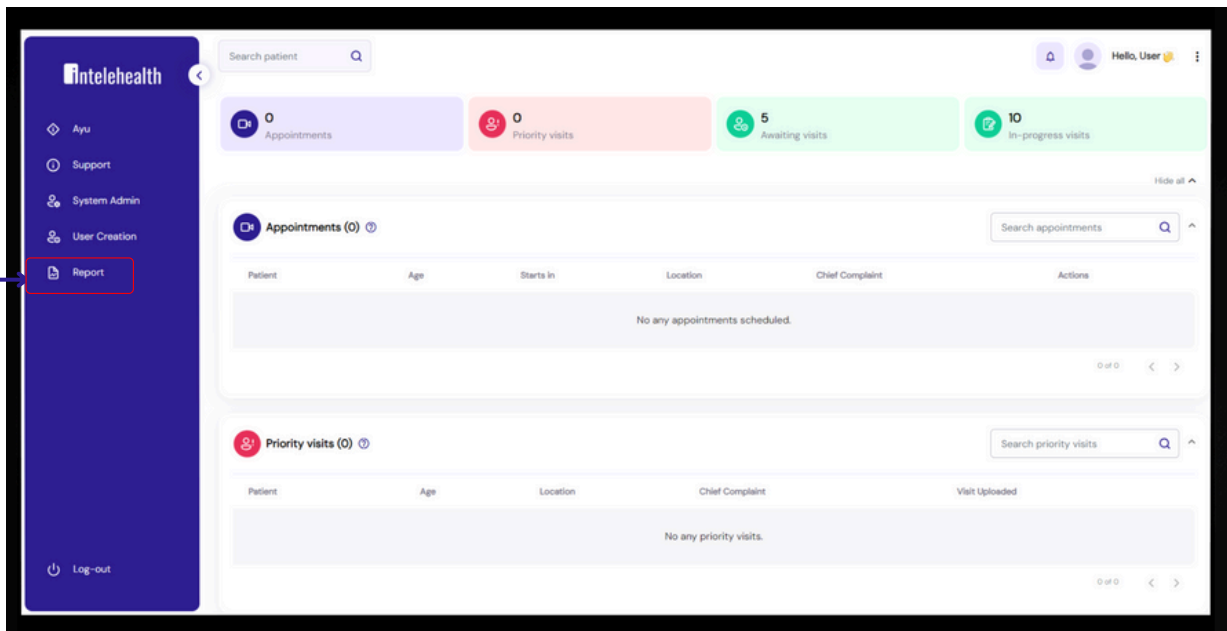
ADMIN

Report -

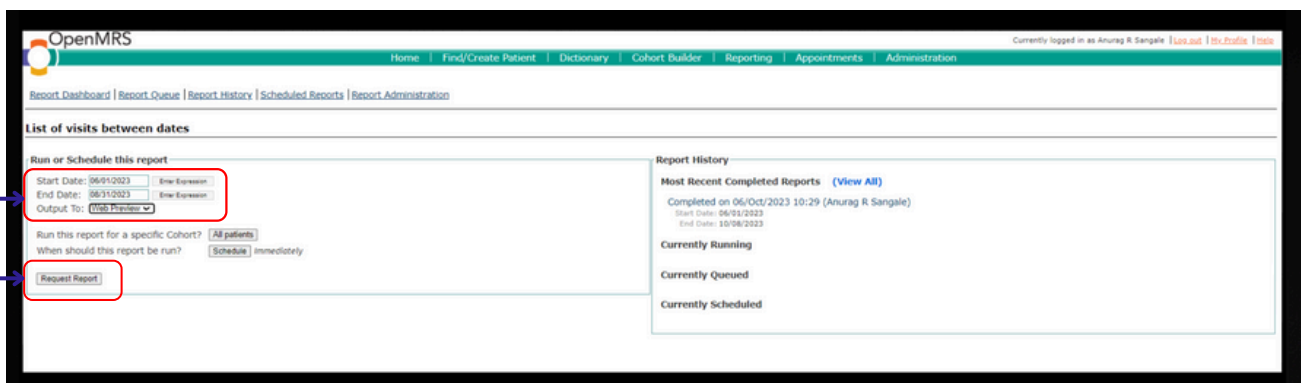
The following reports can be seen here.

1. List of visits between two dates.
2. List of the patients between two dates.
3. List of the patient between ages.

Click on 'Report'



Select the date range for which report needs to be generated.

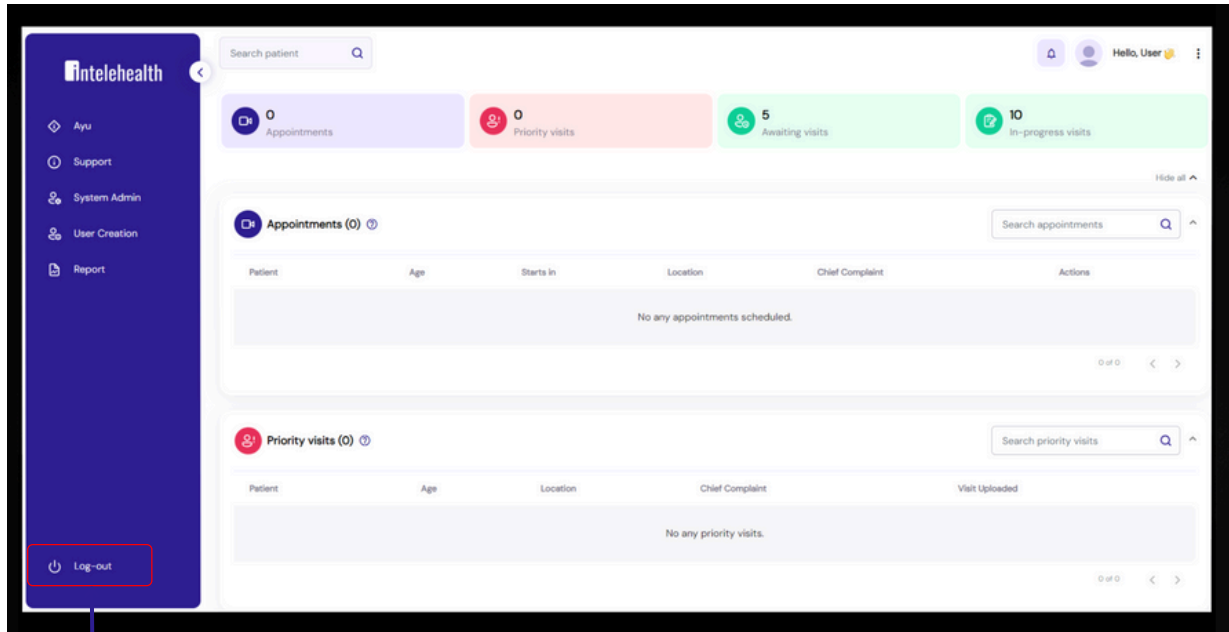


Click on 'Request Report'.

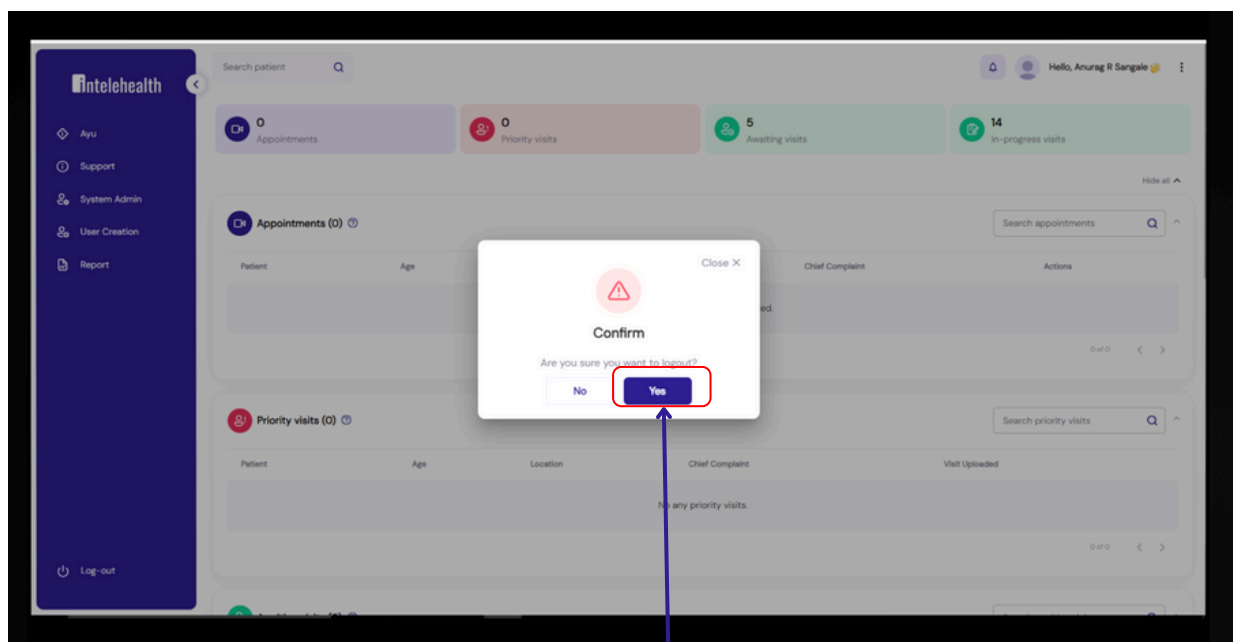
ADMIN

Log out -

You can logout from your account.

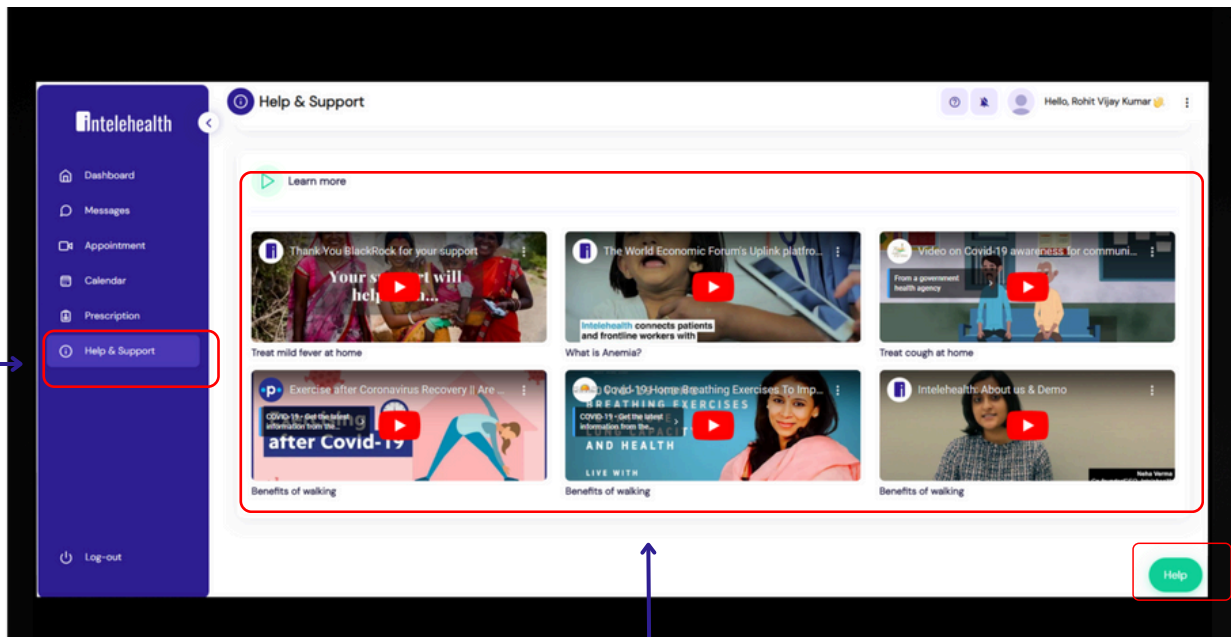


Click on 'Log-out'



Click 'Yes', to confirm log out.

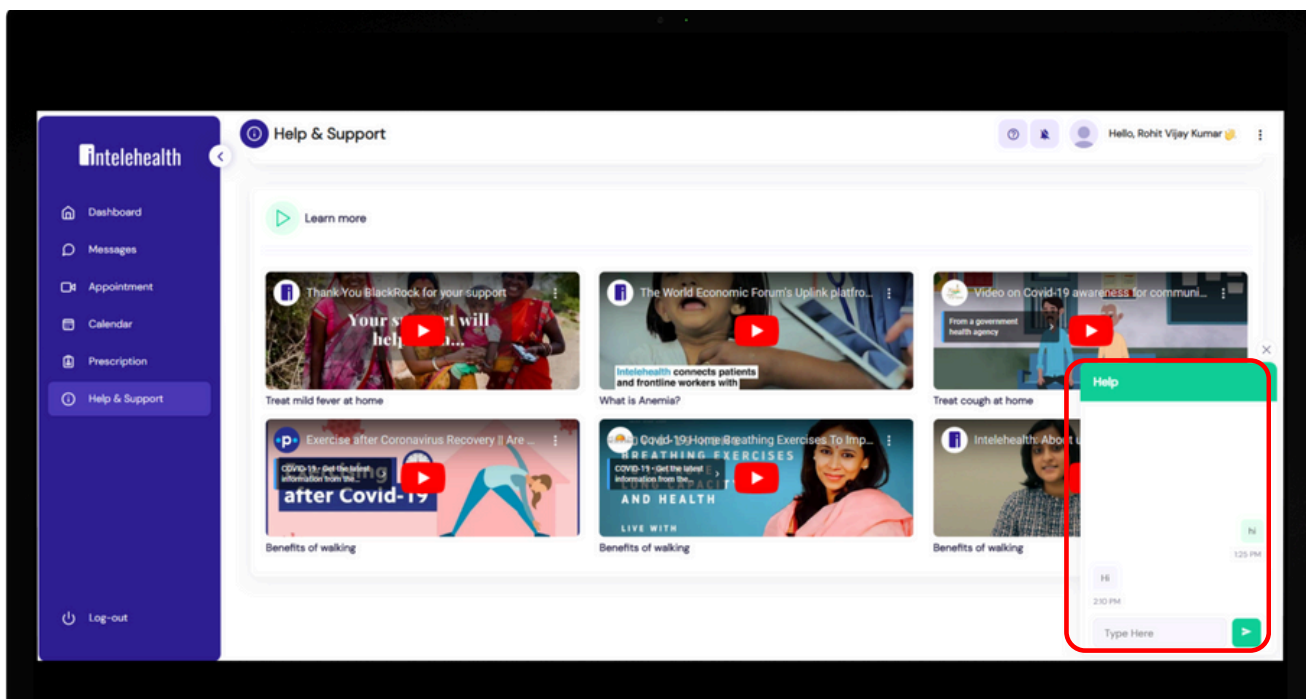
HELP AND SUPPORT



Press 'Help and Support' to seek admin's assistance.

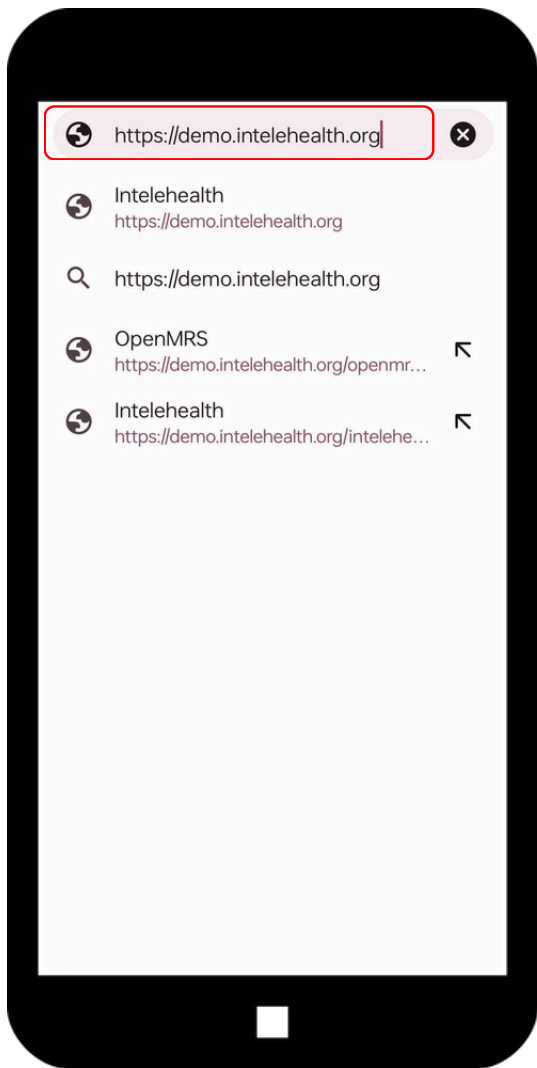
You can watch the videos.

Press 'Help and Support' to seek admin's assistance.

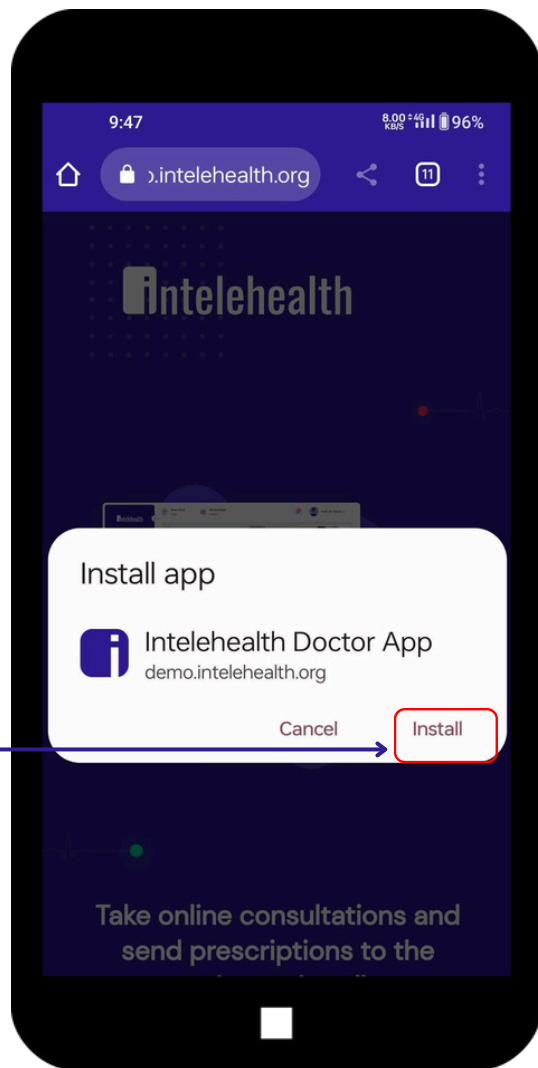


Start communication with admin.

PROGRESSIVE WEB APP SETUP ACTIVITY

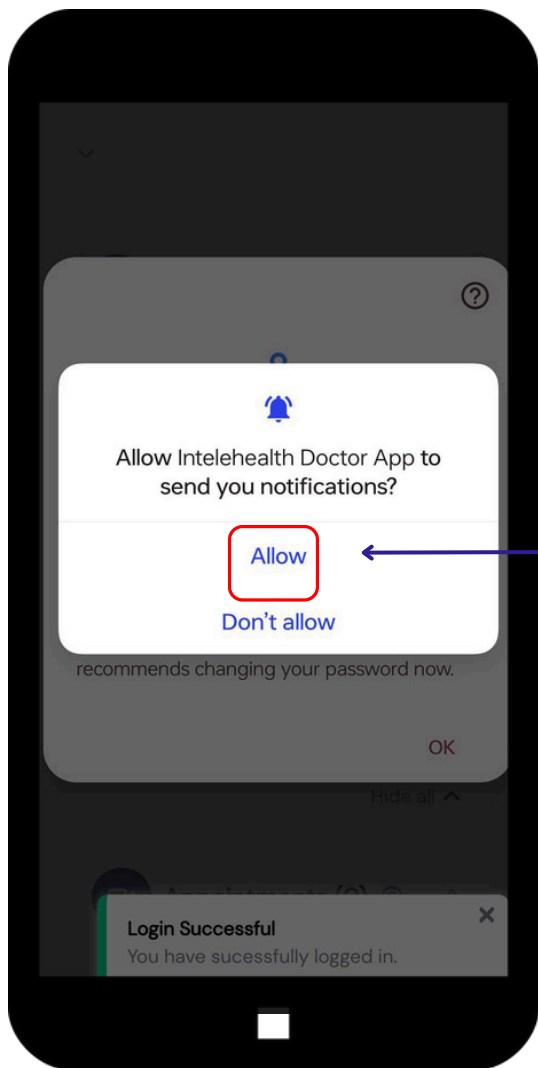


Step 1 - Enter the doctor portal URL in the browser of your phone.



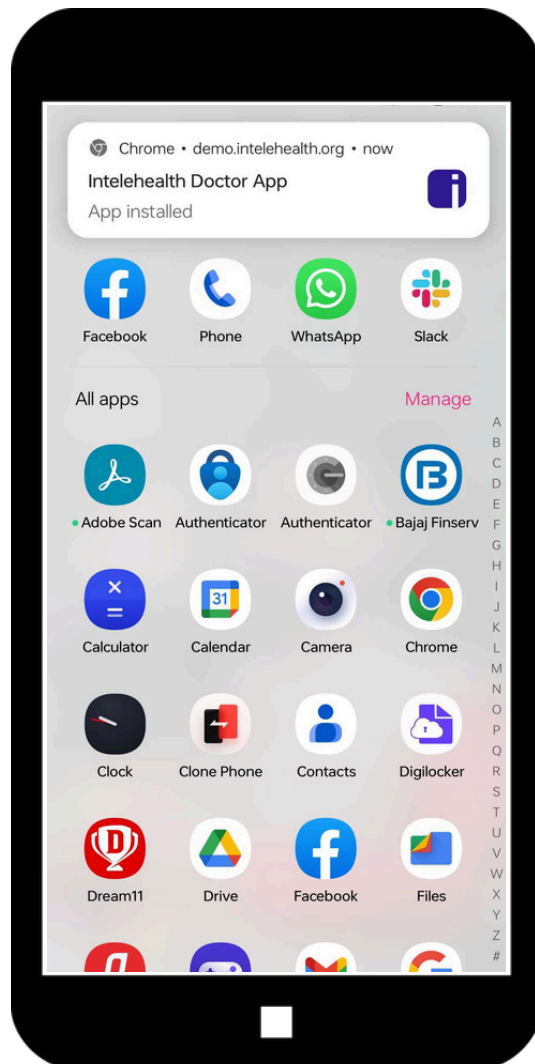
Step 2 - Click on the 'Install' to add the Webapp to your phone.

PROGRESSIVE WEB APP SETUP ACTIVITY



← App installed notification

← Click on 'Allow' to receive the notification.



LOGIN ON WEBAPP


Login

Login with your provided username and password then you can choose the verification method.

Username [Forgot Username ?](#)
doctor

Password [Forgot Password ?](#)
.....

Before logging in, please confirm you are not a robot

I'm not a robot  reCAPTCHA
Privacy - Terms

Next →

Intelehealth [Terms & Conditions](#) and [Privacy Policy](#)

← Step 1 - Enter the username

← Step 2 - Enter the password

← Step 3 - Check the "I am not a robot" check box.

← Step 4 -Click login to log in to PWA (Progressive Web Application).

PWA Home page

☰ Search patient 🔍

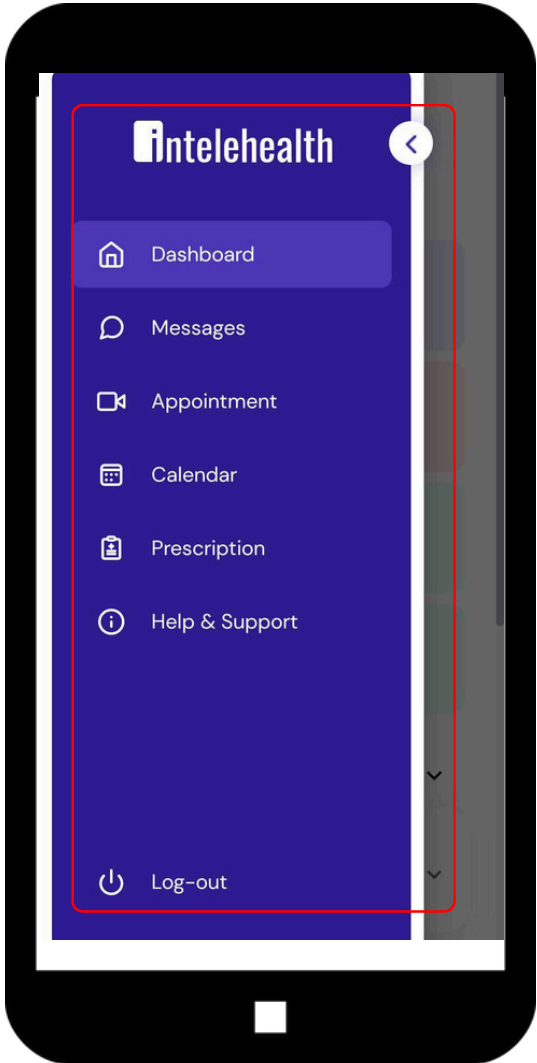
▼

- 0 Appointments
- 21 Priority visits
- 25 Awaiting visits
- 9 In-progress visits

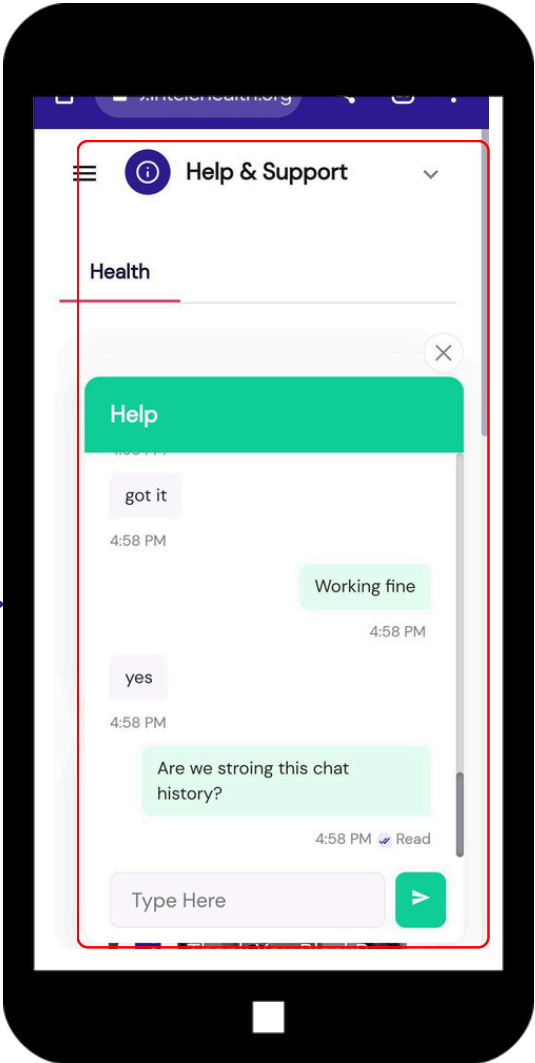
Show all ▼

📺 Appointments (0) ? ▼

MESSAGE

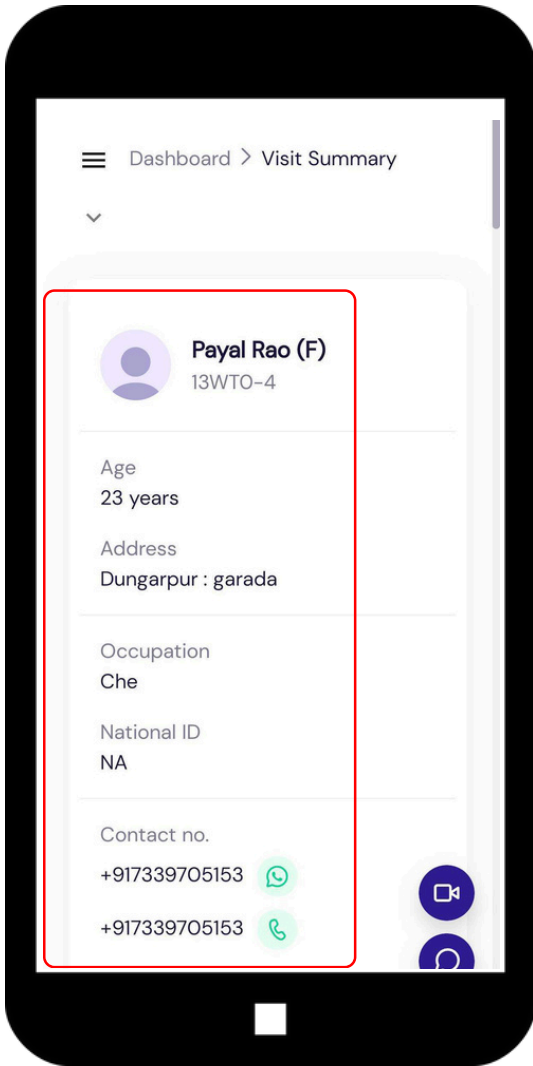


PWA toggle menu

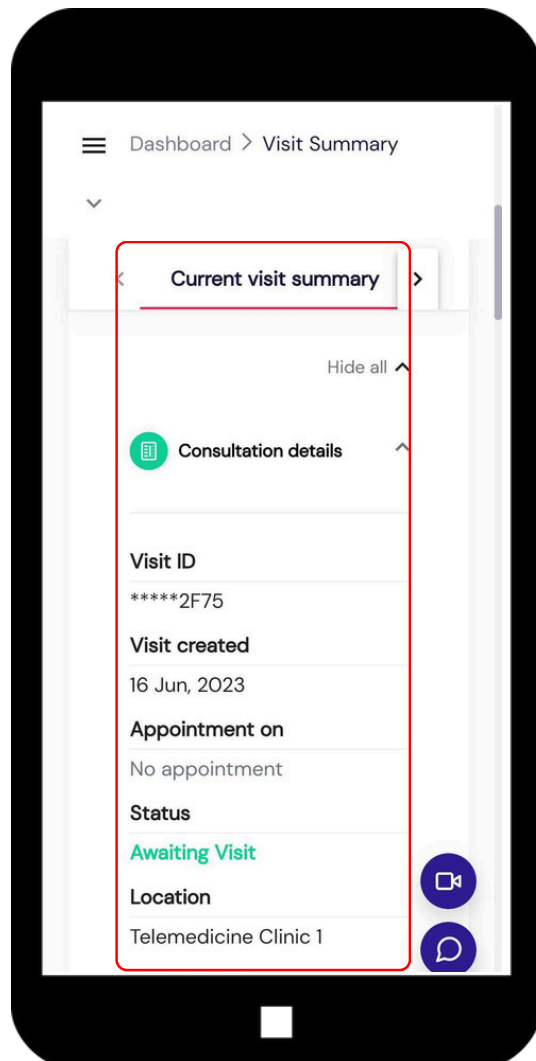


You can message the admin for any help.

VISIT SUMMARY



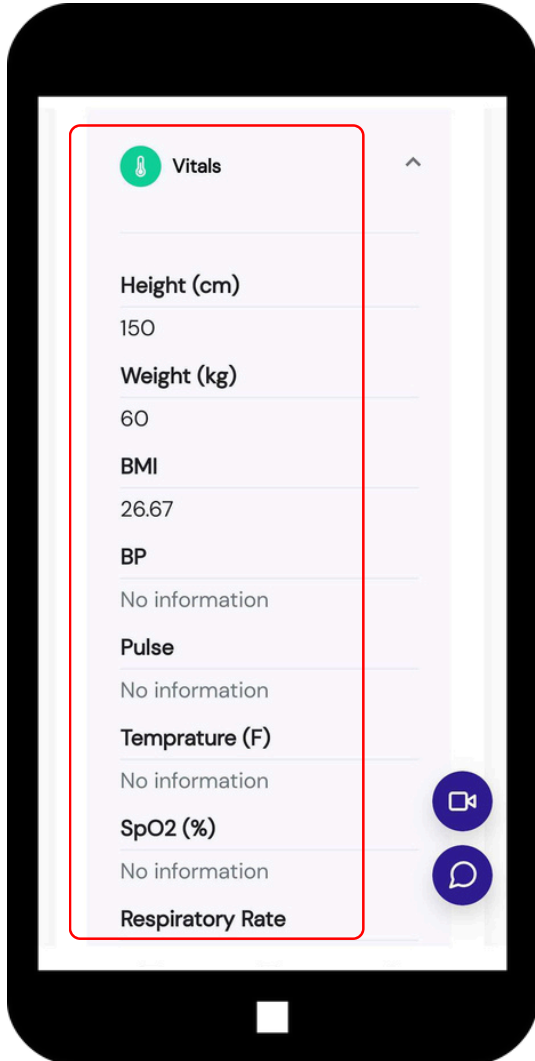
Patient's address and contact details



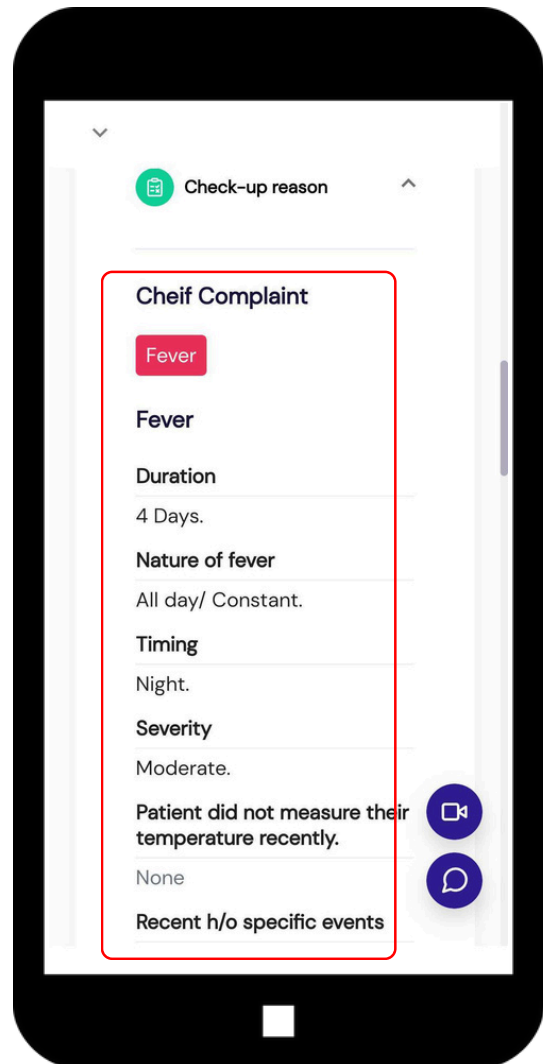
Other Details



VISIT SUMMARY

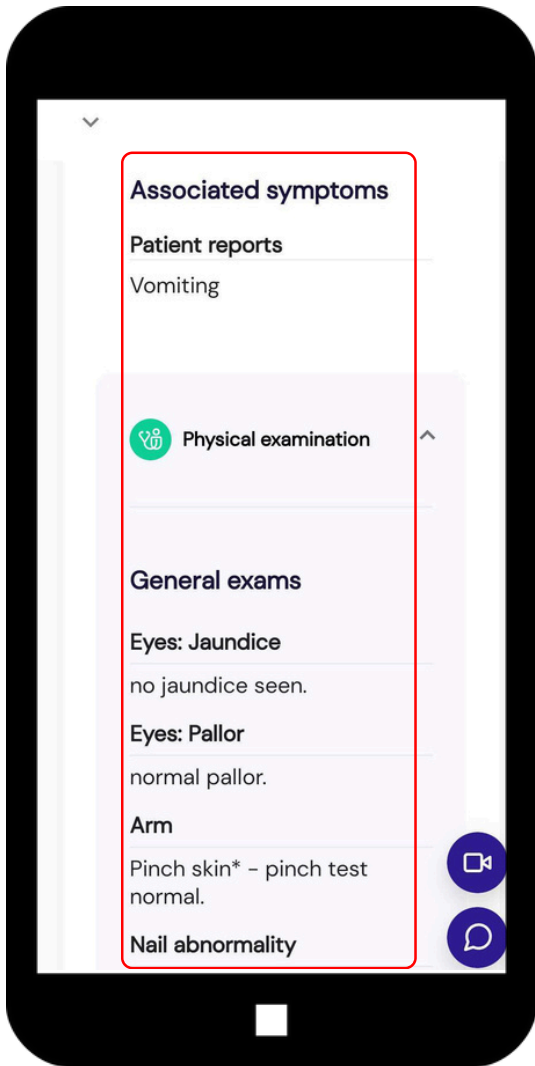


← Vital Details



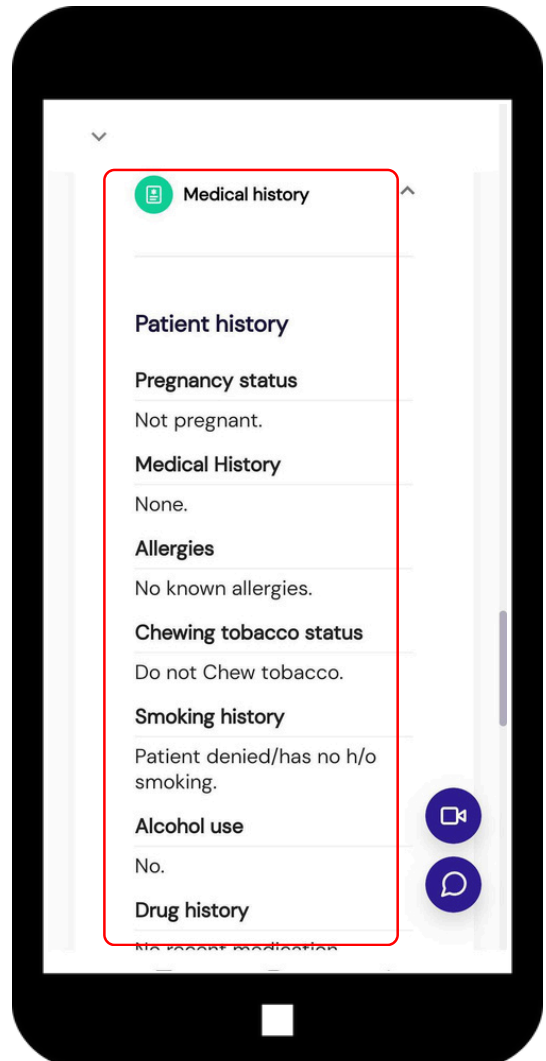
→ Chief complaints

VISIT SUMMARY

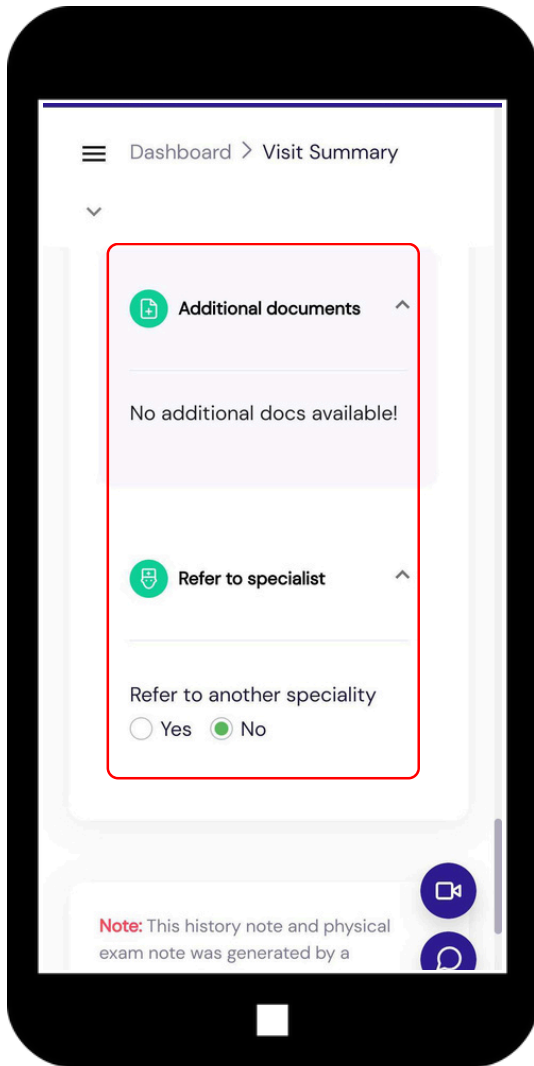


←
Associated Symptoms

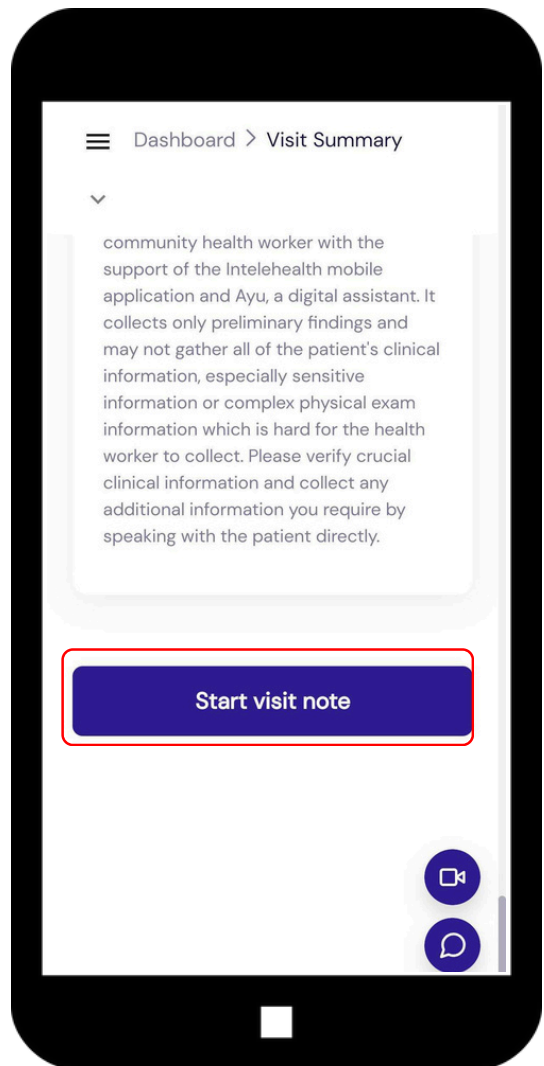
→
Medical History



VISIT SUMMARY



←
**Additional document
and Refer Specialist**



→
**Click on 'Start Visit
Note' to start giving
the prescription.**

START VISIT NOTE

Patient interaction

Connect with patient

Click here to connect with the patient

Have you spoken with the patient directly?

Yes No

Save

Diagnosis

Diagnosis	Type	Status
-----------	------	--------

Select diagnosis

Rheumatic fever with c... ▾

Diagnosis type

Primary Secondary

Select

Provisional Confirmed

Cancel Add

← Add patient interaction and diagnosis

Note

Note (Not shared with patient)

Take a rest

Cancel Add note

Medication

Drug name

Albendazole Tablets 400mg

Enter drug

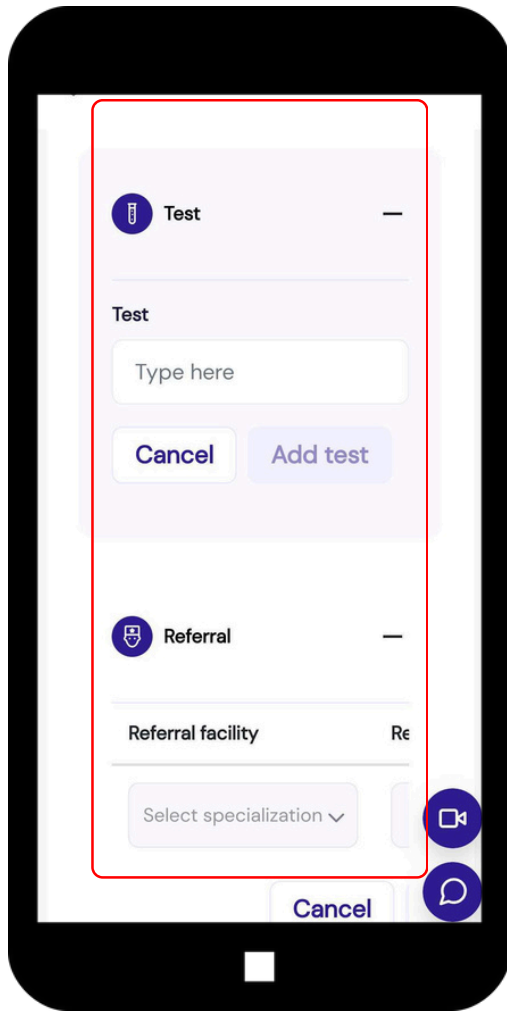
Additional instructions

Type here

Cancel Save

→ Add a patient note and medication.

START VISIT NOTE

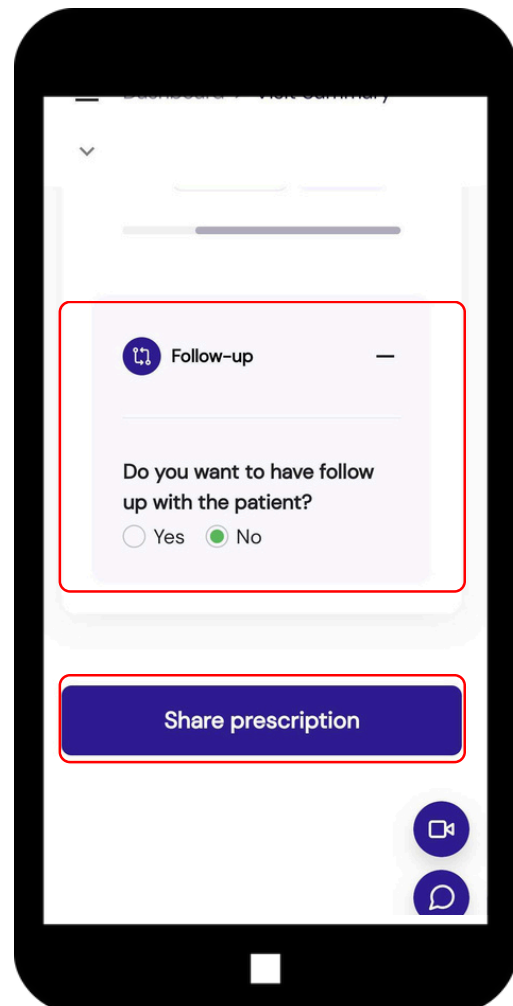


← Add a test and a referral

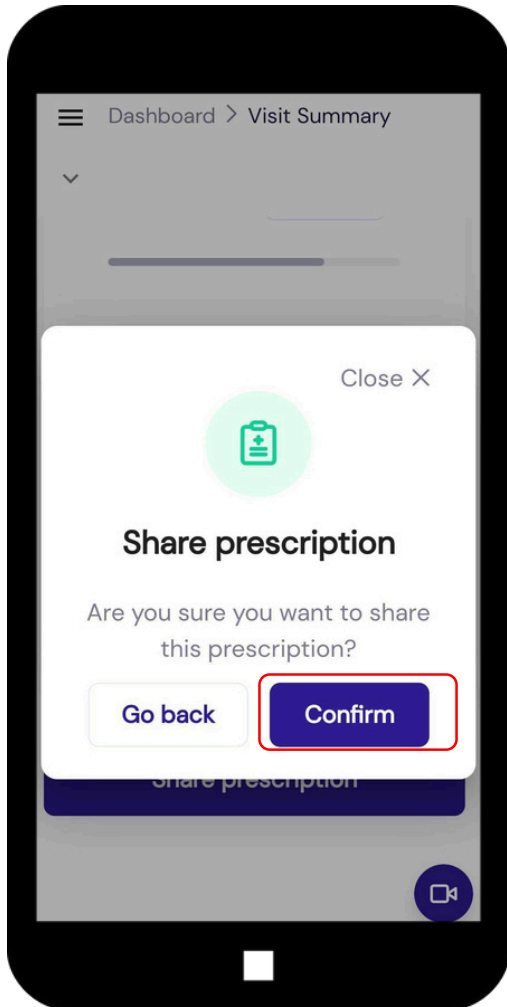
→ Add the follow-up date, if required.



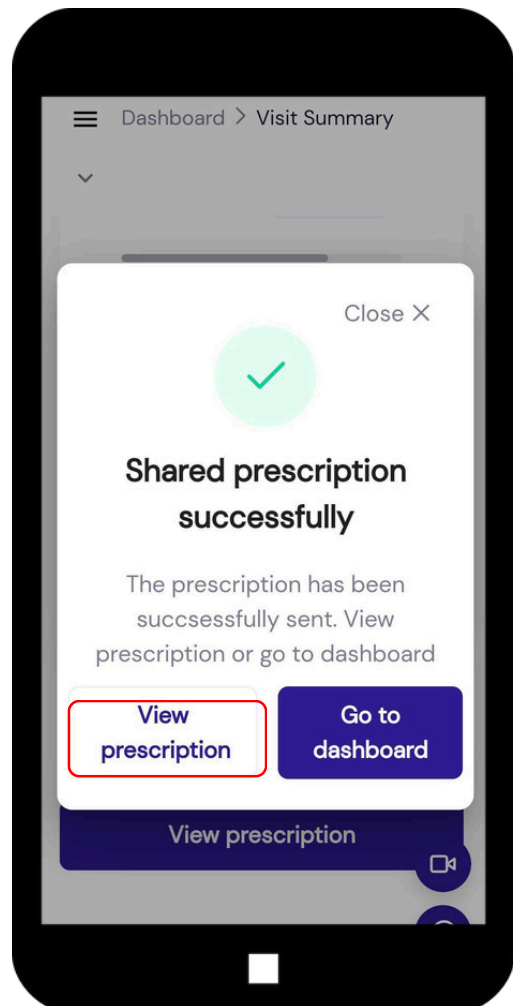
→ Click on 'Share' to share the prescription.



SAVE PRESCRIPTION



Click on 'Confirm' to save the prescription.



Click on 'View' to view the prescription.



END