



User Manual

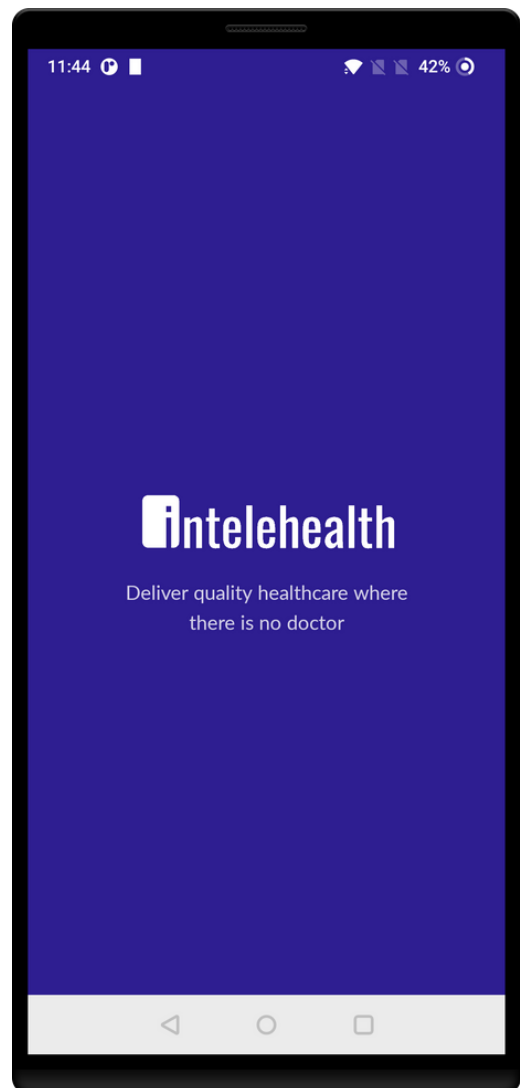
Frontline Health Worker's portal

A step-by-step user guide to getting started on the Frontline Health Worker's portal for v4.0 of the Antelehealth provider-to-provider telemedicine platform



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INTRODUCTION

Welcome to Intellehealth App User Manual for Health Workers!

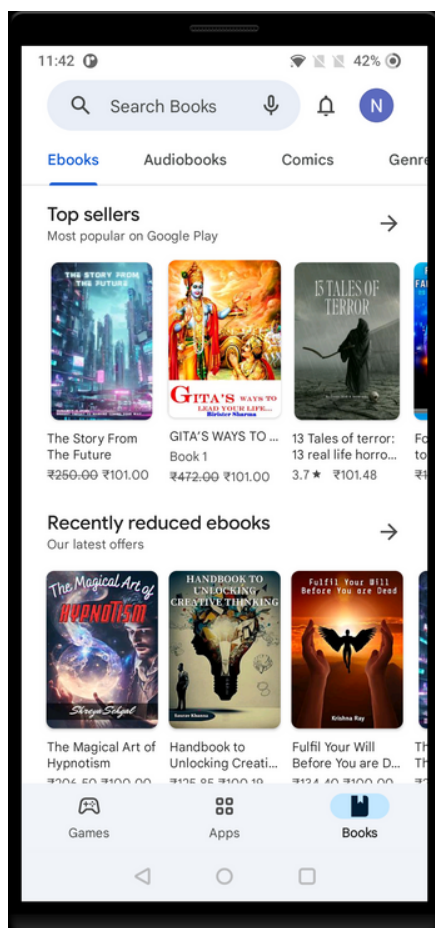
This guide will help health worker how to use the Intellehealth App to enter the Patient medical information and a remote doctor to provide teleconsultation.

In this guide, the user will learn the step-wise workflow of the App.

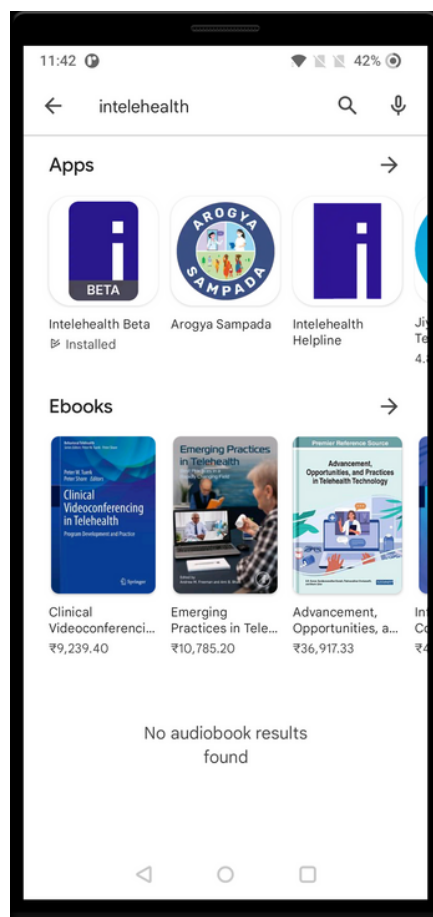
APP INSTALLATION

- Switch on the internet connection in your device before installing the app.
- To install the app, you will need good internet connection.
- Make sure the phone/tablet is charged.
- Open Google PlayStore.
- Enter 'Inteleheath' in the Search bar.
- Click on **Install**.

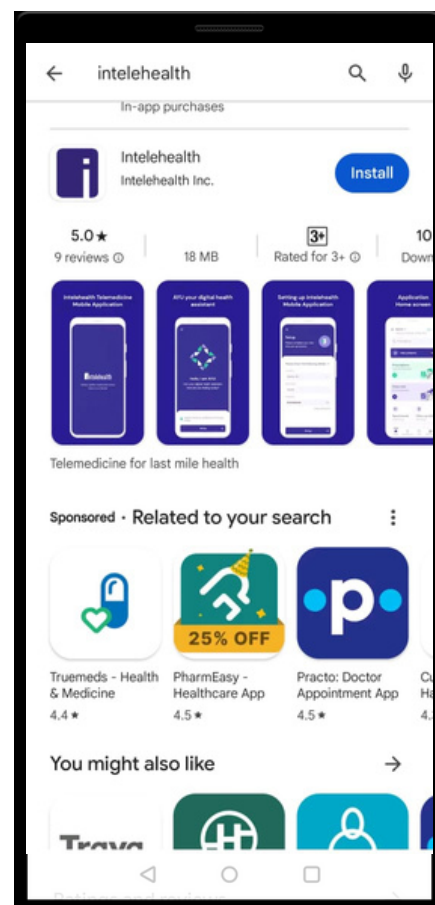
Step 1 - Open Play store on your device



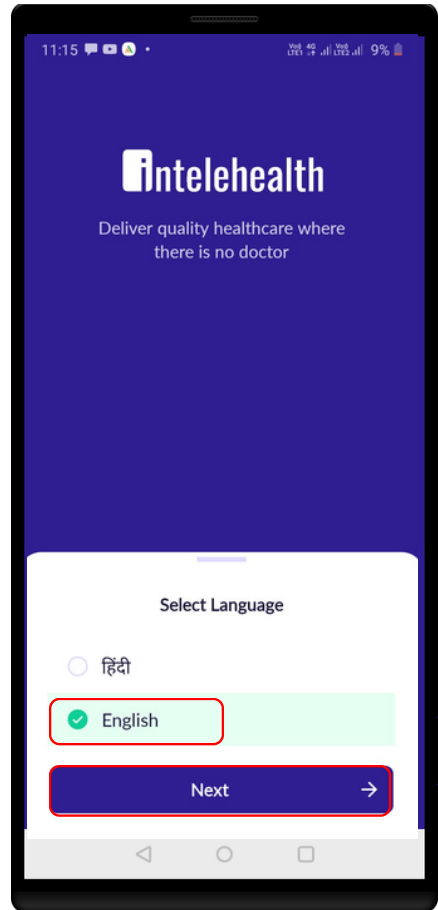
Step 2 - Search Intelehealth app on the Search panel



Step 3 - Click on Install



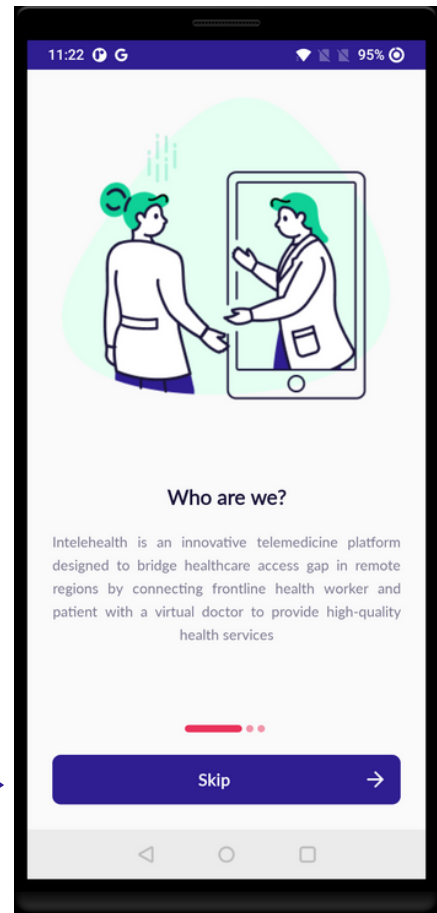
SPLASH SCREEN



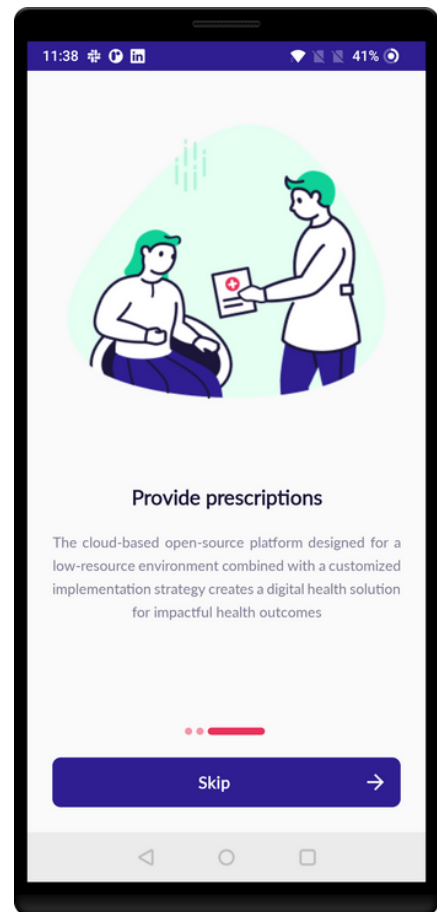
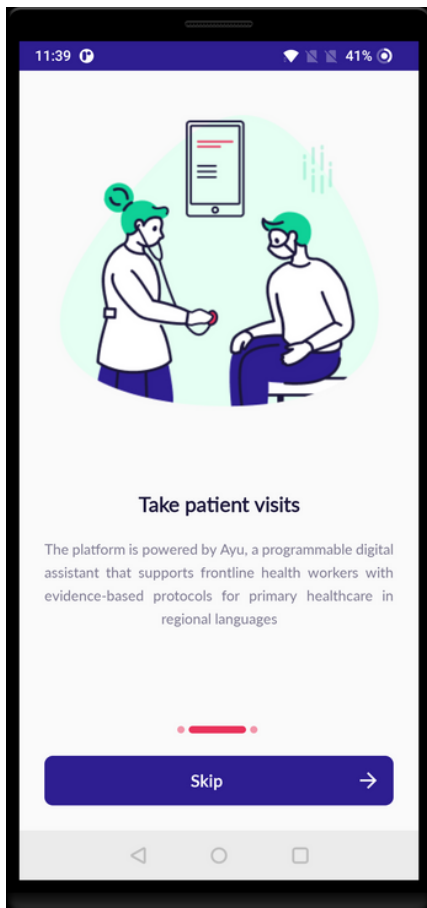
← Select Language

← Click Next

SPLASH SCREEN

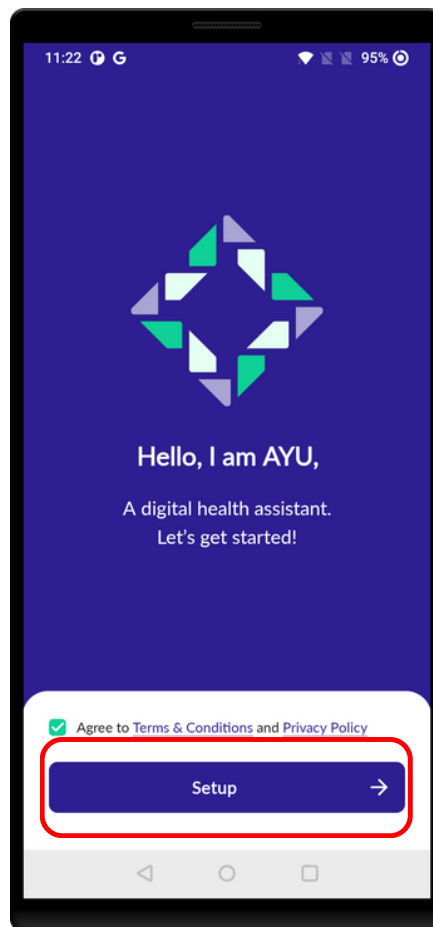


Click Skip button to Skip the Introduction screen →

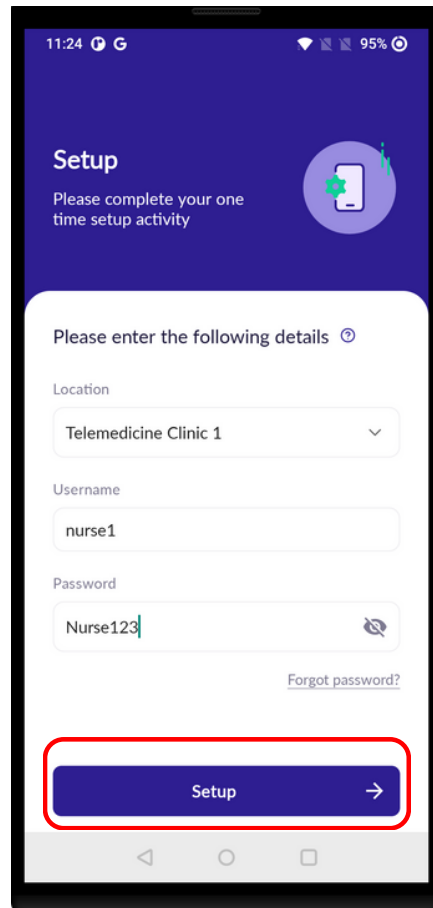


SETUP ACTIVITY

- Make sure you have a strong internet connection.
- When you open the Intelhealth app, it will show the following messages:
 - Allow the Intelhealth App to access your contacts. Click on **ALLOW**.
 - Allow Intelhealth App to access your media on your device. Click on **ALLOW**.
 - Allow Intelhealth App to take pictures and record videos. Click on **ALLOW**.
- Read the introduction of the Intelhealth App and Click **Skip**.
- Read the **T&C** and **Privacy Policy**, and click on the checkbox to agree.
- Choose and enter health worker assigned location.
- Enter Nurse's Correct Username & Password
- The setup is thus completed.



Step 1 - Click on the setup location

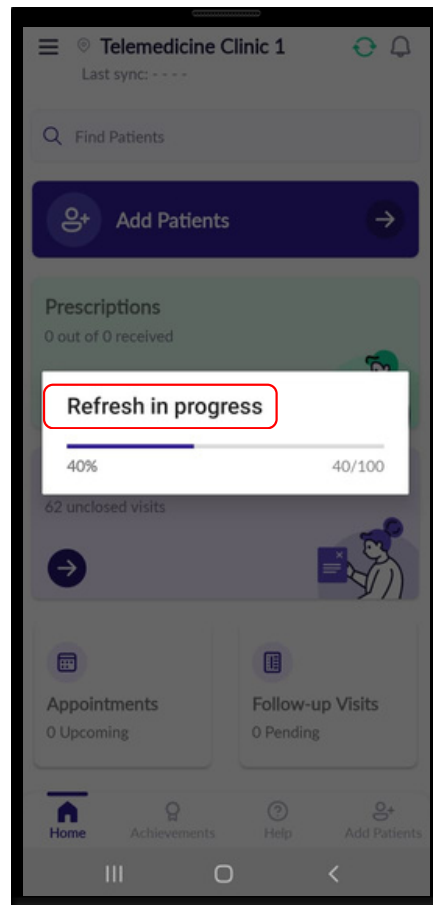


← Step 2 - Select location

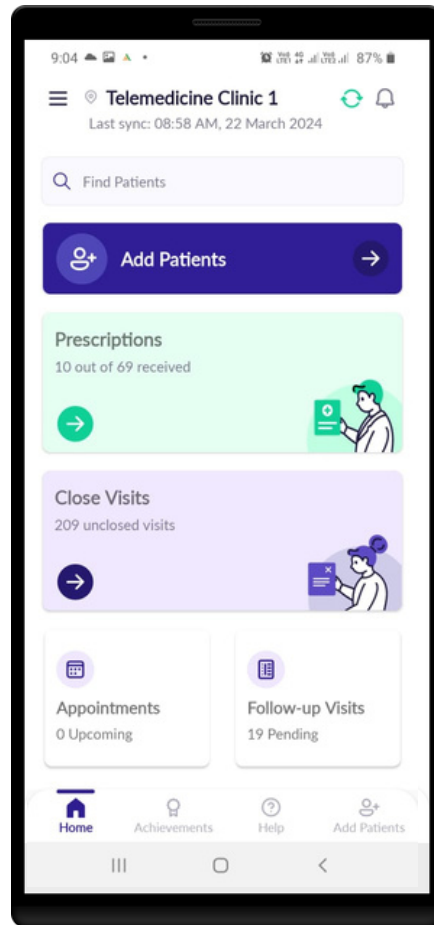
← Step 3 - Enter Username

← Step 4 - Enter Password

← Step 5 - Click Setup



← Refresh in progress



← Step 6 -After clicking on the Setup view the IDA home page

LOGIN SCREEN

- Enter provided Username and Password.
- Make sure the Password and Username is typed in the same way as provided as they are case sensitive; otherwise the user will not be able to log in.

For eg. provided username - nurse

provided password - Nurse123

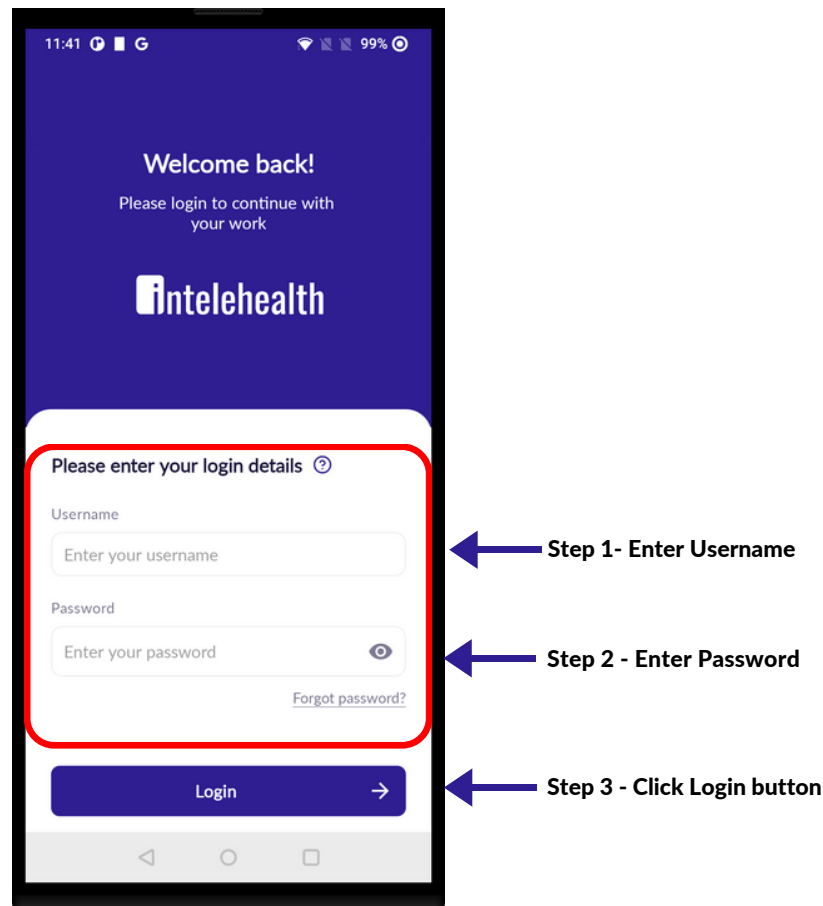
typed username - nurse

typed password - nurse123

- In the above example, the typed password is wrong. As 'n' has been entered instead of 'N'; this will not let the user log in.
- If you are unable to log in, please click on forgot password.

Tips-

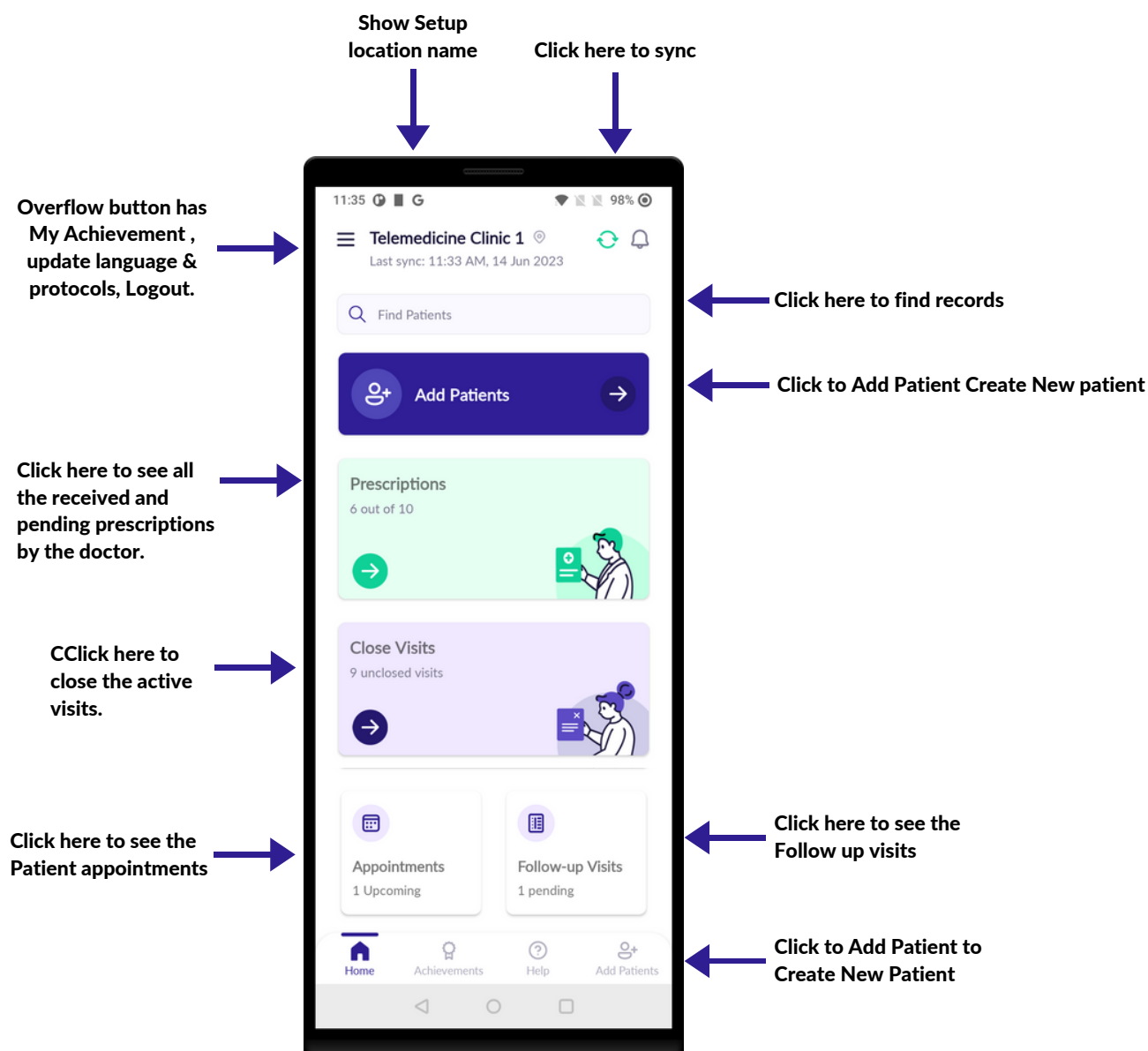
- The username and password are case sensitive. Ensure you enter the exact same username and password as provided by the organization.
- **Do not share your password with anyone on the phone, WhatsApp, email, etc. and do not write it down in an unsecured location. No one from Intelhealth will ever ask you for your password. Do not share your password with anyone.**



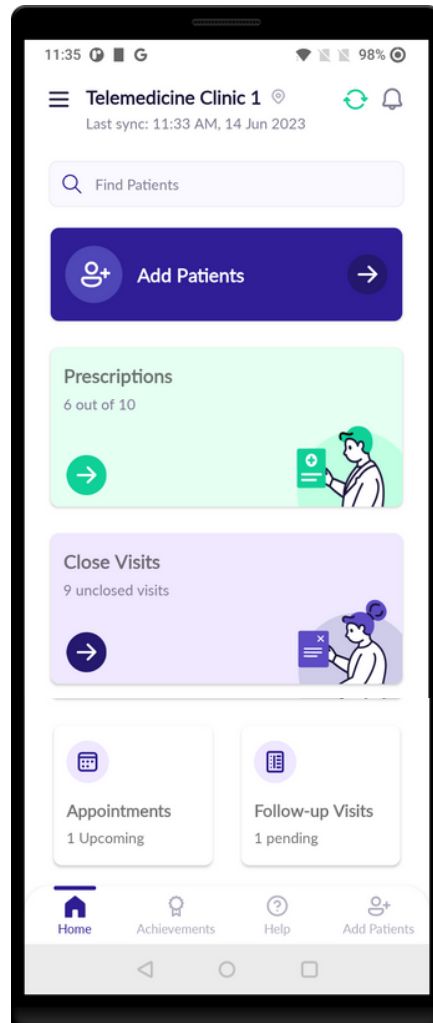
HOME SCREEN

On the home screen, you can do the following activities:

1. Add Patient -To Create/Register a new patient.
2. Find Patient- To search for Patient. Patient can be searched by name, Patient Id and Contact no.
3. Prescriptions - To view all patient Prescriptions.
4. Close visits- To View all unclosed visits
5. Appointments- To view all doctor appointments visits.
6. Follow-up visit- to view all the follow up visits.
7. Notification - To View app notification
8. Last Refreshed button - To sync patient data with the doctor portal and it will fetch all the new data from the same location.
9. Overflow button is represented with three Hyphen at the top right corner of the screen.

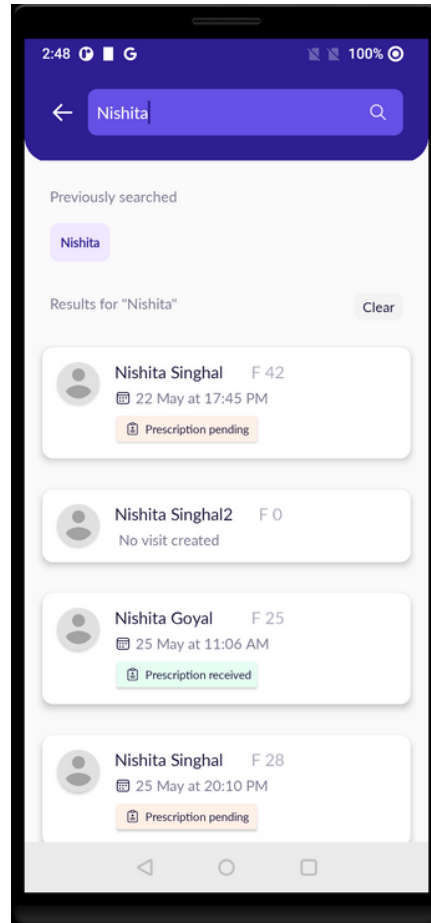


On the find patient. search the patient by their Patient ID or name.



Click on the find patient search panel

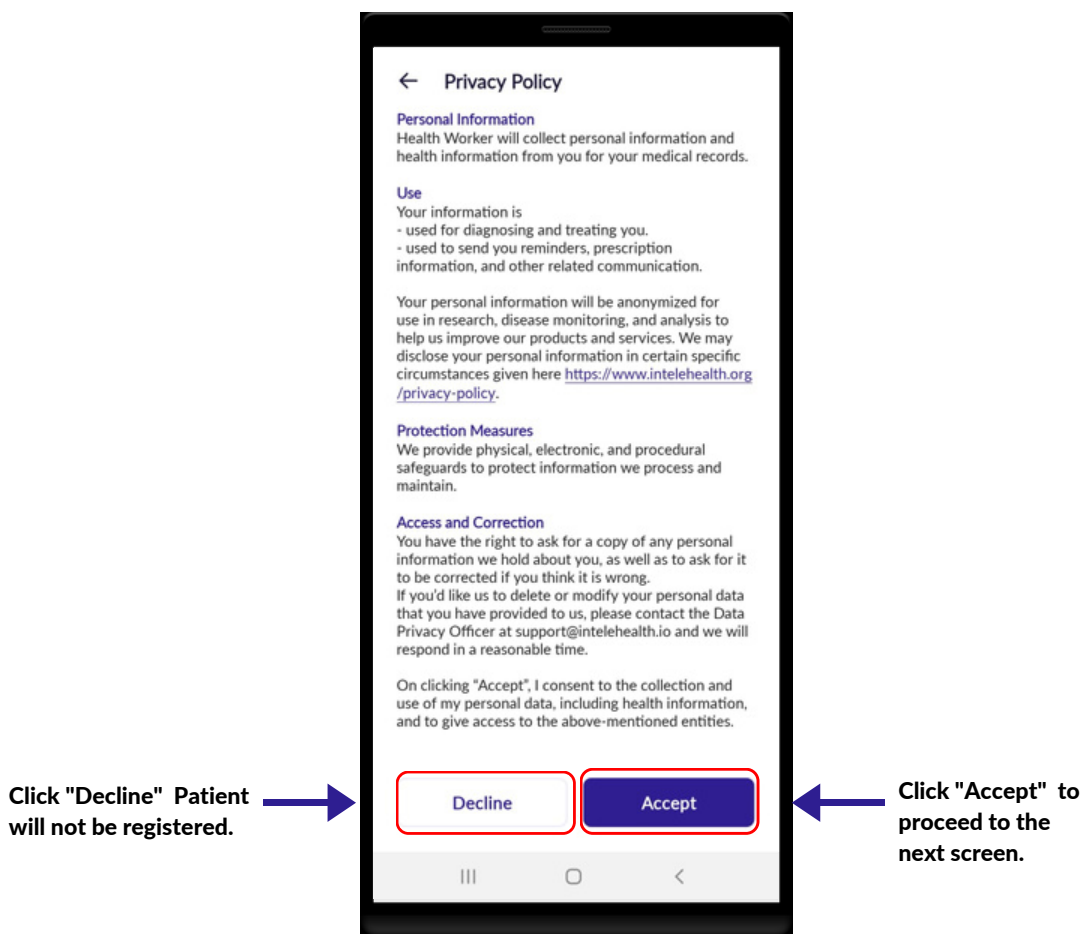
On the find patient. search the patient by their Patient ID or name.



← Type here to Search the Visits

PRIVACY POLICY

- Make sure to read the privacy notice to the patient before creating a new patient.
- Make sure the patient understands the privacy notice and respond to any questions asked by the patient.
- If you are unsure about the questions asked, please contact your supervisor or manager.
- If patient agrees to the privacy notice, click on the ACCEPT and only then proceed to register the patient.
- If patient doesn't agree, click on Decline and patient will not be registered.



PATIENT REGISTRATION

- Ensure most of the data in this section is entered. If the patient is uncomfortable in providing any optional data, then you may skip collecting that data.
- All the required fields such as First, Last Name, Gender, age/date of birth, village, state, and country should be entered.
- It is important to enter 'Date of birth' especially if the patient is a child. This will help the doctor in case management.
- In cases where the patient does not know their Date of birth, add their Age instead and the app will auto-estimate their Date of Birth.
- Patient may not provide information such as Caste, Economic status and Education status. In such sensitive cases, do not force.

Enter Personal details

Step 1 - Click to take picture of Patient.

Step 2 - Enter First Name of the patient

Step 3- Enter last Name of the patient

Step 4- Select gender.

Step 5 - Enter Date of birth , If you enter date of birth, age will be auto-calculated.

Step 6 - Enter Patient phone number

Step-7 - Click Next button to go to next screen

PATIENT REGISTRATION

1:34 100%

Add new patient

Personal Address Other

Postal code: 110014 Country*: India

State*: Delhi (NCT)

District*: South Delhi Village/Town/City*: Jangpura

Corresponding Address 1: Masjid Lane

Corresponding Address 2: Enter patient address

Back Next →

Enter Mandatory Address

9:15 85%

Add new patient

Personal Address Other

National ID (Citizenship ID, Aadhar No., etc.): 527W829W77WEY8E7E

Occupation: Business

Social Category: OBC

Education: Illiterate

Economic Category: APL

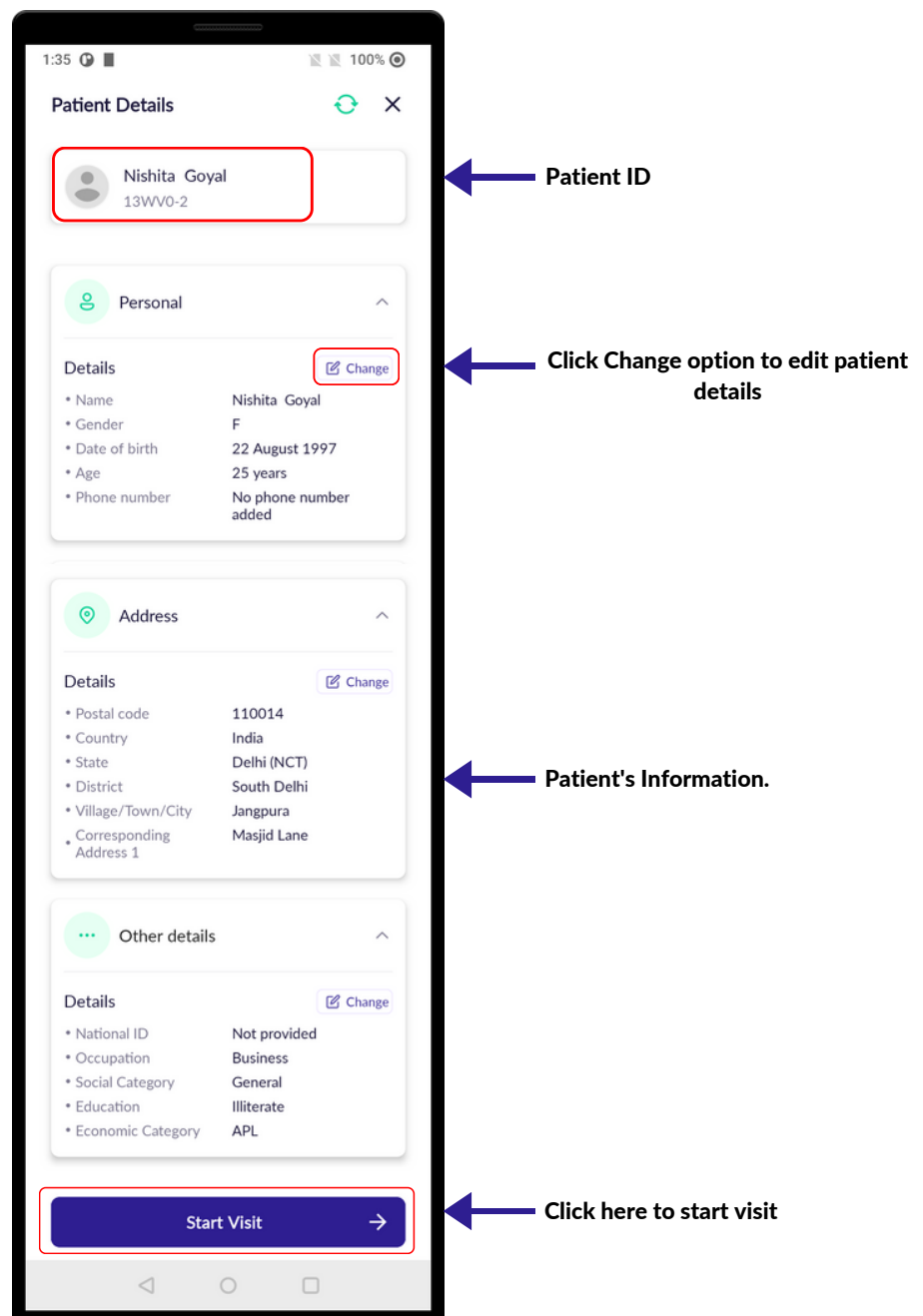
Back Next →

Enter Other Address

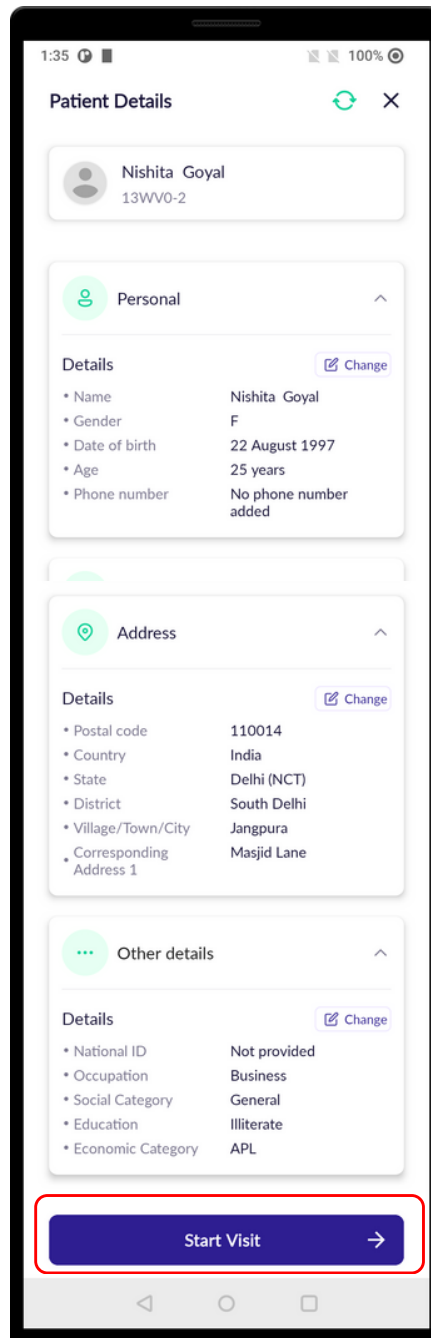
Click next to submit all details

PATIENT INFORMATION

- In this screen, review all the patient information.
- A Patient ID will be generated. Every patient will have a unique ID.
- Click on **Change icon (Edit)** to make changes to the text entered.
- Click on the **Start Visit** button.
- Previous visits of the Patient can be seen below the 'Start visit' button. Click on the **Date** to view previous visit.
- The health worker cannot start a new visit if the previous visit is active for the same patient.

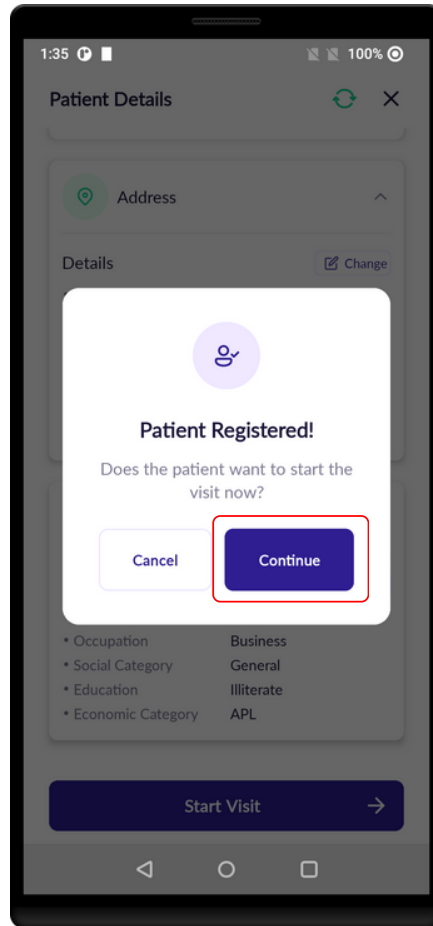


START VISIT



Click on the Start new visit

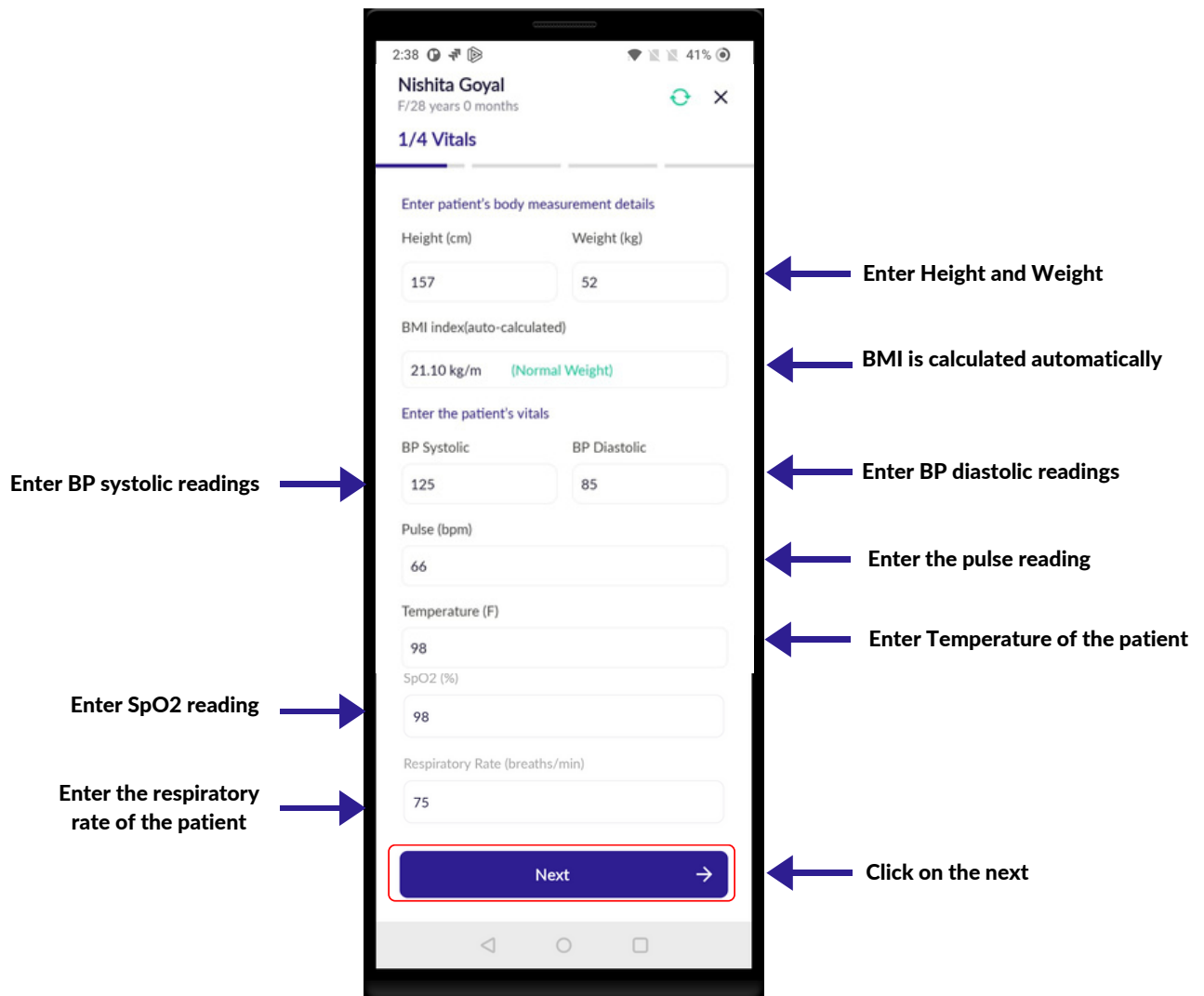
START VISIT



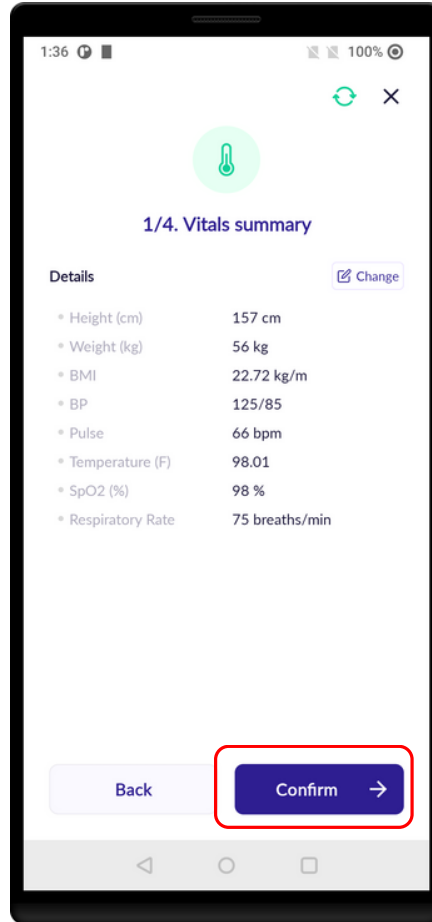
← Click continue to start the visit

VITALS

- Check the devices before collecting vitals.
- Follow the SOPs while collecting the vitals.
- Make sure to enter the readings correctly in the app.
- Make sure to clean the equipment used for physical examination before seeing each patient.
- Make sure to collect all the vitals as much as possible.



VITALS SUMMARY



Click "Change" to edit the details.

Click "Confirm" to submit the vitals.

PATIENT COMPLAINTS

- Ask Patient about their medical complaints in detail. Identify the chief complaint. Make sure to enter all the data for all the complaints.
- You can choose multiple complaints using the search bar.
- It is important to take full history of the patient as it becomes easier for the doctor to give prescription.
- Respect the Patient and don't be judgmental while Patient are giving information.
- Maintain confidentiality of patient information at all times.

Nishita Goyal
F/28 years 0 months

2/4 Visit reason

What is the reason for this visit?
Select one or multiple reasons

🔍 Type or select reason eg. Fever

Selected reasons

Abdominal Pain ✕

All reasons

A

Abdominal Pain Abdominal distention

B

Back & Neck pain Blood in stool or Black stool

Breast complaints Burns

C

Chest Discomfort or Pain Cold, Sneezing

Constipation Cough

D

Diarrhea Difficulty Swallowing

Difficulty breathing Difficulty in Hearing

Dizziness & Vertigo Dry mouth

Dyspepsia/Indigestion

E

Ear pain

Back Next →

Search/ Type the reason(s) for Patient visit

Selected reason(s) are shown here

All selected reasons are highlighted in blue

PATIENT COMPLAINTS

Nishita Goyal
F/28 years 0 months

2/4 Visit reason

E

Ear pain

F

Fatigue & General weakness Fever & Rash

Fever Follow up visit Foot or Ankle pain

Fainting/Syncope/Loss of consciousness

G

Gait & balance disorder Genital disease (Female)

H

Headache Hypertension follow up

Hypertension screening

J

Jaundice

L

Back Next →

Click "Next" to submit the reason(s) for visit

2:41 42%

Nishita Goyal
F/25 Y

2/4 Visit reason

Foot or Ankle pain

Confirm visit reason?

Are you sure the patient has the following reasons for a visit?

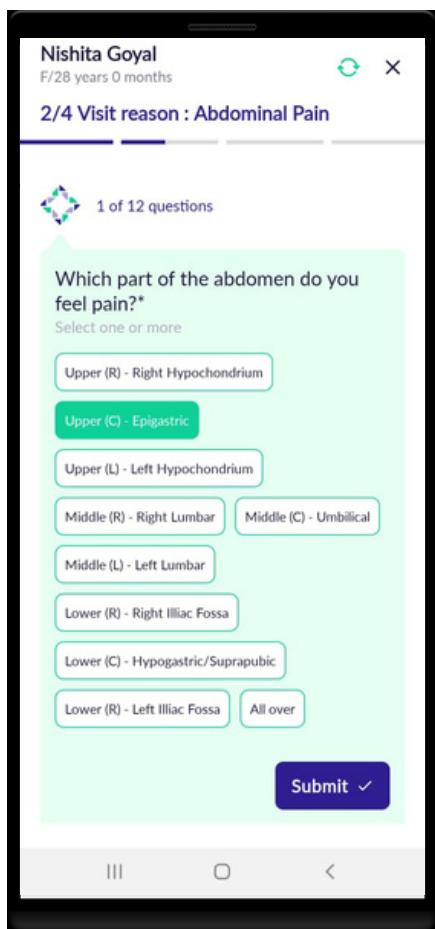
Abdominal Pain Fever

No Yes

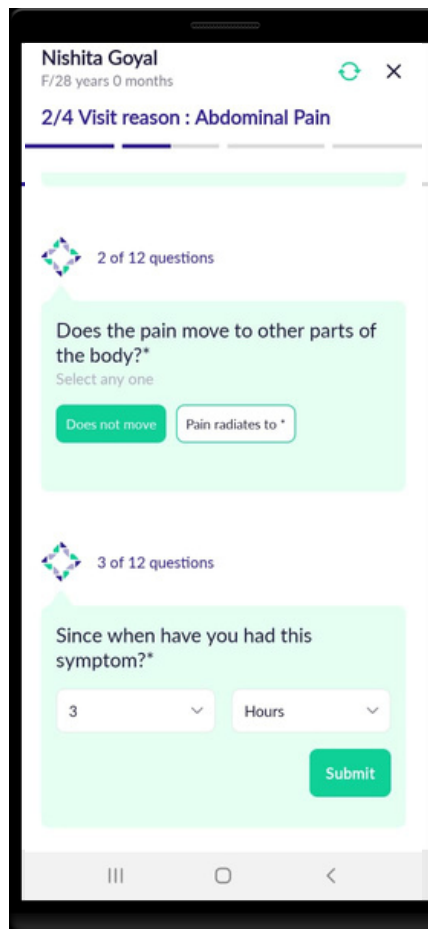
Back Next →

Click "Yes" to confirm the reason(s) for visit.

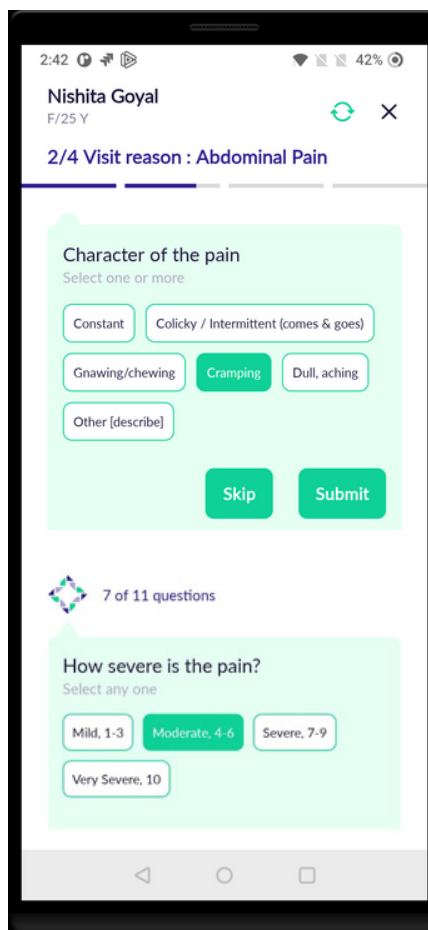
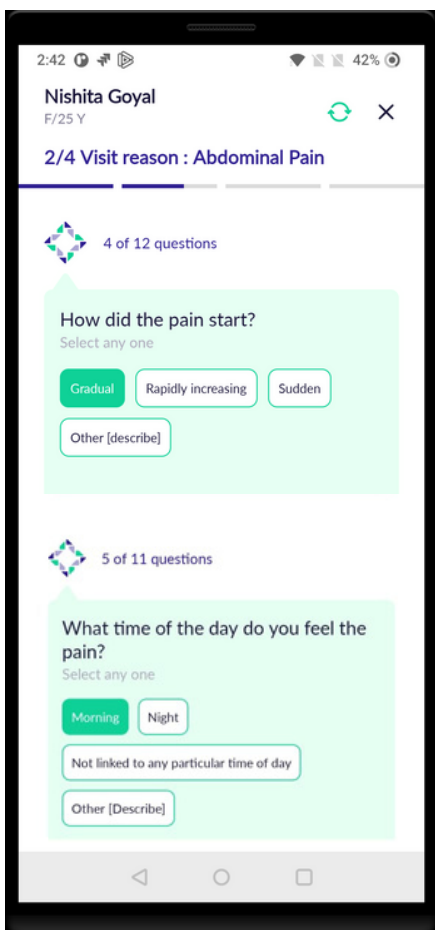
PATIENT COMPLAINTS



Step 1- Ask Patient their complaints and click on the box. You can select multiple complaints.

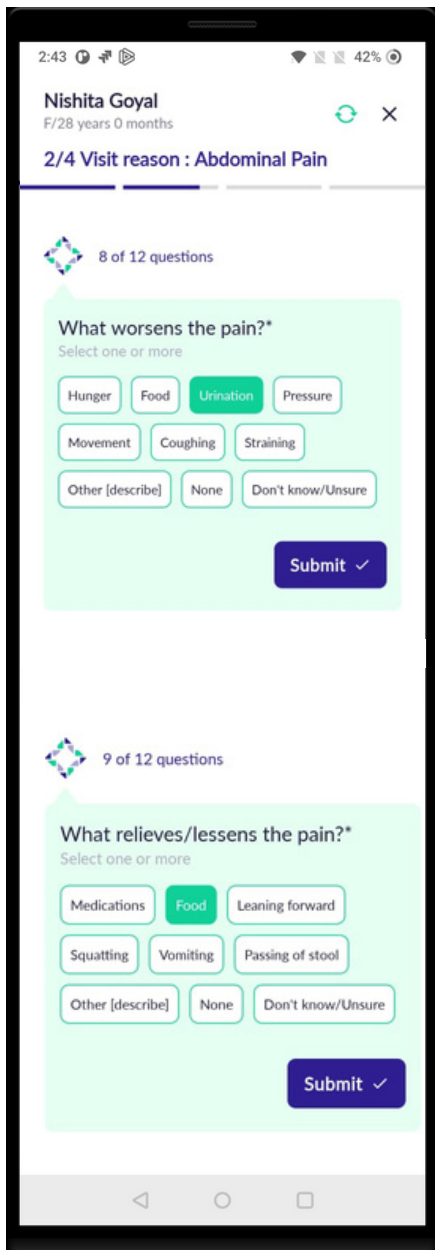


Step 2 - Select per the responses of the Patient for all questions and Swipe Up

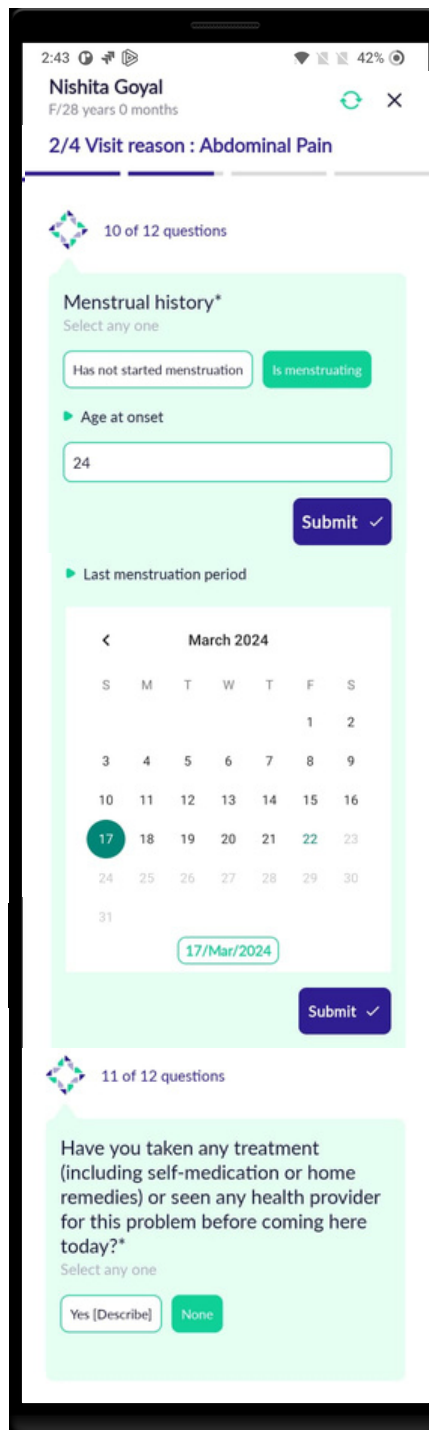


Step 3- Select per the responses of the Patient. Click submit to submit the complaint.

PATIENT COMPLAINTS



Swipe Up for next question.



PATIENT COMPLAINTS



Click "Submit" to Submit patient complaints.

ASSOCIATED SYMPTOMS

- Select patient response for each associated symptoms. Multiple responses can be selected for this question.
- Review all the associated symptoms marked and click **Yes** or if you need to make any changes, click **Back**.
- Select all Associated Symptoms.

The screenshot shows a mobile application interface for a patient named Nishita Goyal, 25 years old, female. The screen displays a list of 13 symptoms with 'Yes' and 'No' response options. The 'Yes' options are highlighted in green. A blue arrow points to the 'Yes' button for 'Blood in stool'.

Symptom	Yes	No
1. Abdominal distention/ Bloating	<input type="checkbox"/>	<input type="checkbox"/>
2. Anorexia	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Belching/Burping	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4. Blood in stool	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5. Breathlessness	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6. Change in appetite	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
7. Change in frequency of urination [describe]	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8. Color change in stool [describe]	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9. Color change in urine [describe]	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10. Constipation	<input checked="" type="checkbox"/>	<input type="checkbox"/>
11. Diarrhea	<input checked="" type="checkbox"/>	<input type="checkbox"/>
12. Fever	<input checked="" type="checkbox"/>	<input type="checkbox"/>
13. Hiccups	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Step 1 - Select patient response for each associated symptoms

ASSOCIATED SYMPTOMS

2:49 43%

Nishita Goyal
F/25 Y

2/4 Visit reason : Associated symptoms

13. Hiccups Yes No

14. Injury Yes No

15. Nausea Yes No

16. Other [describe] Yes No

17. Passing gas Yes No

18. Restlessness Yes No

19. Vaginal discharge [describe] Yes No

20. Vomiting Yes No

Submit

Step 2- After entering all the associated symptoms, click on this green button to submit the details

2:49 43%

2/4. Visit Reason summary

Abdominal Pain: [Change](#)

- * Site: Upper (C) - Epigastric.
- * Onset: Gradual.
- * Timing: Morning.
- * Character of the pain: Cramping.
- * Severity: Moderate, 4-6.
- * Exacerbating Factors: Patient did not know/ was unsure.
- * Relieving Factors: Food.
- * Menstrual history: Is menstruating - 01/ Jun/2023.
- * Prior treatment sought: None.
- * Additional information: Not Required..

[Back](#) **Confirm** →

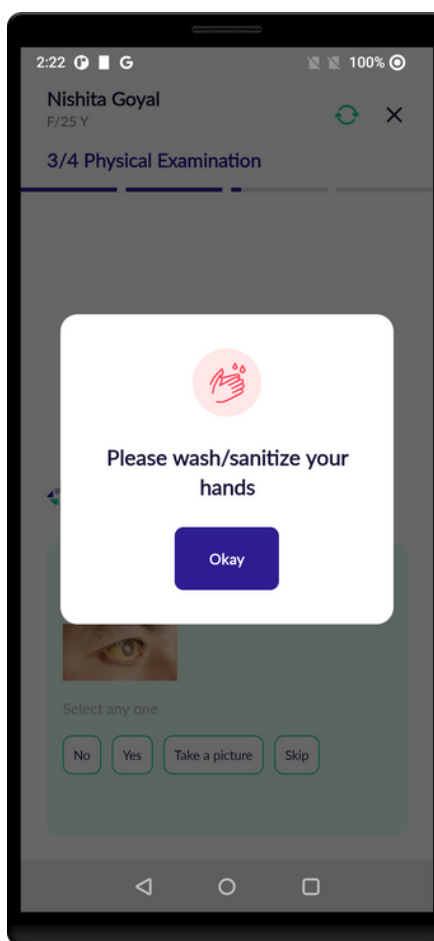
Visit Reason Summary

Click confirm to Submit all visit summary details.

PHYSICAL EXAMINATIONS

- Inform the patient that physical examinations will be conducted. Explain the reason and procedure to conduct these examinations.
- General examinations from 1 - 10 are compulsory.
- Remember to maintain hygiene and wash hands.
- Make sure to take pictures when in doubt.
- Make sure to enter as much of examination data as it is crucial for the doctor for case management.
- All the Asterisk Mark (*) questions are compulsory.

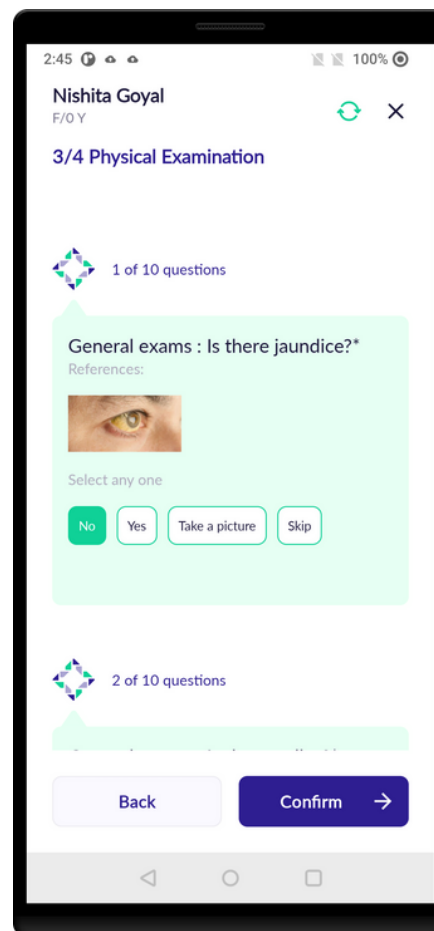
All the Asterisk (*) questions are compulsory to answer.



Step 1 - Wash your hands before conducting Physical Examination

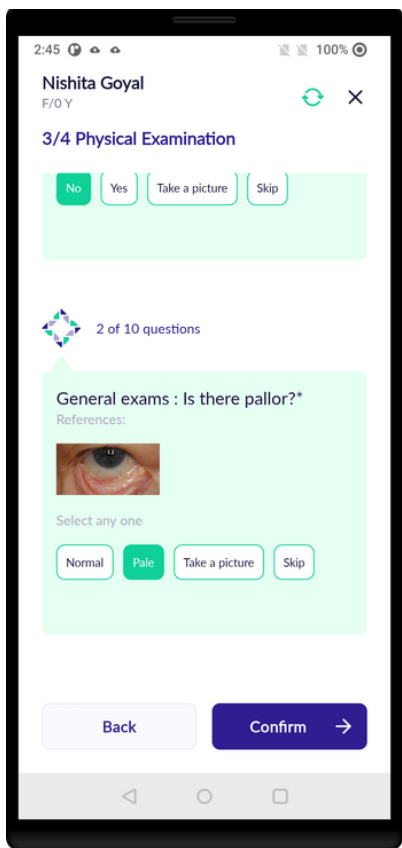
Swipe up to go to the next physical examination.

Step 2 - Click Okay

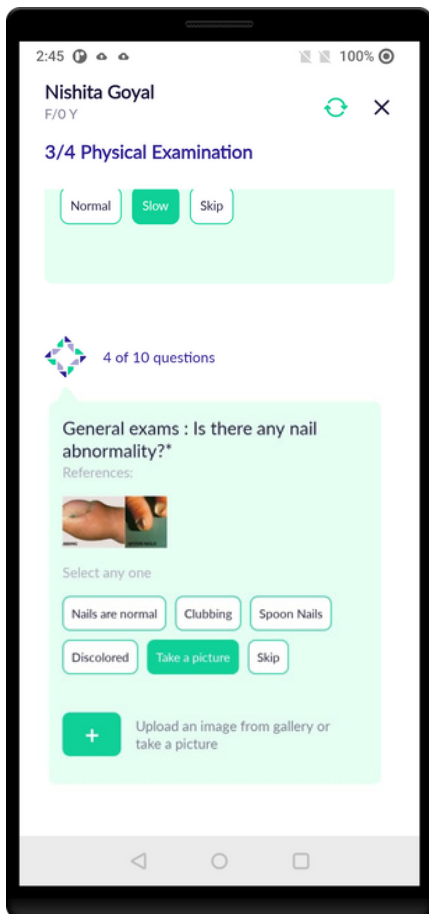
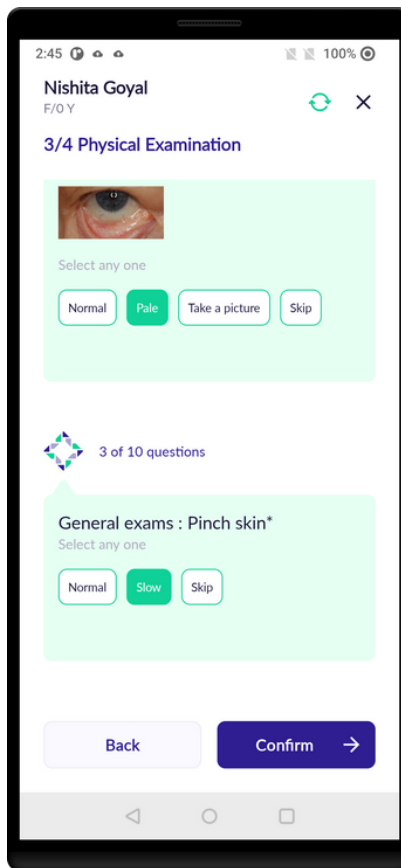


Step 3 - Select Yes, No ,take picture and skip

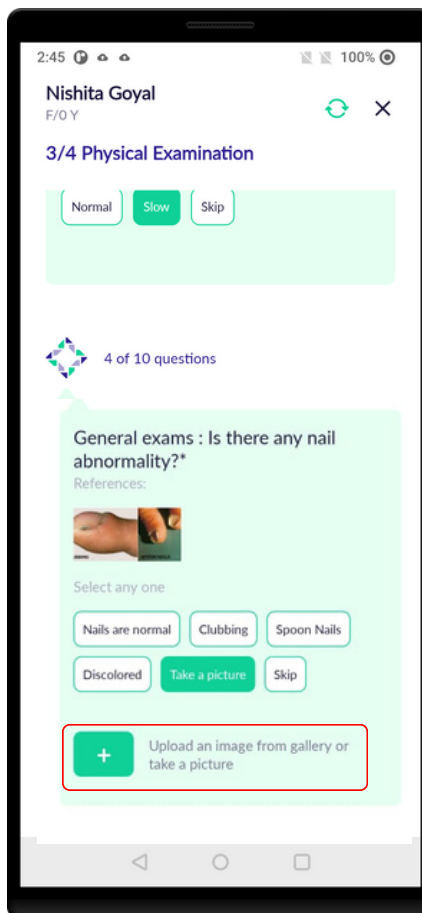
PHYSICAL EXAMINATIONS



Swipe up to go to the next physical examination.



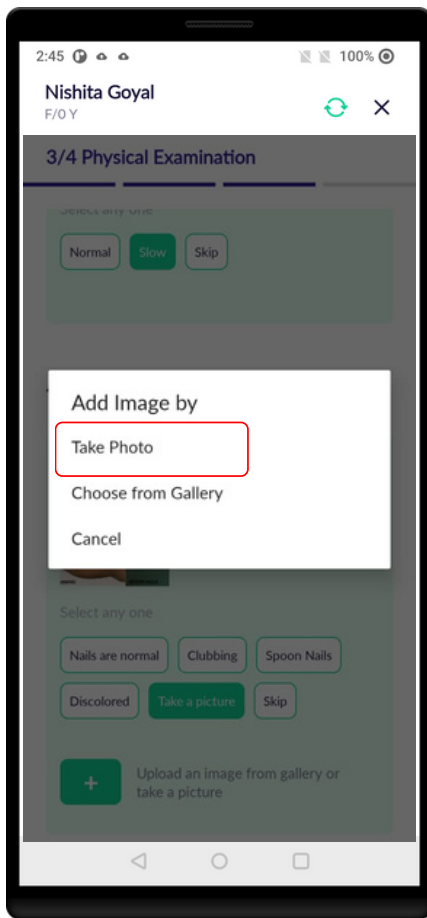
Step 4 - If in doubt, take a picture



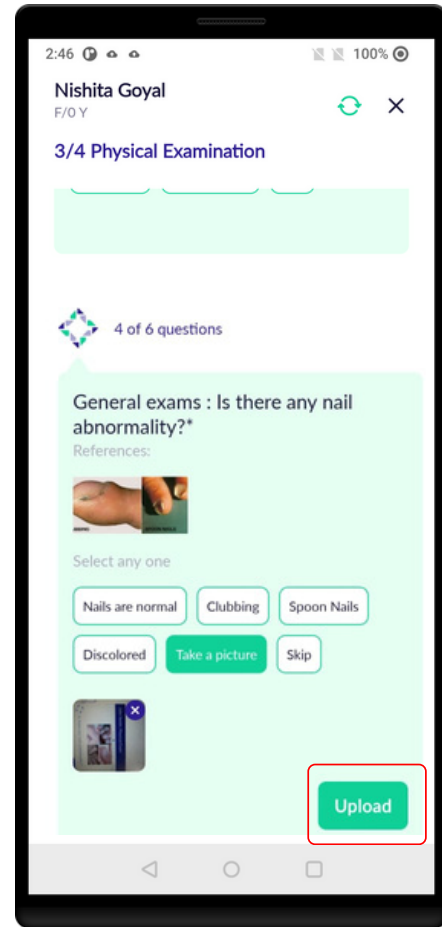
Step 5- Click Plus sign to upload the image



PHYSICAL EXAMINATIONS

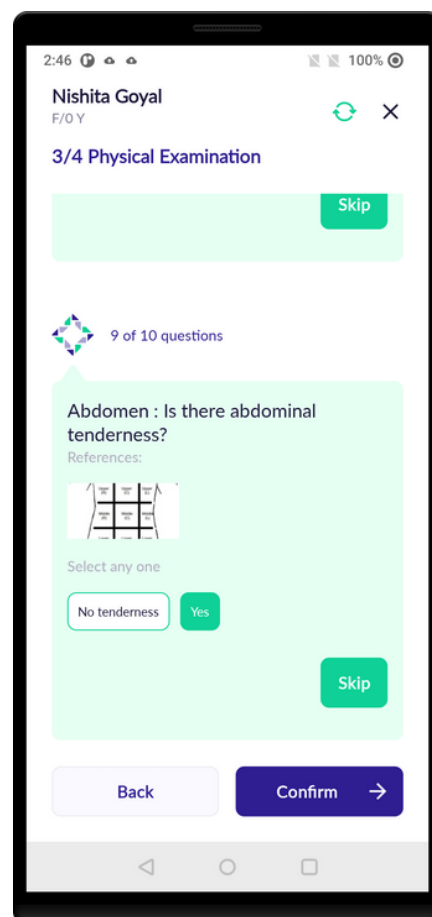
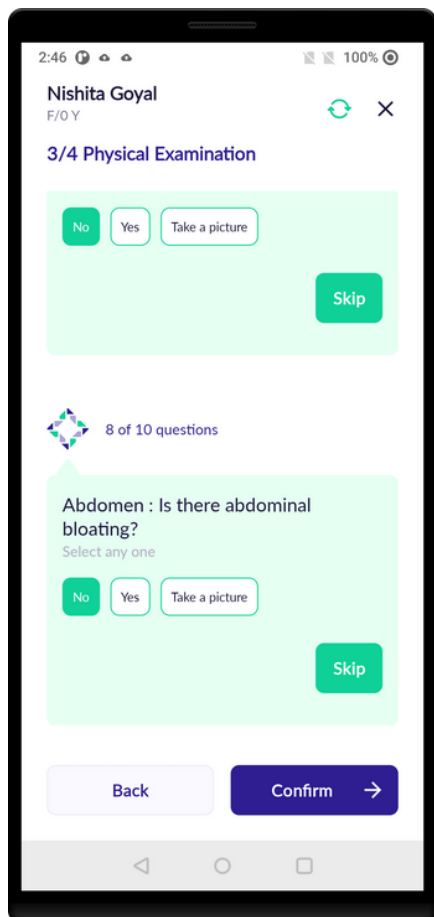
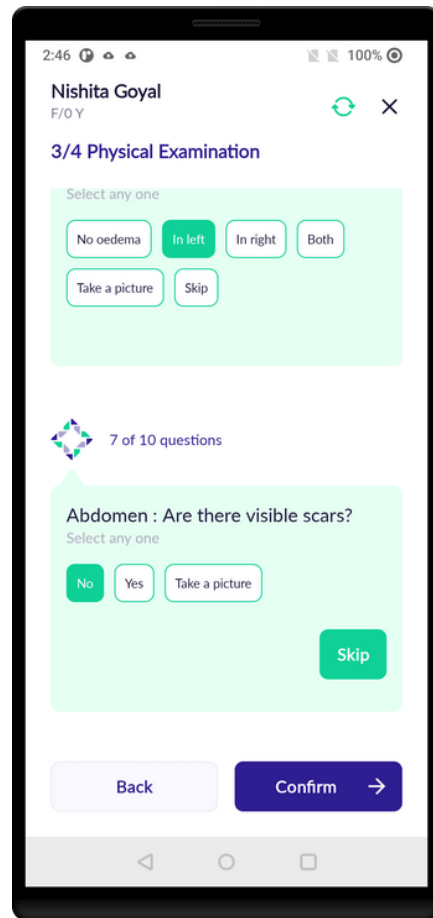
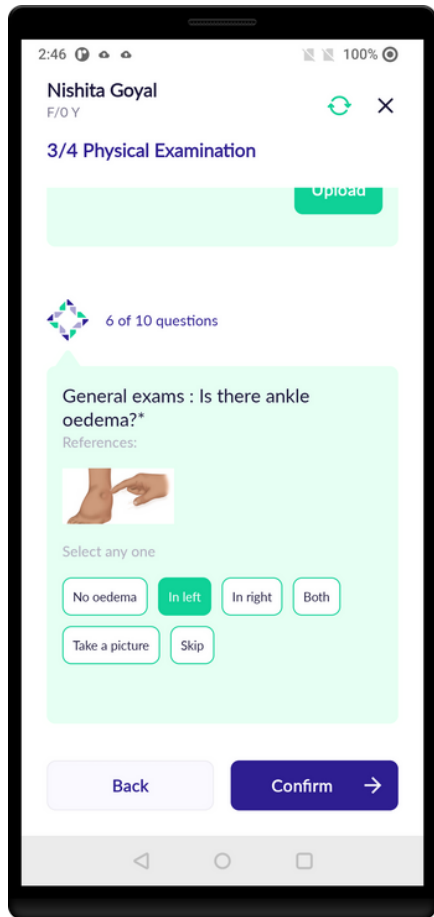


← Step 6 - Take a photo

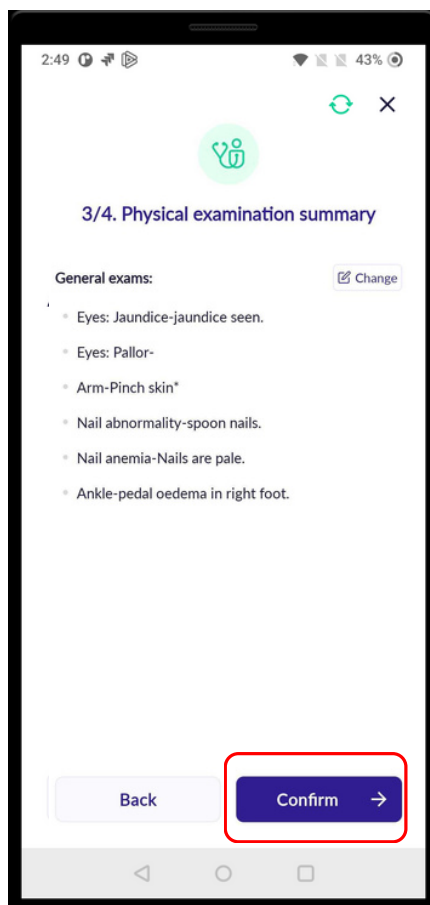


← Step 7 - Upload a selected image

PHYSICAL EXAMINATIONS



PHYSICAL EXAMINATIONS



← Physical examination summary

← Click confirm to Submit all visit summary details.

PAST MEDICAL HISTORY

- Select past medical conditions of the patient. You can choose multiple conditions per patient response.
- Answer the following by clicking on the checkbox.

1:09 51%
Nishita Goyal
F/28 years 0 months
4/4. Medical history: Patient history

1 of 7 questions

Pregnancy status*
Select any one

Patient is unmarried Yes No
 Don't know

2 of 7 questions

Do you have a history of any of the following?*
Select one or more

High Blood Pressure Heart Problems
 Stroke Diabetes Asthma Tuberculosis
 Cancer/Tumour HIV/AIDS Operation
 Accident Hospitalization Other [Describe]
 None

▶ Asthma
Select any one

When were you diagnosed?

March 2024						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Step 1 - Select past medical conditions of the patient. You can choose multiple conditions per patient response.

Additional tabs having questions on details of past medical history open up.

Nishita Goyal
F/28 years 0 months
4/4. Medical history: Patient history

3 of 7 questions

Have you recently taken any kind of medicine (including ayurvedic/homeopathic/unani/herbal)?*

Select any one

No Yes

5 of 7 questions

Do you chew tobacco?
Select any one

Do not Chew How often do you chew tobacco? Since
 Denied answer

▶ How often do you chew tobacco?
Select any one

0-5 times 5-10 times more than 10 times

6 of 7 questions

Smoking history*
Select any one

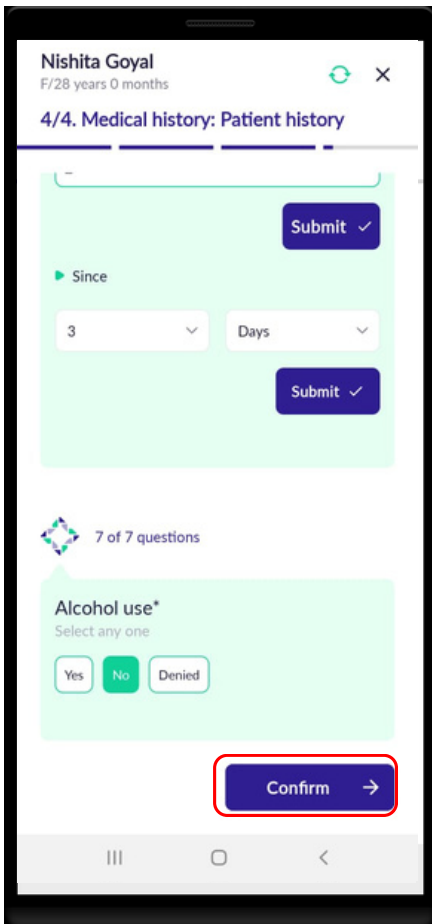
Never-smoker Current-smoker Ex-smoker

▶ How many cigarettes per day did you smoke?

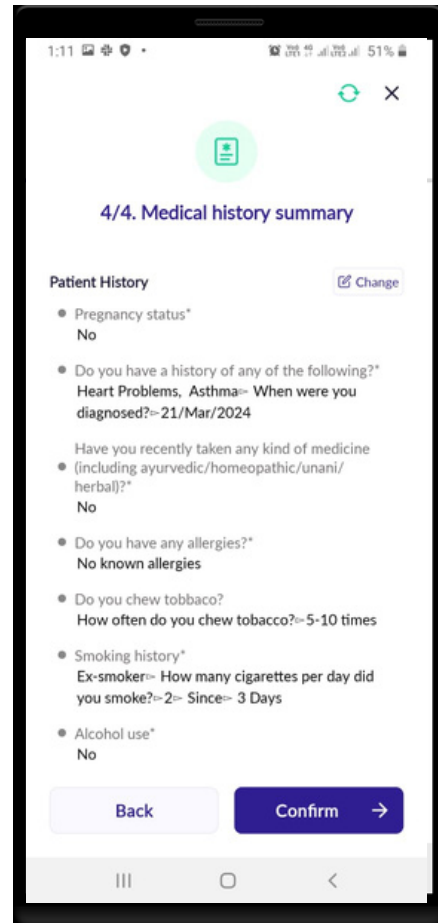
▶ Since

Days

PAST MEDICAL HISTORY



Click Confirm



Click Confirm to save the Medical history summary

FAMILY HISTORY

- Select Family history of medical conditions. You can choose multiple conditions and add details of multiple family members per patient response.
- Choose the relation of the affected family member to the patient and click OK.

Nishita Goyal
F/28 years 0 months

4/4. Medical history: Family history

1 of 1 questions

Do you have a family history of any of the following?*

Select one or more

High BP Heart Disease Stroke

Diabetes Asthma Tuberculosis

Jaundice Cancer Other None

Heart Disease

Select one or more

Mother Father Sister Brother

[Describe relation]

Submit

Step 1 - Select Family history of medical conditions. You can choose multiple conditions per patient response

Step 2- Click on the Submit

FAMILY HISTORY

4/4. Medical history summary

Patient History [Change](#)

- Pregnancy status
No
- Do you have any allergies?
No known allergies
- Alcohol use
Yes
- Since when have you been drinking?
3 Hours
- How often do you take alcohol?
yes
- Number of drinks consumed in one go
1-2

Family History [Change](#)

Do you have a family history of any of the following? :

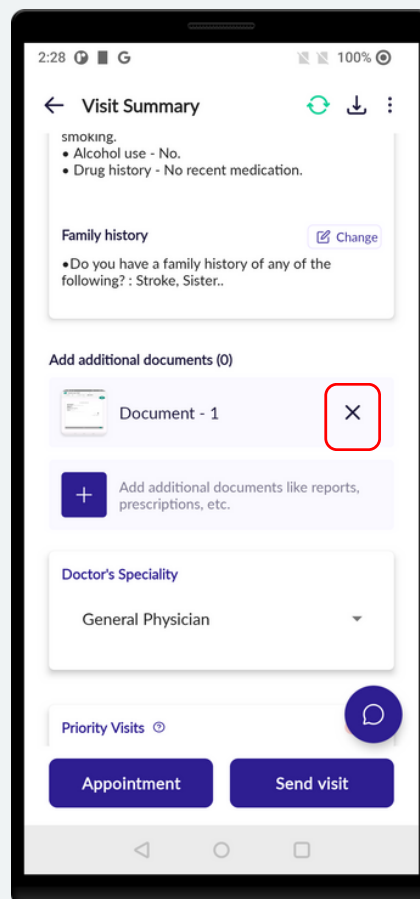
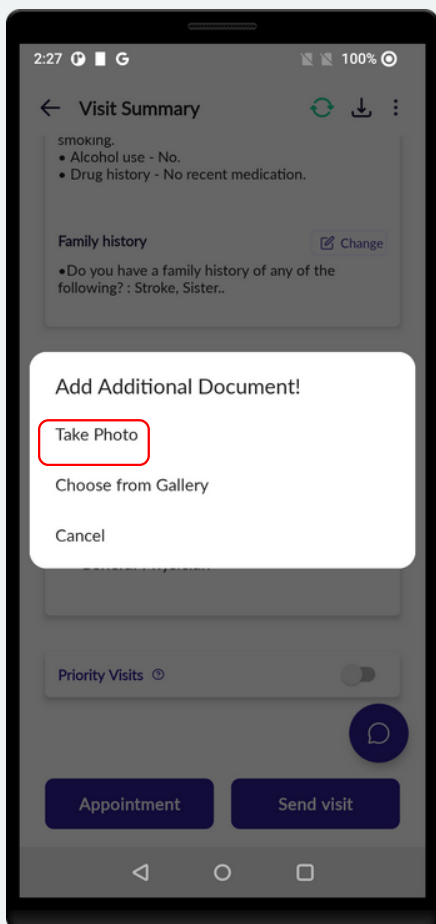
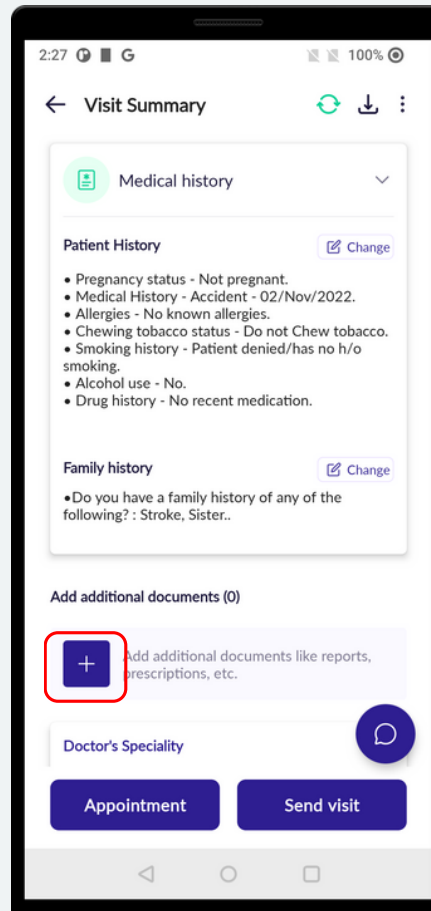
- Heart Disease
Who has it? ► Father.

[Back](#) [Confirm →](#)

Click Confirm to submit Medical History summary.

ADDITIONAL DOCUMENTS

- Additional documents such as previous prescriptions, test results, Family history prescriptions, images etc. can be entered into the Patient Note for the Doctor to view.
- Ensure to collect of all such information as they help the Doctor in Patient care and management.
- Click on the 'Plus' icon to add picture.
- After taking the picture, you can add more pictures and documents by further clicking on the 'plus' button.



PATIENT VISIT SUMMARY

- In this screen, the health worker can review all the Patient' information entered.
- To make changes in any section, the health worker has to click on the Change icon.
- Review the data before uploading to the doctor.
- Check the internet connection icon to ensure you have internet connection.

The screenshot displays the 'Visit Summary' screen for a patient named Nishita Goyal. The interface includes a patient profile card, a 'Vitals' section with a table of vital signs, and a 'Reason for visit' section with a list of chief complaints and associated symptoms.

Visit Summary

Nishita Goyal F
13WV0-2

Close all ^

Vitals

Details [Change](#)

• Height (cm)	157
• Weight (kg)	52
• BMI	21.10
• BP	125/85
• Pulse	66
• Temperature (F)	98.01
• SpO2 (%)	98
• Respiratory Rate	75

Reason for visit

Chief complaint(s) [Change](#)

Abdominal Pain

Details

– Abdominal Pain:

- Site - Upper (R) - Right Hypochondrium.
- Pain does not radiate.
- 9 Months.
- Onset - Rapidly increasing.
- Timing - Not linked to any particular time of day.
- Severity - Moderate, 4-6.
- Exacerbating Factors - None.
- Relieving Factors - None.
- Menstrual history - Has not started menstruation.
- Prior treatment sought - None.

Associated symptoms

Patient reports

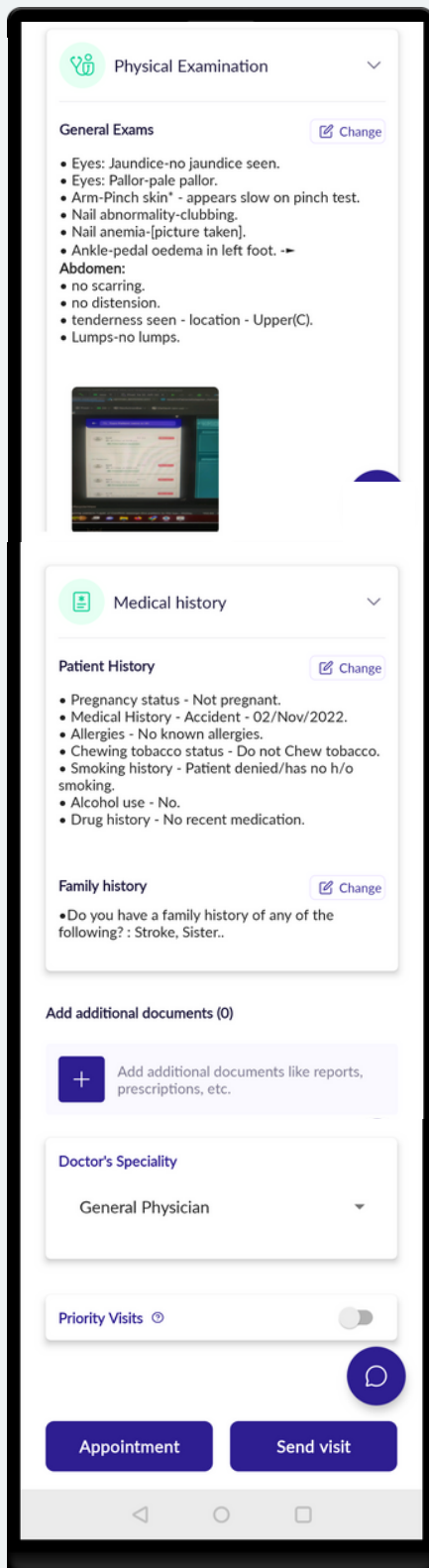
Abdominal distention/Bloating, Anorexia, Breathlessness

Patient denies

Belching/Burping, Blood in stool, change in frequency of urination

Review the patient information and if required, the health worker can edit.

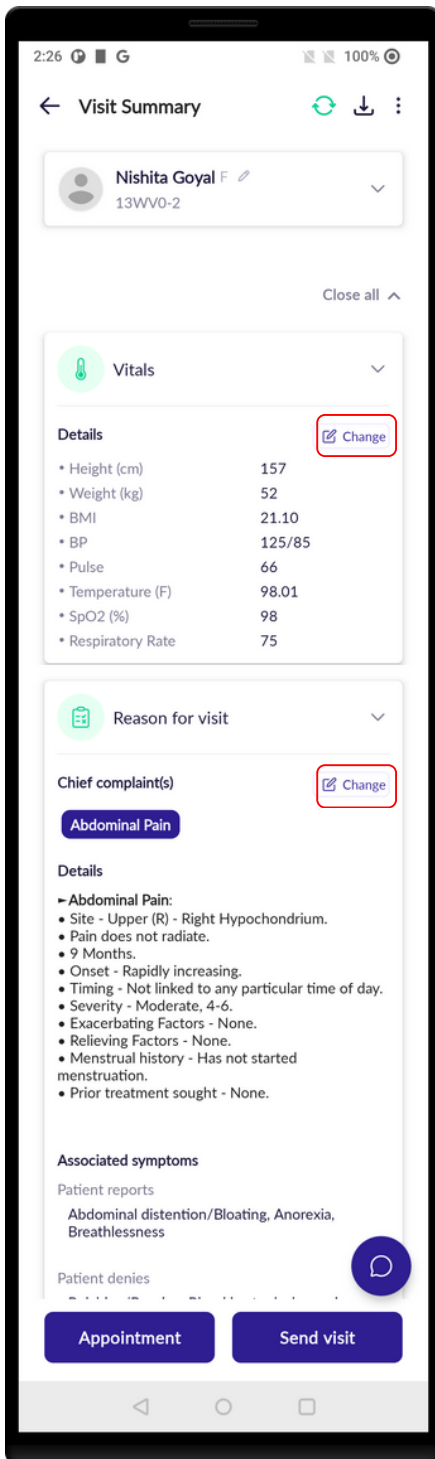
PATIENT VISIT SUMMARY



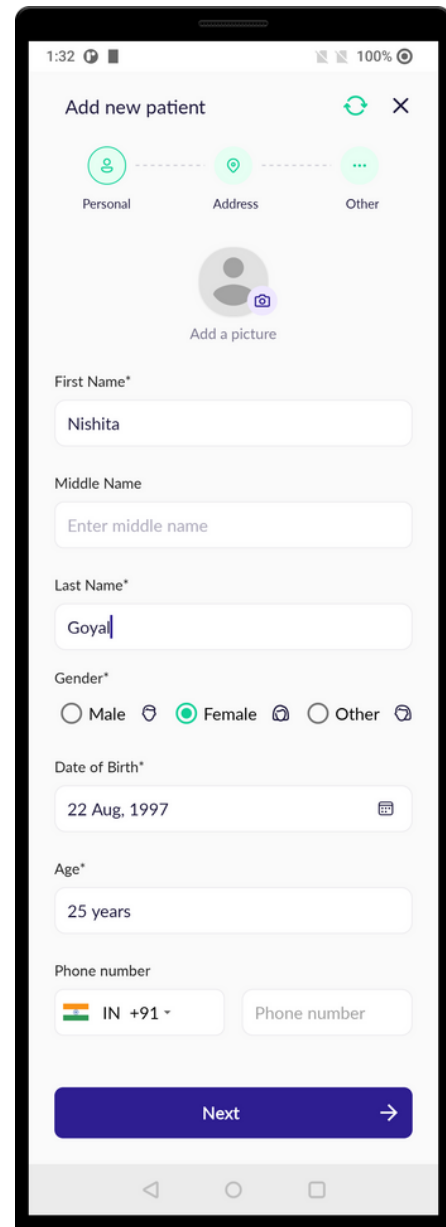
Click on this button to add documents /medical reports/ medicine pictures

CHANGE (EDIT)

- In this screen, the health worker can Edit the patient information.
- To make changes in any section, the health worker has to click on the Change icon

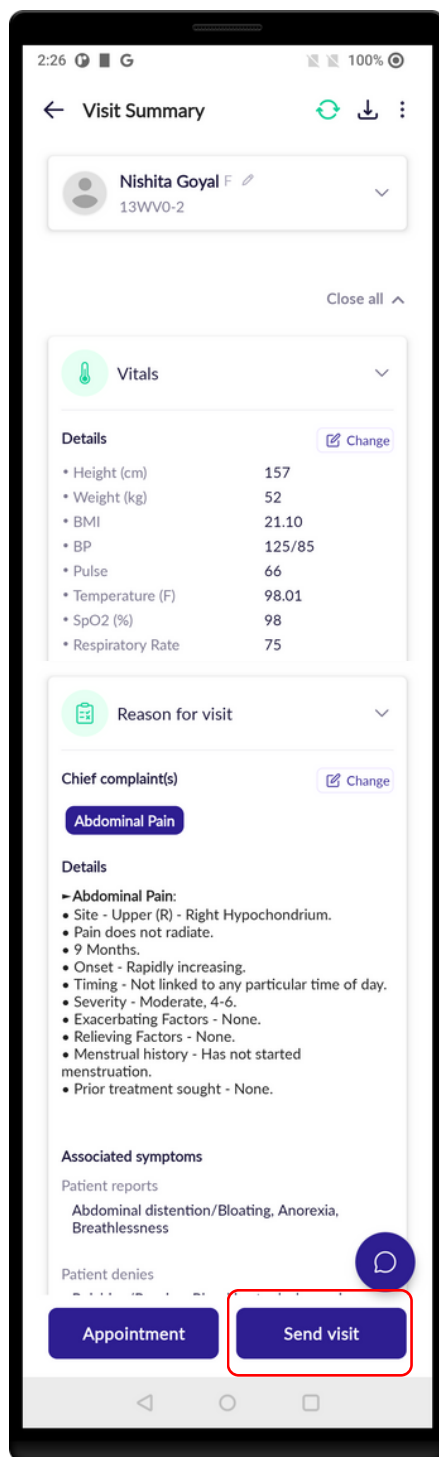


Click the Change option to edit the information.



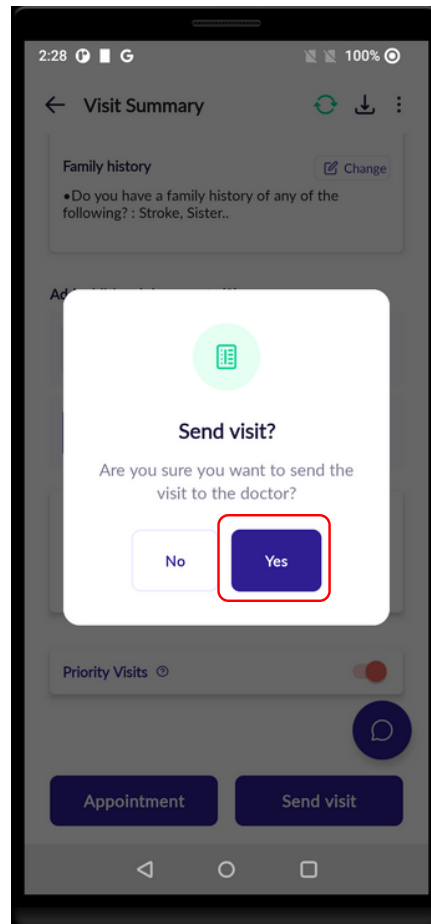
SEND VISIT TO DOCTOR (UPLOAD)

- Click on Send visit to send the patient data to the Doctor.
- Wait for the upload to complete. Once it is completed you will get a notification that the visit is uploaded.
- Note that all patient registration and visit data sync every 15 mins.

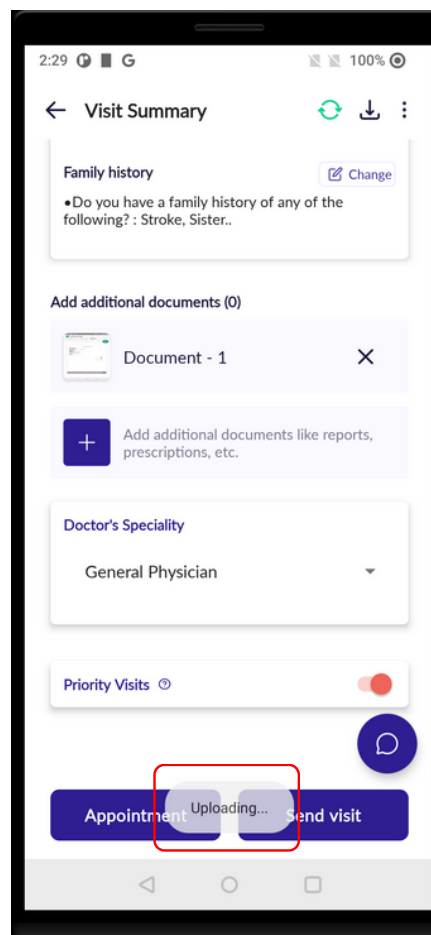


Click Send Visit to Upload the patient to doctor portal.

SEND VISIT TO DOCTOR (UPLOAD)

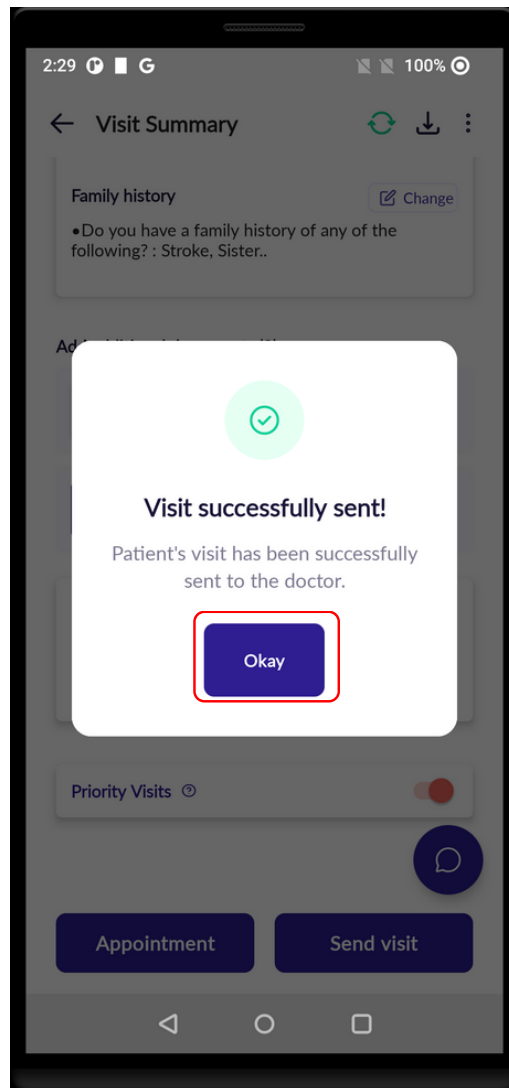


Click Yes



Notification of visit data uploading.

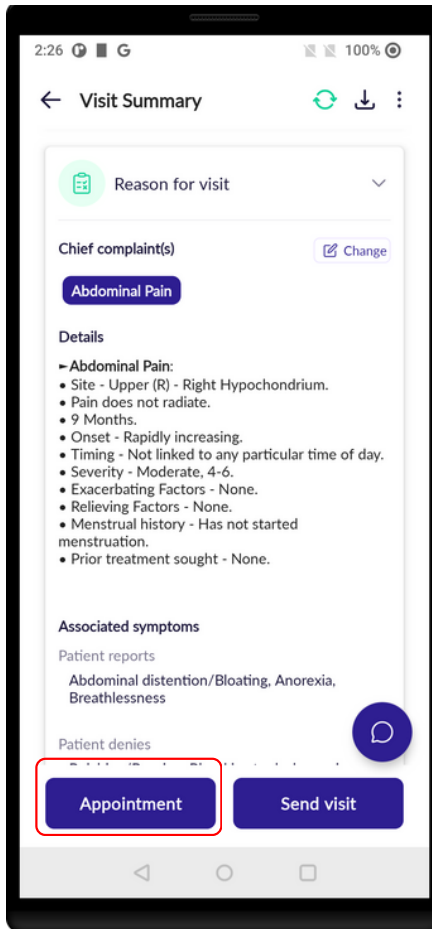
SEND VISIT TO DOCTOR (UPLOAD)



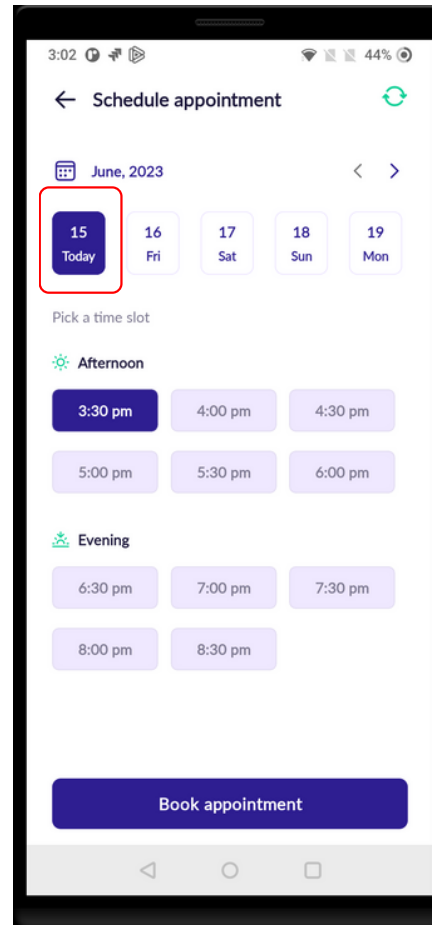
← Click Okay

BOOK APPOINTMENT

- Click on Book Appointment to book the doctor's appointment.
- Select Appointment date and select appointment slot.
- After selection of date and time slot , a pop notification will appear and press YES to confirm the date and time slot of the appointment.



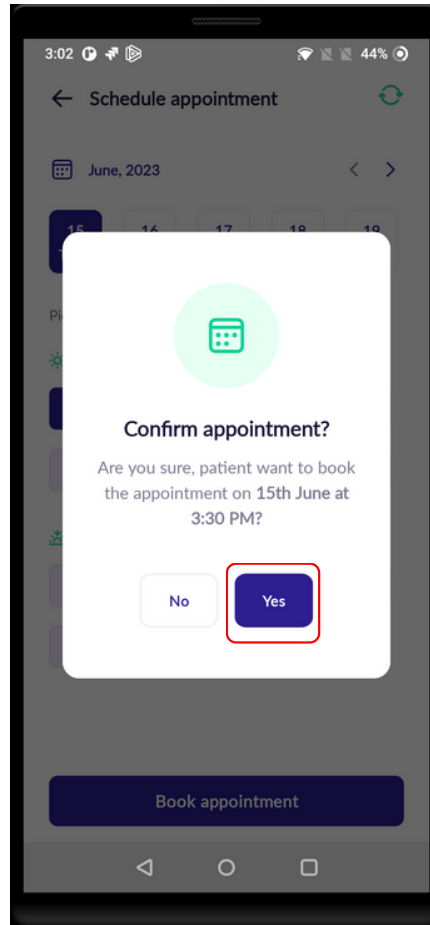
Step 1 - Click Appointment



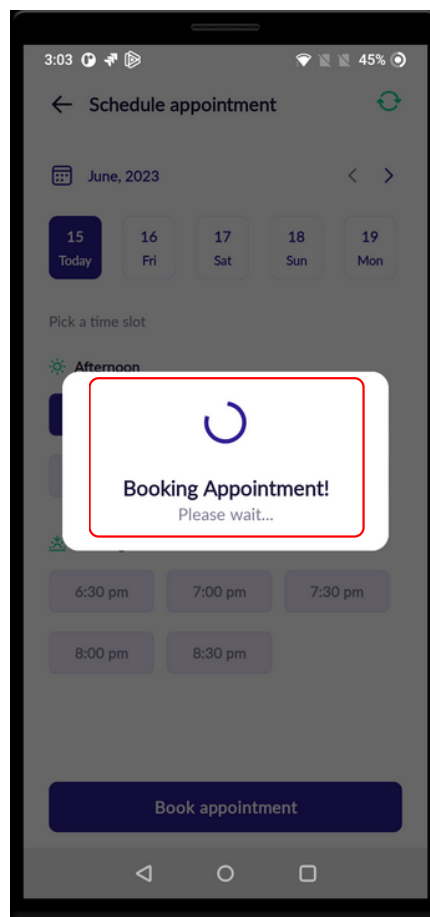
Step 2- Select Appointment date

Step 3- Select Appointment time

BOOK APPOINTMENT

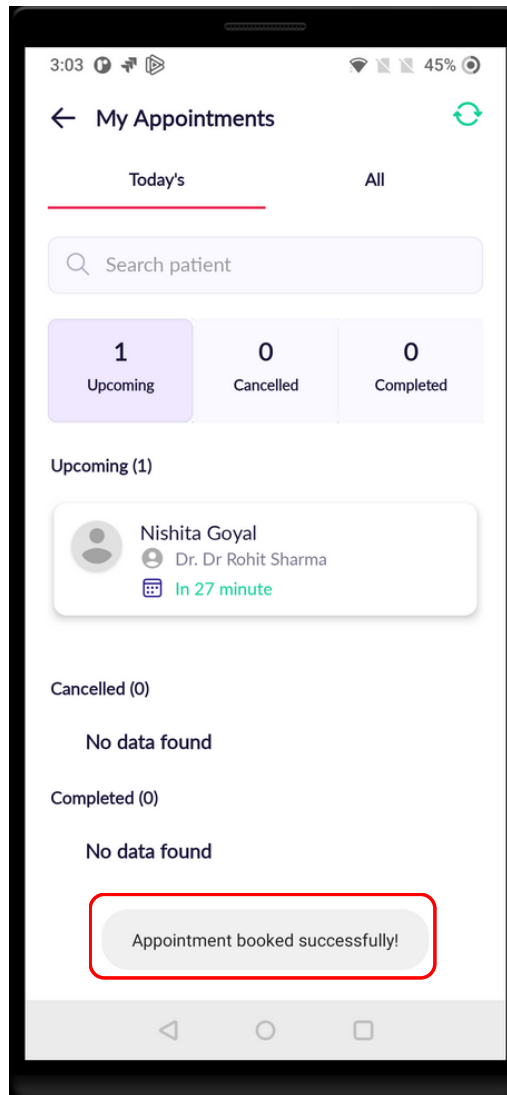


Step 4 - Click Yes to Confirm Appointment



Step 5- Wait for booking Appointment

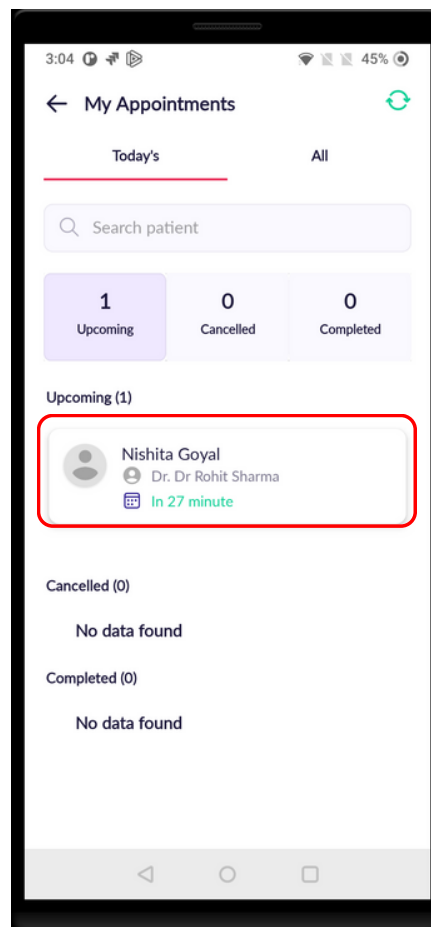
BOOK APPOINTMENT



← Appointment booked successfully.

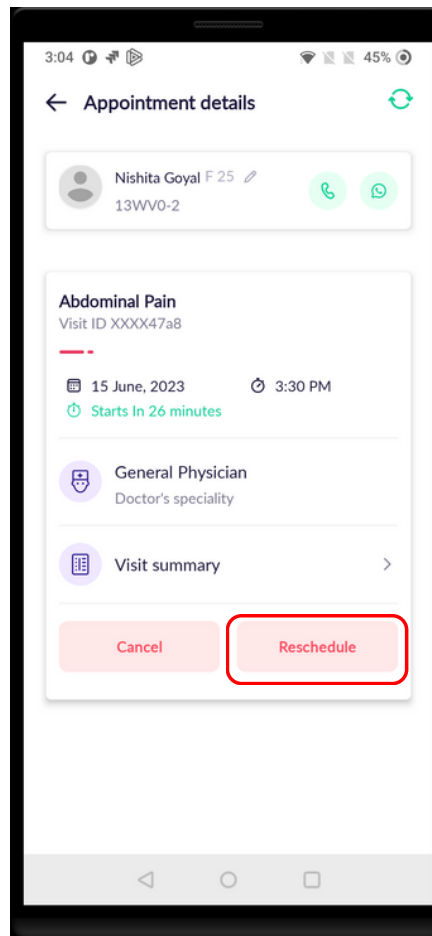
RESCHEDULE APPOINTMENT

- Click on Reschedule Appointment to Reschedule the doctor's appointment.
- Are you sure you want to Reschedule the appointment if Okay click Yes
- Select Appointment date and select appointment slot.
- Select your reschedule reason.
- After selection of date and time slot , a pop notification will appear and press YES to confirm the date and time slot of the appointment.

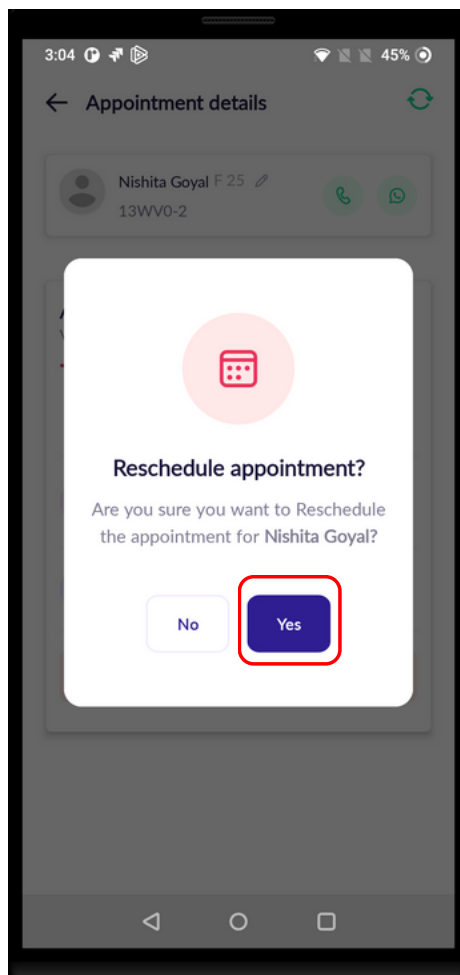


← Step 1 - Select Visit

RESCHEDULE APPOINTMENT

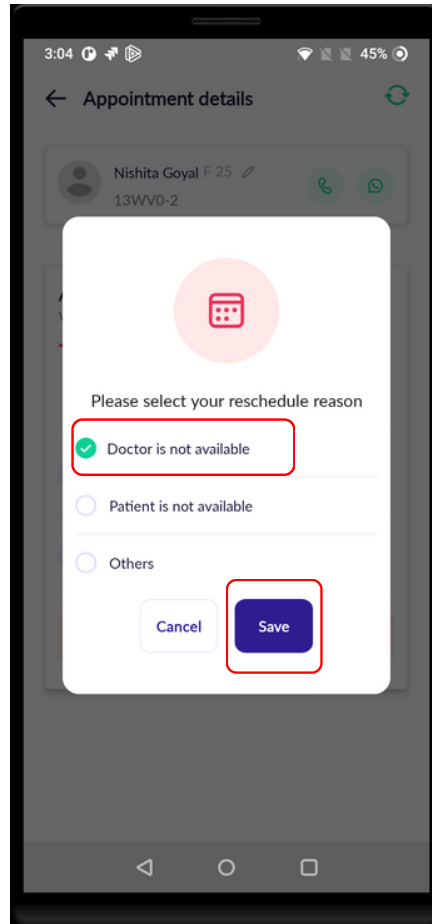


Step 2 - Click Reschedule Appointment



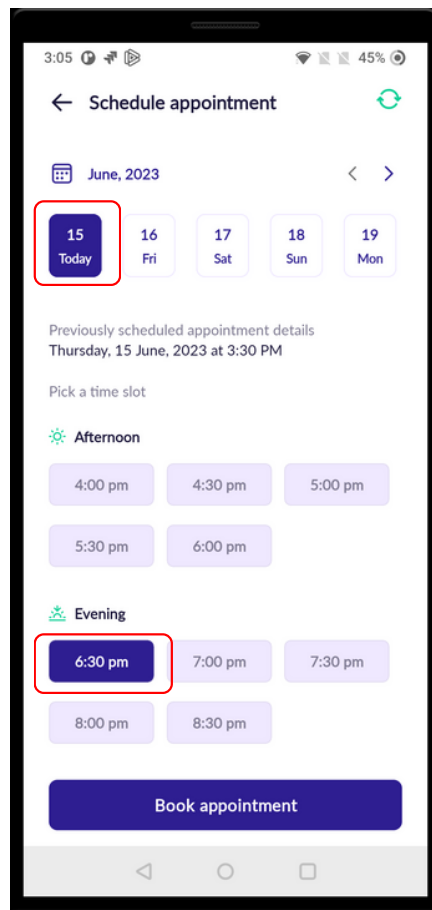
Step 3 - Click "Yes" to reschedule the appointment

RESCHEDULE APPOINTMENT



Step 4-Select reschedule reason.

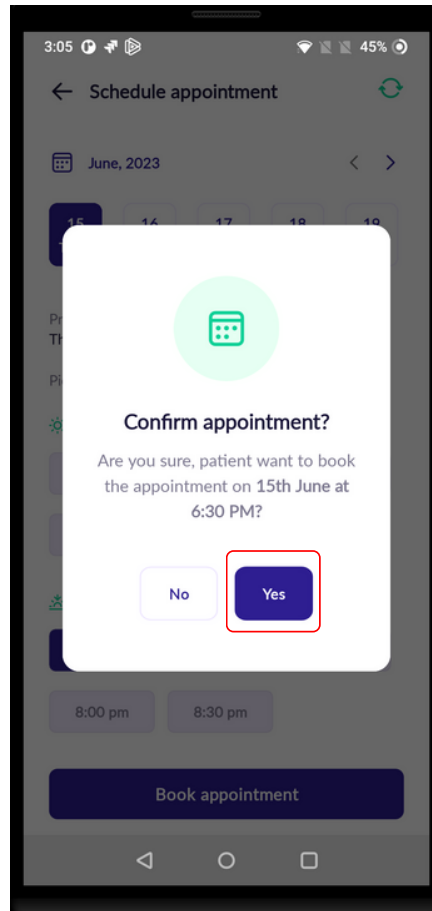
Step 5- Click Save



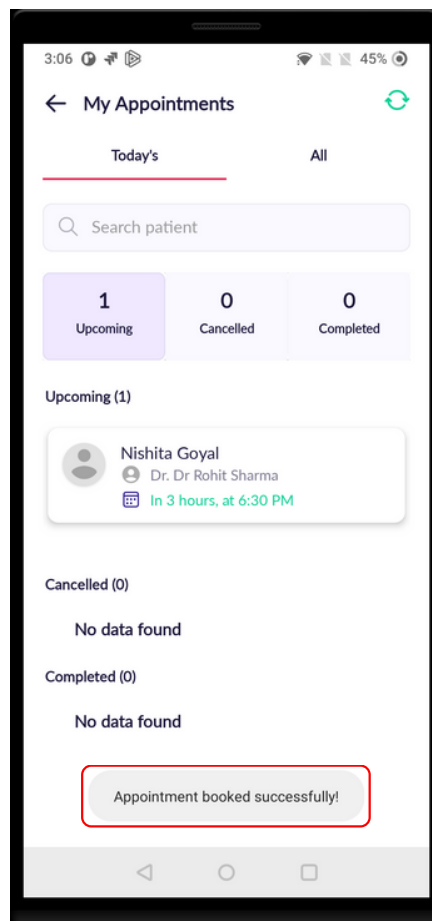
Step 6- Select Appointment date

Step 7 - Select Appointment time slot

RESCHEDULE APPOINTMENT



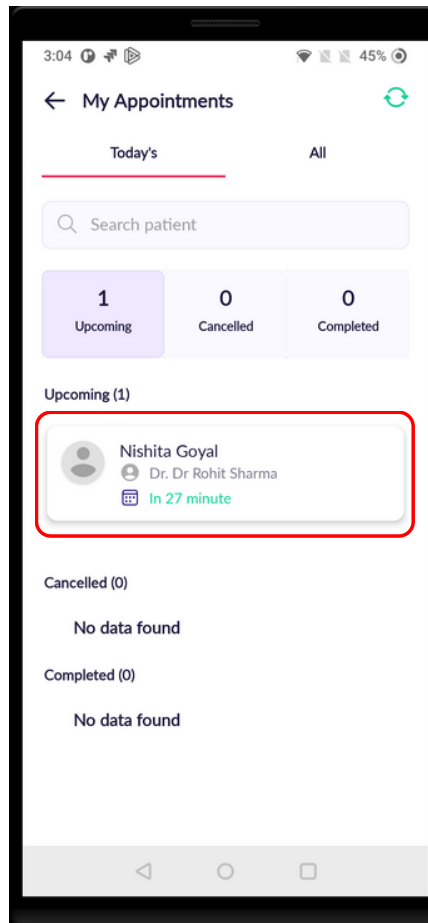
Step 8 - Click Yes to Confirm Appointment



Step 9 - Appointment booked successfully

CANCEL APPOINTMENT

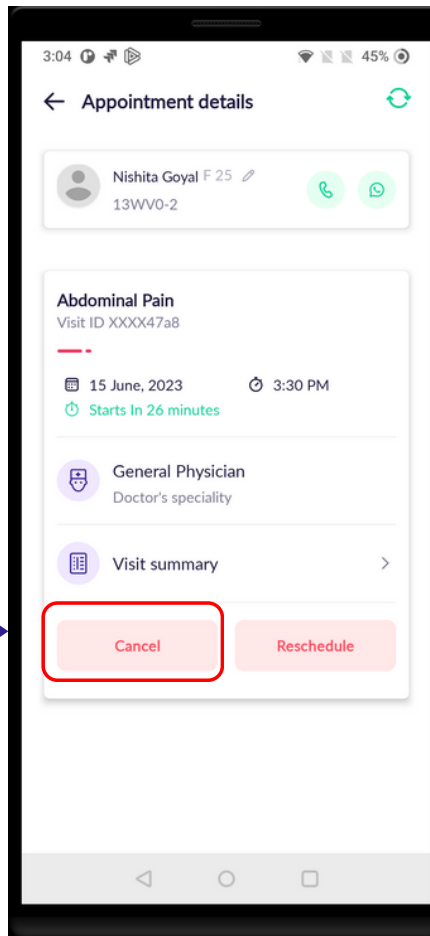
- Click on Cancel appointment to cancel doctor's appointment
- Click "YES" to cancel the appointment.
- Select Cancel reason.
- After that a notification will appear of successful cancelation of appointment at the bottom of the screen.



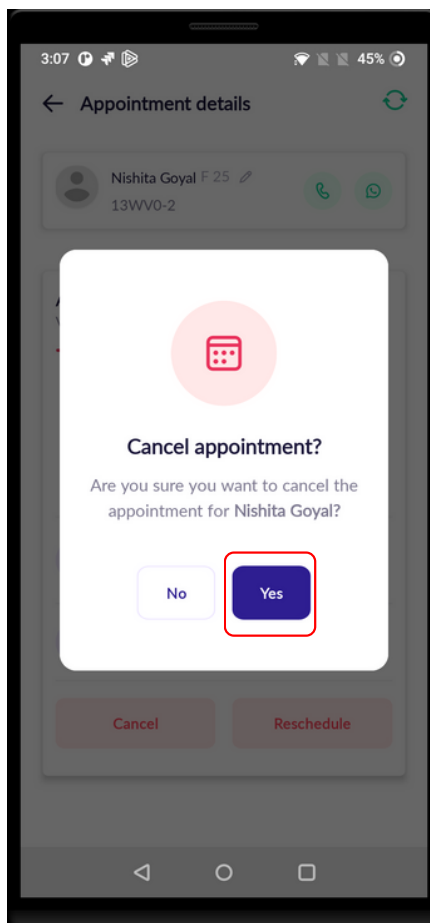
← Step 1 - Select Visit

CANCEL APPOINTMENT

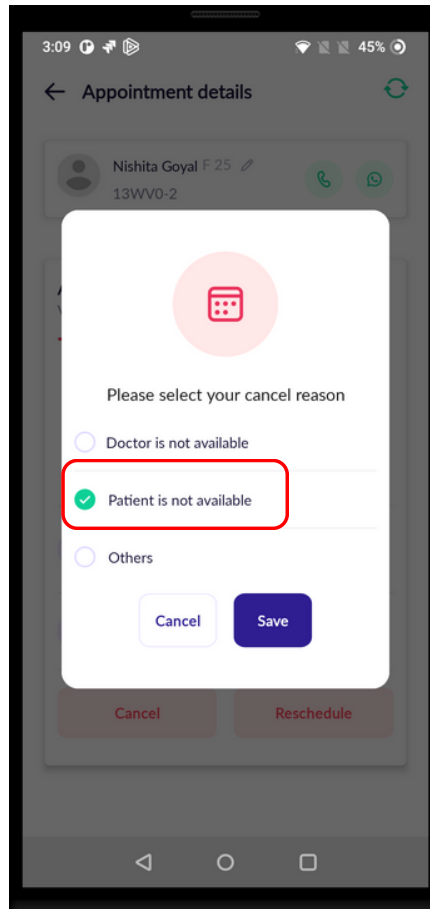
Step 2 - Click Cancel



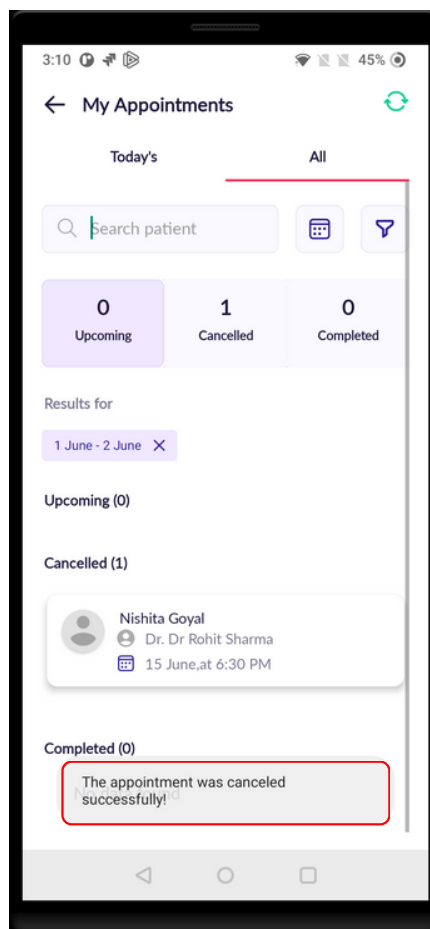
Step 3 - Select reschedule reason.



CANCEL APPOINTMENT



Step 4 - Select reschedule reason.

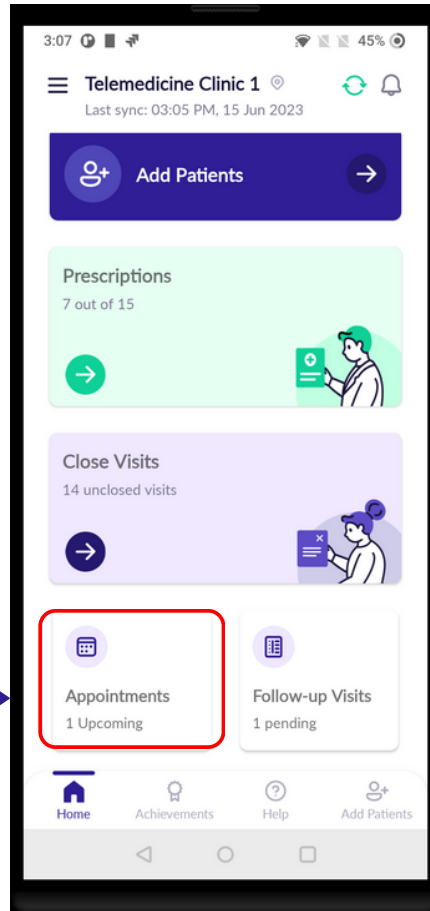


Appointment cancelled Successfully

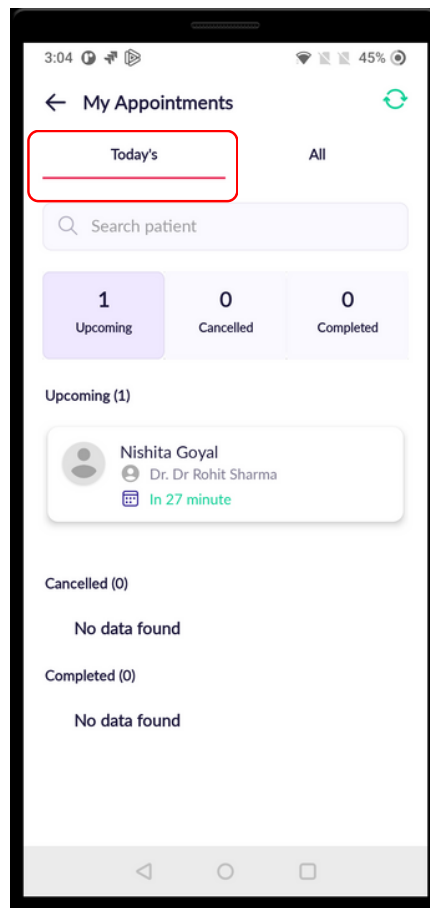
APPOINTMENT

- On the home screen click on Appointment to see Today's & All Upcoming, Cancel & Completed appointment list.

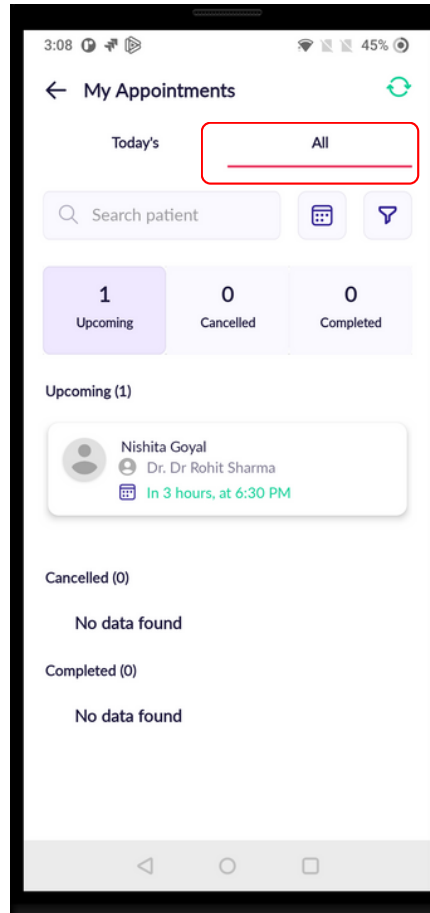
Step 1- Click on the Appointments



Step 2 - On the Todays tab showing Todays Upcoming,Cancelled & Completed visits.

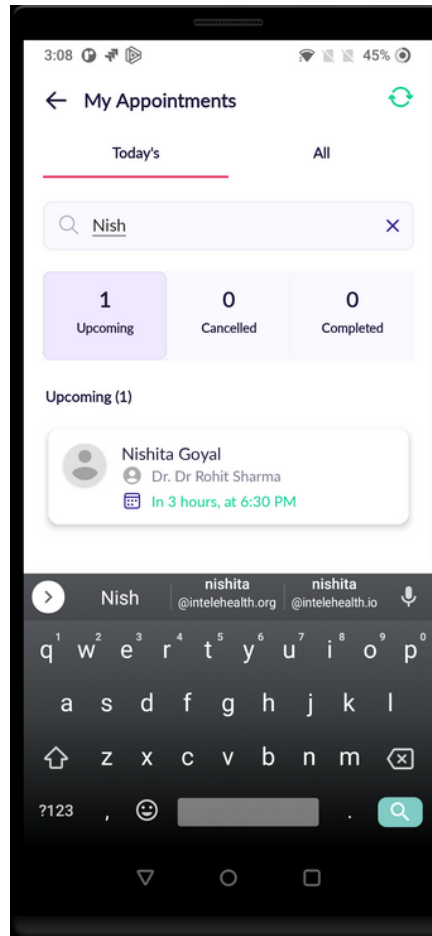


APPOINTMENT

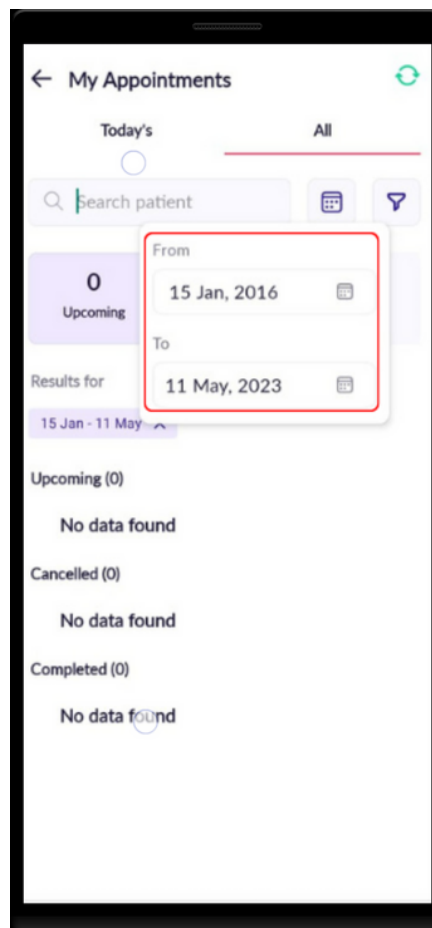


Step 3 - On the All tab showing All Upcoming, Canceled & Completed visits.

APPOINTMENT

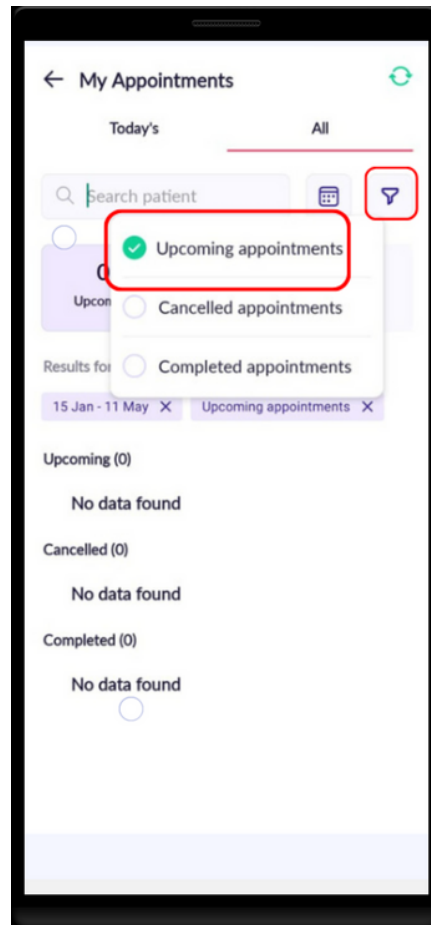


Step 4 - Search the Appointment.



Step 5 - This is a calendar filter.

APPOINTMENT

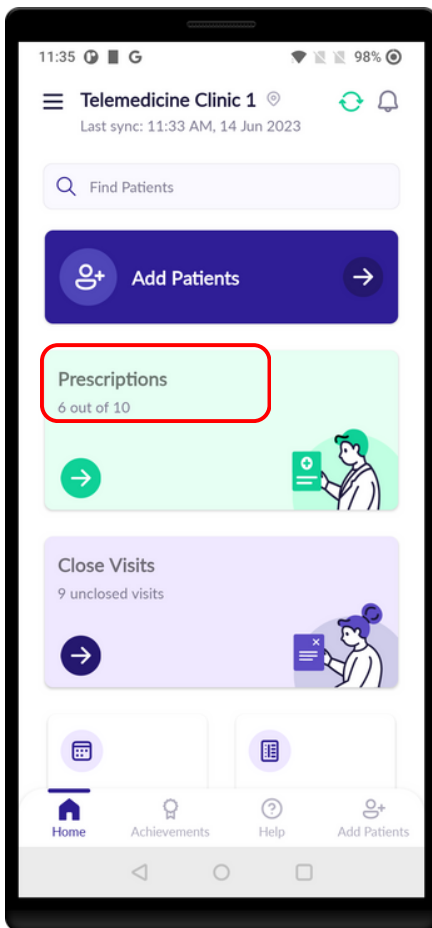


Step 6 - This is a Appontments filter.

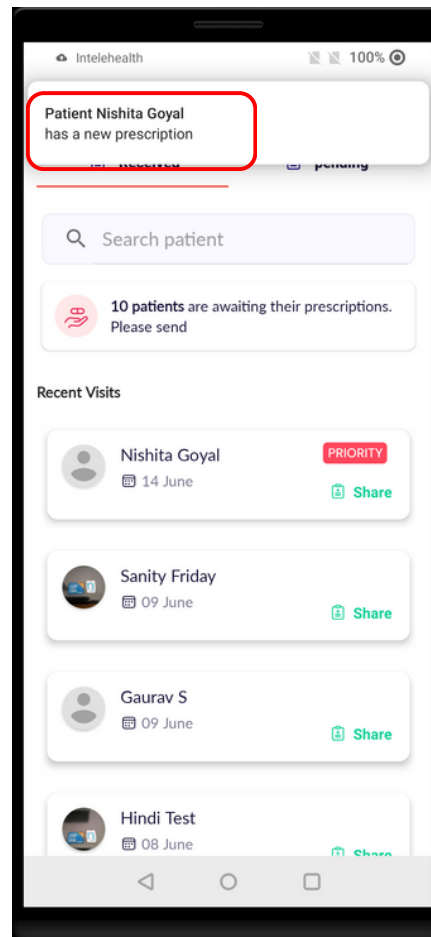
Step 7 - Choose specific appointments

DOWNLOAD PRESCRIPTION

- Make sure you have an internet connection while downloading the Patient prescription.
- Click the Prescriptions tab on the home screen.
- Select the visit > click prescription > download the prescription
- You will get a notification once the prescription is downloaded.
- After downloading the Prescription, the Prescription is saved in the internal storage of the mobile.
- You will see the prescription on the Prescription page.

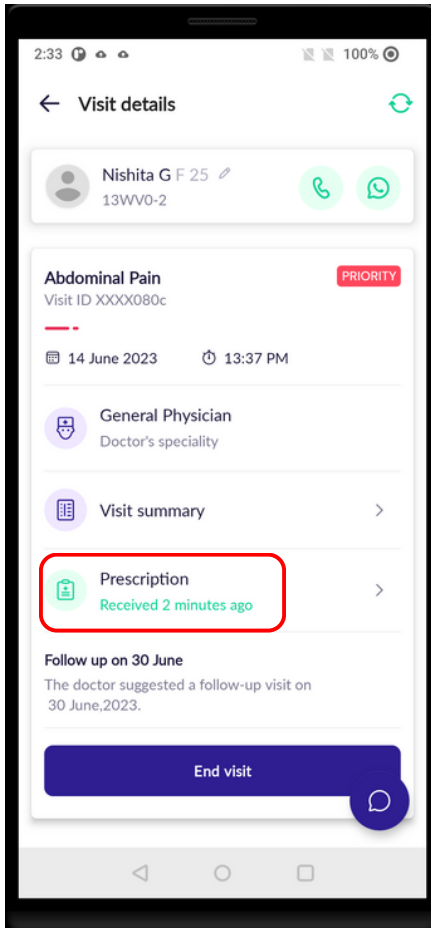


Step 1 - Click Prescriptions.

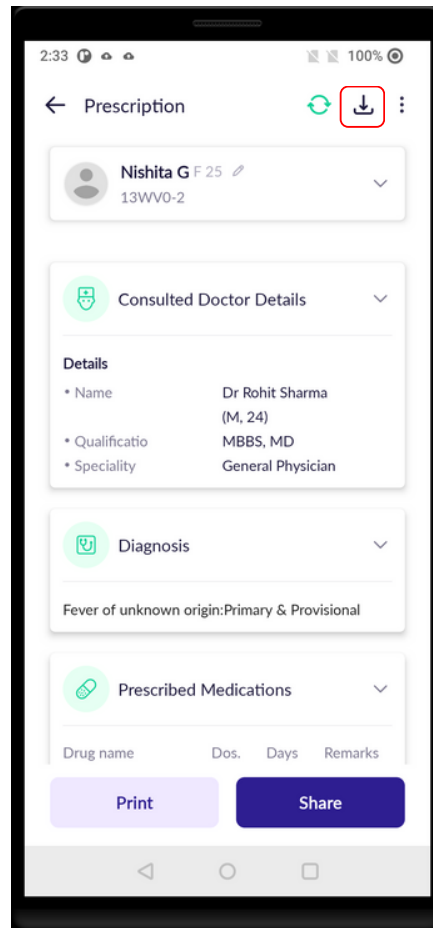


Notification arrived

DOWNLOAD PRESCRIPTION

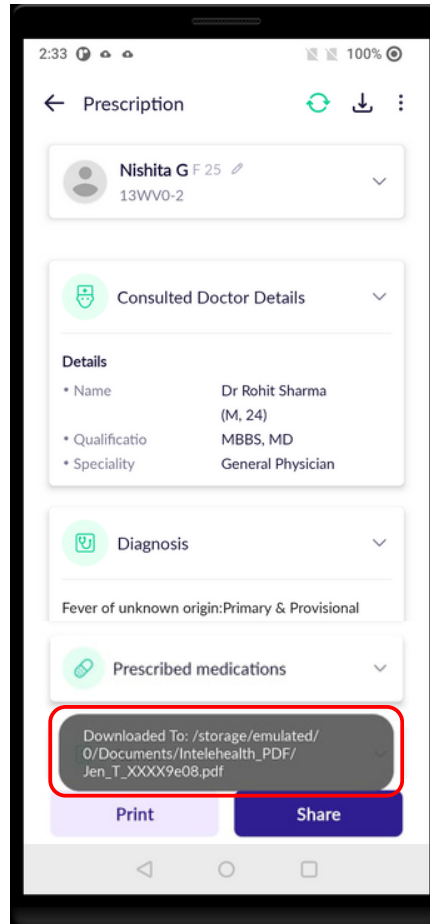


Step 3 - Click Prescription.



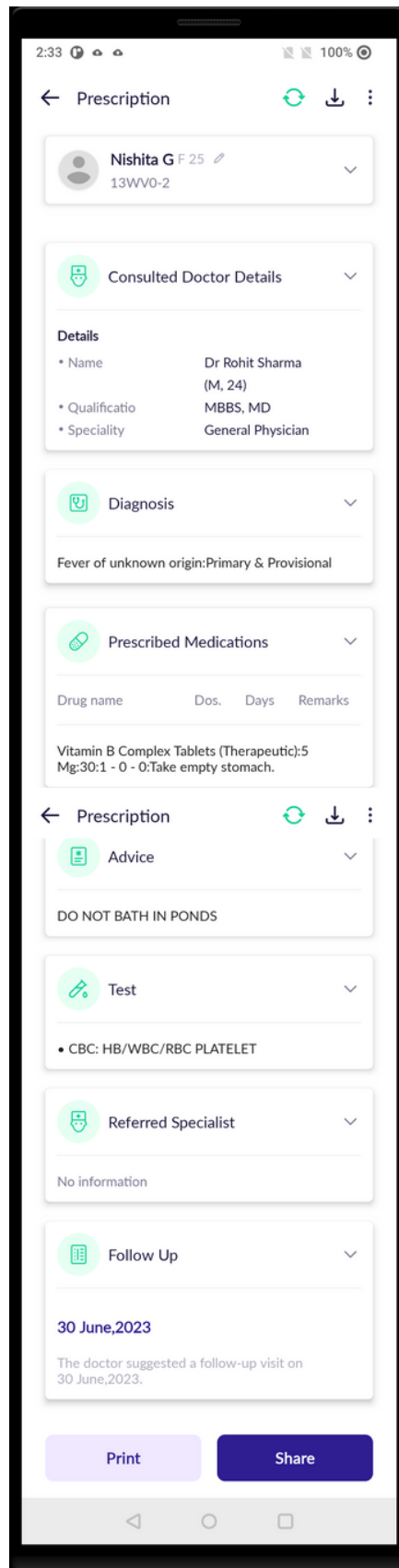
Step 4 - Download prescription

DOWNLOAD PRESCRIPTION



← Step 5 - This is a path of downloaded prescription.

PRESCRIPTION

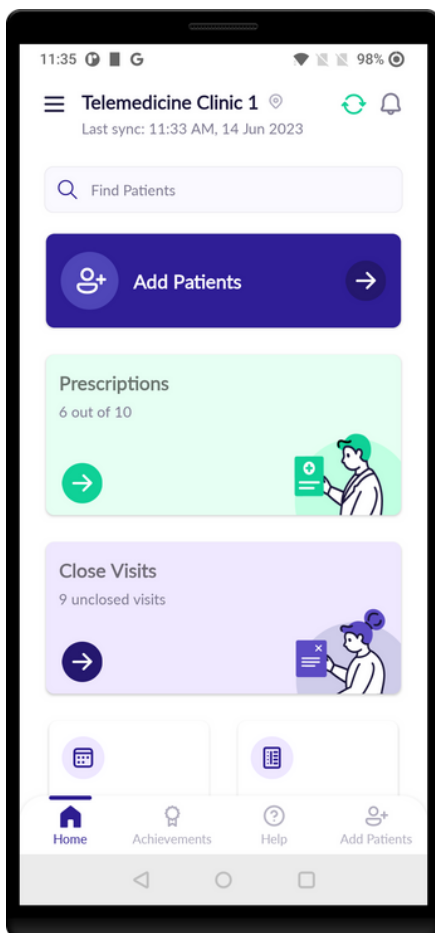


Doctor's prescription will look like this

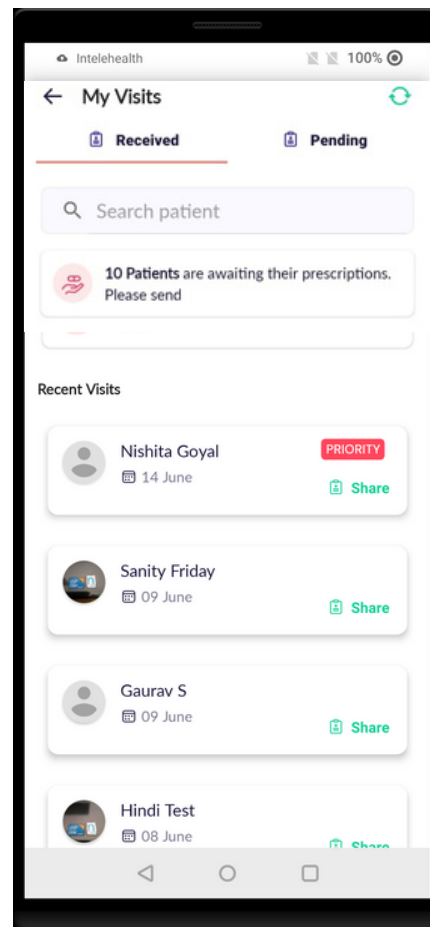
PRESCRIPTION PRINT

- Make sure all the Patient are provided with a prescription.
- Explain to the Patient the prescription given to them.
- Encourage and counsel them on the importance of taking medicines and complying with the treatment.
- When prescribed tests or referrals, support and guide the Patient with information on the nearest testing laboratories. Explain the importance of conducting these tests and going to a hospital.
- Give Patient the follow-up date that the doctor has given.
- User can view the prescription by clicking on the print button and can also share via WhatsApp by clicking the share button.

Important: Prescription is to be shared by the health worker only to the patient or with the Patient consent, to their kin/guardian in case the patient does not have phone. Patient confidentiality has to be strictly maintained.

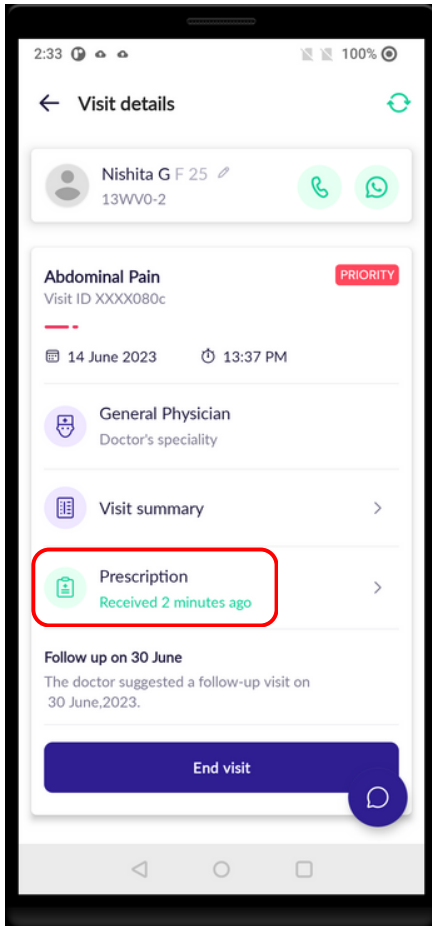


Step 1 - Click Prescriptions

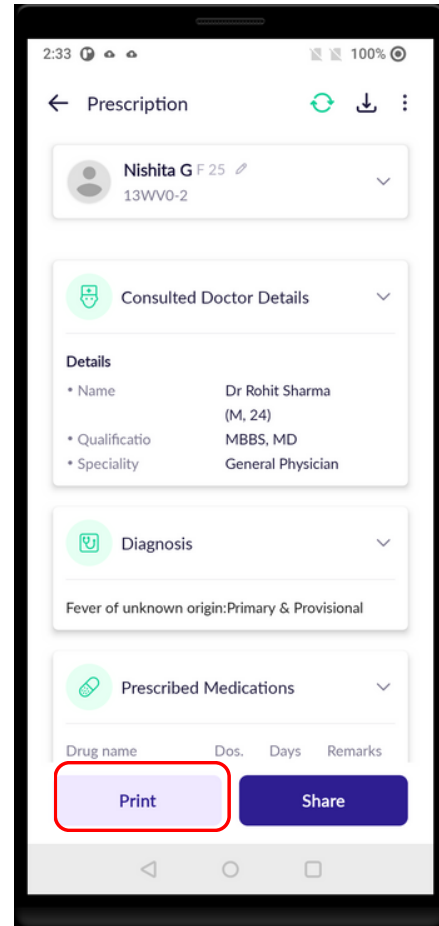


Step 2 - Click Visits

PRESCRIPTION PRINT

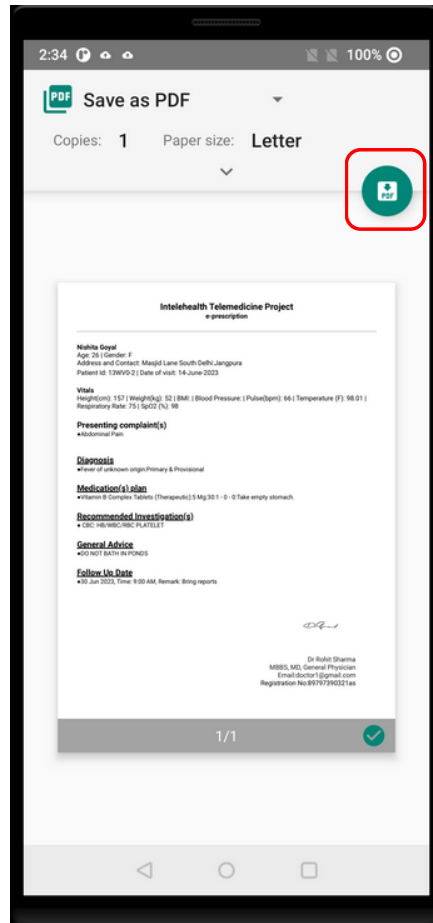


Step 3 - Click Prescription.



Step 4 - Click on Print to view the prescription or it can also be saved on the internal storage

PRESCRIPTION PRINT

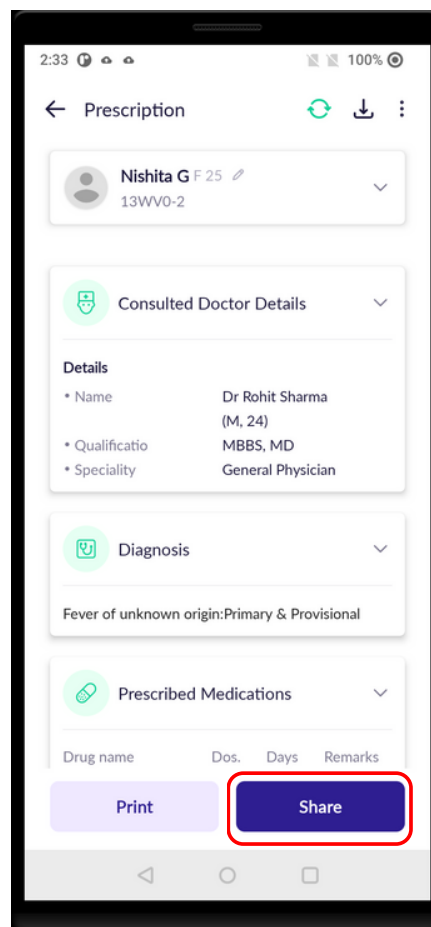


Step 5- To save the prescription, click on the Save button and it will store in the Download folder in the internal storage and can be shared to the patient via Whatsapp or email.

SHARE VIA WHATSAPP

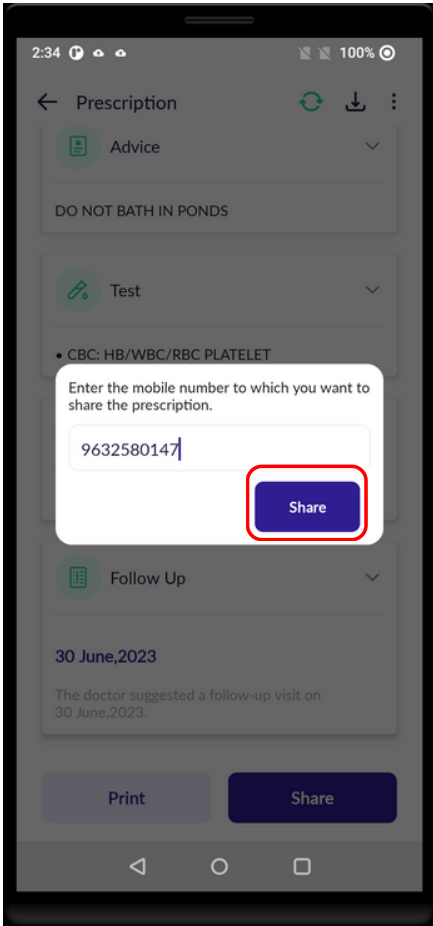
- After the prescription has been downloaded, it can be shared to the Patient Whatsapp number.
- Explain to the patient that they can receive the prescription on their Whatsapp number.
- After you receive the prescription, click on **Share** button to share the prescription.
- A text box containing the Patient registered mobile number will open. If this is not the Patient Whatsapp number, then ask the patient their Whatsapp number and enter here. Click on **Share**.
- Click on the SEND button to forward the prescription link along with Patient ID.

Important: Prescription is to be shared by the CHO only to the patient or with the Patient consent, to their kin/guardian in case the patient does not have phone. Patient confidentiality has to be strictly maintained.



Step 1- Click on the Share button to share the prescription

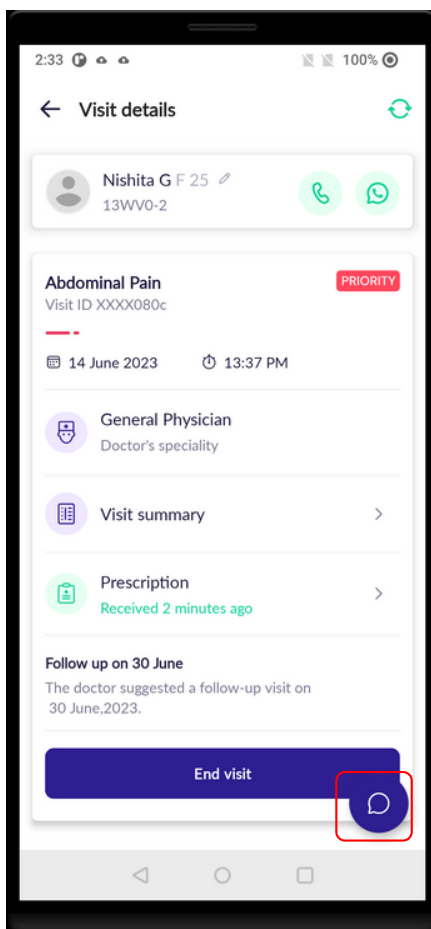
SHARE VIA WHATSAPP



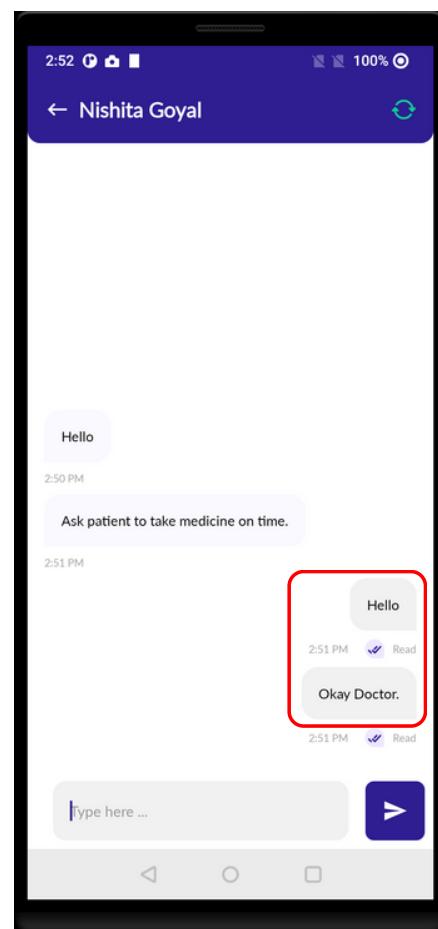
Step 2- Enter the Patient's Whatsapp number and click Share

CHAT/VIDEO CALL FUNCTIONS

- Chat/Video call features help doctor to clear out the doubts about the patient complaints which has not been recorded during the consultation with the patient by a health worker.
- The doctor will be calling or sending a message on the chat with the health worker,
- Health workers can't chat or call doctors if the doctor hasn't started the conversation.
- The doctor will be first to contact with the health worker though chat or call.

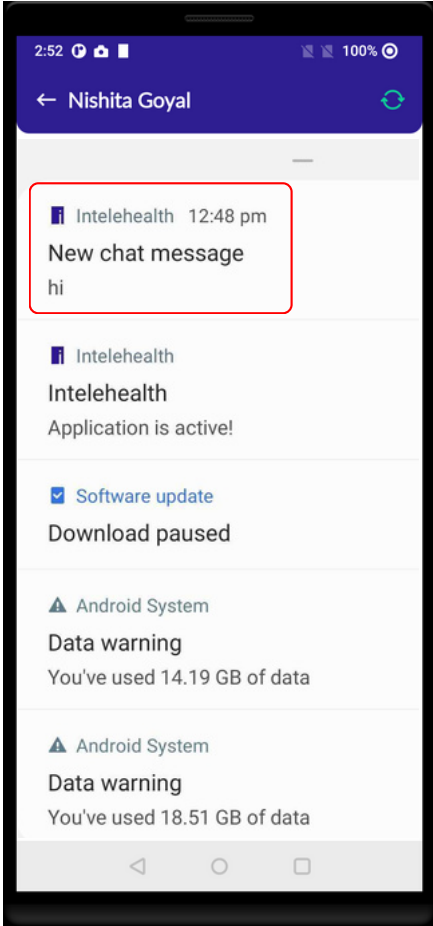


Step 1 - Click on the Blue color message button to start to chat with the doctor.



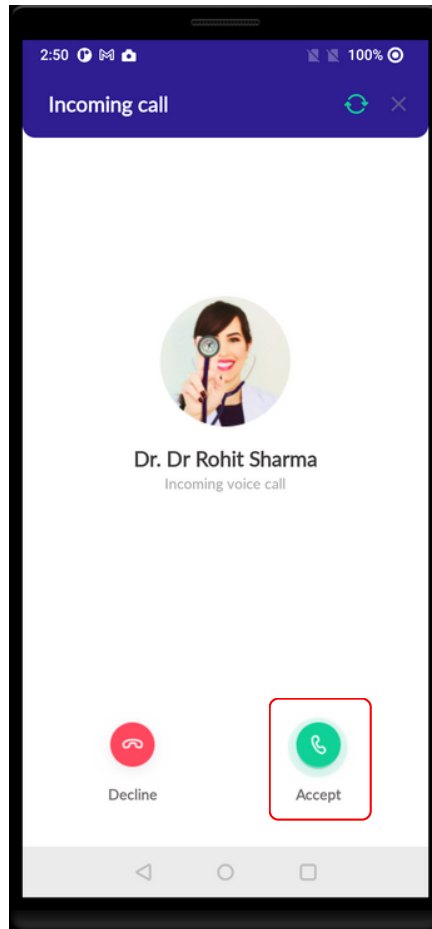
Step 2 - Chat window with the doctor to health worker conversation.

CHAT/VIDEO CALL FUNCTIONS

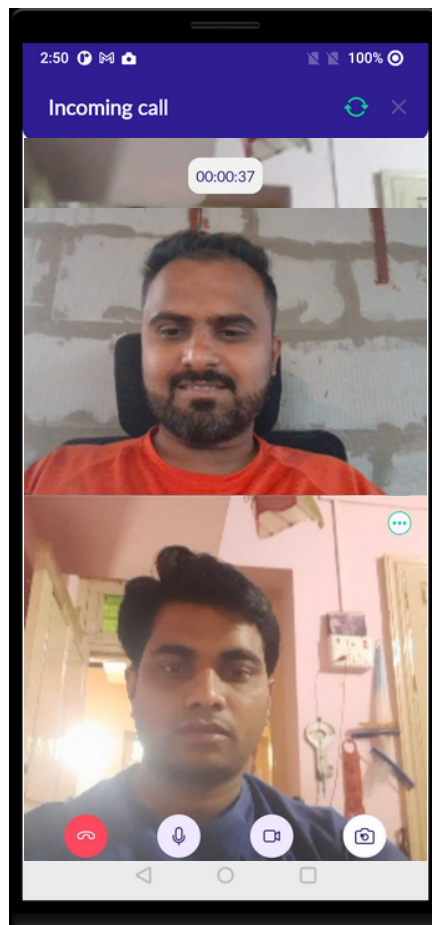


Health worker will be getting notification when the doctor starts a chat with the health worker.

CHAT/VIDEO CALL FUNCTIONS



Click Accept to connect with the doctor by video or audio call.

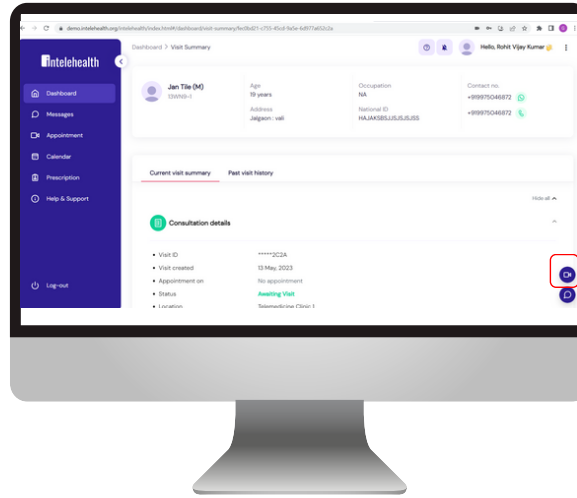


Doctor

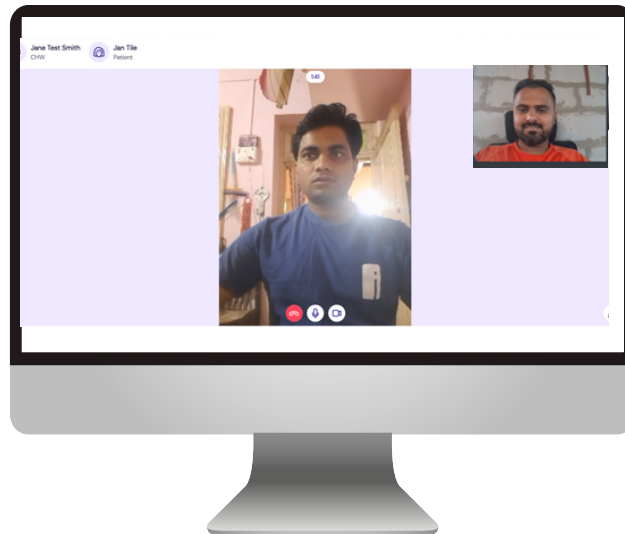
Video call with the doctor and the health worker.

health worker

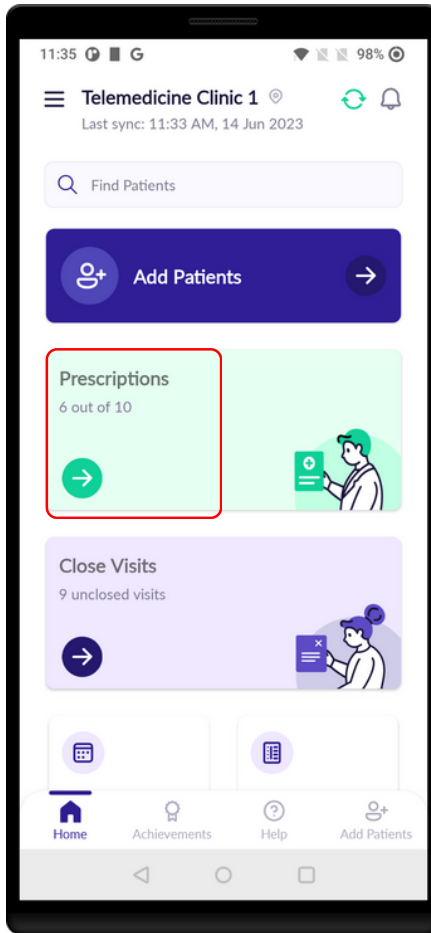
CHAT/VIDEO CALL FUNCTIONS



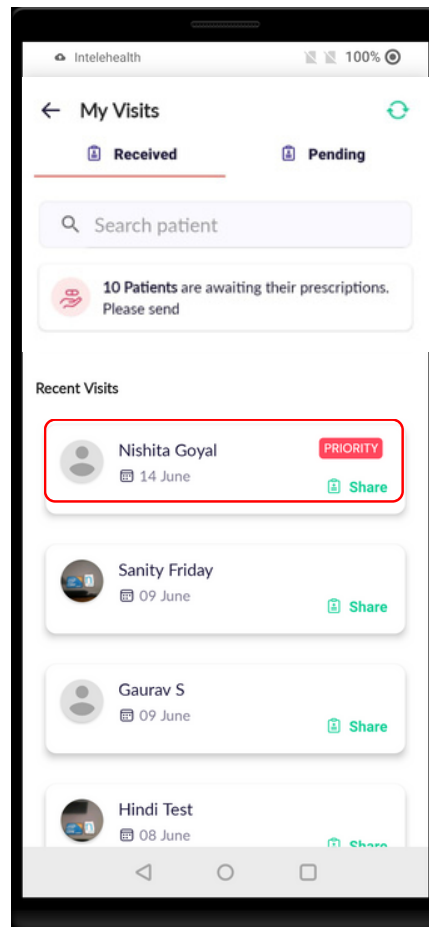
Click This video call sign for the doctor to health worker vedio calling.



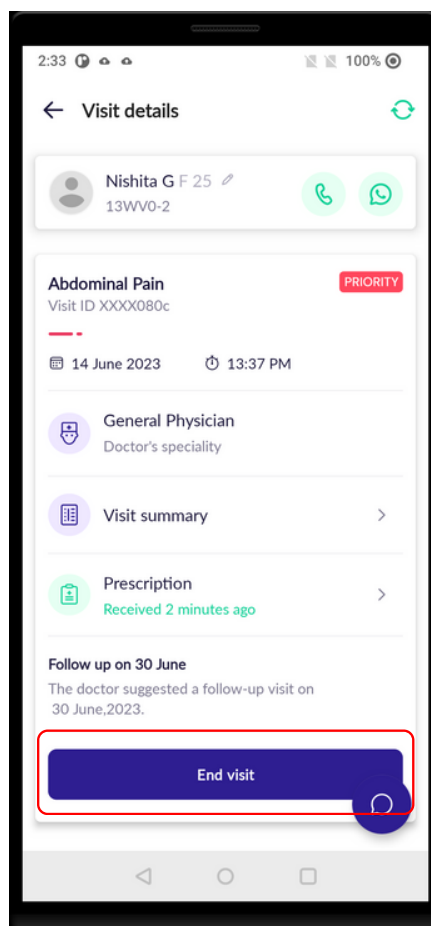
END VISIT



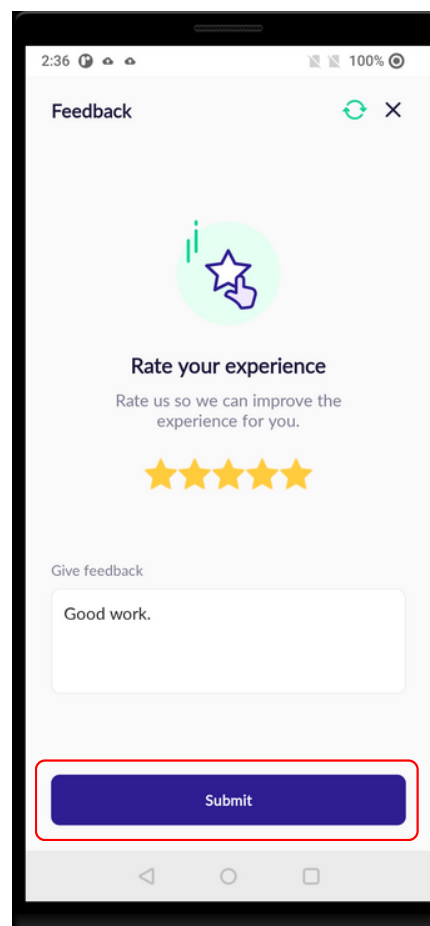
Step 1 - Click Prescriptions.



Step 2 - Click Visits



Step 3 - Click End visit

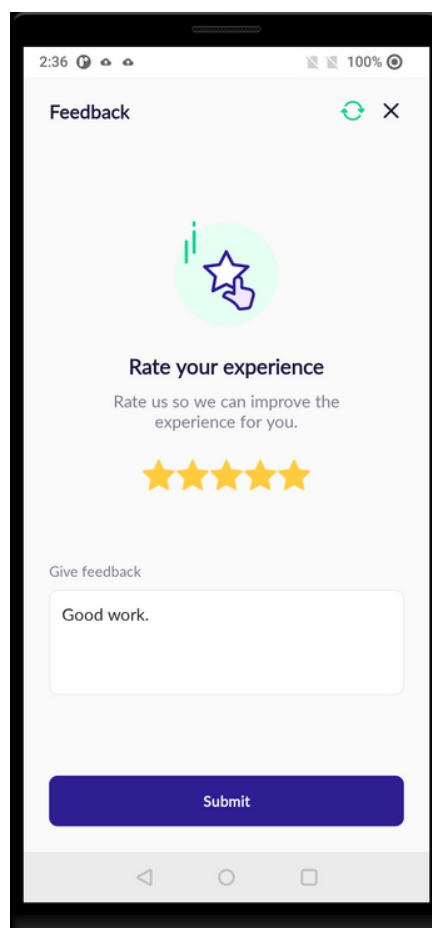


Step 4 - Fill the patient feedback

Step 5 - Click here to submit

PATIENT FEEDBACK

- Make sure to always take patient feedback.
- Ask the patient how well they felt the services were provided.
- Add Patient feedback from the patient.
- Click on the Submit button.



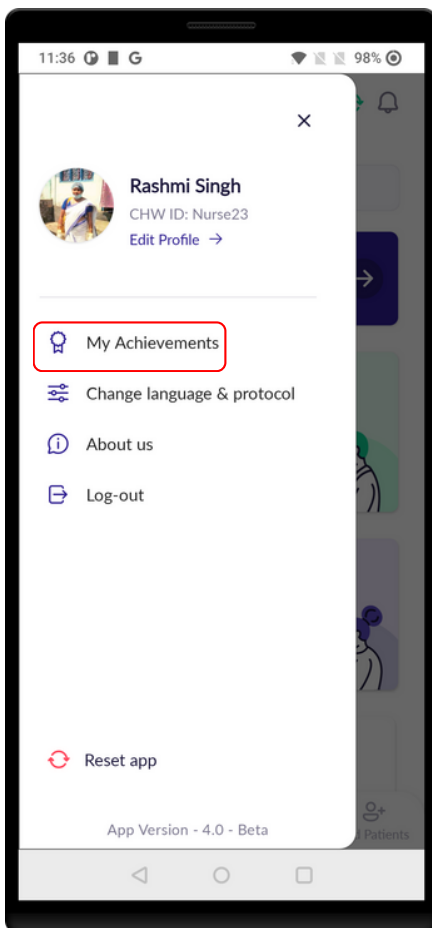
← Step 1 - Rate patient experience

← Step 2 - Give patient feedback

← Step 3 - Click here to submit

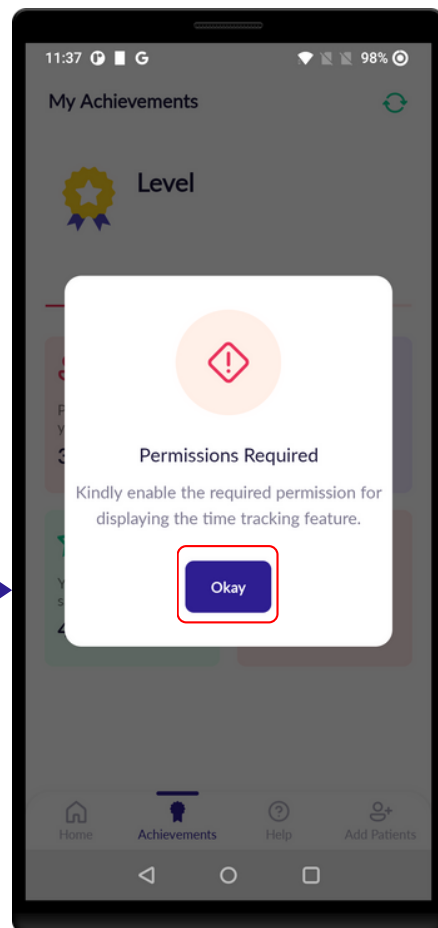
MY ACHIEVEMENTS

- In My Achievements Hw can check there created visits count.
 - Overall - Hw can see there total number of visits count.
 - Daily - Hw can see there Daily number of visits count.
 - Date range - Hw can see there Date wise visits count.

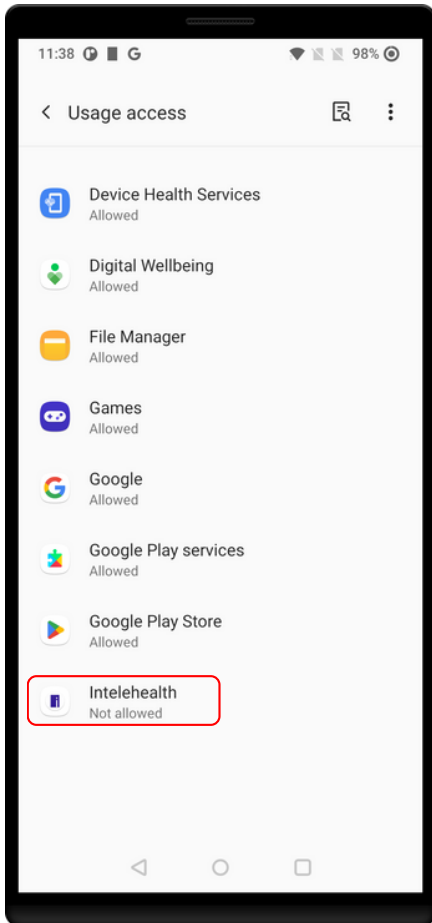


Step 1 - Click on the my achievement

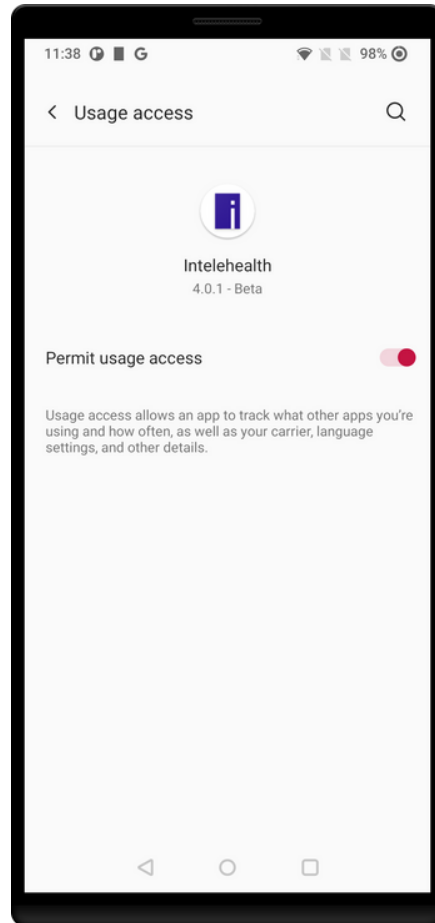
Step 2 - Click Okay to give the permissions.



MY ACHIEVEMENTS

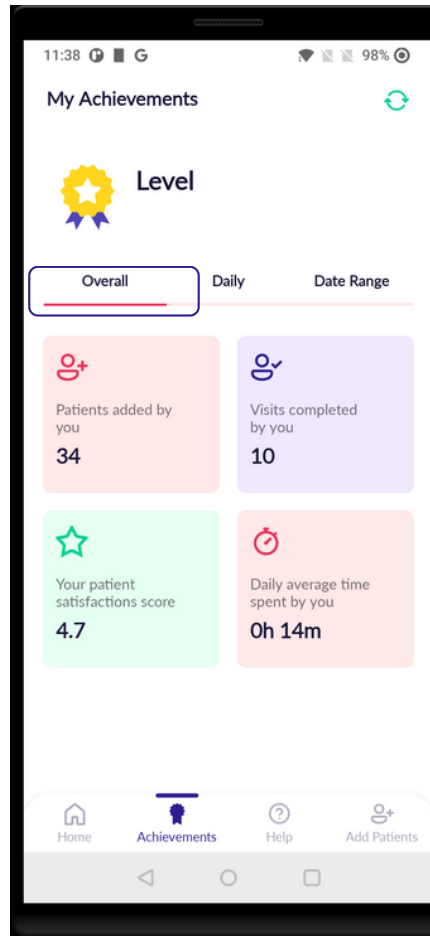


Step 3 - Click on the Intelhealth App.

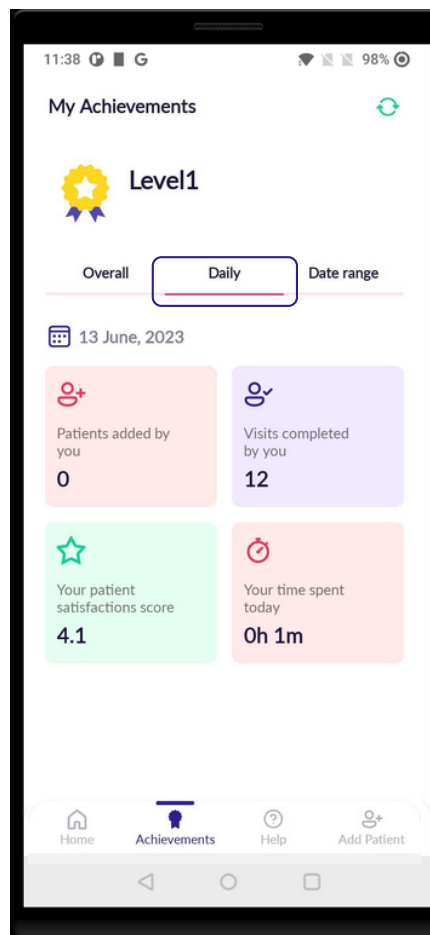


Step 4 - Allow for the data access.

MY ACHIEVEMENTS

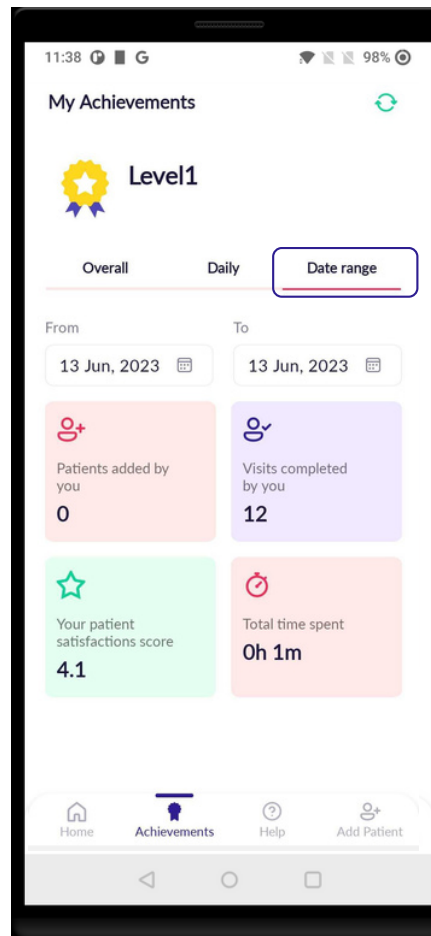


Step 1 - Select Overall option we see Hw created total number of visit counts.



Step 2 - Select Daily option we see Hw created Daily number of visit counts.

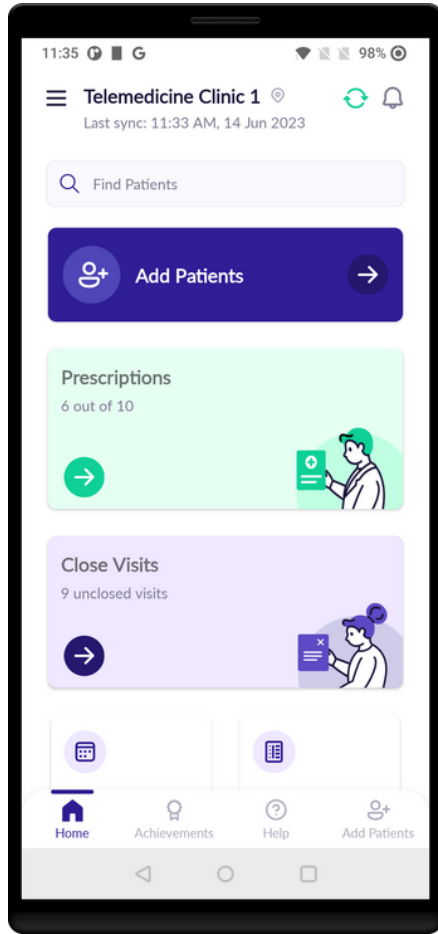
MY ACHIEVEMENTS



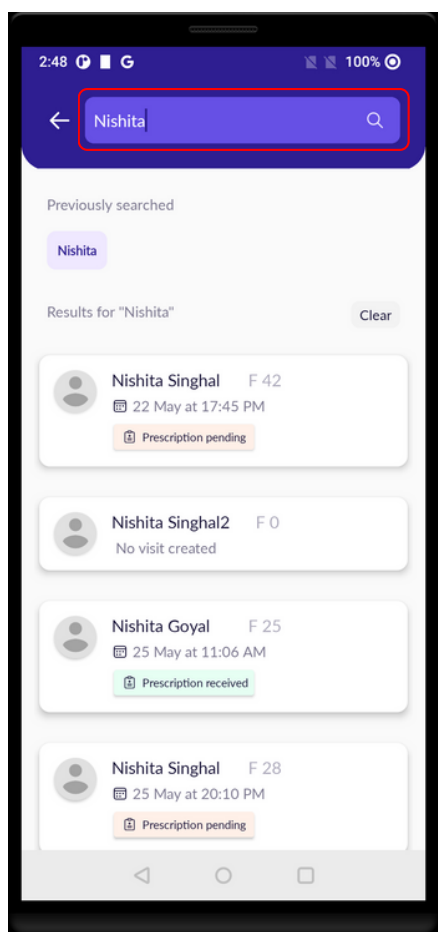
Step 3 - Select Date range option Hw can check date wise visit counts.

HOME SCREEN

FIND PATIENT



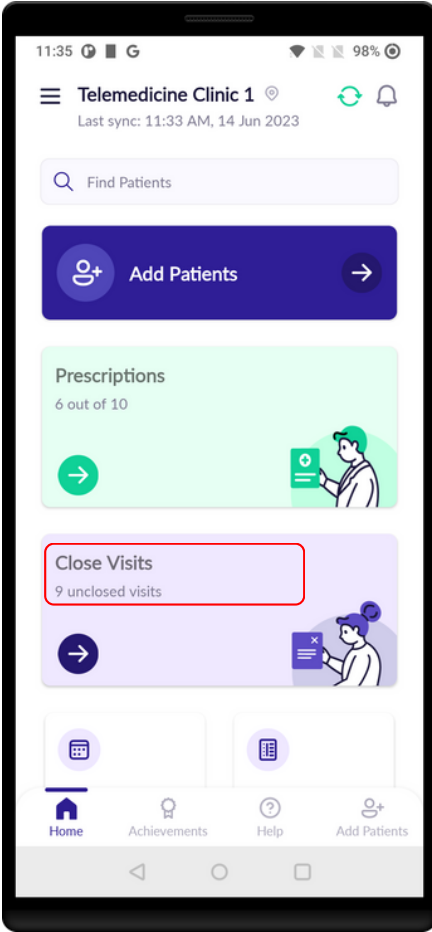
Step 1 - Click Find Patient.



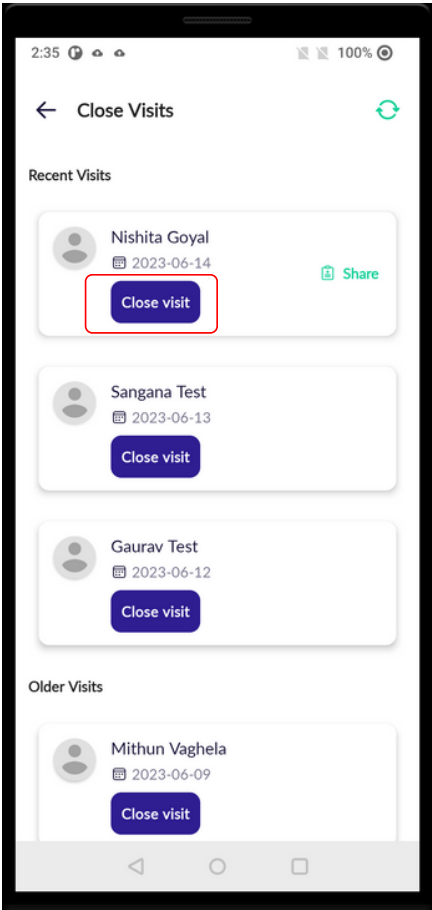
Step 2- Search patient by their name or patient ID.

HOME SCREEN

CLOSE VISITS



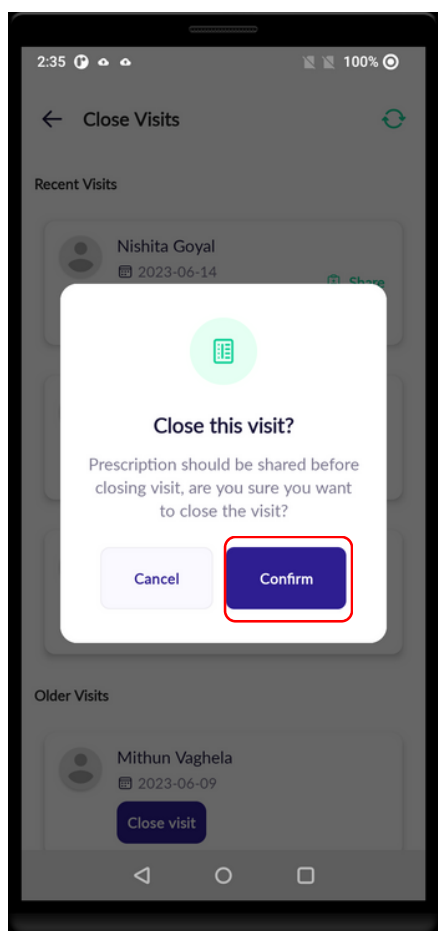
Step 1- Click Close Visits



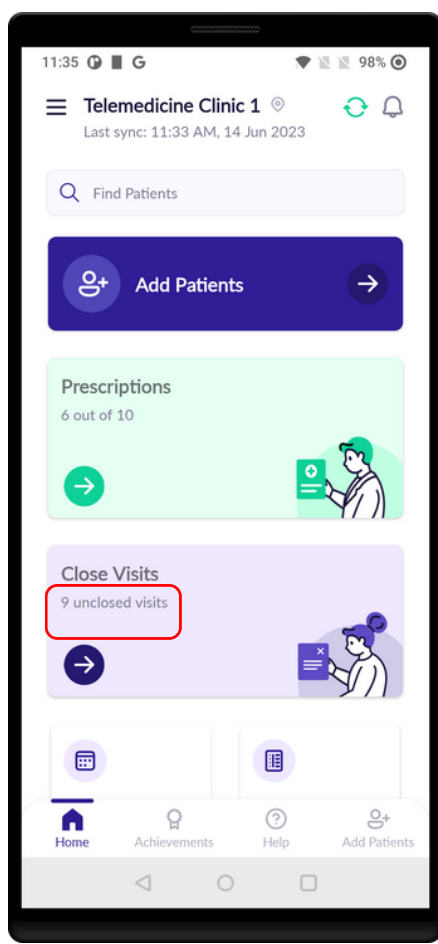
Step 2- Click on the Close visit

HOME SCREEN

CLOSE VISITS

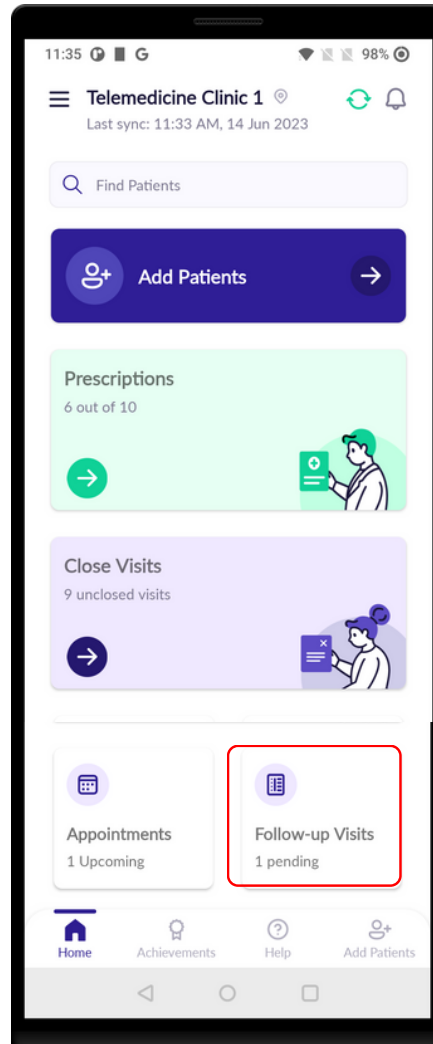


Step 3- Click on the Confirm to close this visit.



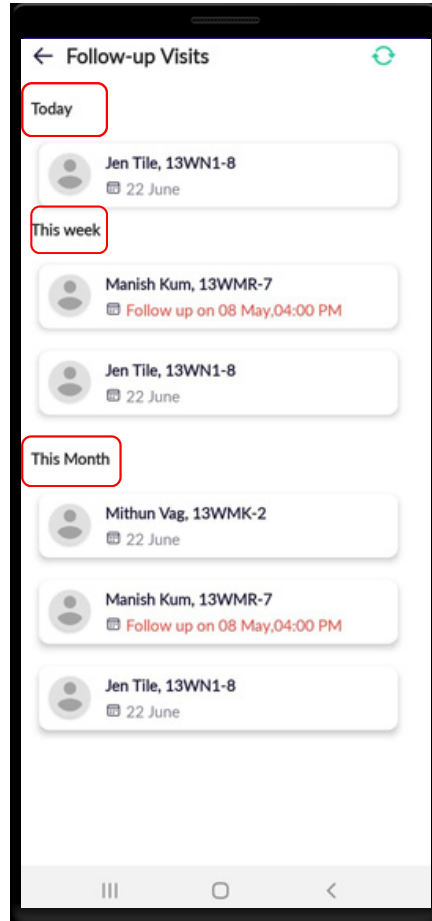
After closed visit count of visit increased.

FOLLOW-UP VISITS



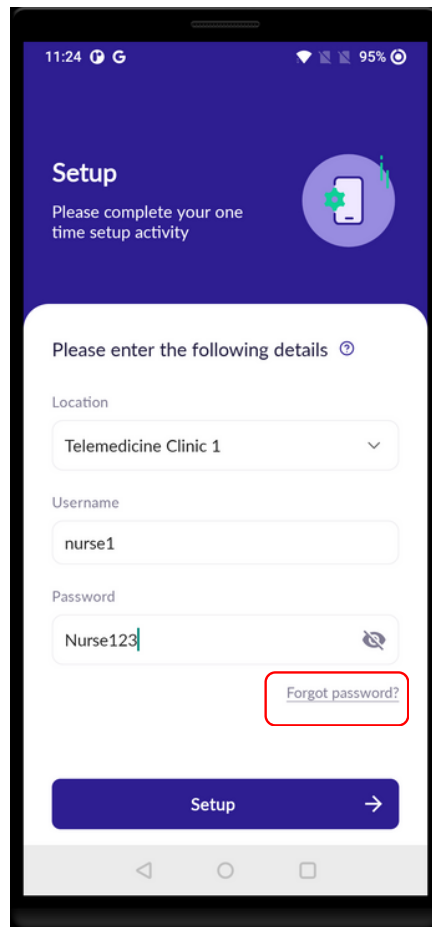
Step 1 - Click on the follow-up Visits.

FOLLOW-UP VISITS

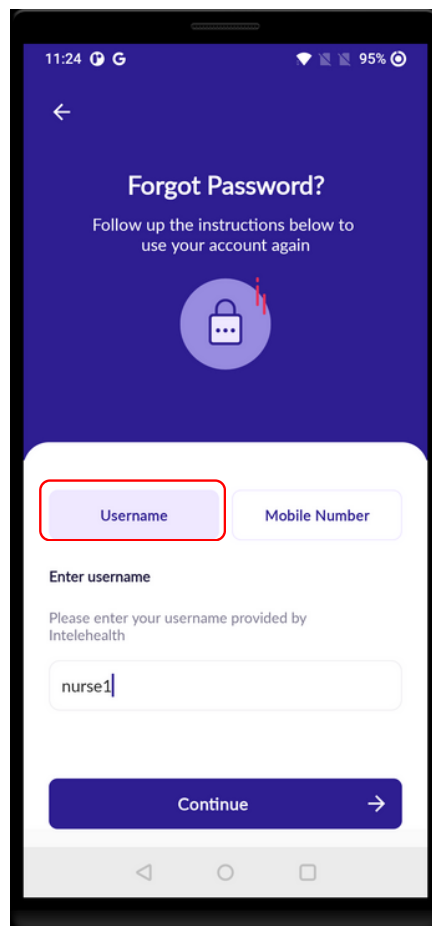


Step 2 - Showing today, This week & This month follow-up visits.

FORGOT PASSWORD

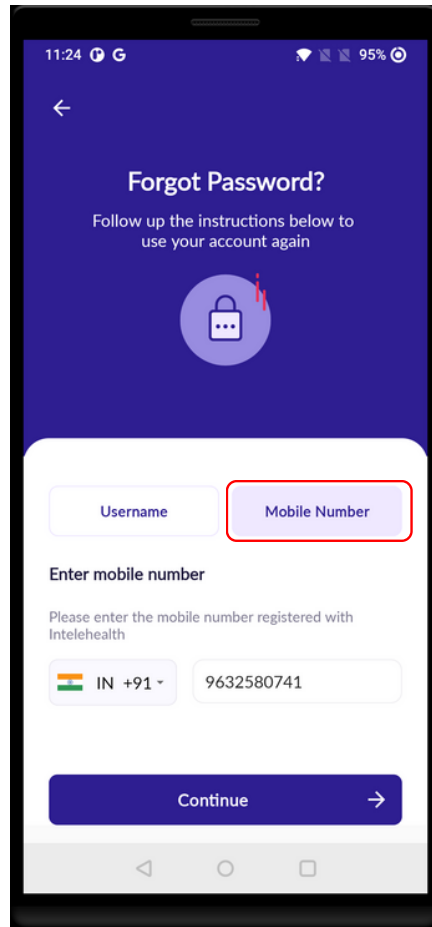


Step 1 - Click on the
Forgot password



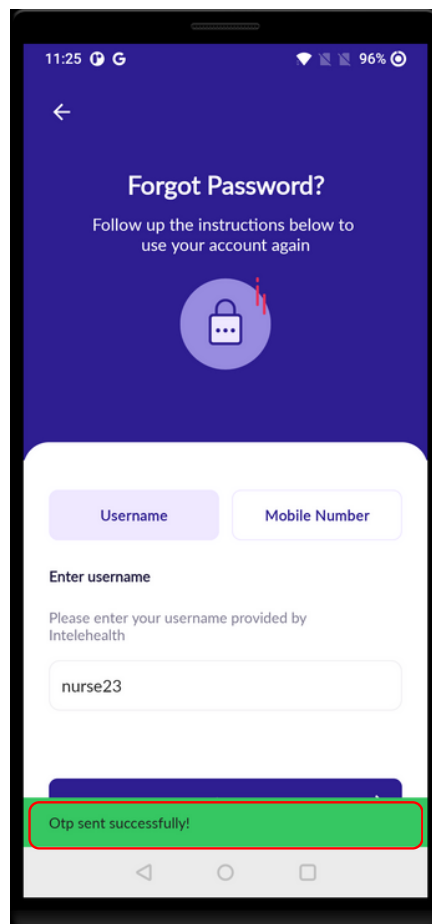
Step 2 - Enter Username

FORGOT PASSWORD



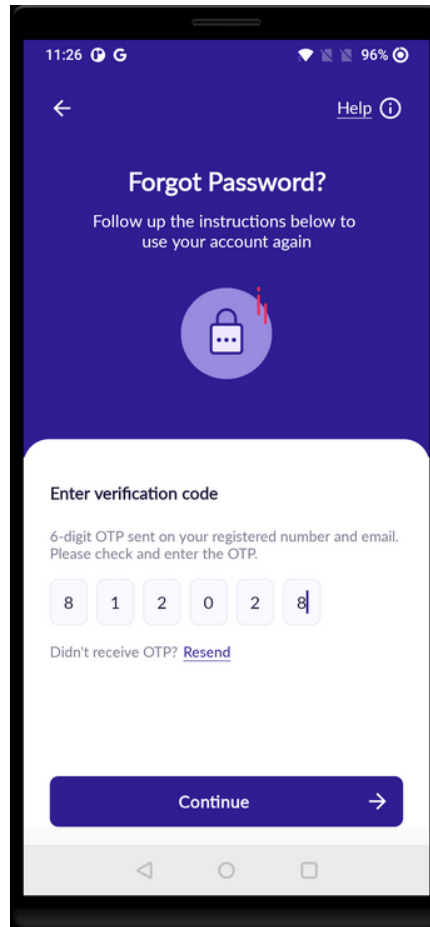
← Step 3 - Enter Mobile Number

← Step 4 - Click on the Continue

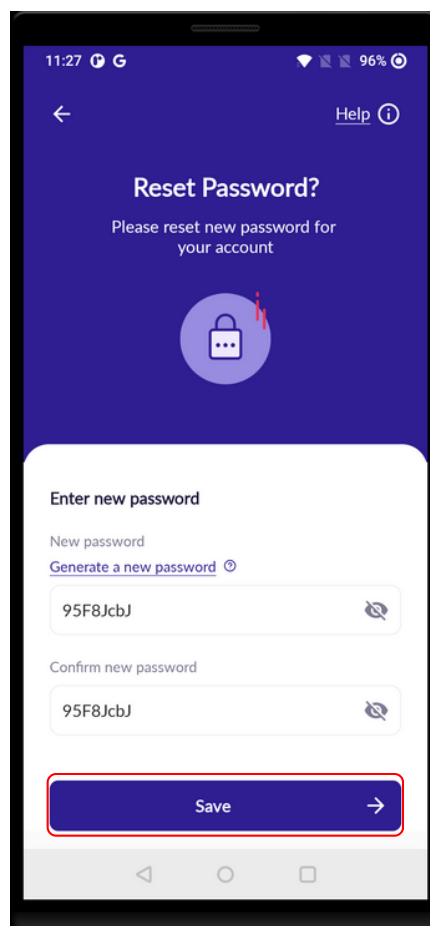


← Step 5 - otp sent successfully

FORGOT PASSWORD



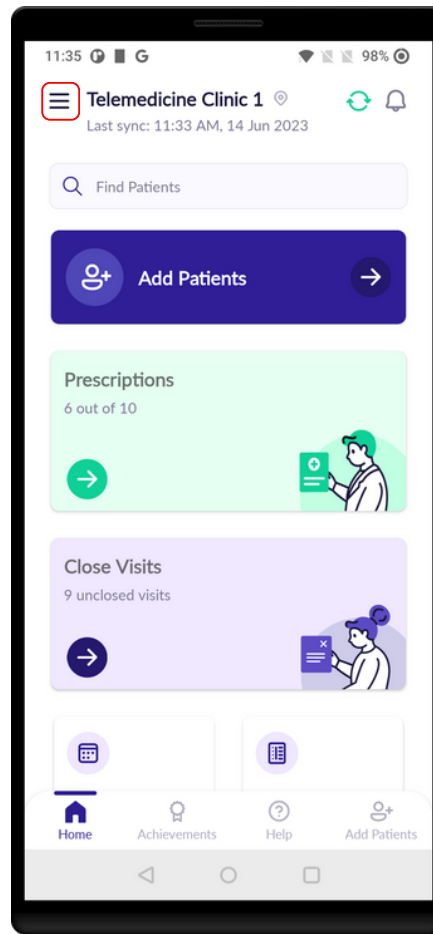
← Step 6 - Enter Otp



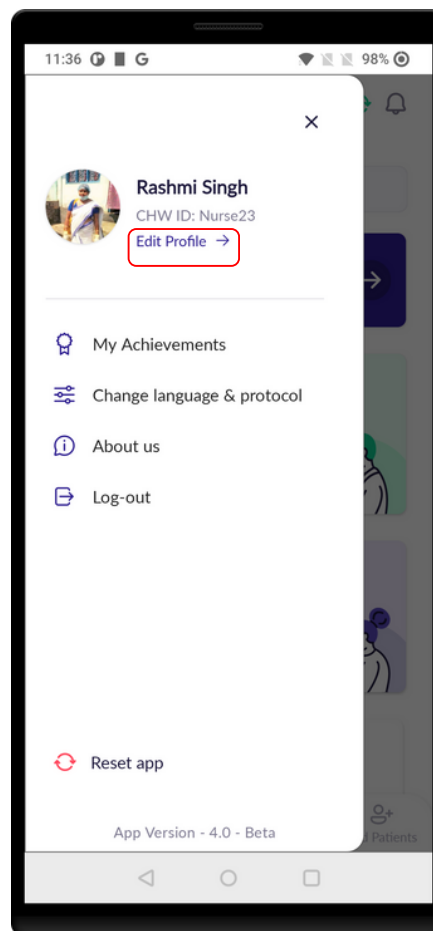
← Step 7 - Enter new password

← Step 8 - Click on the Save button to save new password

CHANGE PASSWORD

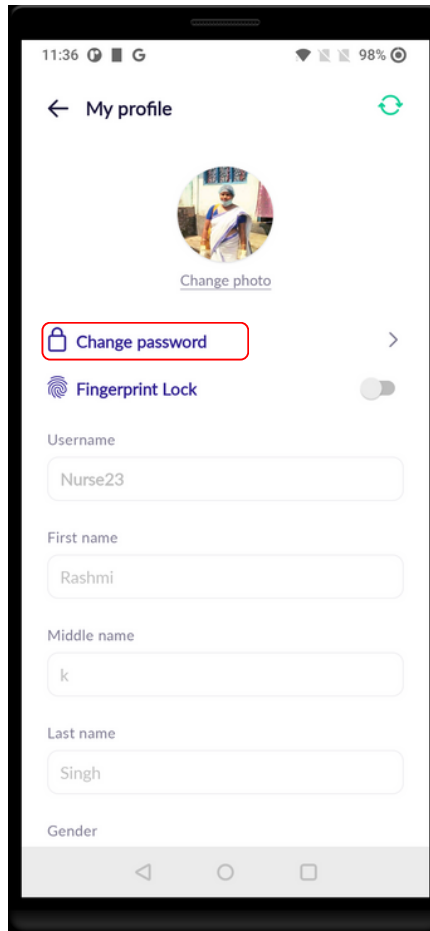


Step 1 - Click on the three Hyphen.

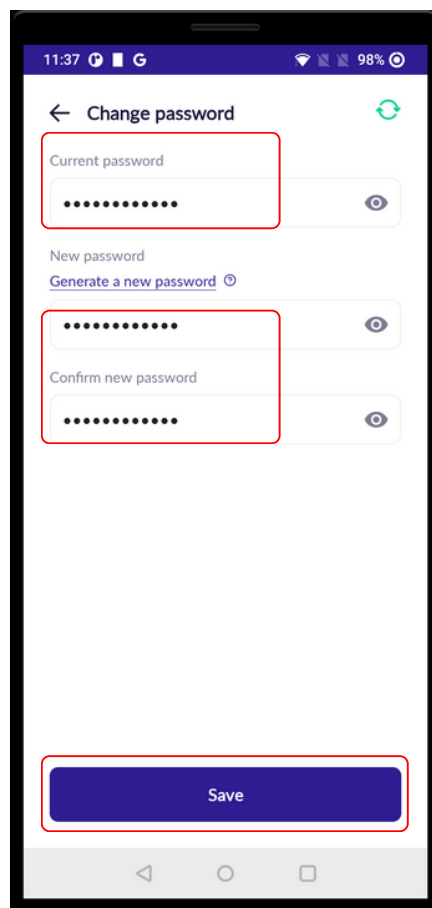


Step 2 - Click on the Edit Profile.

CHANGE PASSWORD



Step 3 - Click on the Change password



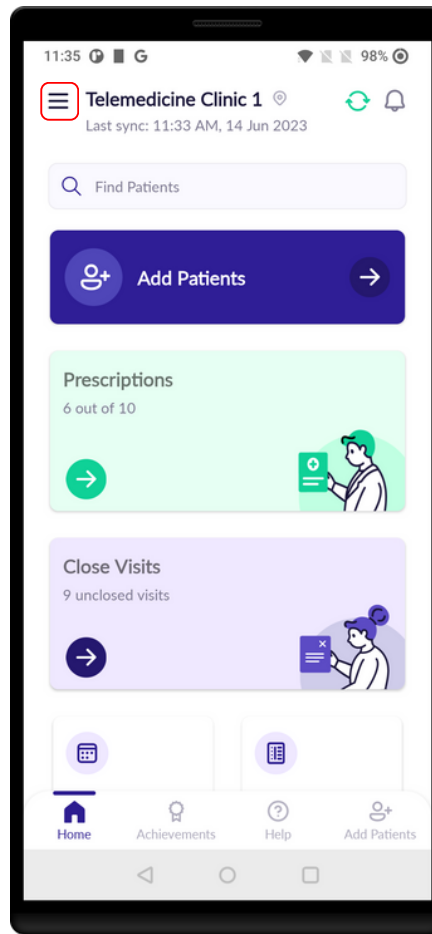
Step 4 - Enter current password

Step 5 - Enter New password

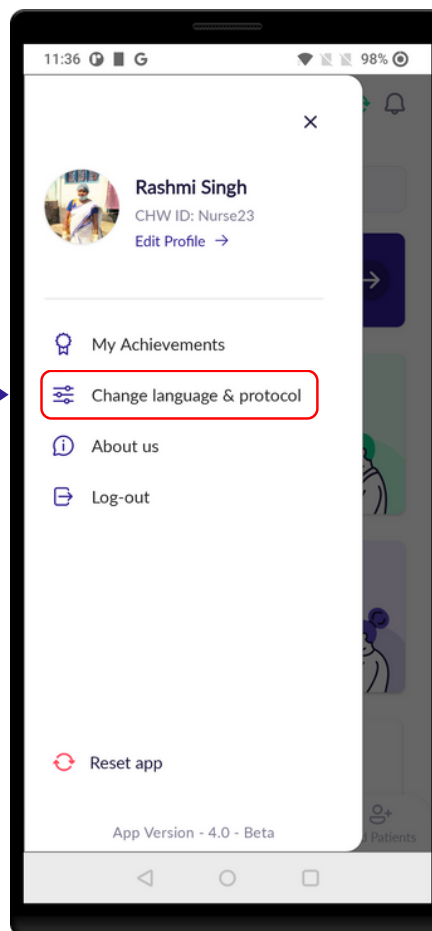
Step 6 - Click on the Save button to save the new password

CHANGE LANGUAGE

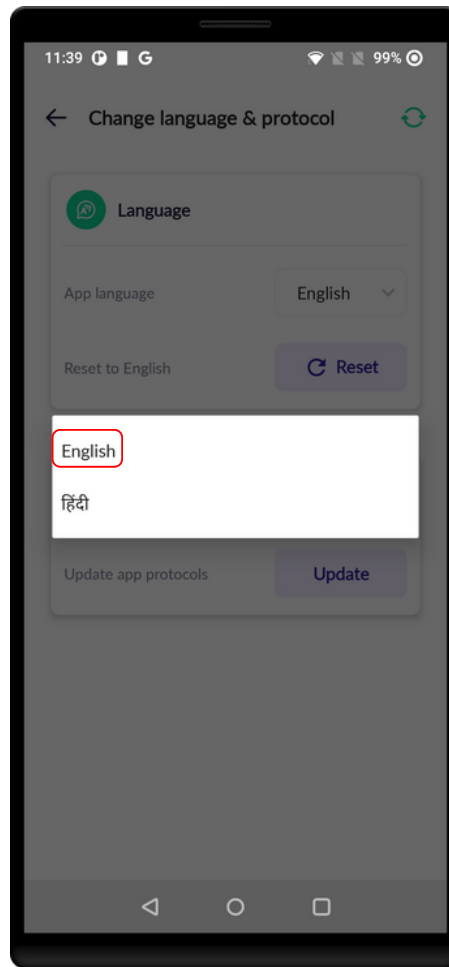
Step 1 - Click on the three Hyphen.



Step 2 - Click on the Change languages & protocol



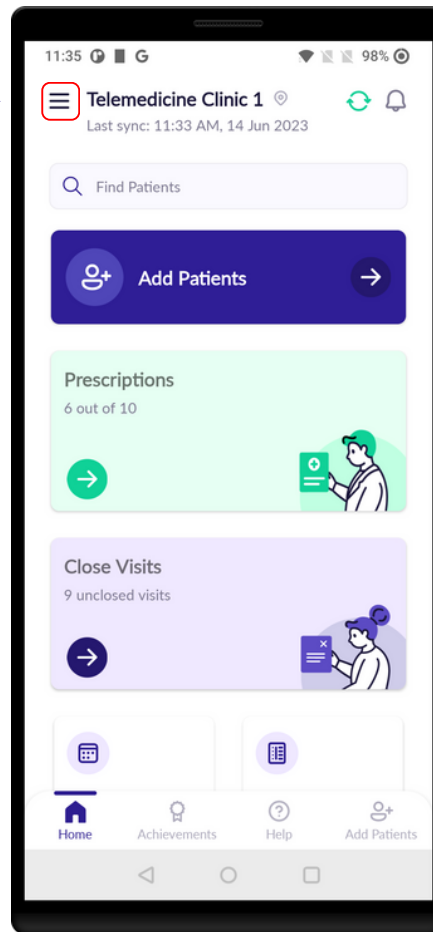
CHANGE LANGUAGE



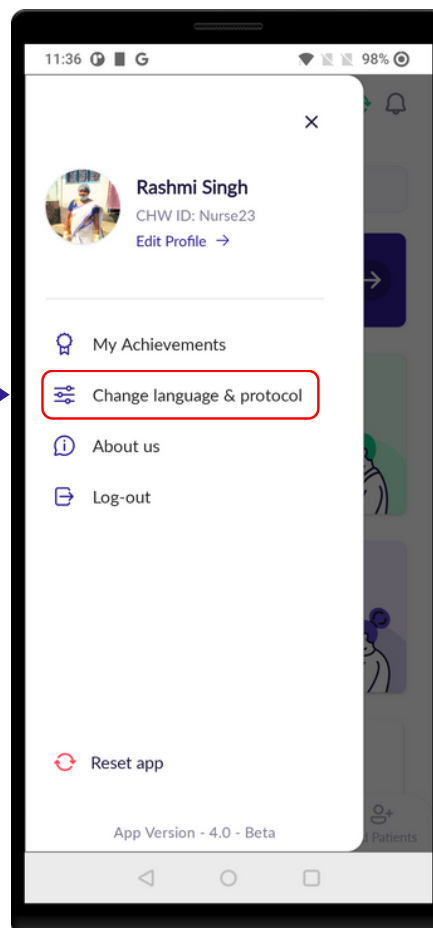
← Step 3 - Select App language

CHANGE PROTOCOL

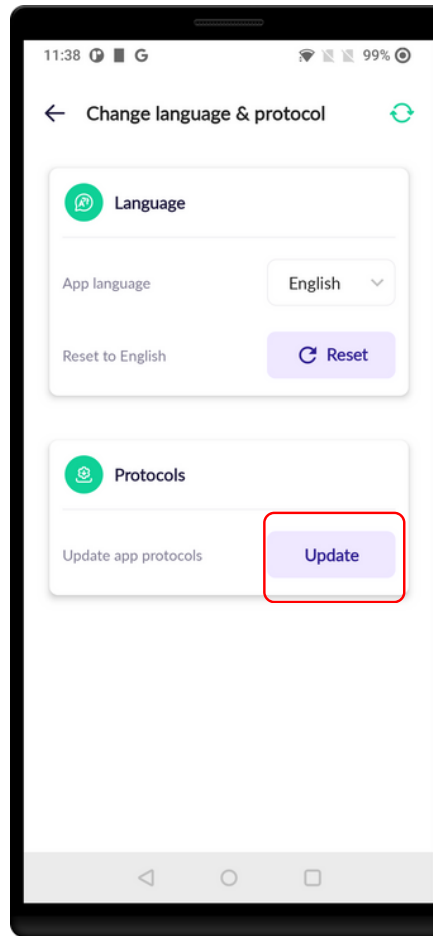
Step 1 - Click on the three Hyphen.



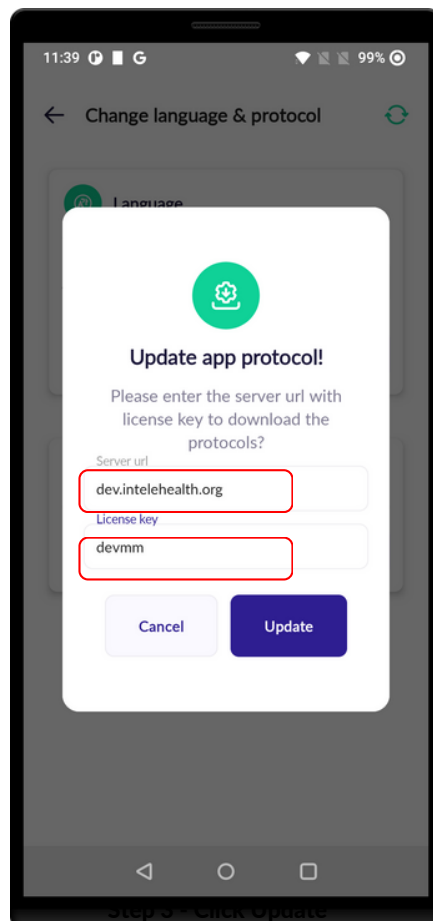
Step 2 - Click on the Change languages & protocol



CHANGE PROTOCOL



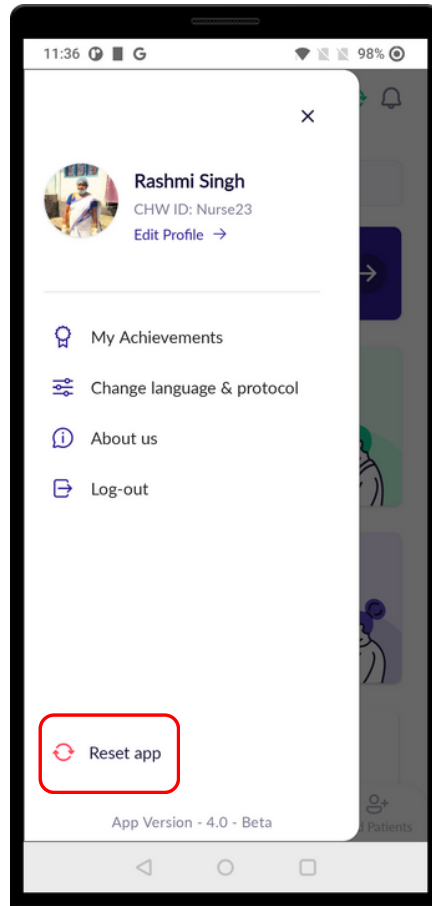
← Step 3 - Click Update



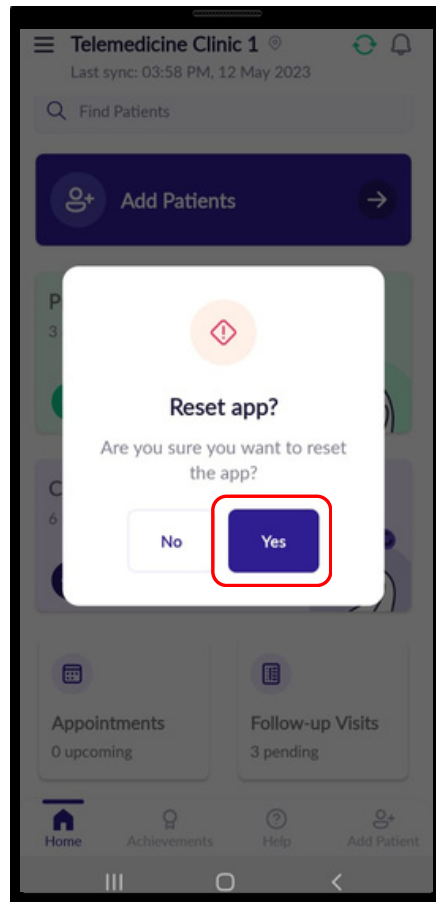
← Step 4 - Enter the Server Url & license key.

← Step 5 - Click Update to update the app protocol

APP RESET

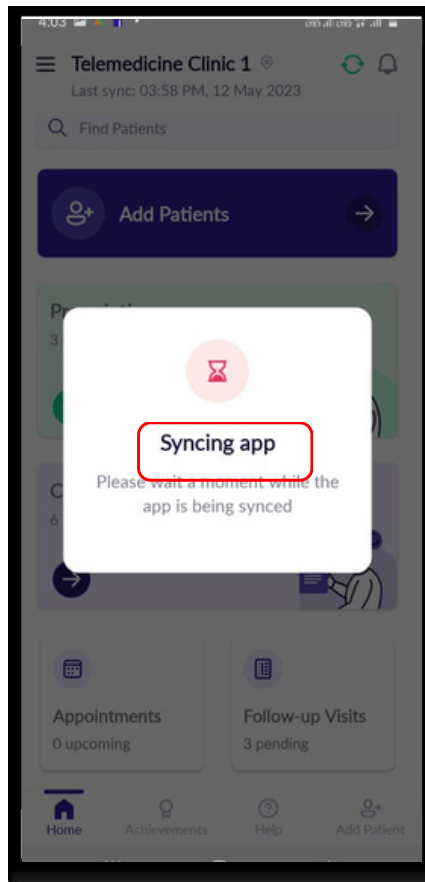


← Step 1 - Click on the Reset app.

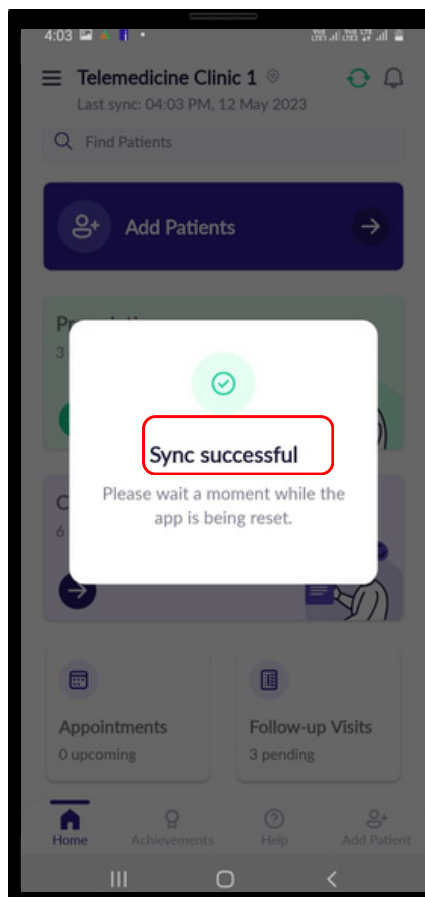


← Step 2 - Are you sure want to reset app ? if okay click on the Yes.

APP RESET

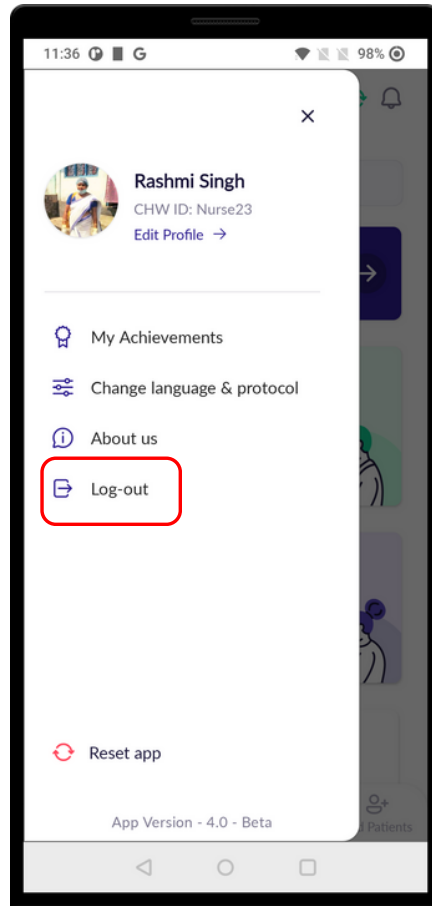


← Step 3 - App is syncing

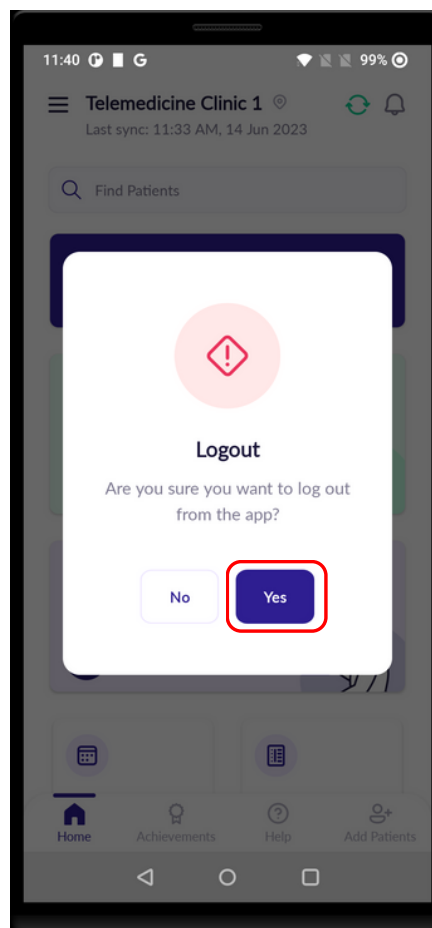


← Step 4 - Sync Successful . app is being reset.

LOG OUT

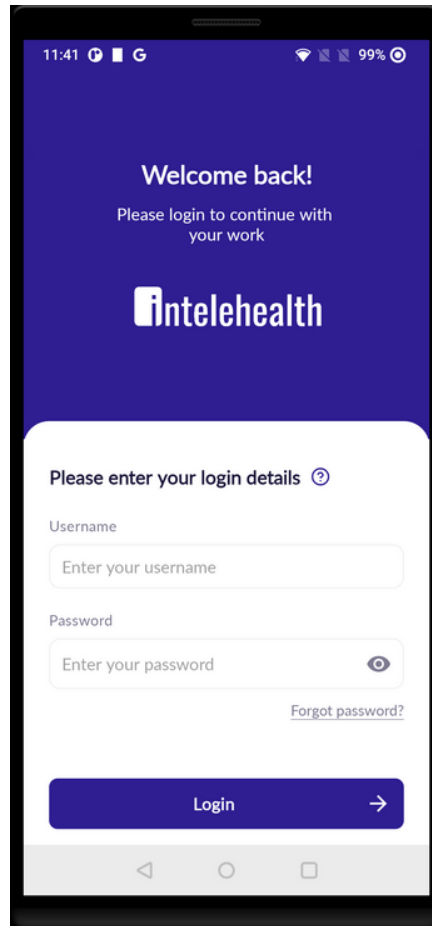


Step 1 - Click on the log out button



Step 2 - Click on the "Yes" to logout the app.

LOG OUT



END