



# User Manual

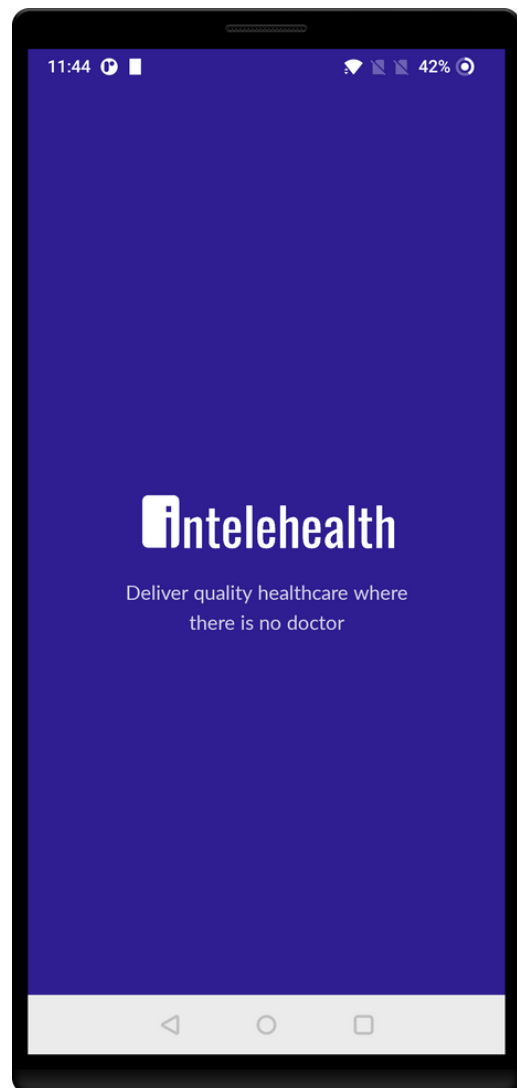
## Frontline Health Worker's portal

A step-by-step user guide to getting started on the Frontline Health Worker's portal for v4.0 of the Antelehealth provider-to-provider telemedicine platform



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# INTRODUCTION

**Welcome to Intelhealth App User Manual for Health Workers!**

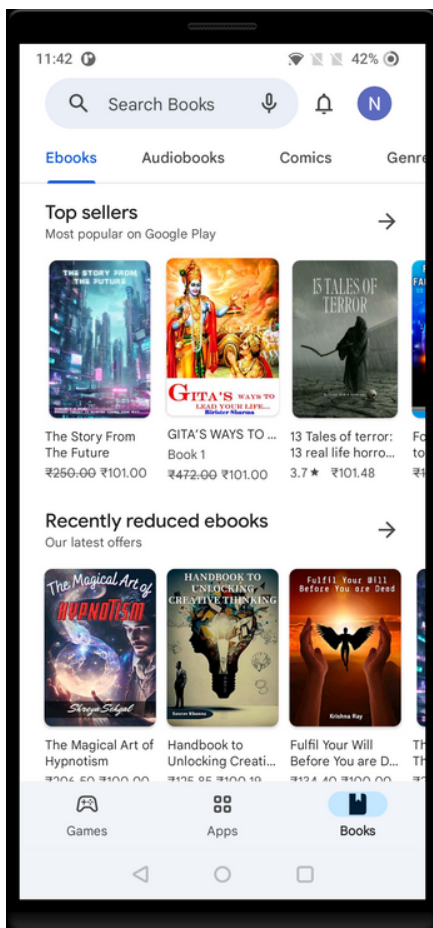
This guide will help health worker how to use the Intelhealth App to enter the Patient medical information and a remote doctor to provide teleconsultation.

In this guide, the user will learn the step-wise workflow of the App.

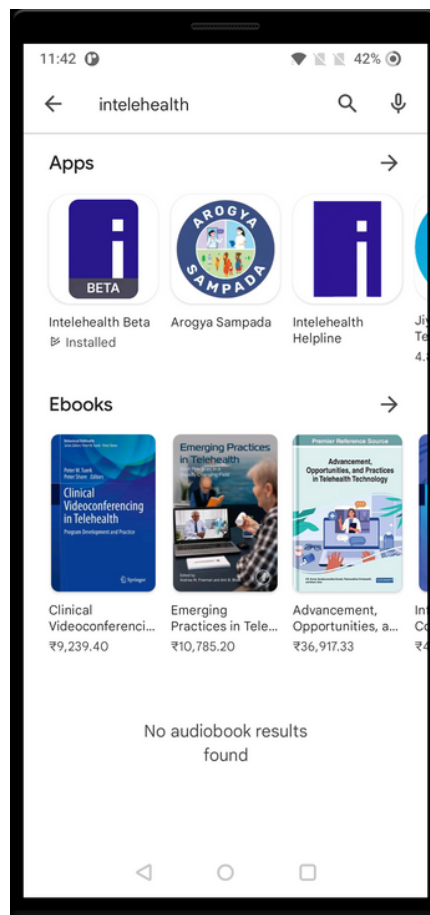
# APP INSTALLATION

- Turn ON the internet connection on your device before installing the app.
- To install the app, you will need a good internet connection.
- Make sure the phone/tablet is charged.
- Open Google PlayStore.
- Enter 'Inteleheath' in the Search bar.
- Click on 'Install'

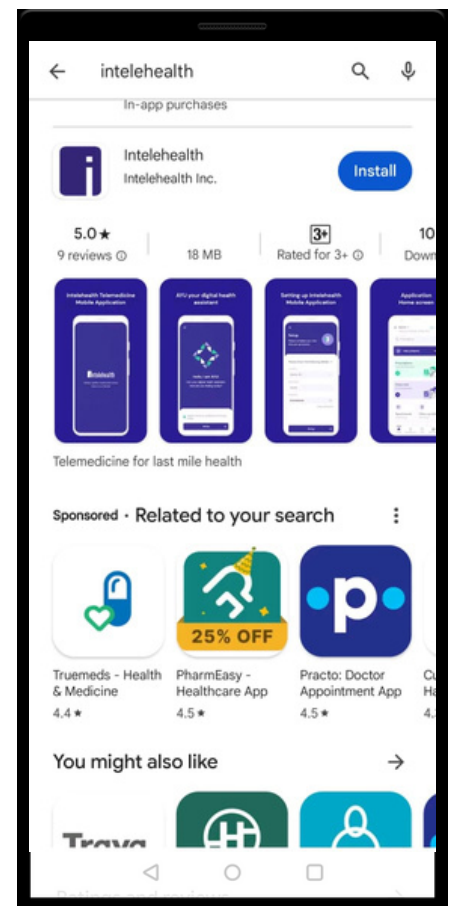
**Step 1 - Go to the Play Store on your device**



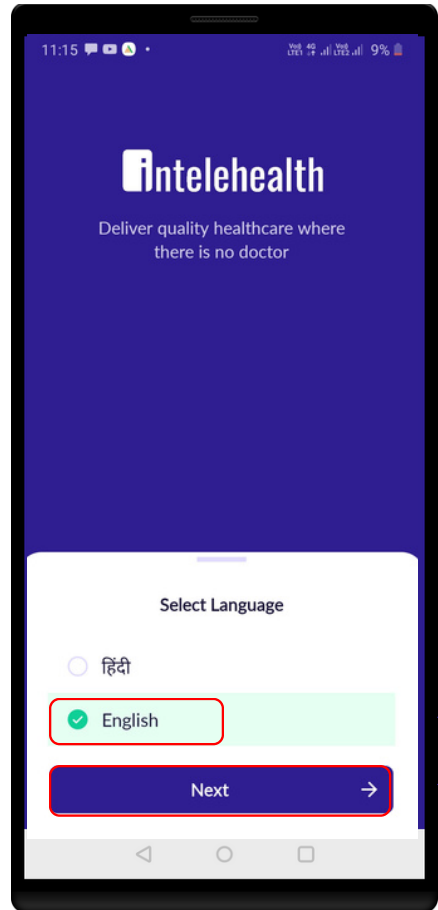
**Step 2 - Search "Intelehealth" in the Search panel**



**Step 3 - Click on 'Install'**



# SPLASH SCREEN



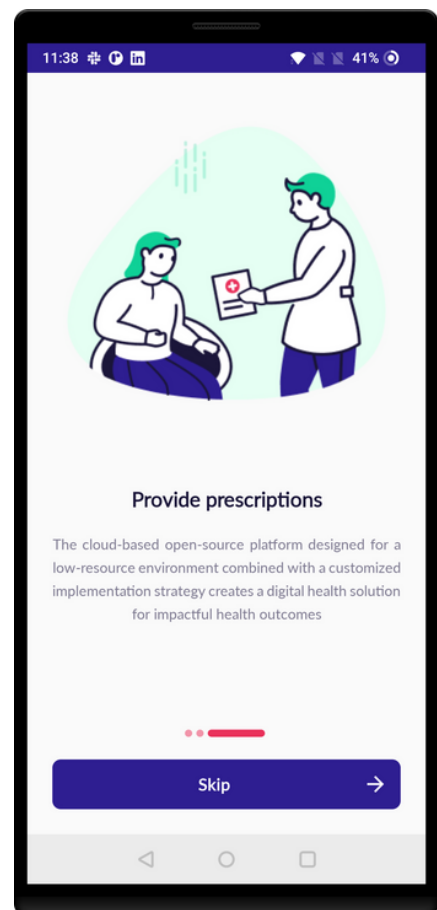
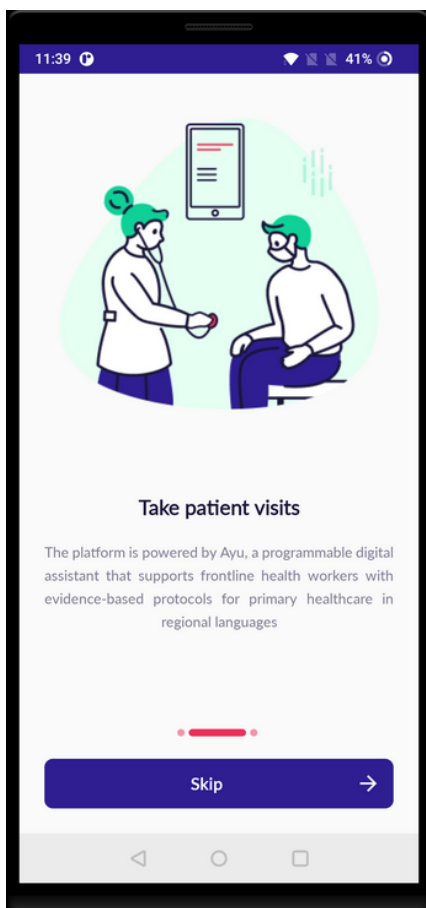
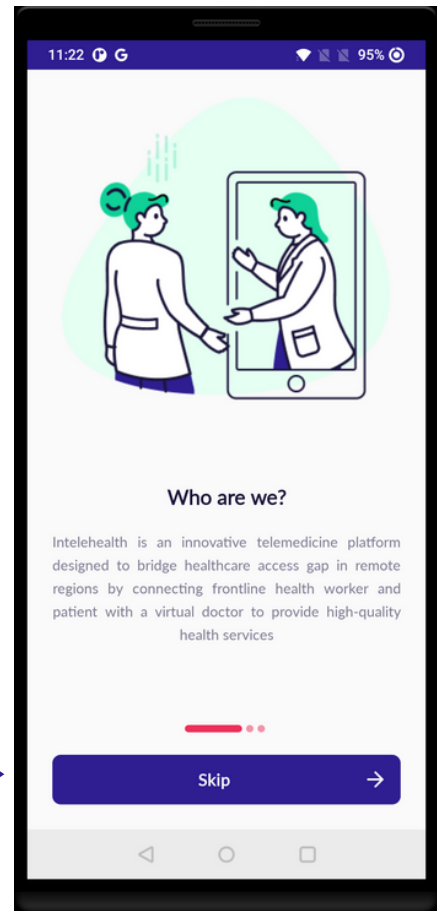
Choose your language

Click on 'Next'

# SPLASH SCREEN

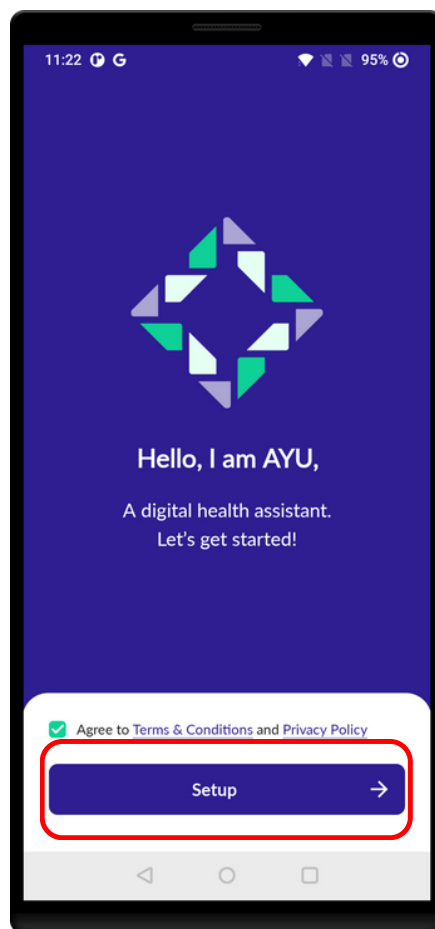


Read the introduction of the Intellehealth App or click on 'Skip'.

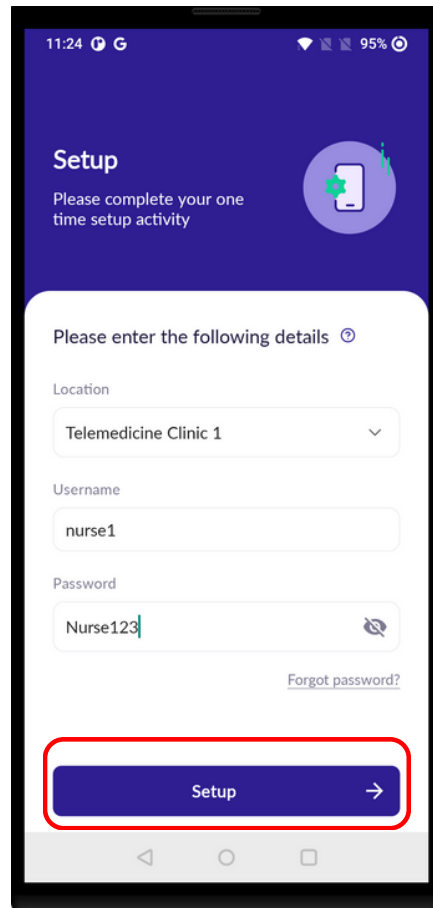


# SETUP ACTIVITY

- Ensure that your internet connection is strong.
- When you open the Intelhealth app, it will display the following messages:
  - Allow the Intelhealth App to access your contacts. Click on 'Allow'.
  - Allow the Intelhealth App to access your media on your device. Click on 'Allow'.
  - Allow the Intelhealth App to take pictures and record videos. Click on 'Allow'.
- Read the introduction of the Intelhealth App or click on 'Skip'.
- Read the T&C and Privacy Policy and confirm your agreement by clicking on the checkbox.
- Choose and enter the health worker's assigned location.
- Enter the health worker's correct username and password.
- The setup is now finished.



Step 1 - Click on 'Setup'

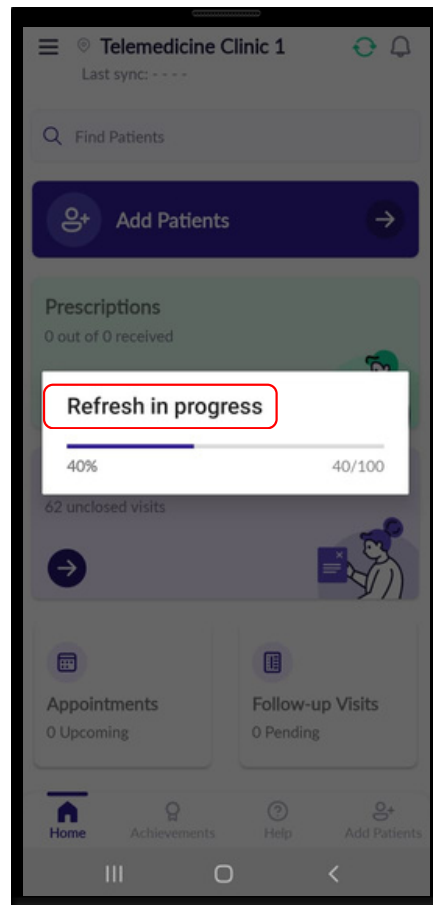


← Step 2 - Select the Location

← Step 3 - Enter the Username

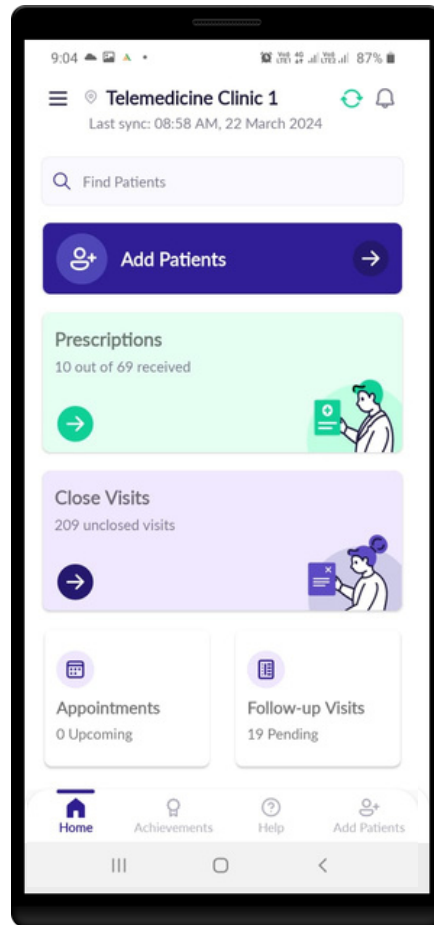
← Step 4 - Enter the Password

← Step 5 - Click on 'Setup'



← Refresh in progress





Step 6 -After clicking on the setup, take a look at the IDA homepage.

# LOGIN SCREEN

- Enter the username and password provided.
- It's important to type the Password and Username correctly, as they are case-sensitive, otherwise, the user won't be able to log in.

For eg. Given Username - nurse

Given Password - Nurse123

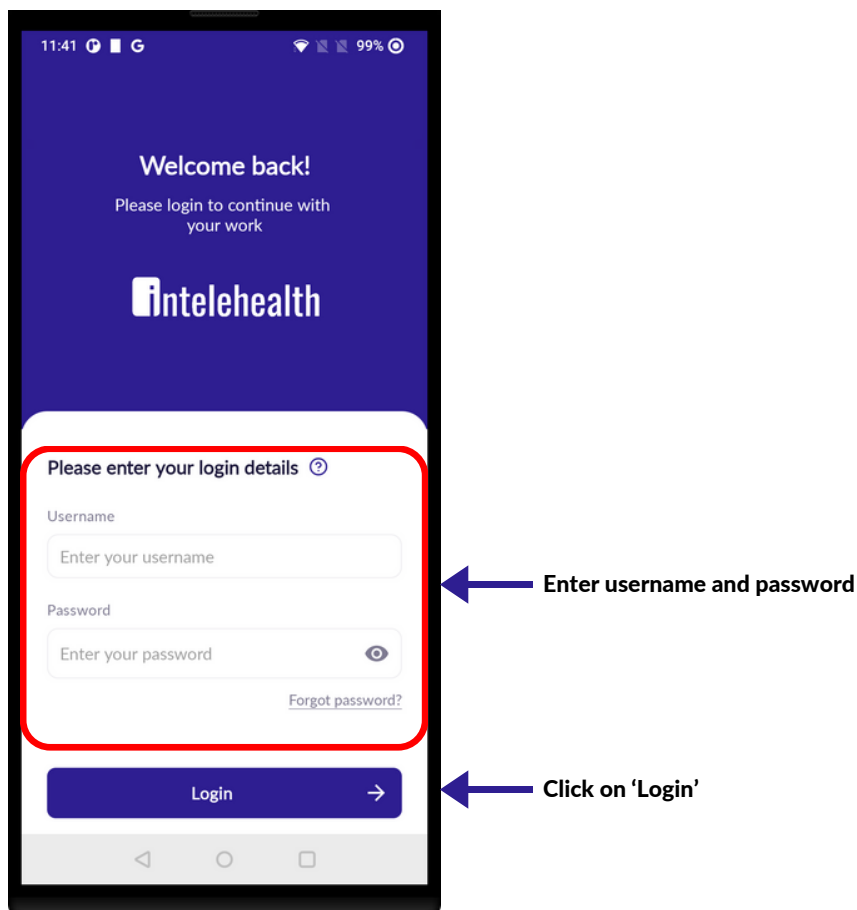
typed username - nurse

typed password - nurse123

- In the above example, the password entered is incorrect. As 'n' was entered instead of 'N', this will not let the user log in.
- If you are unable to log in, click on 'Forgot password?'.

## Tips-

- The username and password are case-sensitive. Please ensure that you enter the same username and password as provided by the organization.
- Do not share your password with anyone on the phone, WhatsApp, Email, etc., and do not write it down in an unsecured location. Nobody from Intelhealth will ever ask you for your password. Do not share your password with anyone.



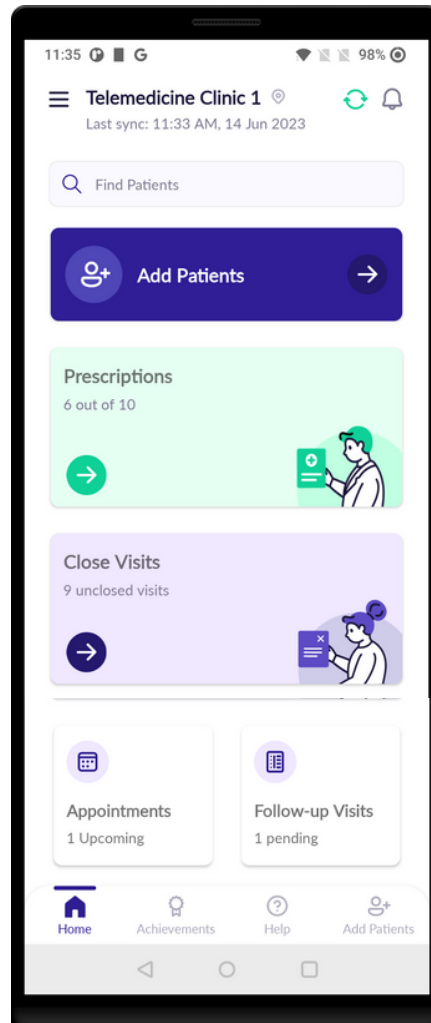
# HOME SCREEN

On the home screen, you can do the following activities:

1. Add patient - To create/register a new patient.
2. Find patient - To search for a patient. Patients can be searched for by name, patient ID, and contact number.
3. Prescriptions - To view all patient prescriptions.
4. Close visits- To view all unclosed visits.
5. Appointments- To view all doctor appointments.
6. Follow-up visit- to view all the follow-up visits.
7. Notification - To view app notifications.
8. Last Refreshed button - To sync patient data with the doctor portal and it will fetch all the new data from the same location.
9. The overflow button is represented by three hyphens at the top right corner of the screen..

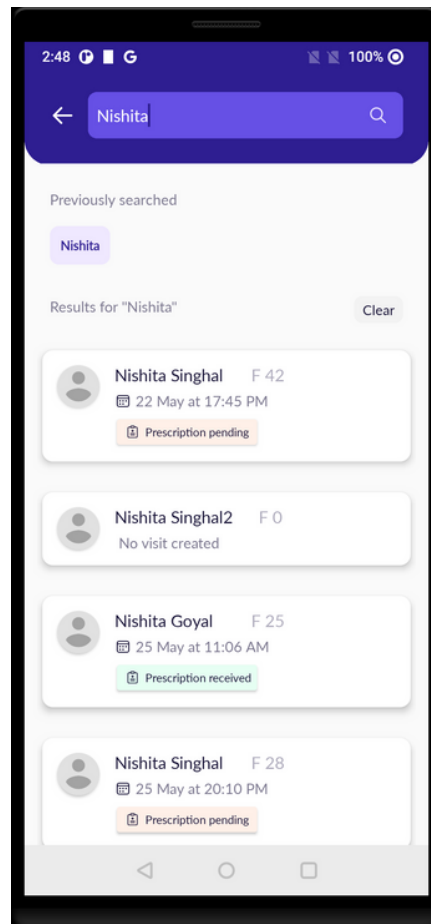


In find patient, search for the patient by their patient ID or name.



To find a patient, click on the 'Find Patient' search panel.

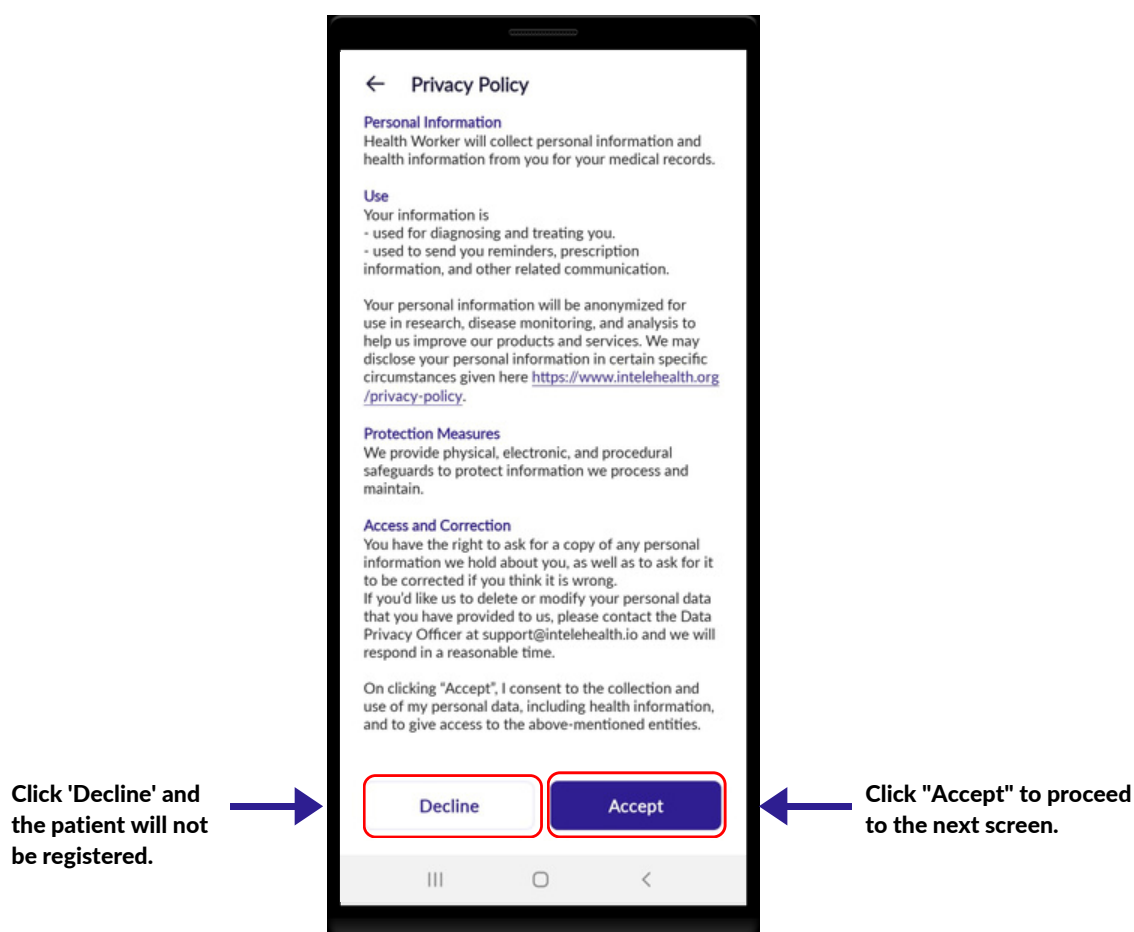
On the find patient. search the patient by their Patient ID or name.



← Type here to search for visits.

# PRIVACY POLICY

- Make sure to read the privacy notice to the patient before creating a new patient.
- Make sure the patient understands the privacy notice and responds to any questions asked by them.
- If you are uncertain about the questions asked, please reach out to your supervisor or manager.
- Once the patient agrees to the privacy notice, click on the 'ACCEPT' button to proceed with registration.
- If the patient declines, click on Decline and they won't be registered.



# PATIENT REGISTRATION

- Ensure that most of the data in this section is entered. If the patient is uncomfortable providing any optional data, then you may skip collecting that data.
- All the required fields such as First and last Name, Gender, age/date of birth, village, state, and country should be entered.
- It is important to enter the date of birth, especially if the patient is a child. This will assist the doctor in managing cases.
- In cases where the patient does not know their Date of birth, add their Age instead and the app will auto-estimate their Date of Birth.
- Patient may not provide information such as caste, economic status, and education status. In such sensitive cases, do not force them.

**Enter Personal details**

**Step 1 - Click to take a picture of the Patient.**

**Step 2 - Enter the First Name of the patient**

**Step 3 - Enter the Last Name of the patient**

**Step 4 - Select gender.**

**Step 5 - Enter your date of birth and your age will be automatically calculated.**

**Step 6 - Enter the Patient's phone number**

**Step-7 -Click on 'Next' to go to the next screen**

# PATIENT REGISTRATION

1:34 100%

Add new patient

Personal Address Other

Postal code: 110014 Country\*: India

State\*: Delhi (NCT)

District\*: South Delhi Village/Town/City\*: Jangpura

Corresponding Address 1: Masjid Lane

Corresponding Address 2: Enter patient address

Back Next →

Enter Mandatory Address

9:15 85%

Add new patient

Personal Address Other

National ID (Citizenship ID, Aadhar No., etc.): 527W829W77WEY8E7E

Occupation: Business

Social Category: OBC

Education: Illiterate

Economic Category: APL

Back Next →

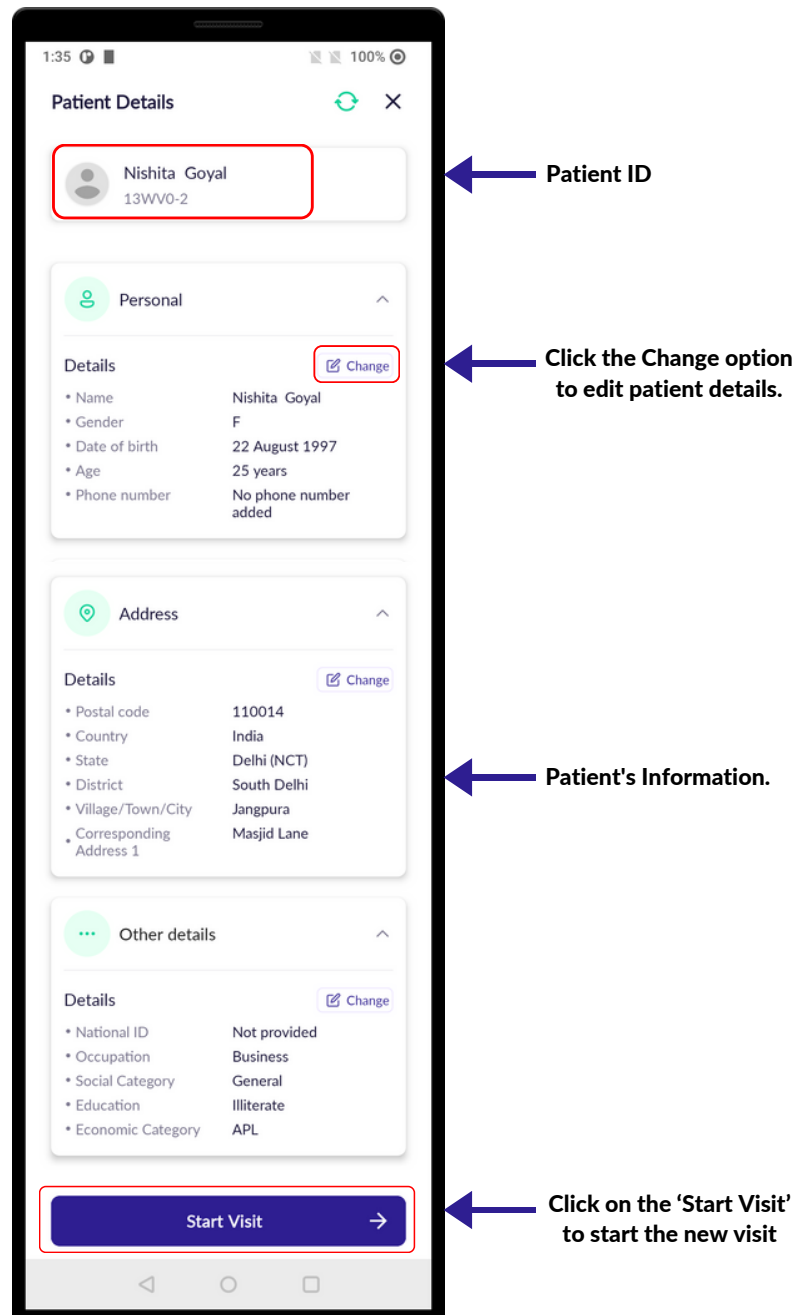
Enter Other Address

Click on 'Next' to submit all details

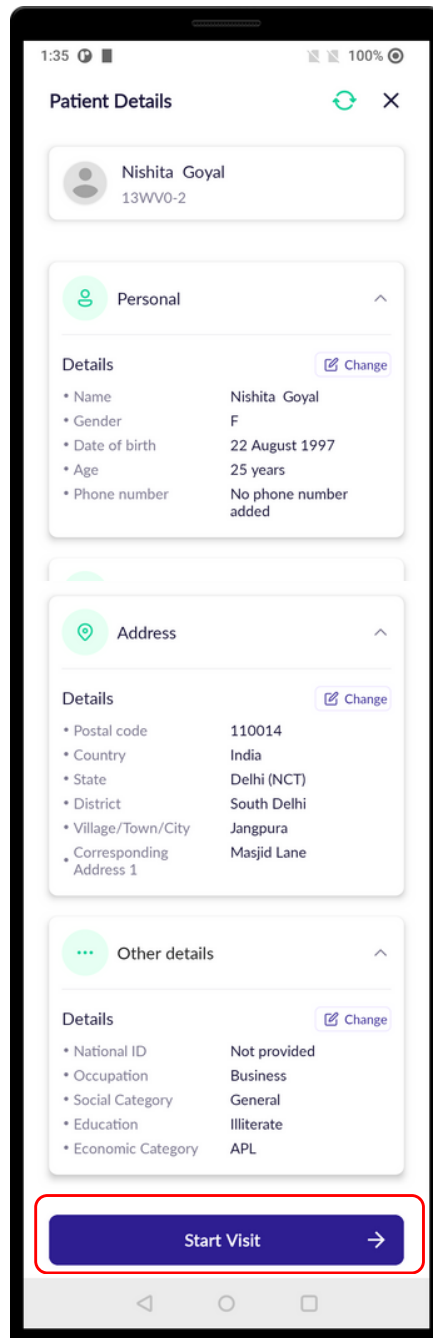


# PATIENT INFORMATION

- In this screen, review all the patient information.
- A patient ID will be generated. Every patient will have a unique ID.
- Click on the Change (Edit) icon to make changes to the text entered.
- Click on the 'Start New Visit' button.
- Previous visits of the patient can be seen below the 'Start New Visit' button.
- The health worker cannot start a new visit if the previous visit is active for the same patient.

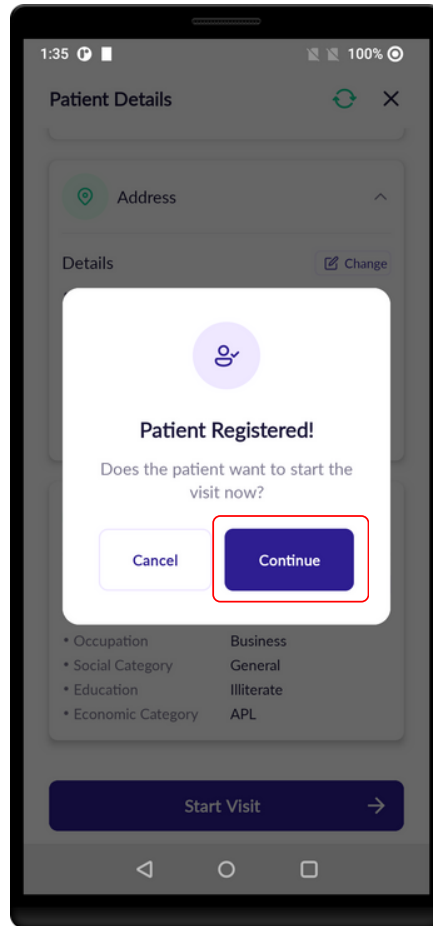


# START VISIT



Click on the Start Visit

# START VISIT



Click on 'Continue' to start the visit

# VITALS

- Check the devices before collecting vitals.
- Follow the SOPs while collecting the vitals.
- Make sure to enter the readings correctly in the app.
- Make sure to clean the equipment used for physical examinations before seeing each patient.
- Make sure to collect as much vitals as possible.

**1/4 Vitals**

Enter patient's body measurement details

Height (cm)      Weight (kg)

157      52

BMI index(auto-calculated)

21.10 kg/m      (Normal Weight)

Enter the patient's vitals

BP Systolic      BP Diastolic

125      85

Pulse (bpm)

66

Temperature (F)

98

SpO2 (%)

98

Respiratory Rate (breaths/min)

75

Next →

Enter your height and weight.

BMI will be calculated automatically.

Enter BP systolic readings.

Enter BP diastolic readings.

Enter the pulse reading.

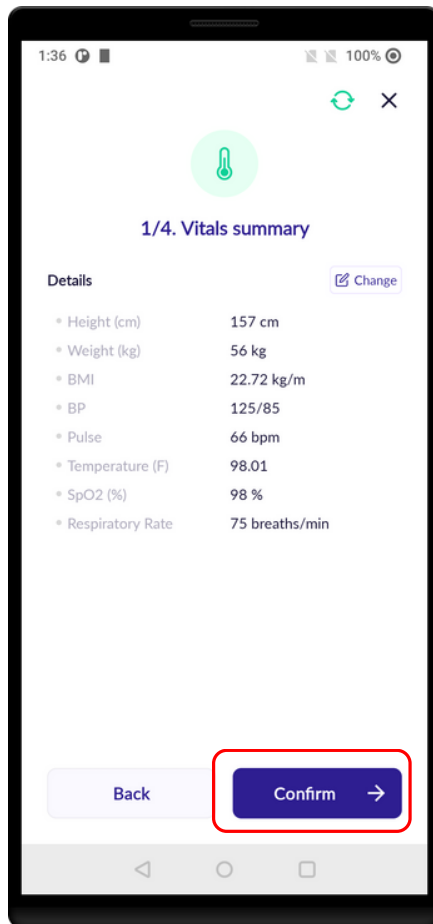
Enter the temperature of the patient.

Enter the SpO2 reading.

Enter the respiratory rate of the patient.

Click on 'Next'

# VITALS SUMMARY



Click on 'Change' to edit the details.

Click on 'Confirm' to submit the vitals.

# PATIENT COMPLAINTS

- Ask the patient about their complaints and click on the box. You can select multiple complaints.
- Select the responses of the patient for each question and swipe up.
- It is important to take full history of the patient as it becomes easier for the doctor to give prescription.
- Respect the Patient and don't be judgmental while Patient are giving information.
- Maintain confidentiality of patient information at all times.

Nishita Goyal  
F/28 years 0 months

2/4 Visit reason

What is the reason for this visit?  
Select one or multiple reasons

Type or select reason eg. Fever

Selected reasons

Abdominal Pain

All reasons

A

Abdominal Pain Abdominal distention

B

Back & Neck pain Blood in stool or Black stool

Breast complaints Burns

C

Chest Discomfort or Pain Cold, Sneezing

Constipation Cough

D

Diarrhea Difficulty Swallowing

Difficulty breathing Difficulty in Hearing

Dizziness & Vertigo Dry mouth

Dyspepsia/Indigestion

E

Ear pain

Back Next →

Search/ Type the reason(s) for Patient visit

Selected reason(s) are shown here

All selected reasons are highlighted in blue

# PATIENT COMPLAINTS

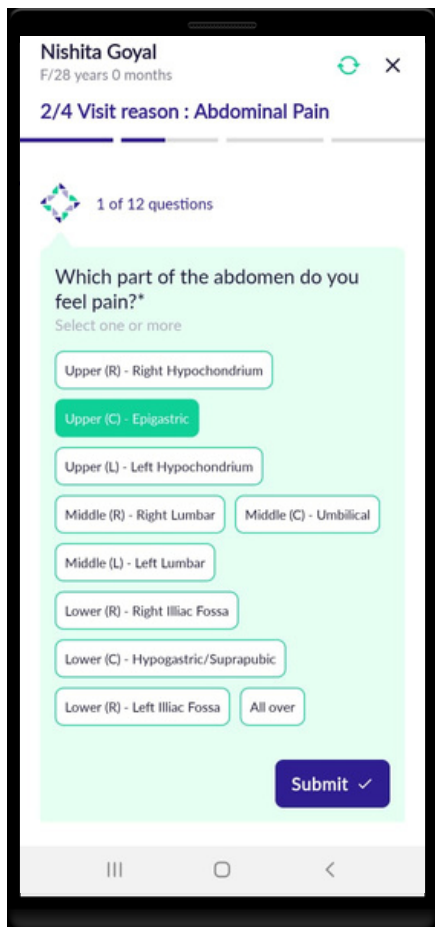
The screenshot shows a mobile application interface for a patient named Nishita Goyal, 28 years old. The screen is titled "2/4 Visit reason". It features a list of medical conditions categorized by letters: E (Ear pain), F (Fatigue & General weakness, Fever & Rash, Fever, Follow up visit, Foot or Ankle pain, Fainting/Syncope/Loss of consciousness), G (Gait & balance disorder, Genital disease (Female)), H (Headache, Hypertension follow up, Hypertension screening), J (Jaundice), and L. At the bottom, there are "Back" and "Next" buttons. A blue arrow points to the "Next" button.

Click on "Next" to submit the reason(s) for visit

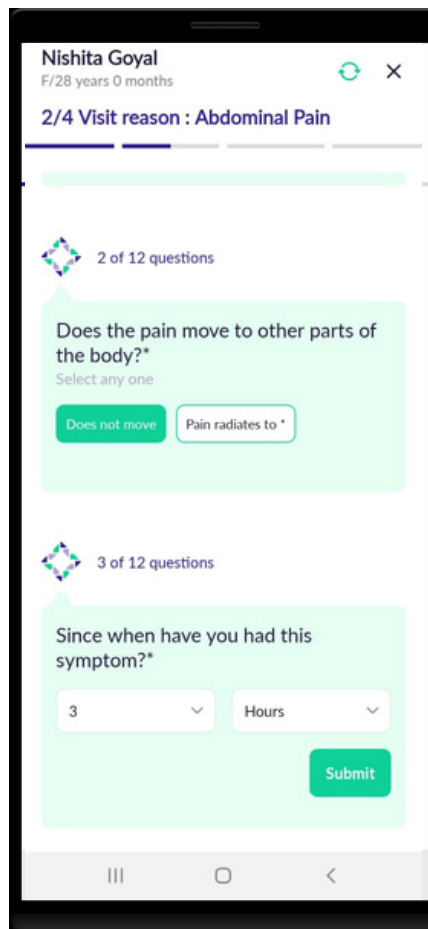
The screenshot shows a confirmation dialog box overlaid on the same patient complaint selection screen. The dialog is titled "Confirm visit reason?" and asks, "Are you sure the patient has the following reasons for a visit?". It lists "Abdominal Pain" and "Fever" as the selected reasons. At the bottom of the dialog are "No" and "Yes" buttons. A red box highlights the "Yes" button, and a blue arrow points to it.

Click on "Yes" to confirm the reason(s) for visit.

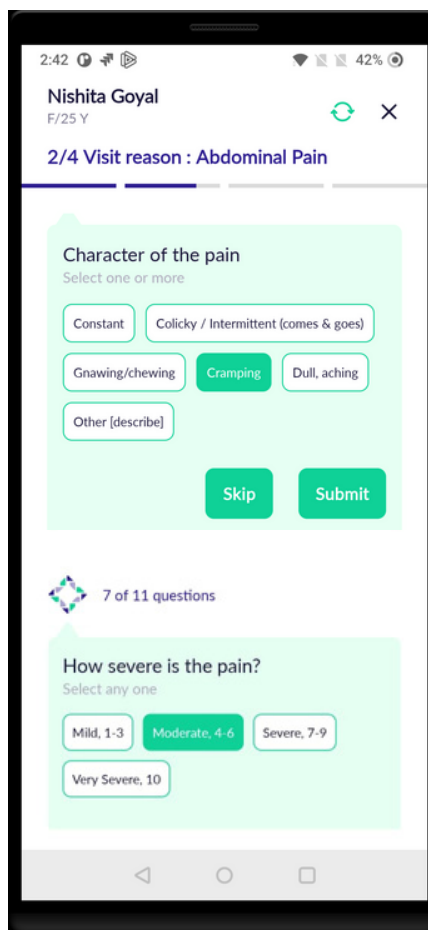
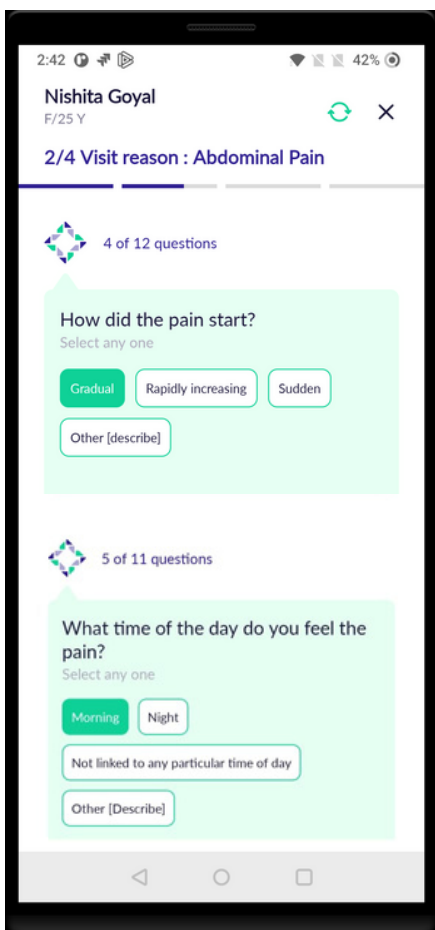
# PATIENT COMPLAINTS



Step 1 - Ask the patient about their complaints and click on the box. You can select multiple complaints.



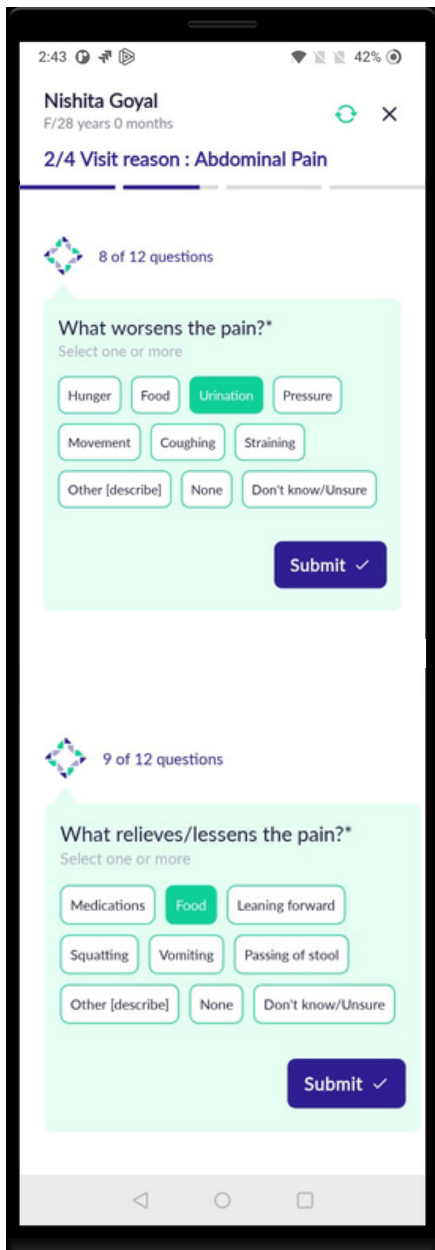
Step 2 - Select the responses of the patient for each question and swipe up.



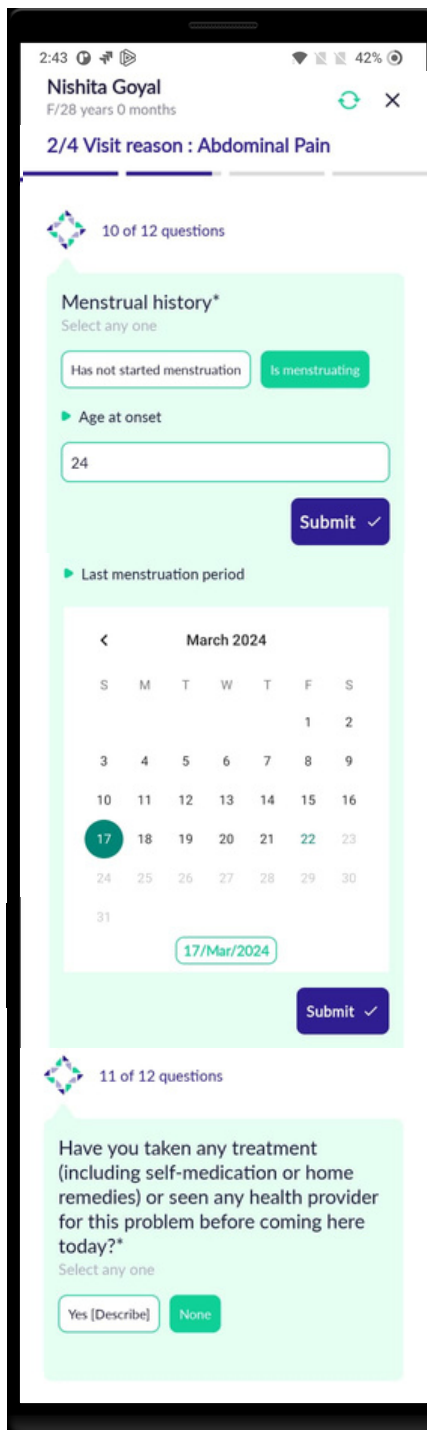
Step 3 - Select per the responses of the Patient. Click submit to submit the complaint.



# PATIENT COMPLAINTS



Swipe up for the next question.



# PATIENT COMPLAINTS



2:43 42%

Nishita Goyal  
F/28 years 0 months

2/4 Visit reason : Fever & Rash

Have you taken any treatment (including self-medication or home remedies) or seen any health provider for this problem before coming here today?\*

Select any one

Yes [Describe] None

12 of 12 questions

Additional information

Back pain

Skip Submit ✓

Click on "Submit" to submit patient complaints.

# ASSOCIATED SYMPTOMS

- Select patient's response for all the associated symptoms.
- After reviewing all the associated symptoms, click on 'Yes' to confirm. To make any changes, click on 'Back'.
- All associated symptoms are mandatory.

2:49 43%

Nishita Goyal  
F/25 Y

2/4 Visit reason : Associated symptoms

Do you have the following symptom(s)?  
Select yes or no

1. Abdominal distention/ Bloating	<input type="checkbox"/> Yes	<input type="checkbox"/> No
2. Anorexia	<input type="checkbox"/> Yes	<input type="checkbox"/> No
3. Belching/Burping	<input type="checkbox"/> Yes	<input type="checkbox"/> No
4. Blood in stool	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
5. Breathlessness	<input type="checkbox"/> Yes	<input type="checkbox"/> No
6. Change in appetite	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
7. Change in frequency of urination [describe]	<input type="checkbox"/> Yes	<input type="checkbox"/> No
8. Color change in stool [describe]	<input type="checkbox"/> Yes	<input type="checkbox"/> No
9. Color change in urine [describe]	<input type="checkbox"/> Yes	<input type="checkbox"/> No
10. Constipation	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
11. Diarrhea	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
12. Fever	<input type="checkbox"/> Yes	<input type="checkbox"/> No
13. Hiccups	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Step 1 - Select patient response  
for each associated symptoms

# ASSOCIATED SYMPTOMS

2:49 43%

Nishita Goyal  
F/25 Y

2/4 Visit reason : Associated symptoms

13. Hiccups  Yes  No

14. Injury  Yes  No

15. Nausea  Yes  No

16. Other [describe]  Yes  No

17. Passing gas  Yes  No

18. Restlessness  Yes  No

19. Vaginal discharge [describe]  Yes  No

20. Vomiting  Yes  No

**Submit**

Step 2- Once all associated symptoms are answered, click here to submit.

2:49 43%

2/4. Visit Reason summary

Abdominal Pain: [Change](#)

- \* Site: Upper (C) - Epigastric.
- \* Onset: Gradual.
- \* Timing: Morning.
- \* Character of the pain: Cramping.
- \* Severity: Moderate, 4-6.
- \* Exacerbating Factors: Patient did not know/ was unsure.
- \* Relieving Factors: Food.
- \* Menstrual history: Is menstruating - 01/ Jun/2023.
- \* Prior treatment sought: None.
- \* Additional information: Not Required..

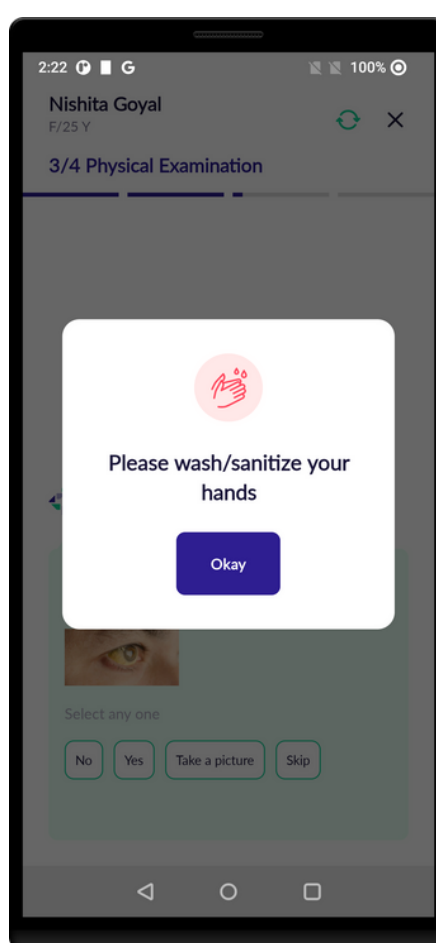
[Back](#) **Confirm** →

Visit Reason Summary

To submit all visit summary details, click "Confirm."

# PHYSICAL EXAMINATIONS

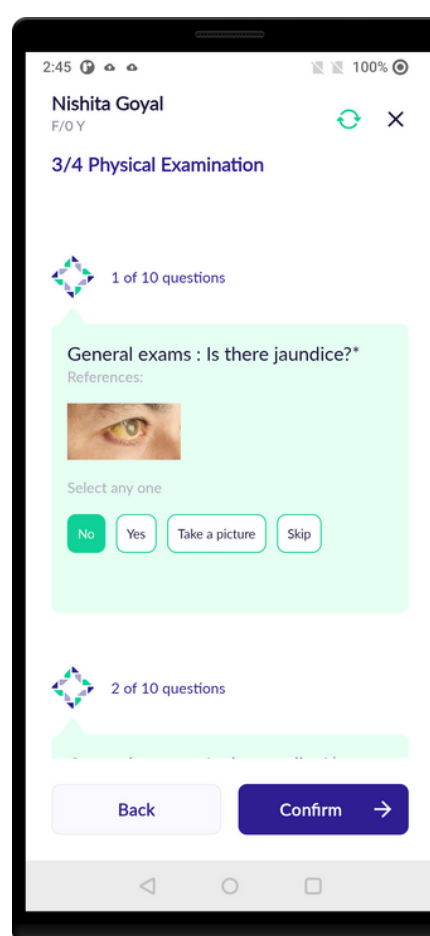
- Inform the patient that a physical examination will be conducted, its significance, and the entire procedure that will be followed.
- Questions 1 - 10 on general physical examination are required.
- Remember to wash your hands and practice good hygiene.
- When in doubt, take a picture.
- Make sure to provide maximum information as this will help the doctor in effective case management.
- Every question marked with an asterisk (\*) must be answered.



←  
**Step 1 -Prior to performing a physical examination, wash your hands.**

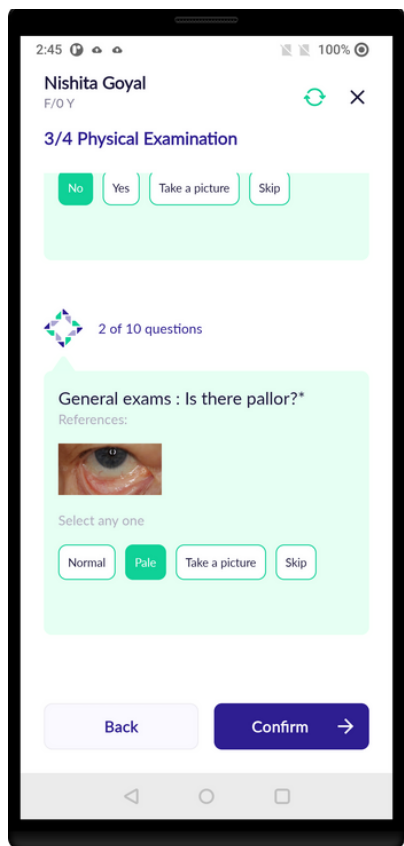
To go on to the physical examination, swipe up.

←  
**Step 2 - Click on 'Okay'**

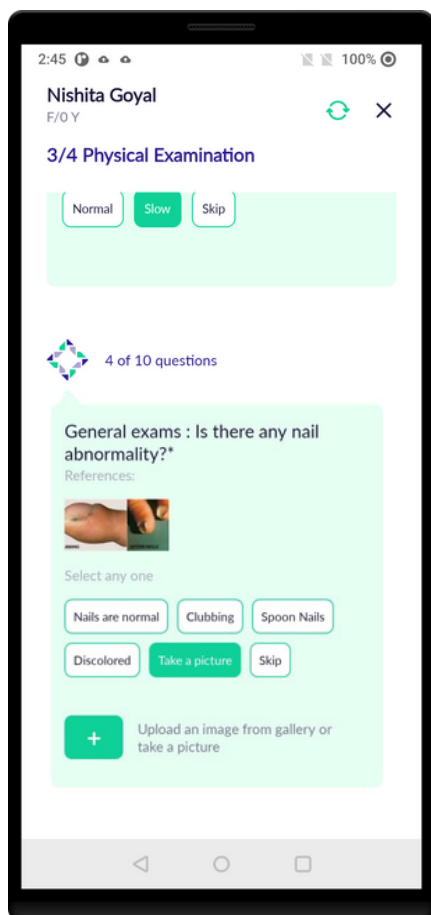
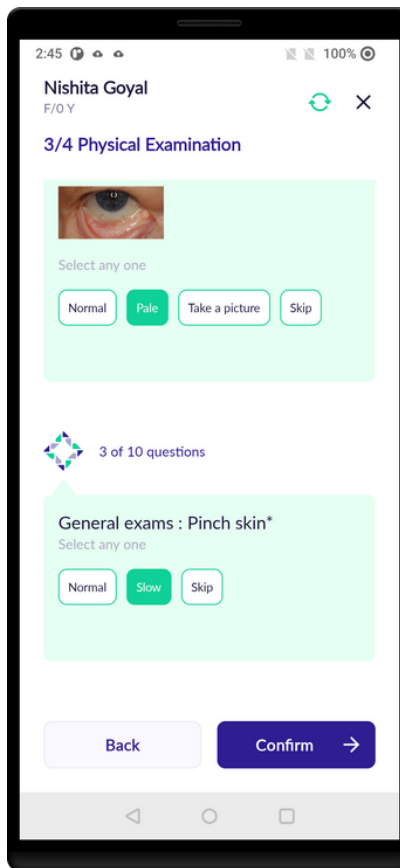


←  
**Step 3 - Choose Yes, No, Take Picture, or Skip.**

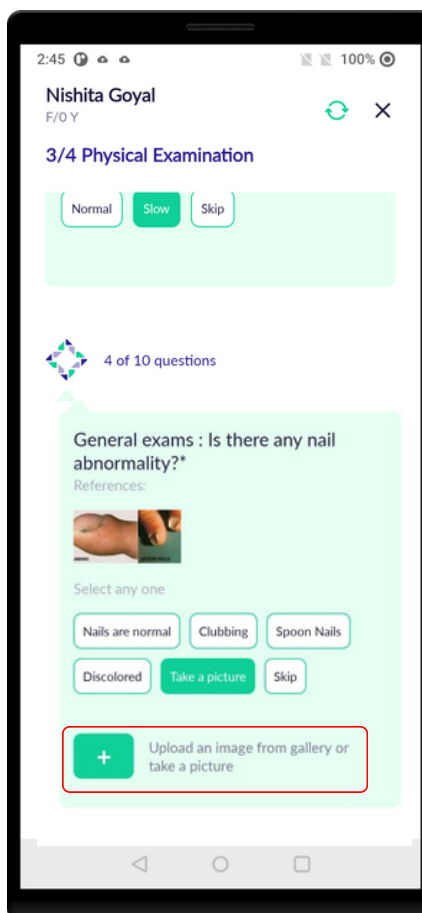
# PHYSICAL EXAMINATIONS



To go on to the physical examination, swipe up.



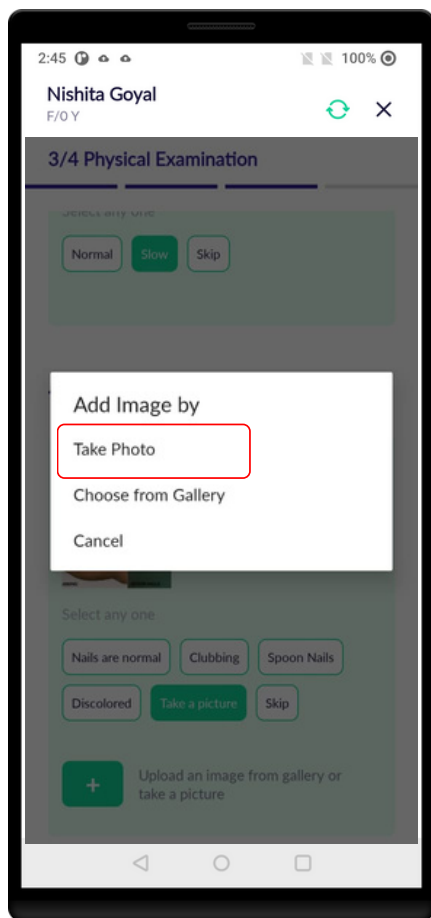
Step 4 - When in doubt, take a picture.



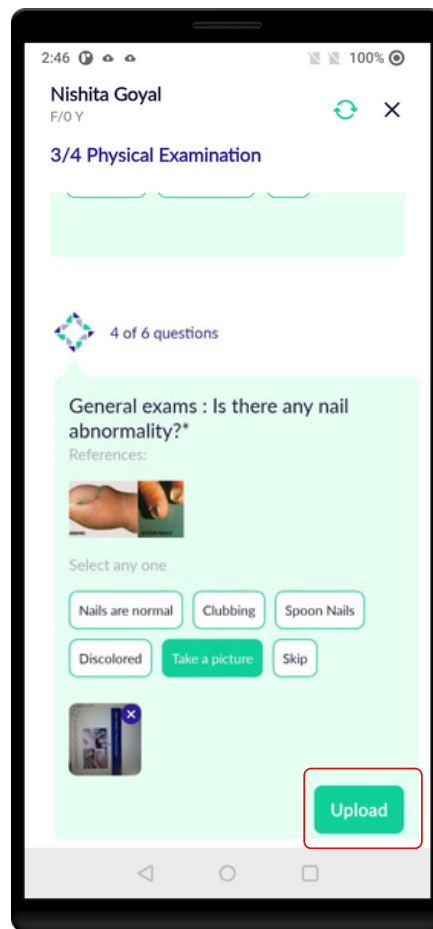
Step 5- To upload the picture, click on the 'Plus' symbol.



# PHYSICAL EXAMINATIONS

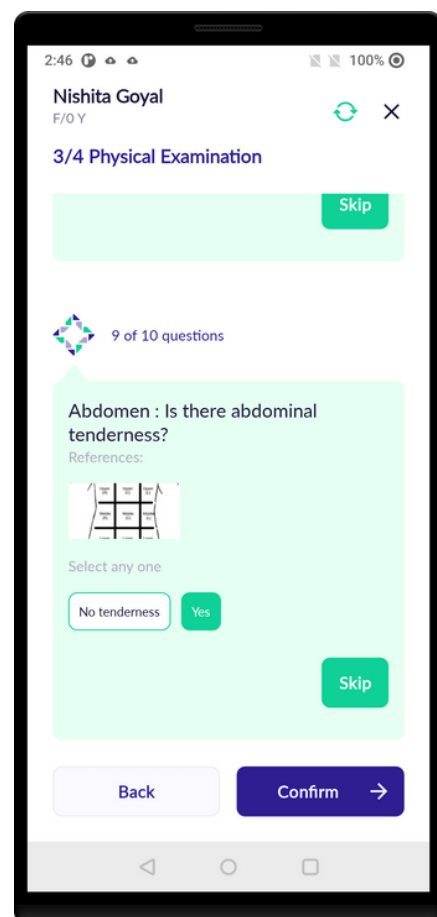
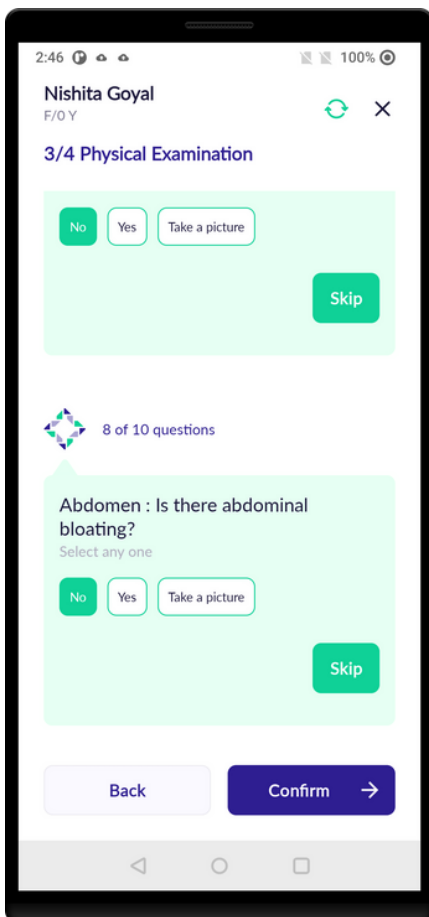
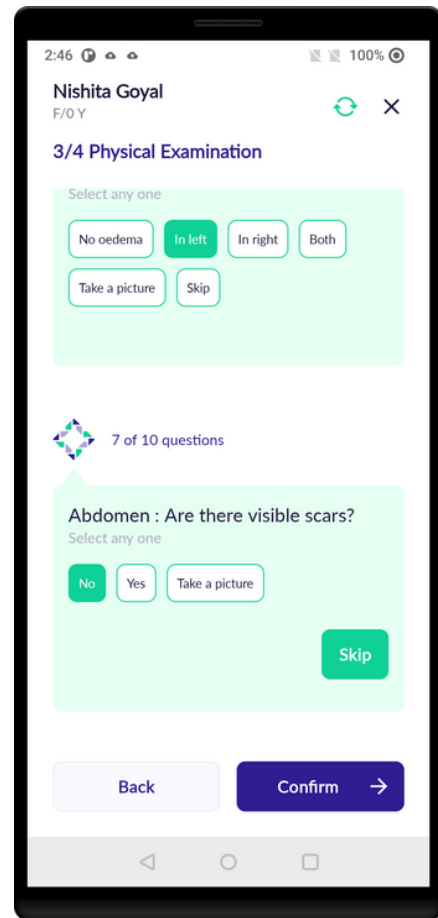
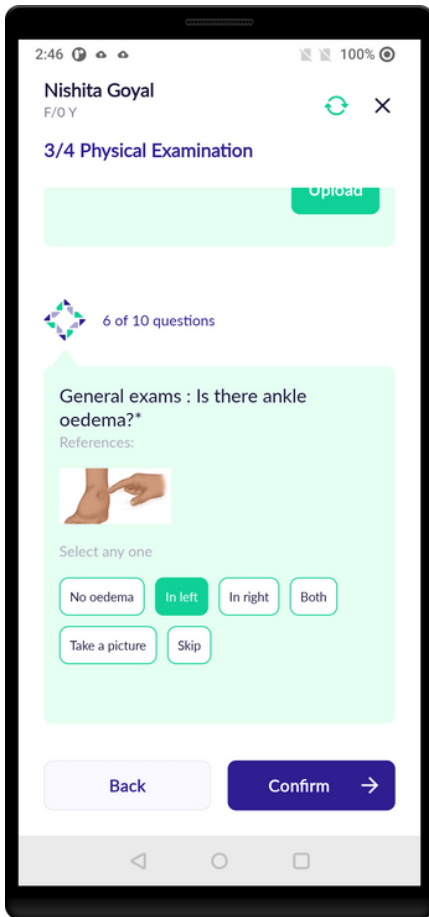


Step 6 -Take a photo



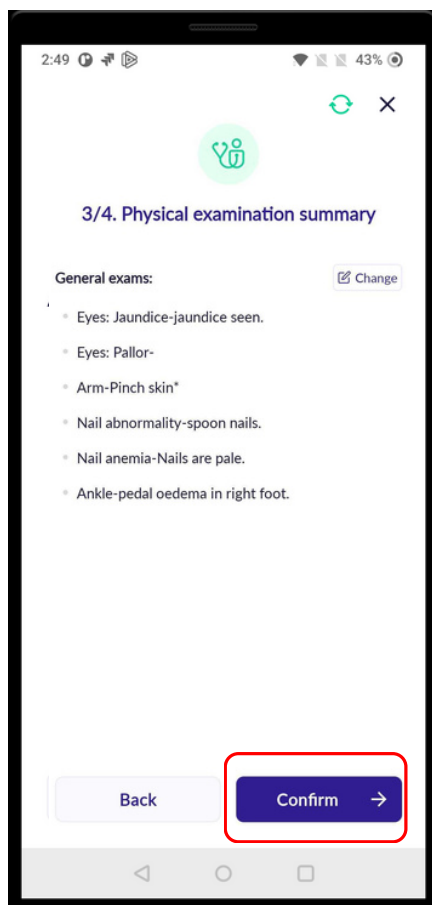
Step 7 - Upload a selected image

# PHYSICAL EXAMINATIONS





# PHYSICAL EXAMINATIONS



← Physical examination summary

← To submit the details of the visit summary, click the confirm button.

# PAST MEDICAL HISTORY

- Answer all the questions based on patient's medical history. You are allowed to make multiple selections.

Answer the following by clicking on the checkbox.

1:09 51%  
Nishita Goyal  
F/28 years 0 months  
4/4. Medical history: Patient history

1 of 7 questions

**Pregnancy status\***  
Select any one

Patient is unmarried  Yes  No  
 Don't know

2 of 7 questions

**Do you have a history of any of the following?\***  
Select one or more

High Blood Pressure  Heart Problems  
 Stroke  Diabetes  Asthma  Tuberculosis  
 Cancer/Tumour  HIV/AIDS  Operation  
 Accident  Hospitalization  Other [Describe]  
 None

▶ Asthma  
Select any one

When were you diagnosed?

March 2024						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Step 1 - Answer all the questions based on patient's medical history. You are allowed to make multiple selections.

Additional tabs with sub-questions will show up..

Nishita Goyal  
F/28 years 0 months  
4/4. Medical history: Patient history

3 of 7 questions

Have you recently taken any kind of medicine (including ayurvedic/homeopathic/unani/herbal)?\*

Select any one

No  Yes

5 of 7 questions

**Do you chew tobacco?**  
Select any one

Do not Chew  How often do you chew tobacco?  Since  
 Denied answer

▶ How often do you chew tobacco?  
Select any one

0-5 times  5-10 times  more than 10 times

6 of 7 questions

**Smoking history\***  
Select any one

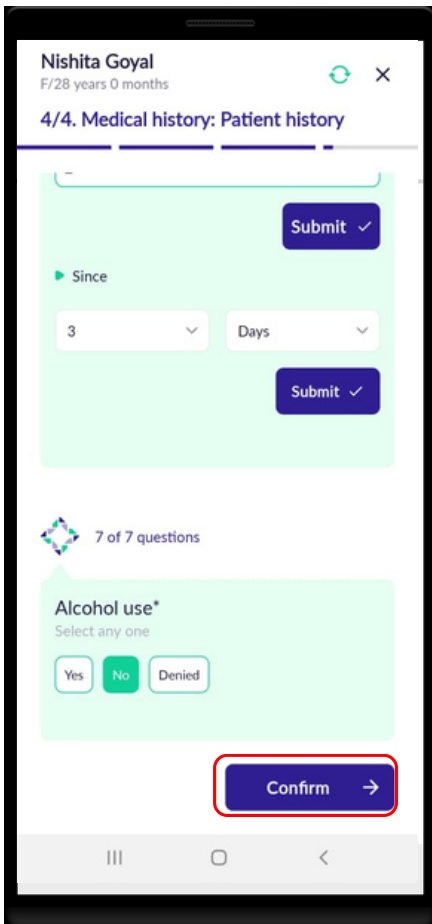
Never-smoker  Current-smoker  Ex-smoker

▶ How many cigarettes per day did you smoke?

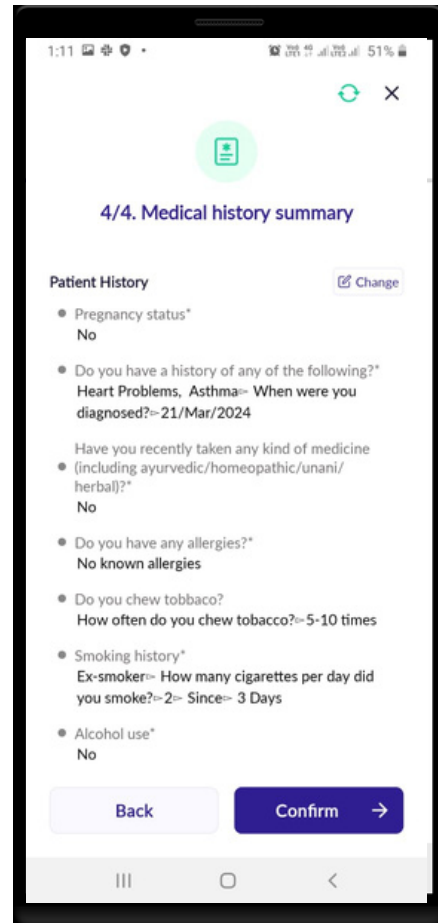
▶ Since

Days

# PAST MEDICAL HISTORY



Click on 'Confirm'



To submit the details of the visit summary, click the confirm button.

# FAMILY HISTORY

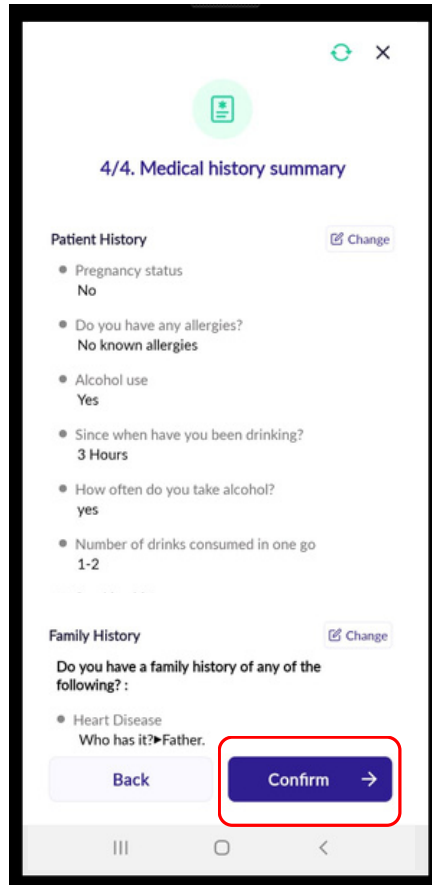
- Answer all the questions based on the patient's family history. You are allowed to make multiple selections for different family members.
- Choose the relation of the patient's affected family member.

The screenshot shows a mobile application interface for a patient named Nishita Goyal, 28 years old. The screen displays a question: "Do you have a family history of any of the following?\*" with the instruction "Select one or more". Below the question are several buttons representing medical conditions: High BP, Heart Disease (selected), Stroke, Diabetes, Asthma, Tuberculosis, Jaundice, Cancer, Other, and None. Underneath, there is a section for "Heart Disease" with the instruction "Select one or more" and buttons for Mother, Father (selected), Sister, and Brother. A "[Describe relation]" button is also present. A red box highlights the "Submit" button at the bottom right of the form.

Step 1 - Answer all the questions based on patient's family history. You are allowed to make multiple selections for different family members.

Step 2- Click on 'Submit' to submit all the family history information.

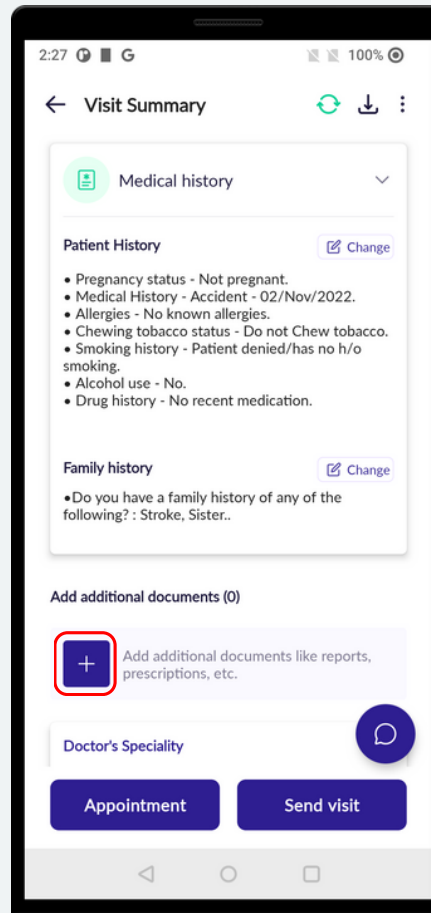
# FAMILY HISTORY



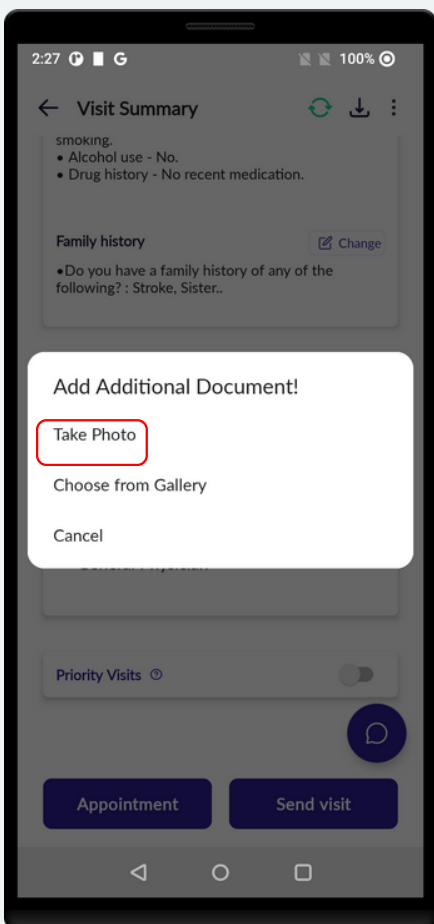
After review, click on 'Confirm' to confirm all the patient's medical history information.

# ADDITIONAL DOCUMENTS

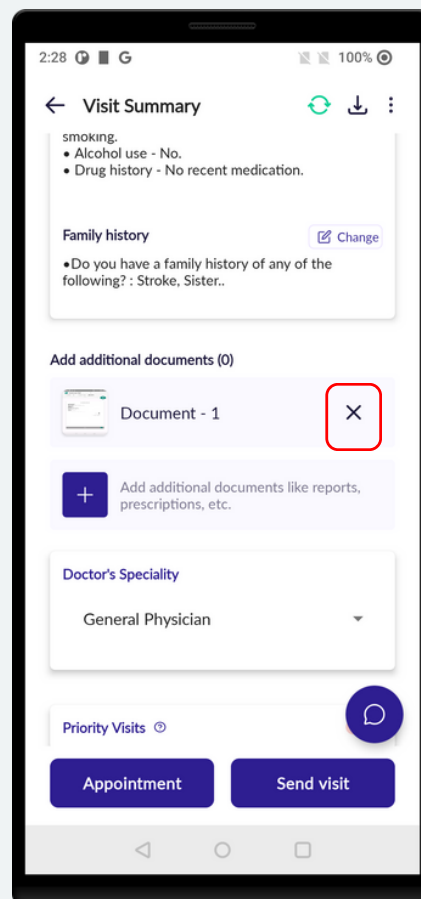
- Additional documents such as old prescriptions, test results, etc. can be added here for the doctor to read.
- Make sure to provide maximum information as this will help the doctor in effective case management.
- To edit the additional documents, click on the 'Edit' icon. Also, to add a picture, click on the 'Plus' icon.
- By pressing the 'Plus' icon you can add more images and documents.



Step 1-To add a picture, click on 'Plus' icon.



Step 2 -Take a picture



To delete the document, click here.

# PATIENT VISIT SUMMARY

- In this screen, the health worker can review all the Patient's information entered.
- To edit any section, click on the 'Change' button.
- Review all of the information before uploading it to the doctor's portal.

Check the internet status here to ensure you have a stable internet connection.

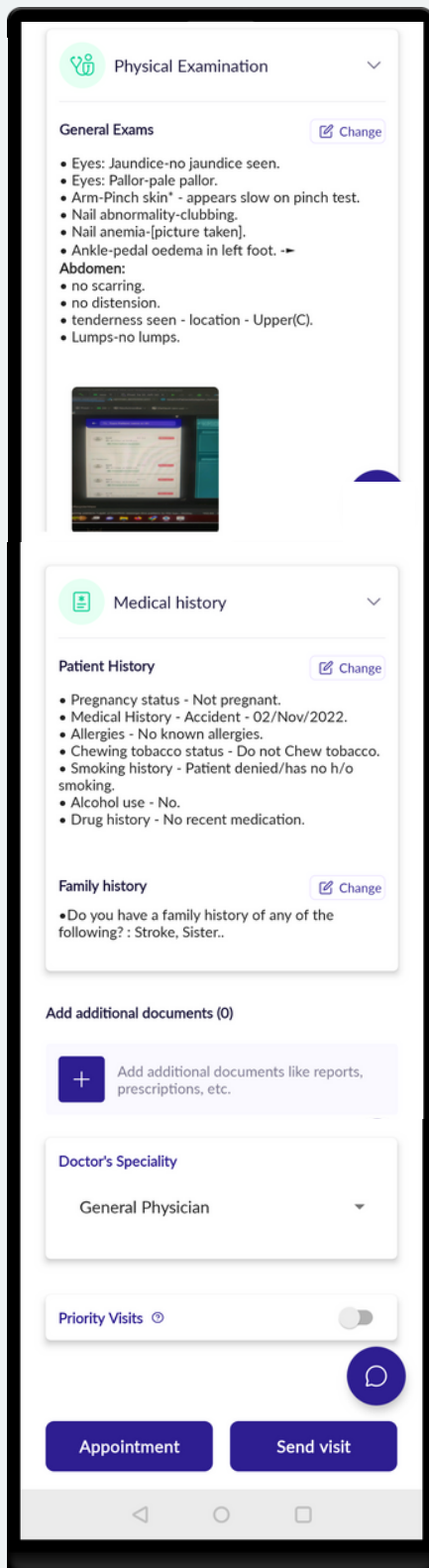
The screenshot displays the 'Visit Summary' screen for a patient named Nishita Goyal. The interface is organized into several sections:

- Patient Information:** Shows the patient's name 'Nishita Goyal F' and ID '13WV0-2'. There is a 'Change' button next to the name.
- Vitals:** A section titled 'Vitals' with a 'Change' button. It contains a table of vital signs:
 

Details	Value
• Height (cm)	157
• Weight (kg)	52
• BMI	21.10
• BP	125/85
• Pulse	66
• Temperature (F)	98.01
• SpO2 (%)	98
• Respiratory Rate	75
- Reason for visit:** A section titled 'Reason for visit' with a 'Change' button. It includes:
  - Chief complaint(s):** A blue pill-shaped button labeled 'Abdominal Pain'.
  - Details:** A list of details for the abdominal pain:
    - Abdominal Pain:
    - Site - Upper (R) - Right Hypochondrium.
    - Pain does not radiate.
    - 9 Months.
    - Onset - Rapidly increasing.
    - Timing - Not linked to any particular time of day.
    - Severity - Moderate, 4-6.
    - Exacerbating Factors - None.
    - Relieving Factors - None.
    - Menstrual history - Has not started menstruation.
    - Prior treatment sought - None.
  - Associated symptoms:**
    - Patient reports: Abdominal distention/Bloating, Anorexia, Breathlessness
    - Patient denies: Belching/Burping, Blood in stool, change in frequency of urination

Review the patient information, and if required, the health worker can edit.

# PATIENT VISIT SUMMARY

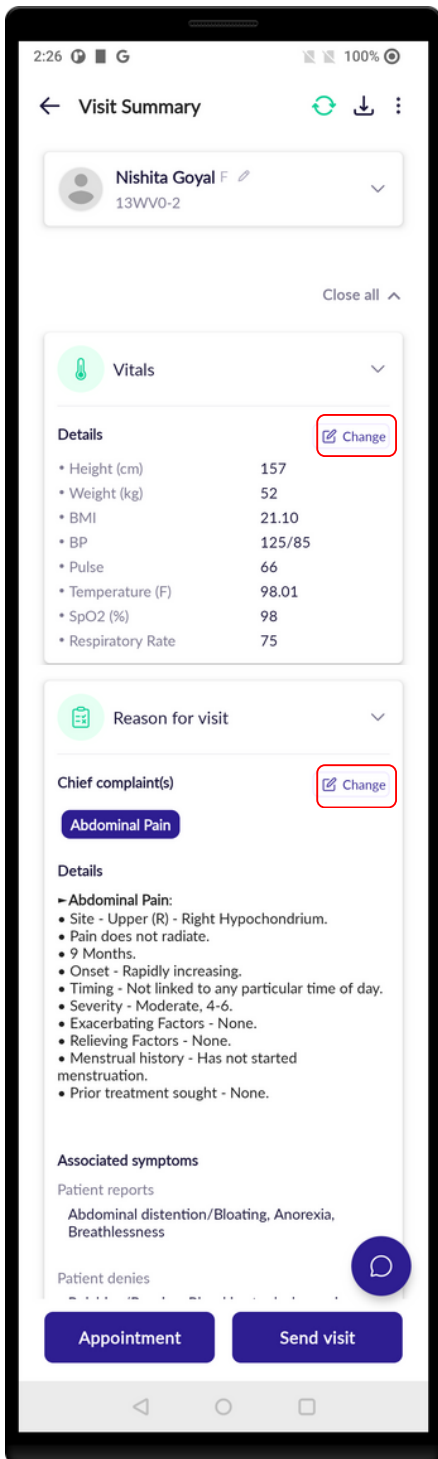


Click on this button to add additional documents like - medical reports, medicine pictures, etc.

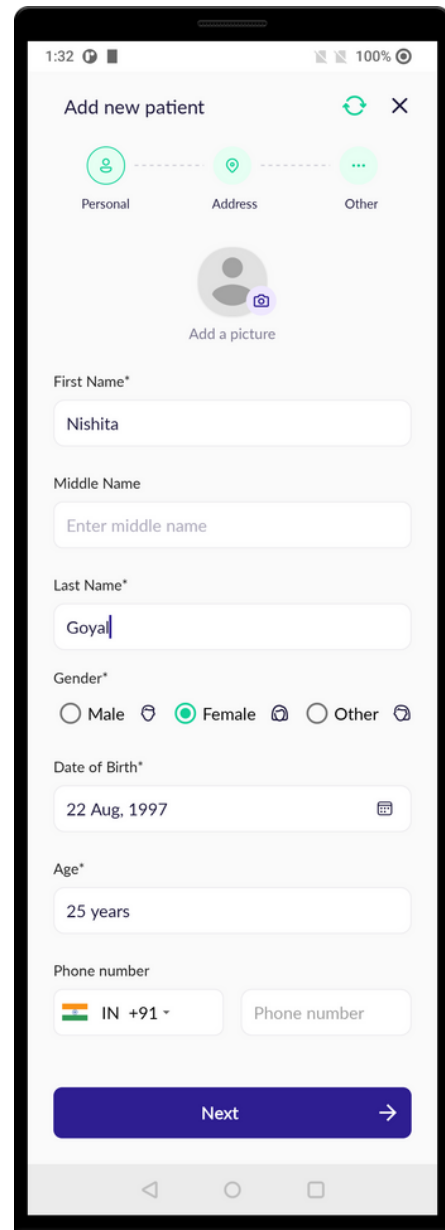


# CHANGE (EDIT)

- On this screen, the health worker can edit the patient information. To edit any section, click on the 'Change' button.

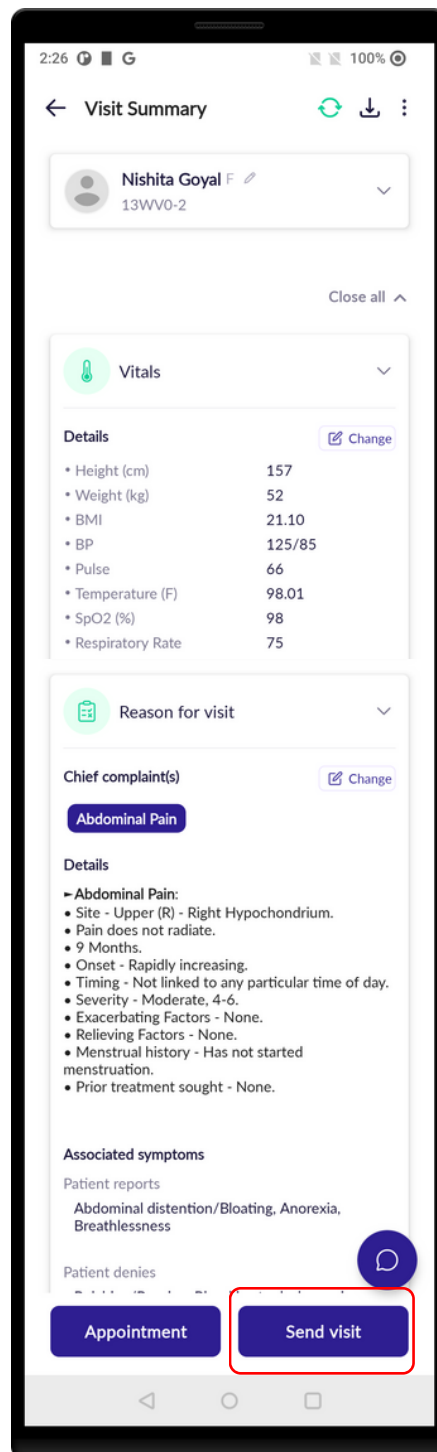


← To edit the information, click on the 'Change' button.



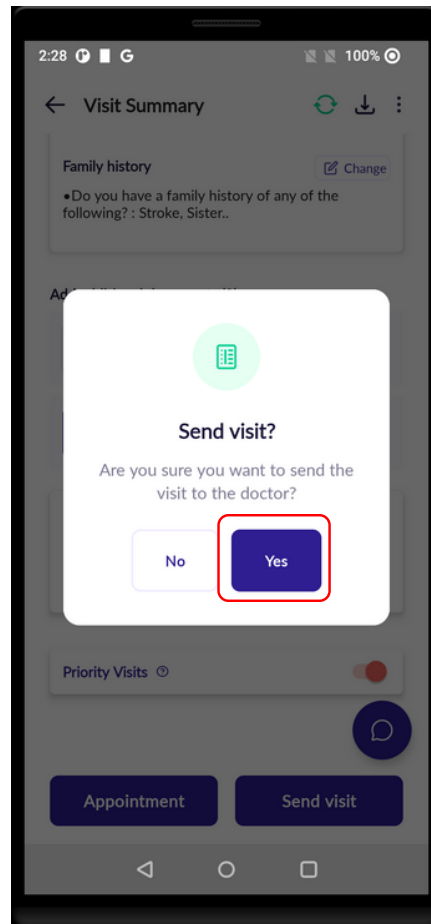
# SEND VISIT TO DOCTOR (UPLOAD)

- Click on 'Send' to upload the patient's data to the doctor's portal.
- Wait for the upload to complete. Once it is completed, you will get a notification that the visit has been uploaded.
- Note that all patient and visit-related data automatically syncs after every 15 minutes.

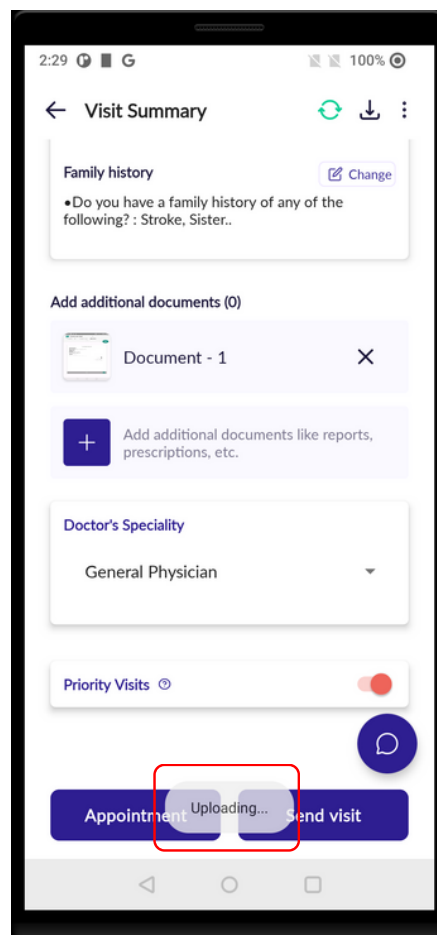


Click on 'Send' to upload the patient's data to the doctor's portal.

# SEND VISIT TO DOCTOR (UPLOAD)

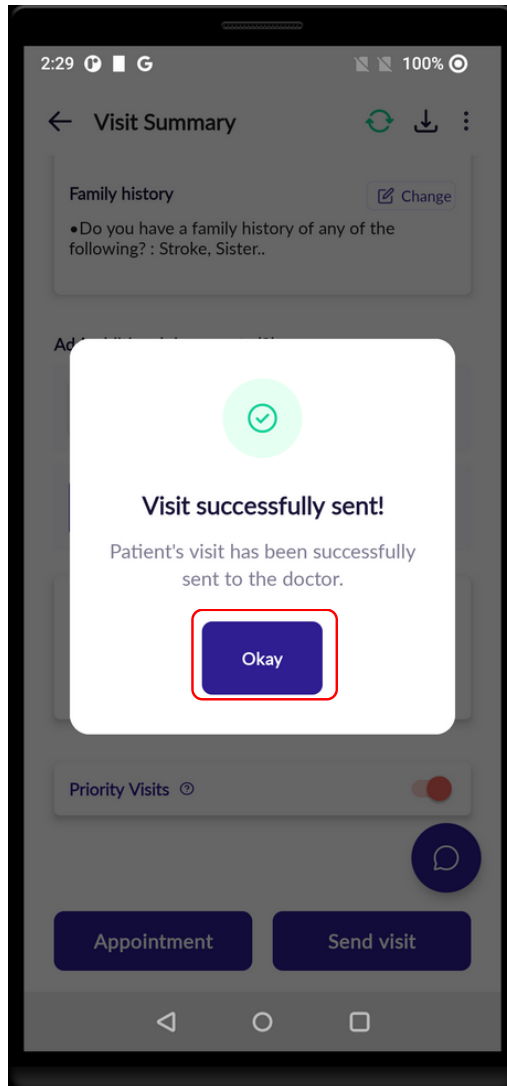


Click on 'Yes'



Notification of visit data uploading.

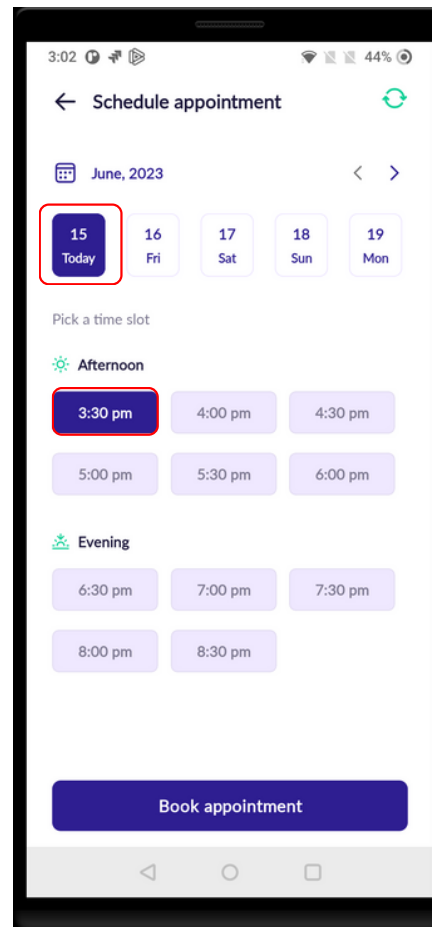
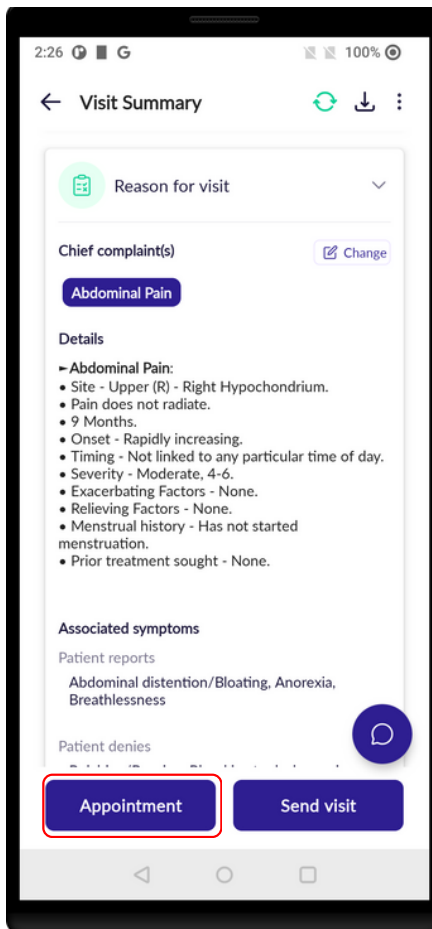
# SEND VISIT TO DOCTOR (UPLOAD)



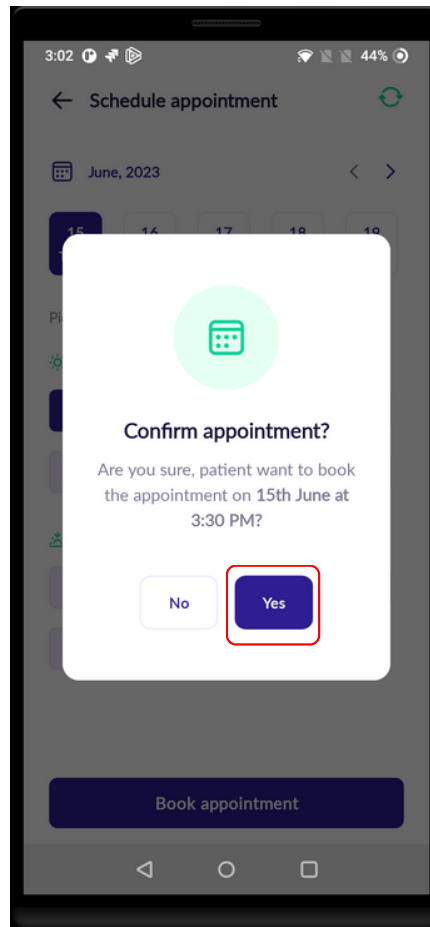
← Click on 'Okay'

# BOOK APPOINTMENT

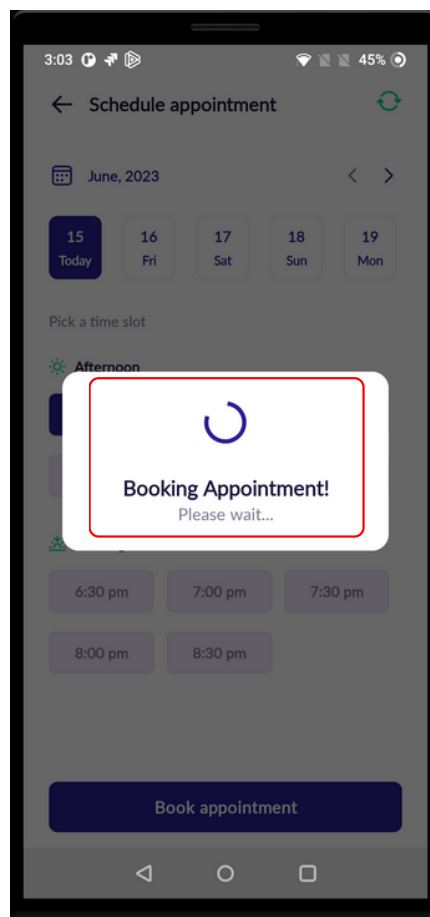
- Click on 'Book Appointment' to book the doctor's appointment.
- Select appointment's date and slot, suitable for the patient
- Click on 'Yes' to confirm the date and time slot of the appointment.



# BOOK APPOINTMENT

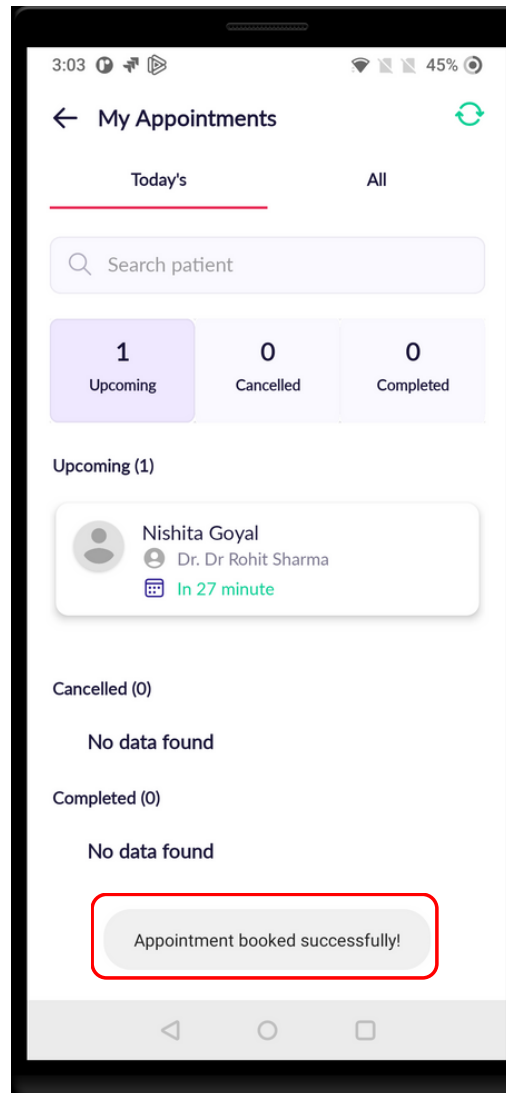


Step 4 - Click on 'Yes' to confirm the appointment.



Step 5- Wait for booking appointments.

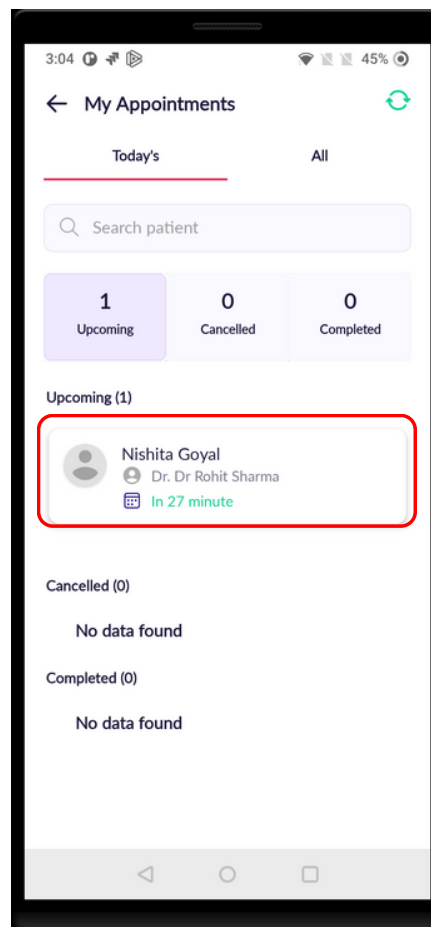
# BOOK APPOINTMENT



← The appointment was booked successfully.

# RESCHEDULE APPOINTMENT

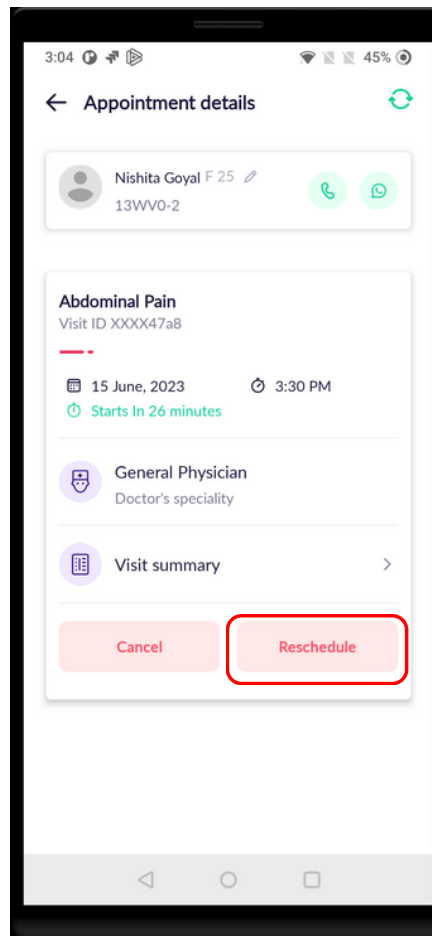
- Click on 'Reschedule Appointment' to reschedule the doctor's appointment.
- Are you sure you want to reschedule the appointment? If yes, click on 'Yes'.
- Select the appointment's date and slot, suitable for the patient
- Select your rescheduling reason.
- Click on 'Yes' to confirm the date and time slot of the appointment.



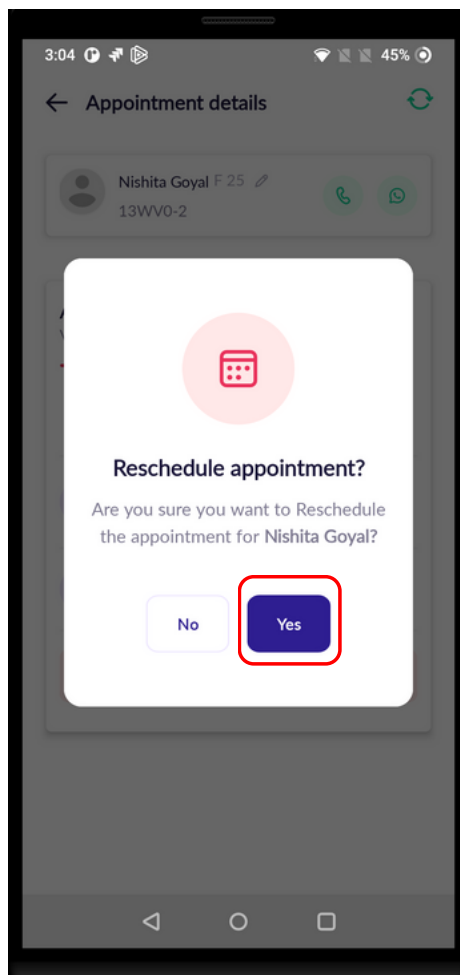
← Step 1 - Select Visit



# RESCHEDULE APPOINTMENT

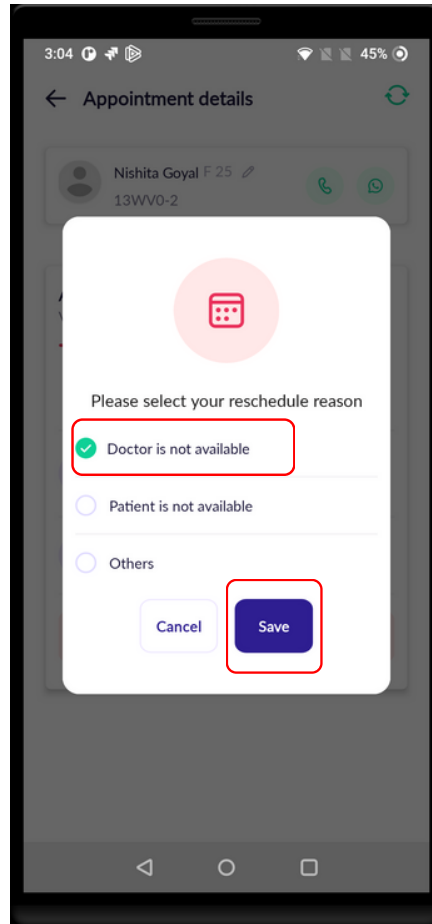


← Step 2 - Click on 'Reschedule Appointment'



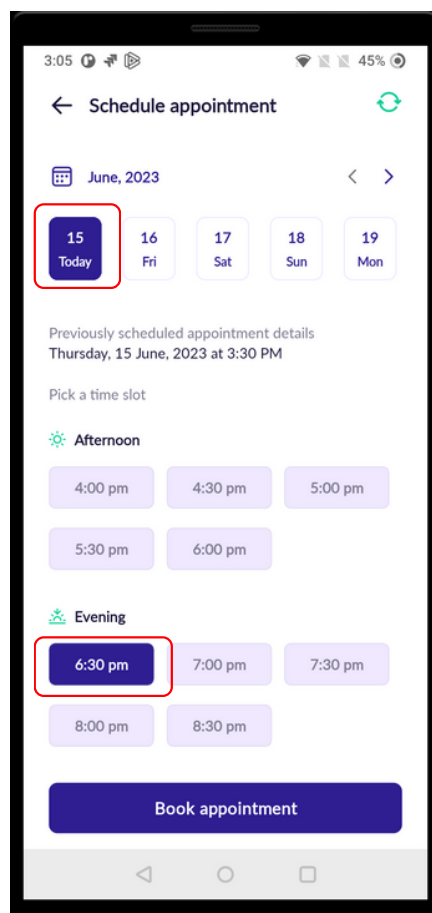
← Step 3 - Click on 'Yes' to reschedule the appointment

# RESCHEDULE APPOINTMENT



Step 4- Select your rescheduling reason.

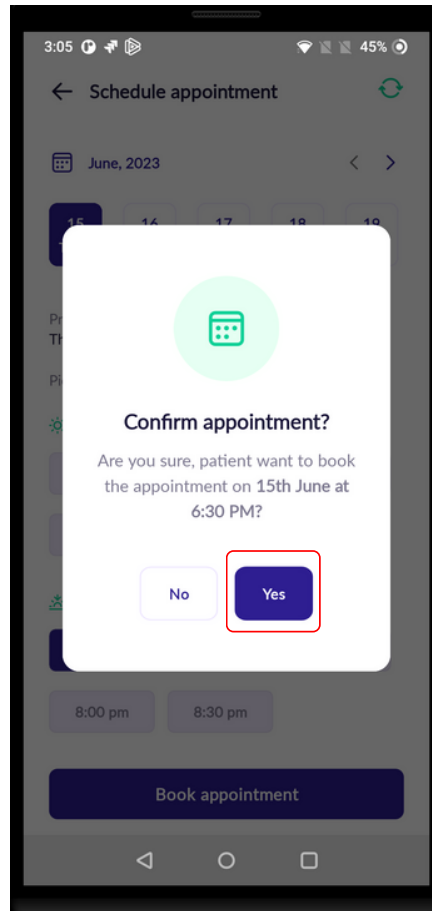
Step 5- Click on 'Save'



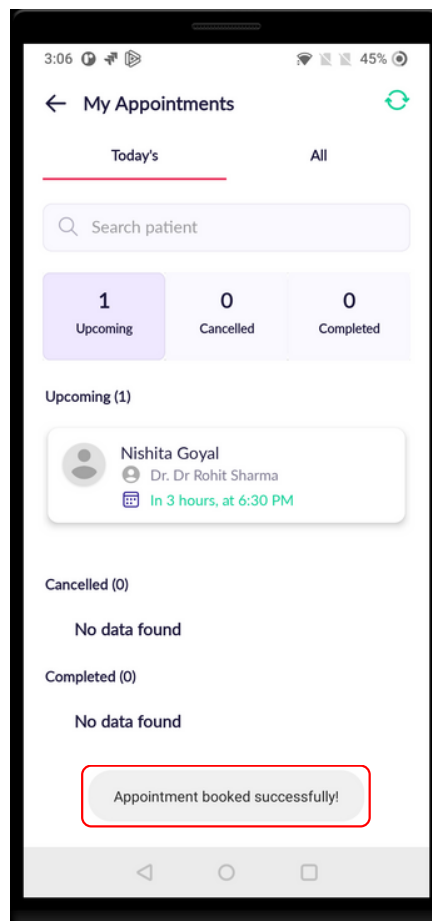
Step 6- Select an appointment date

Step 7 - Select the appointment time slot.

# RESCHEDULE APPOINTMENT



← Step 8 - Click on 'Yes' to confirm the appointment.

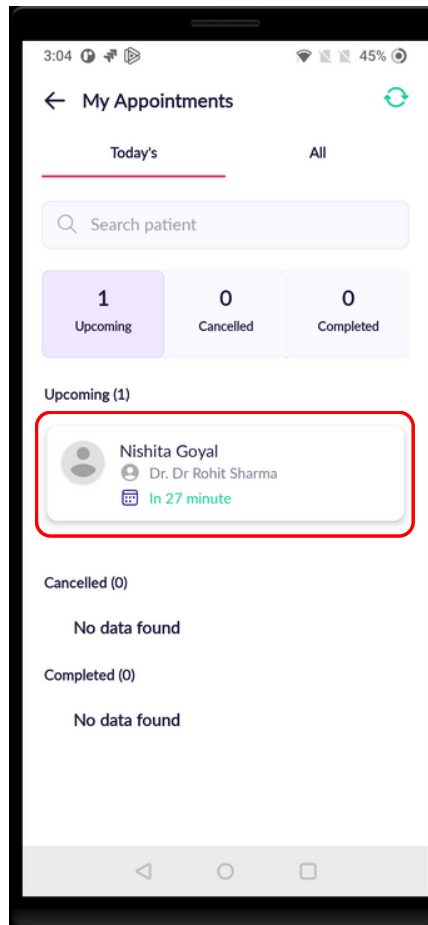


← Step 9- The appointment was booked successfully.

# CANCEL APPOINTMENT

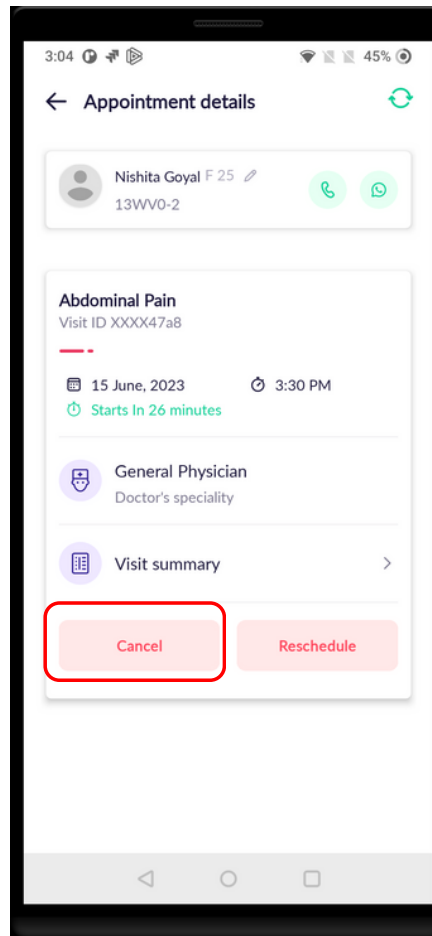
- Click on 'Cancel Appointment' to cancel a doctor's appointment.
- Click on 'Yes' to cancel the appointment.
- Select the cancellation reason.

After that, a notification of successful cancellation of an appointment will appear at the bottom of the screen.

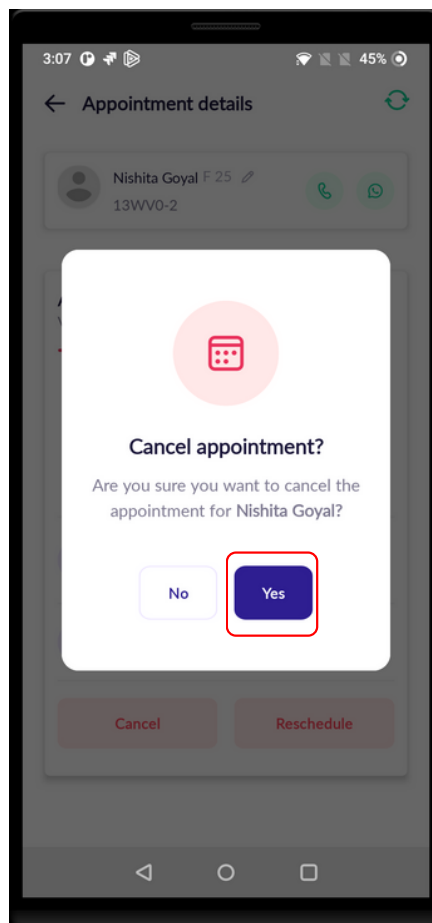


← Step 1 - Select Visit

# CANCEL APPOINTMENT

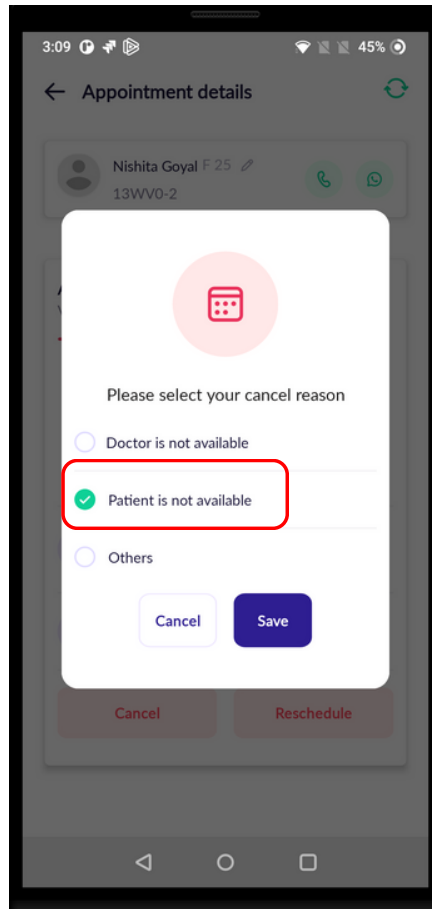


← Step 2 - Click on 'Cancel'

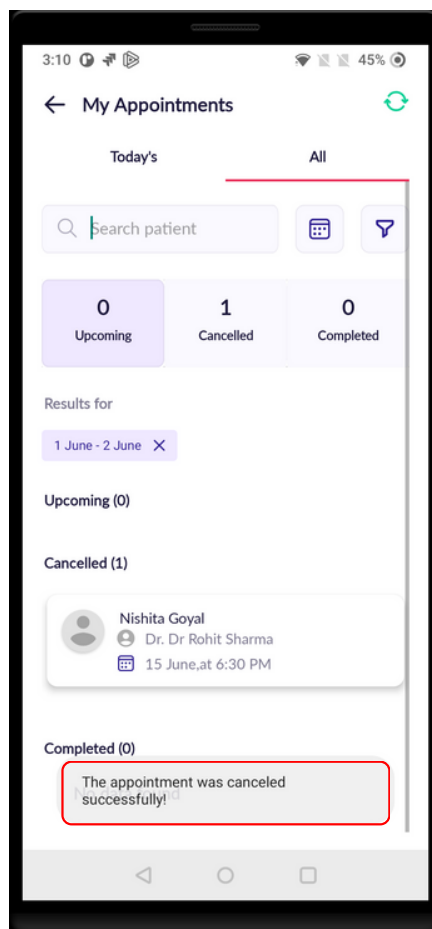


← Step 3 - Click on 'Yes' to confirm the cancel appointment.

# CANCEL APPOINTMENT



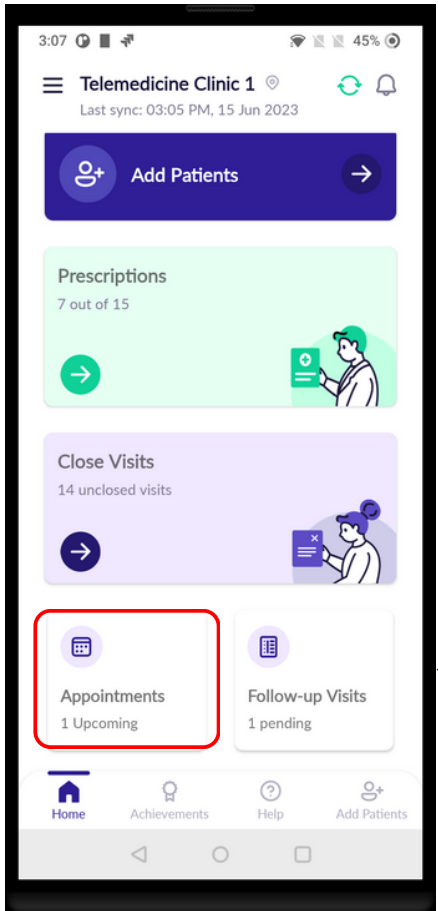
Step 4 - Select your cancellation reason.



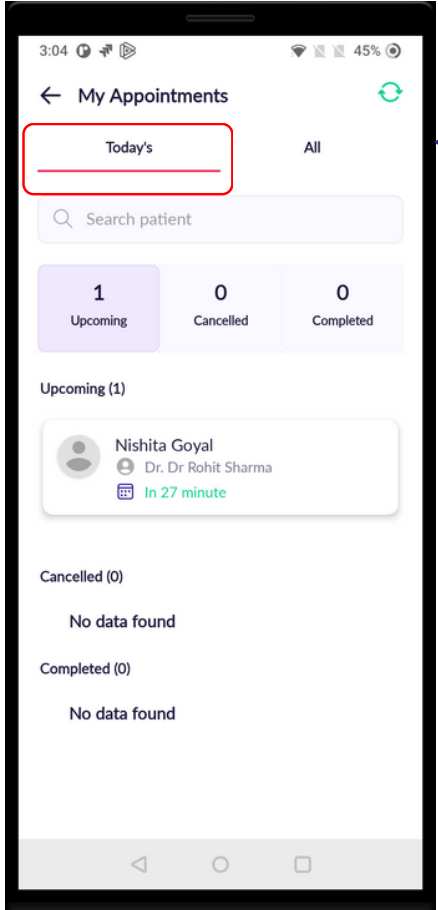
Appointment cancelled successfully

# APPOINTMENT

- On the home screen, click on the 'Appointment' to see all upcoming, cancelled, and completed appointment lists.

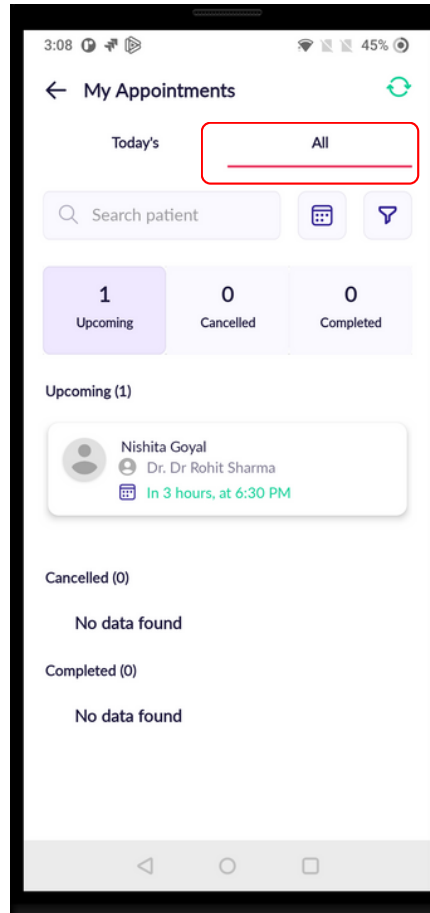


Step 1- Click on the 'Appointment'



Step 2 - Under today's tab, it shows all the upcoming, cancelled and completed appointment for the today's date.

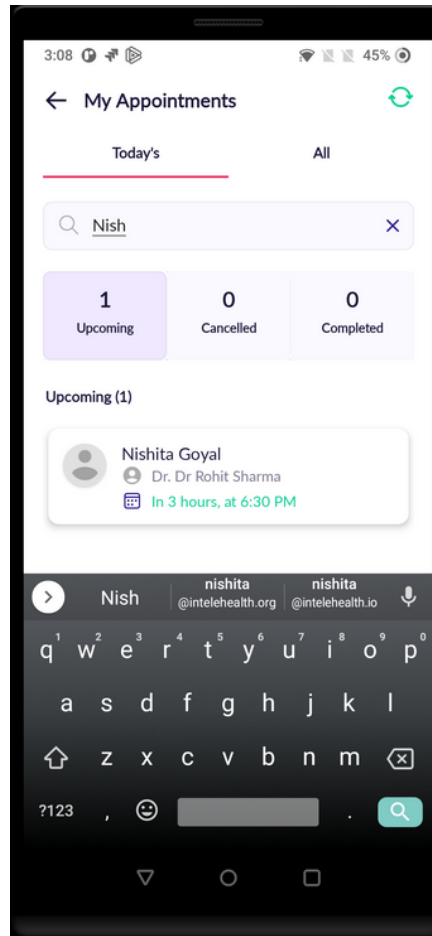
# APPOINTMENT



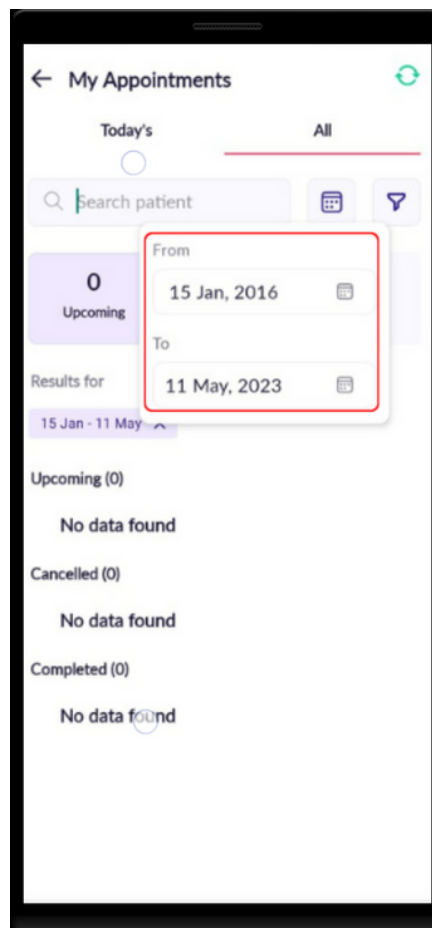
Step 3 - Under all tab, it shows the list of all the upcoming, cancelled and completed appointment..



# APPOINTMENT

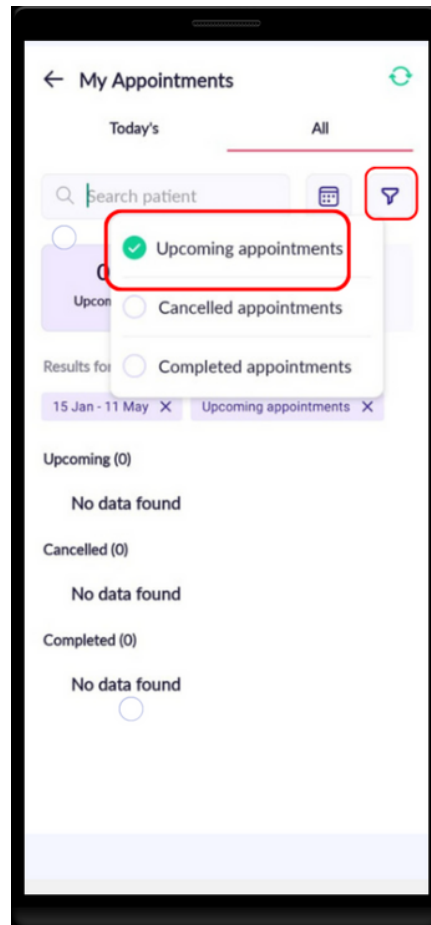


Step 4 - Search for the appointment.



Step 5 - This is a calendar filter.

# APPOINTMENT

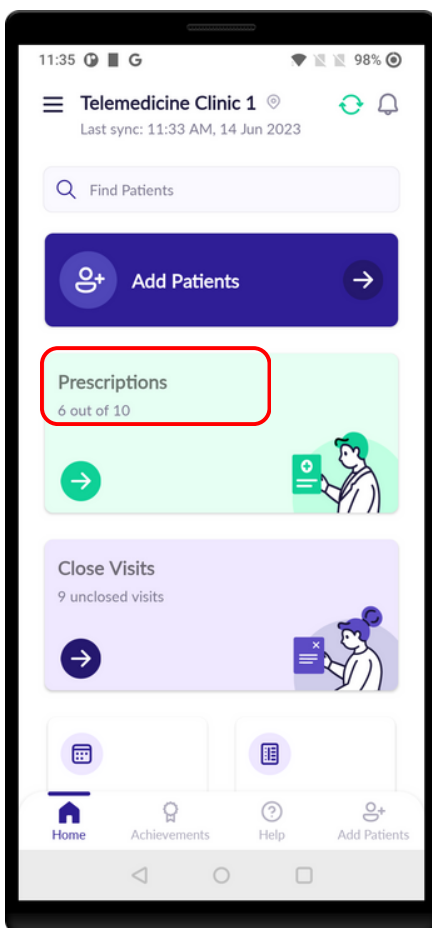


Step 6 - This is an appointment filter.

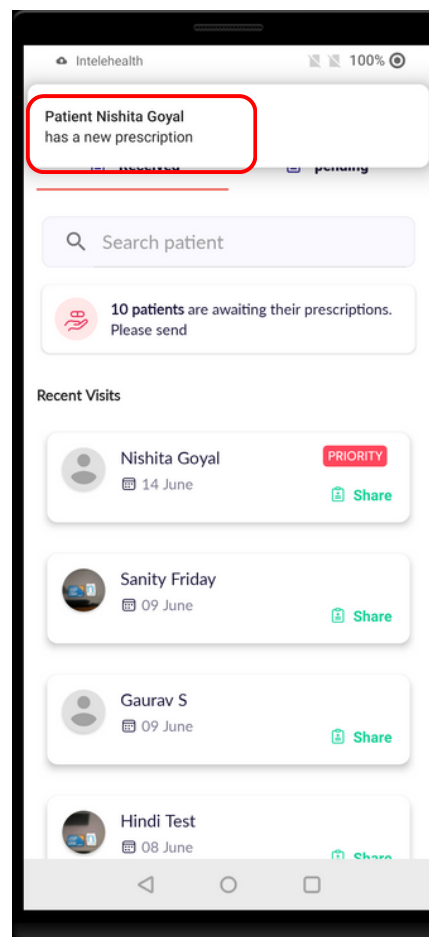
Step 7 - Click here to choose a specific appointment.

# DOWNLOAD PRESCRIPTION

- Make sure you have an internet connection while downloading the patient's prescription.
- Click the 'Prescription' card on the home screen.
- To download the prescription, select the visit and click on 'Prescription'.
- You will get a notification once the prescription is downloaded.
- You will get a notification once the prescription is downloaded.
- After downloading the prescription, the prescription is saved in the internal storage of the mobile.

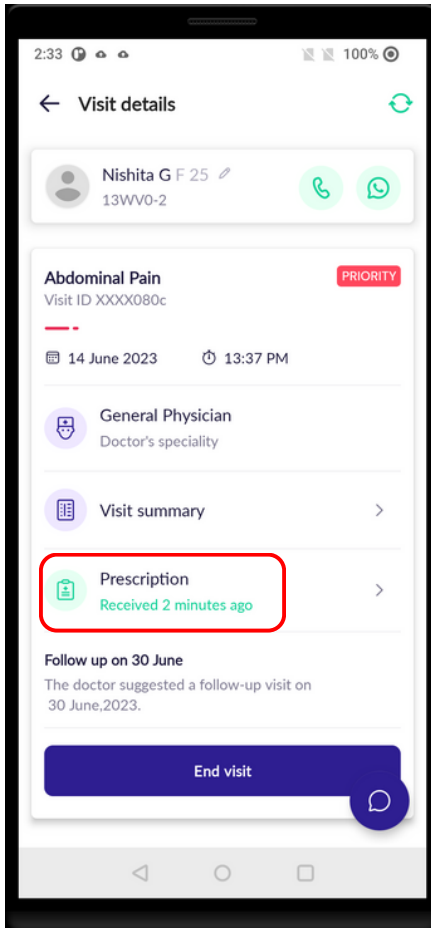


Step 1 - Click on 'Prescriptions'.

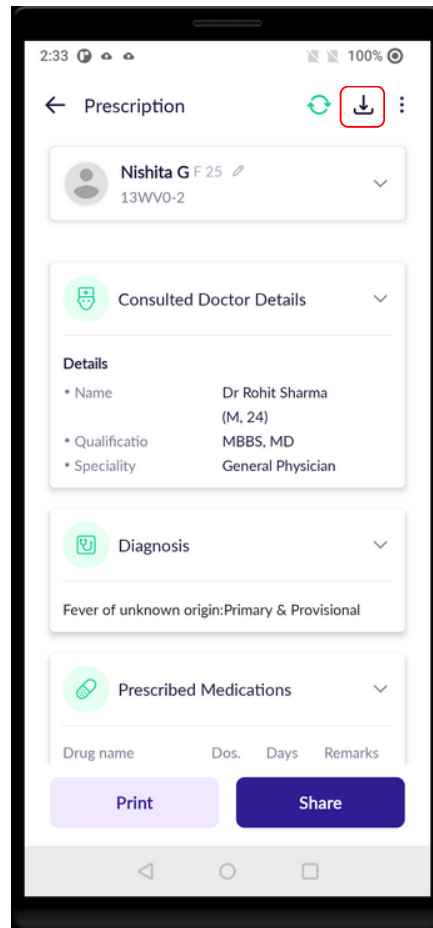


Notification arrived

# DOWNLOAD PRESCRIPTION

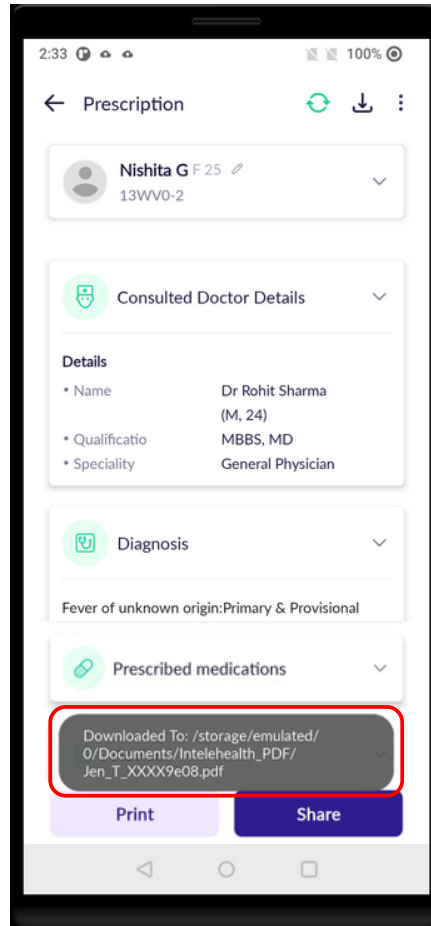


Step 3 - Click on 'Prescriptions'



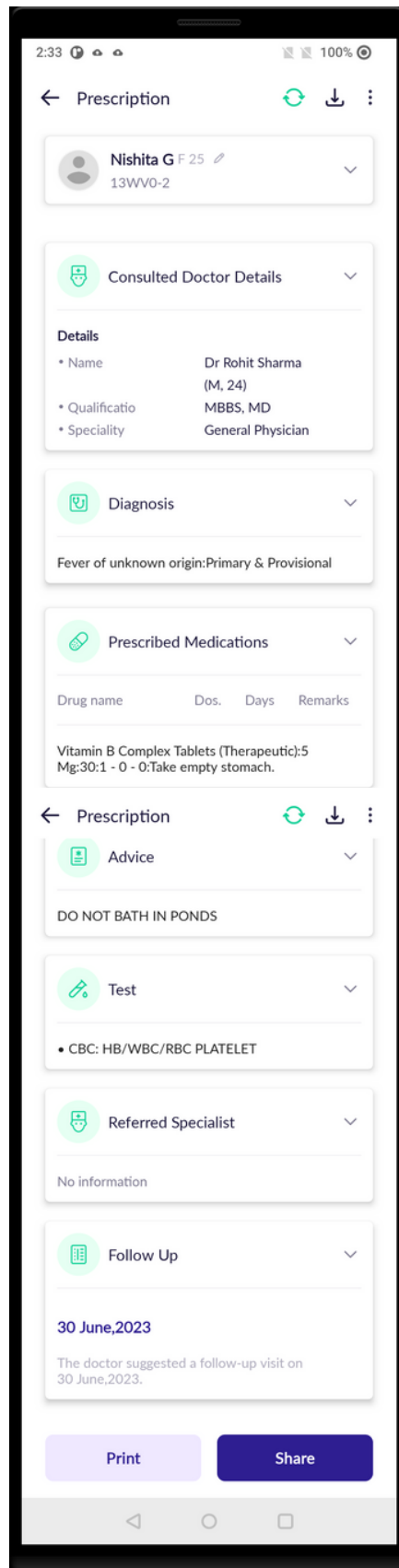
Step 4 - Click on Download Prescription

# DOWNLOAD PRESCRIPTION



← Step 5 - Here is the path of the downloaded prescription.

# PRESCRIPTION

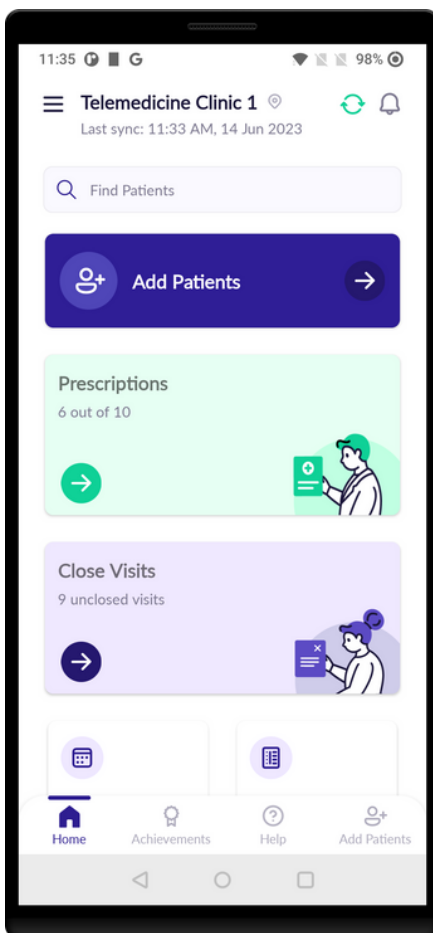


← The doctor's prescription will look like this:

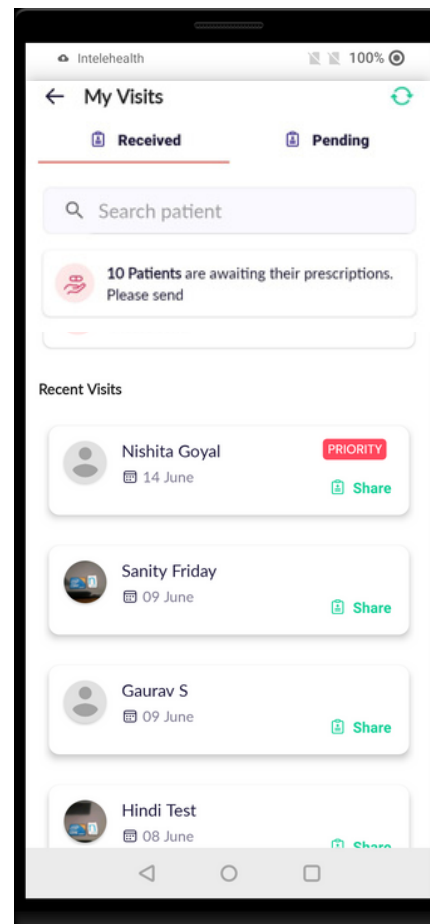
# PRESCRIPTION PRINT

- Make sure all the patients are provided with a prescription.
- Explain the prescription given to the patient
- Encourage and counsel them on the importance of taking medicines and complying with the treatment.
- When patients are prescribed the tests or are referred, support and guide them with information on the nearest testing laboratories, moreover, explain the importance of conducting these tests and the need for going to a hospital.
- Give the patient the follow-up date that the doctor has given.
- To view the prescription click on the 'Print' button and to share via WhatsApp click on the 'Share' button.

**Important: The prescription is to be shared by the health worker only with the patient or, with the patient's consent, with their kin or guardian in case the patient does not have a phone. Patient confidentiality has to be strictly maintained.**

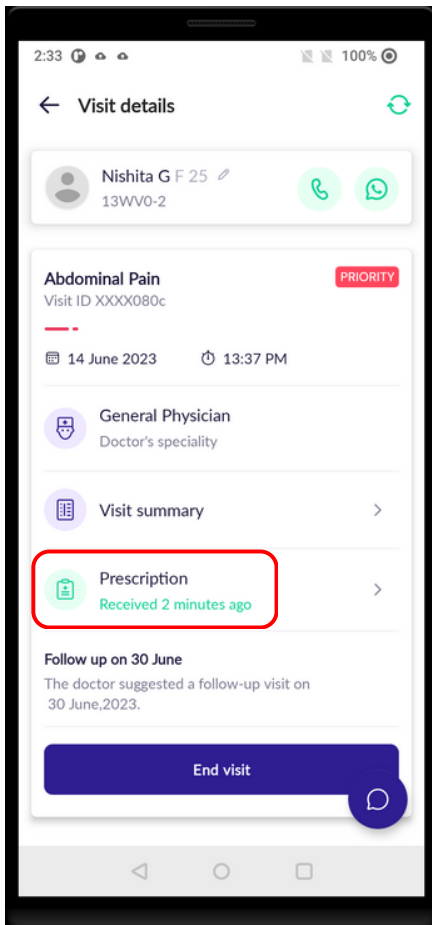


Step 1 - Click on 'Prescriptions'

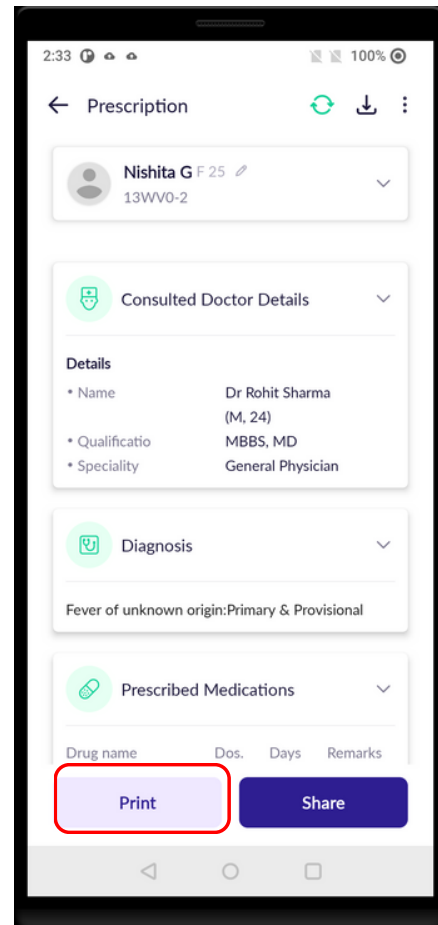


Step 2 - Click on 'Visits'

# PRESCRIPTION PRINT



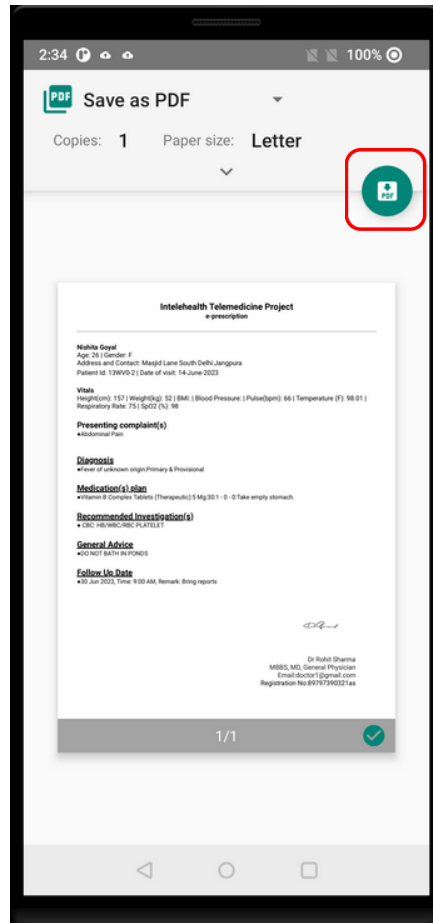
Step 3 - Click on 'Prescription'



Step 4 - Click on 'Print' to view the prescription or it can also be saved on the internal storage



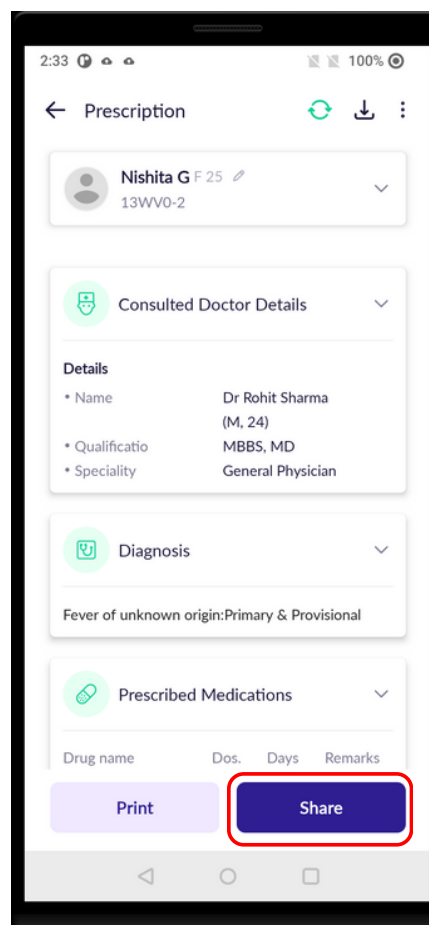
# PRESCRIPTION PRINT



Step 5- To save the prescription, click on the Save button and it will be stored in the device's internal storage. It can be shared to the patient via Whatsapp or email.

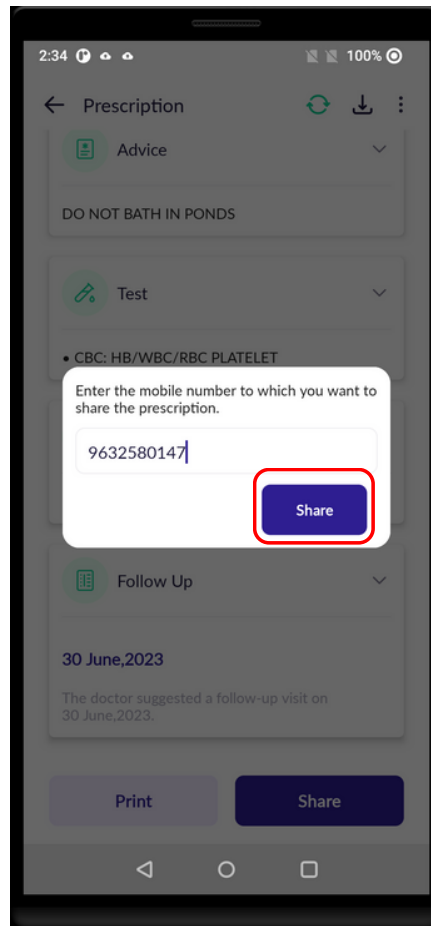
# SHARE VIA WHATSAPP

- Once the prescription has been downloaded, it can be shared with the patient's WhatsApp number.
- Inform the patient that they will receive the prescription on their WhatsApp number.
- After you receive the prescription, click on the 'Share' button to share the prescription.
- A text box containing the patient's registered mobile number will open. If this is not the patient's WhatsApp number, then ask the patient for their WhatsApp number and enter it here. Click on 'Share'.
- Click on the 'SEND' button to forward the prescription link.



Step 1- Click on the 'Share' button to share the prescription.

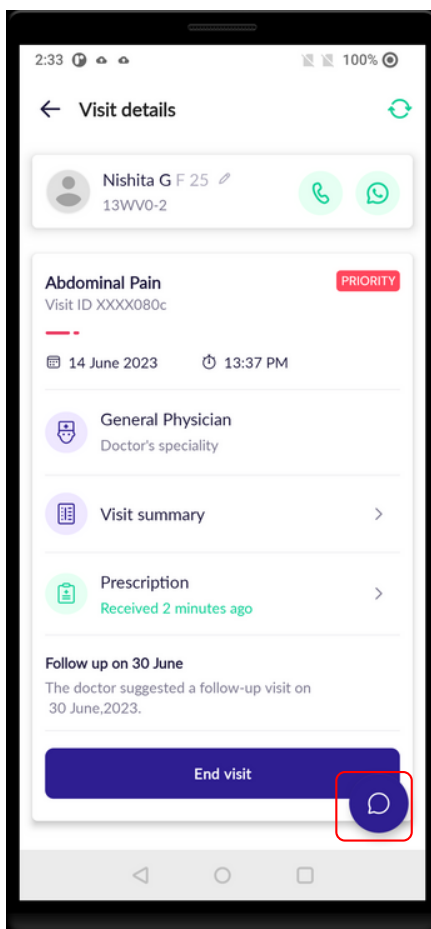
# SHARE VIA WHATSAPP



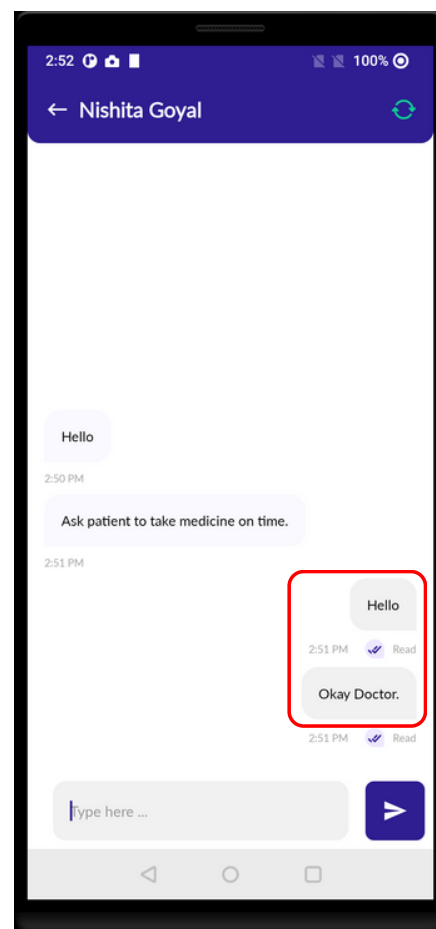
**Step 2-** Enter the patient's WhatsApp number and click on 'Share'

# CHAT/VIDEO CALL FUNCTIONS

- Chat and video call features help doctors clear up doubts about patient complaints that were not recorded during the consultation with the patient by a health worker.
- The doctor will be calling or sending a message on the chat to communicate with the health worker.
- Health workers can't chat with or call doctors if the doctor hasn't started the conversation.
- The doctor will be the first to contact the health worker through chat or phone.

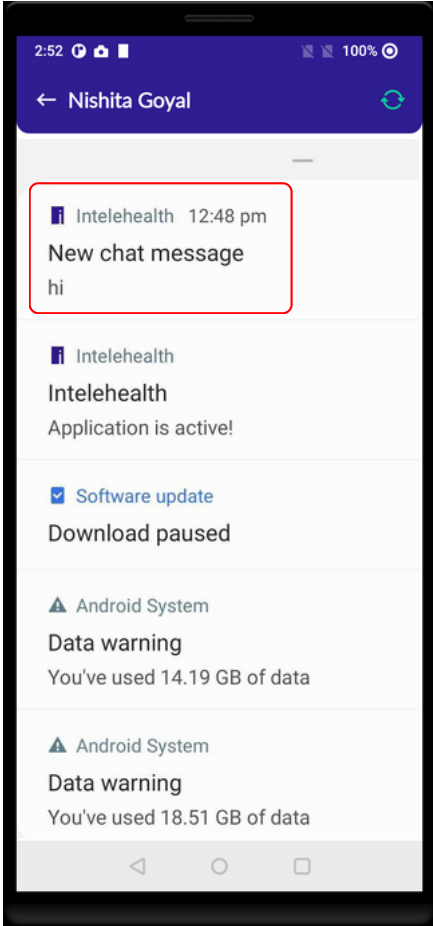


Step 1 - Click on this message button to chat with the doctor.



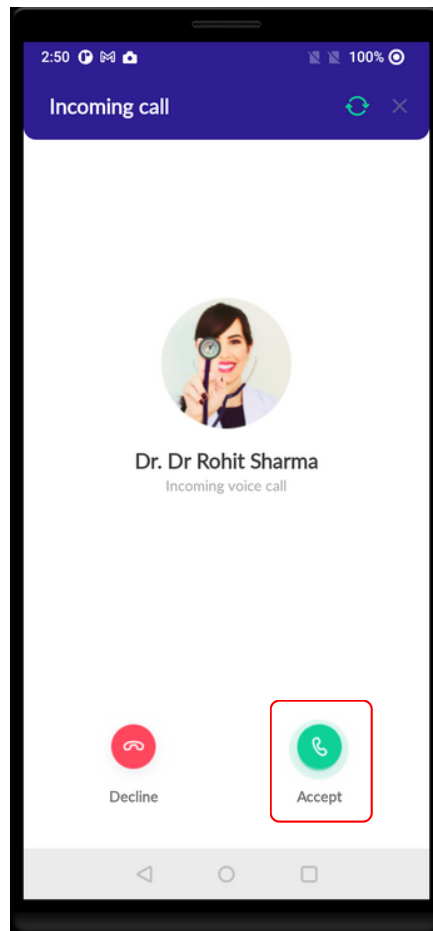
Step 2 - Chat window to view the doctor-to-health worker conversation.

# CHAT/VIDEO CALL FUNCTIONS

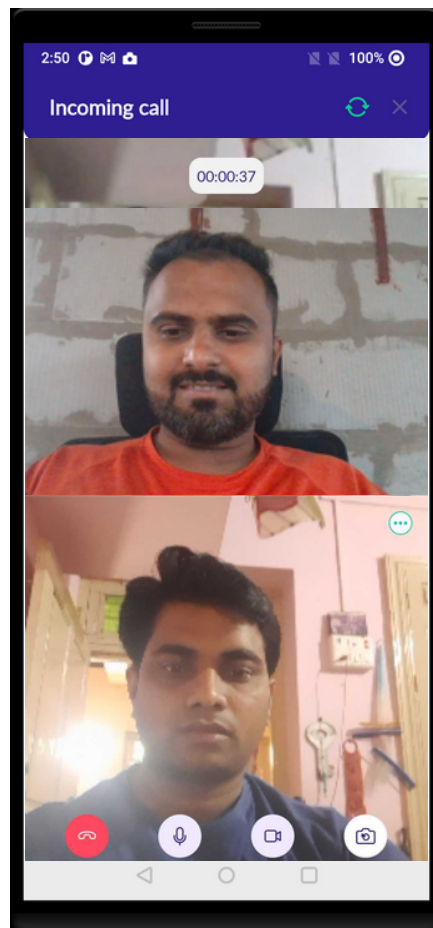


←  
**The health worker will be notified when the doctor initiates a chat.**

# CHAT/VIDEO CALL FUNCTIONS



Click on 'Accept' to connect with the doctor by video or audio call.

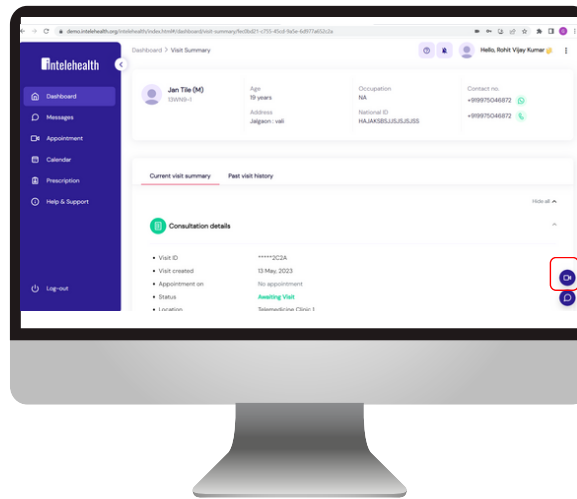


Doctor

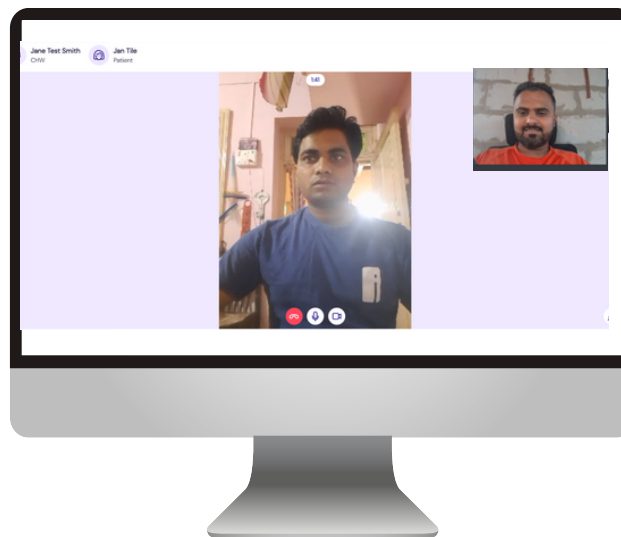
Video call between the doctor and the health worker.

health worker

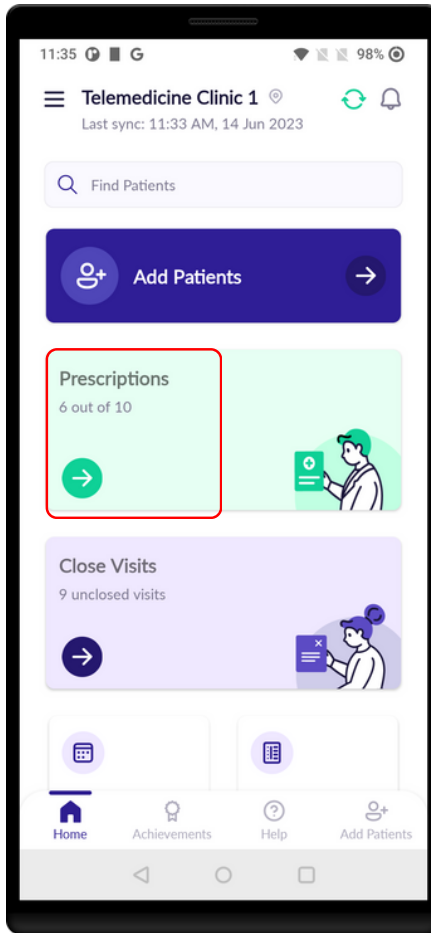
# CHAT/VIDEO CALL FUNCTIONS



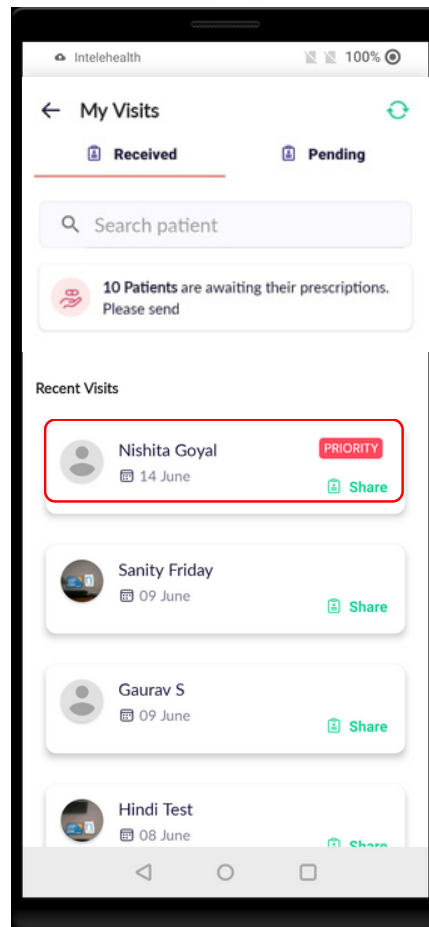
Click on this video call sign to initiate the doctor-to-health worker video call.



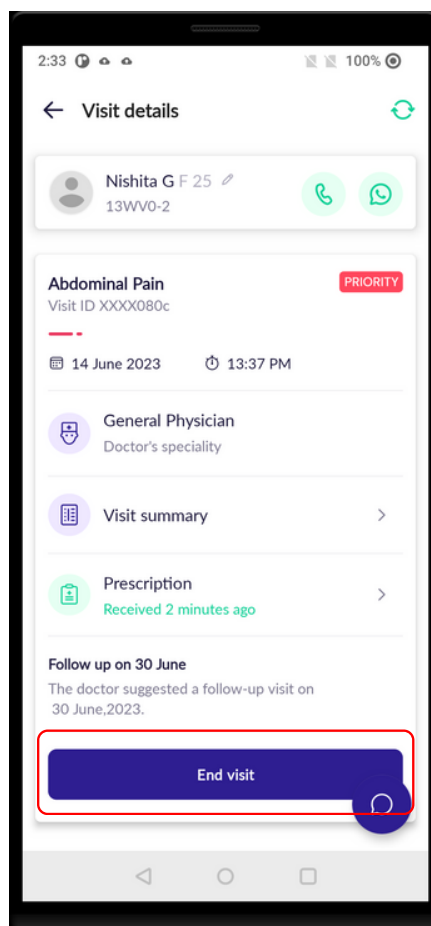
# END VISIT



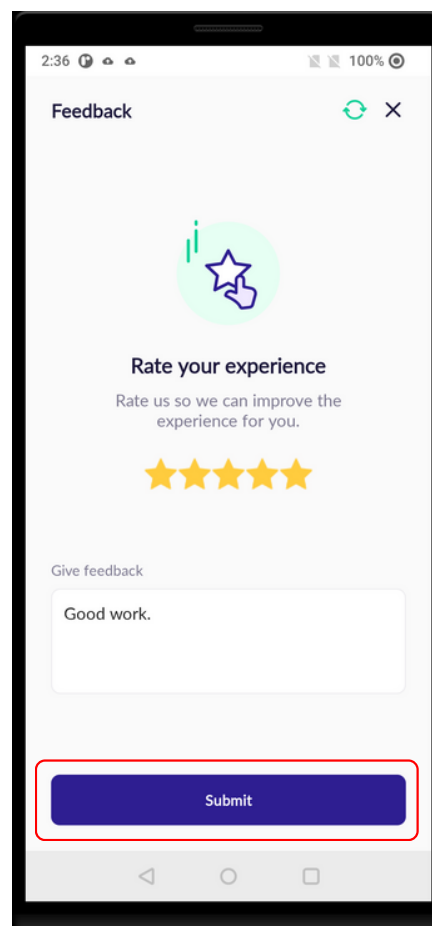
Step 1 - Click on 'Prescription'



Step 2 - Click on 'Visits'



Step 3 - Click on 'End Visit'



Step 4 - Fill the patient feedback

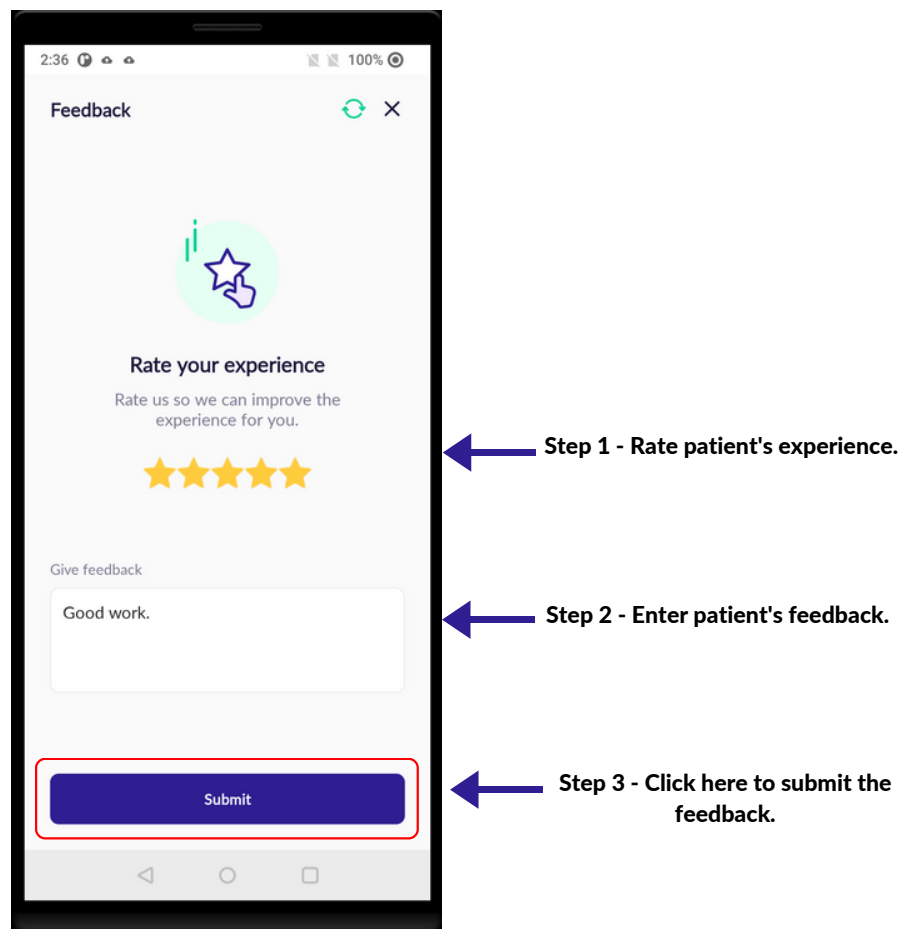
Step 5 - Click here to submit the feedback.



# PATIENT FEEDBACK

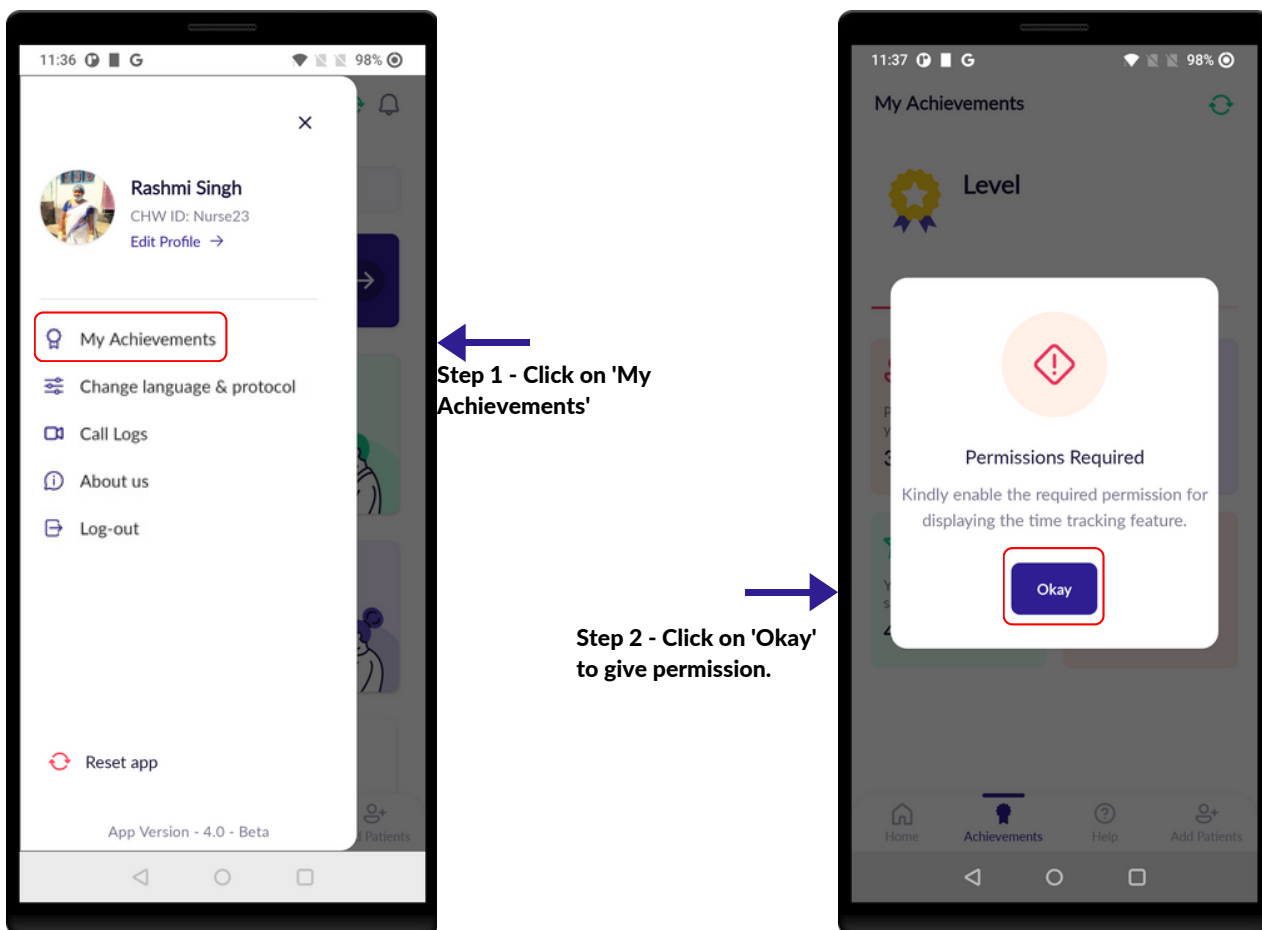
- Make sure to always take patient feedback.
- Ask the patient how satisfied they were with the services received.
- Add feedback from the patient.

Click on the 'Submit' button

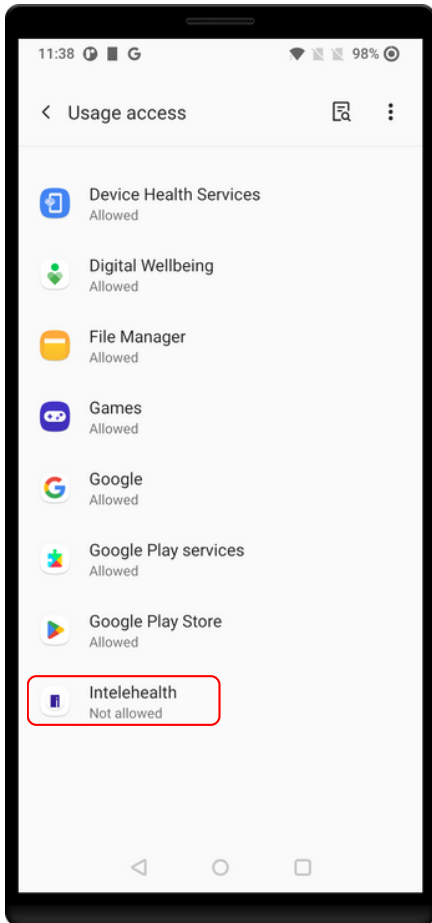


# MY ACHIEVEMENTS

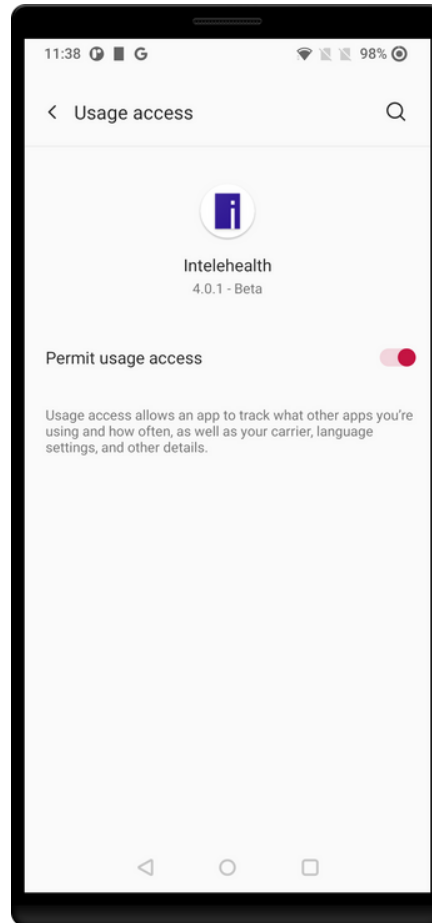
- In the 'My Achievements' section, HWs can see the count of total visits created by them.
- Under the Overall section, the count of the total number of visits created till date are shown.
- Under the Daily section, the count of total number of visits created today are shown.
- Under the Date Range section, the count of the total number of visits created within the selected date range are shown.



# MY ACHIEVEMENTS

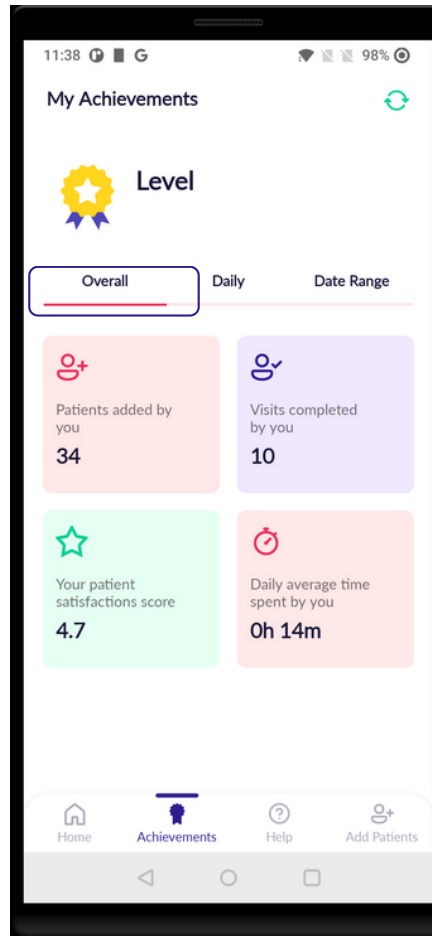


← **Step 3 - Click on the Intelheath App.**

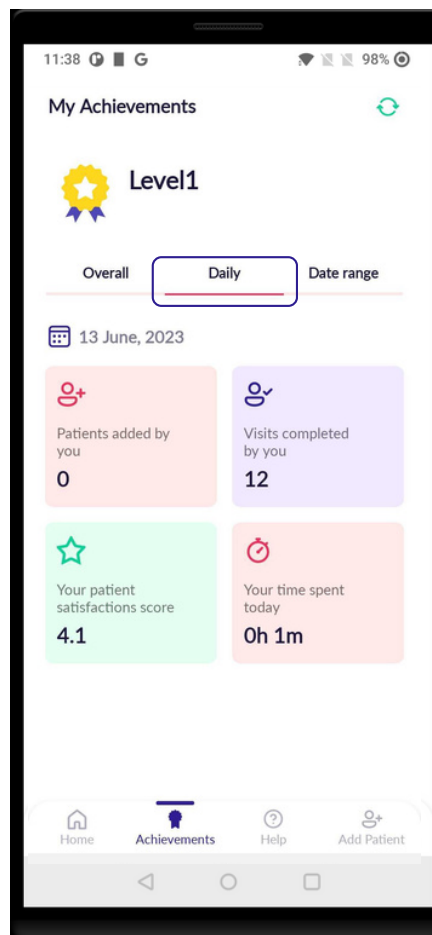


← **Step 4 - Click on 'Allow' to provide the data access.**

# MY ACHIEVEMENTS

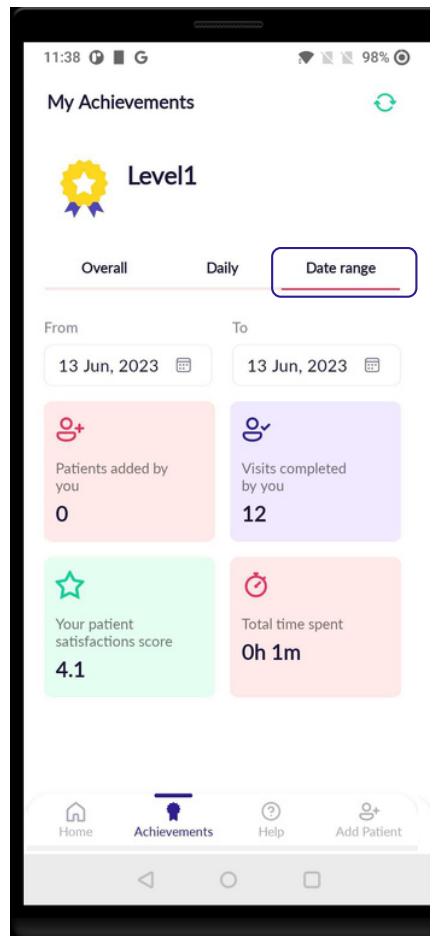


Step 1 -To view the count of total number of visits created till date, select 'Overall' option.



Step 2 -To view the count of total number of visits created on today's date, select 'Daily' option.

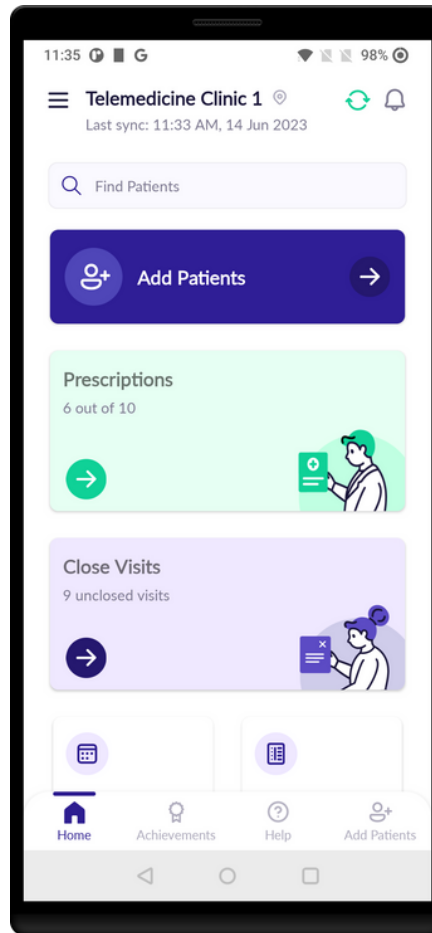
# MY ACHIEVEMENTS



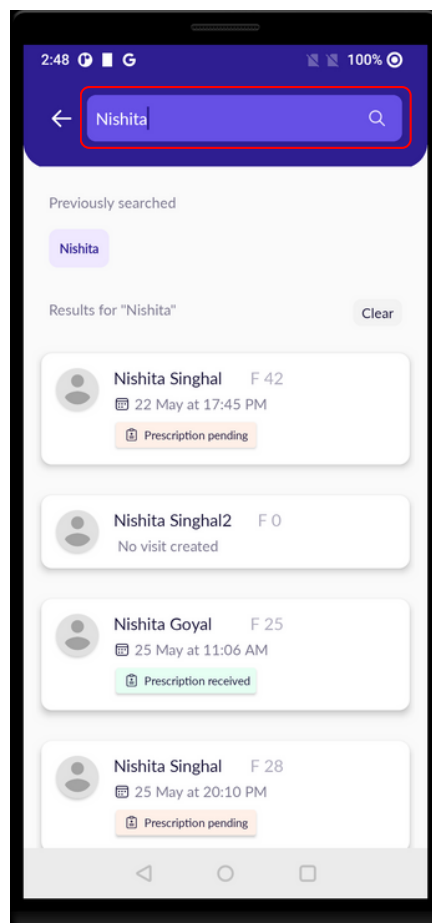
Step 3 - To view the count of total number of visits created within a particular date range, select 'Date Range' option.

# HOME SCREEN

## FIND PATIENT



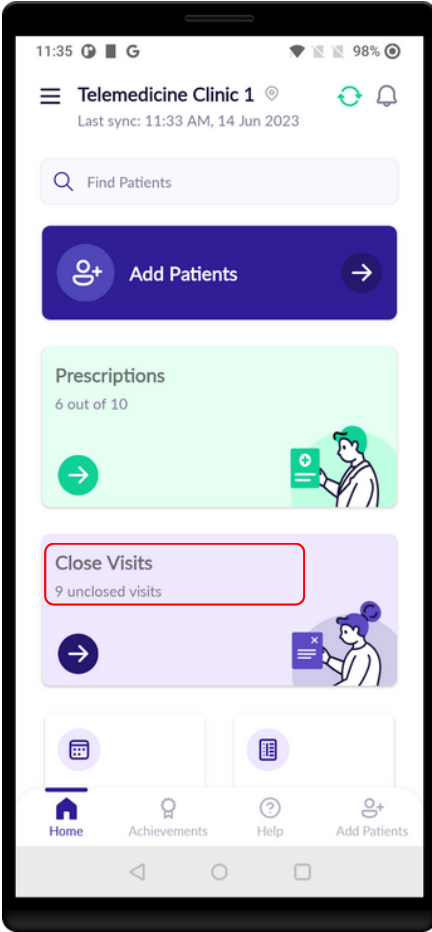
Step 1 - Click on 'Find Patient'



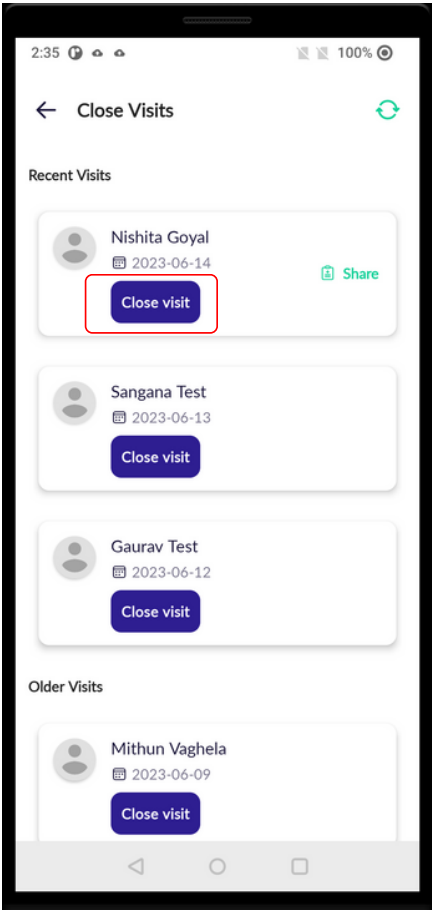
Step 2- Search patients by their name or patient ID.

# HOME SCREEN

## CLOSE VISITS



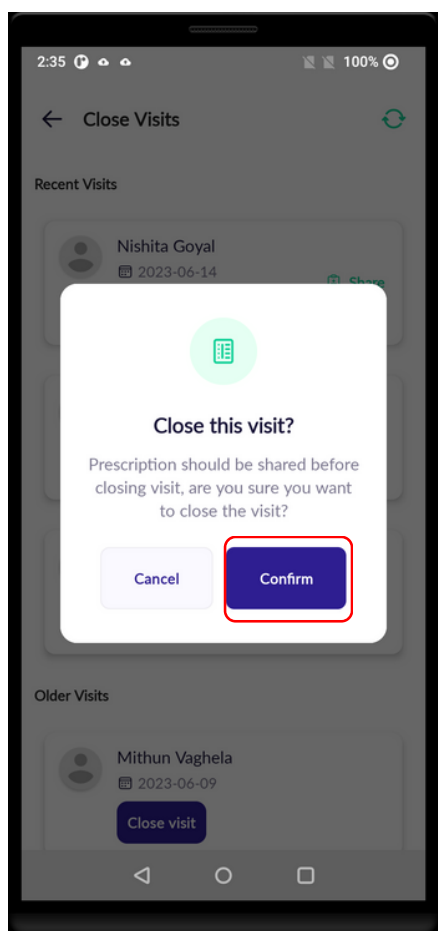
Step 1- Click on 'Close Visits'



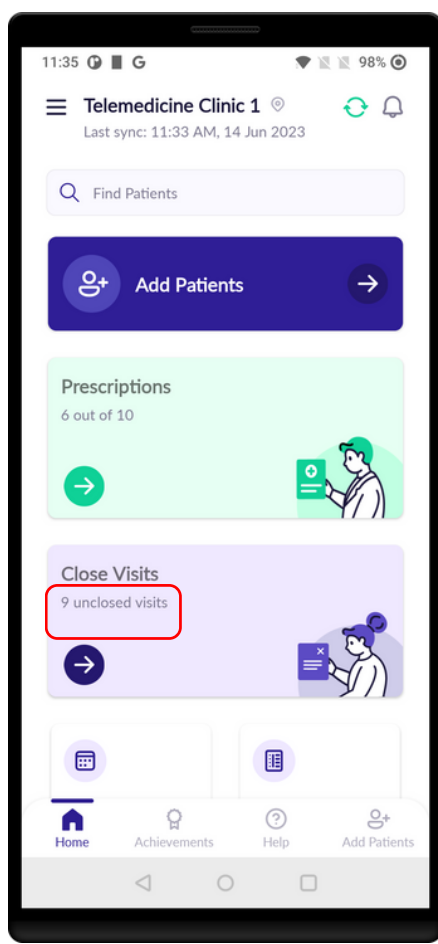
Step 2- Click on 'Close Visit'

# HOME SCREEN

## CLOSE VISITS



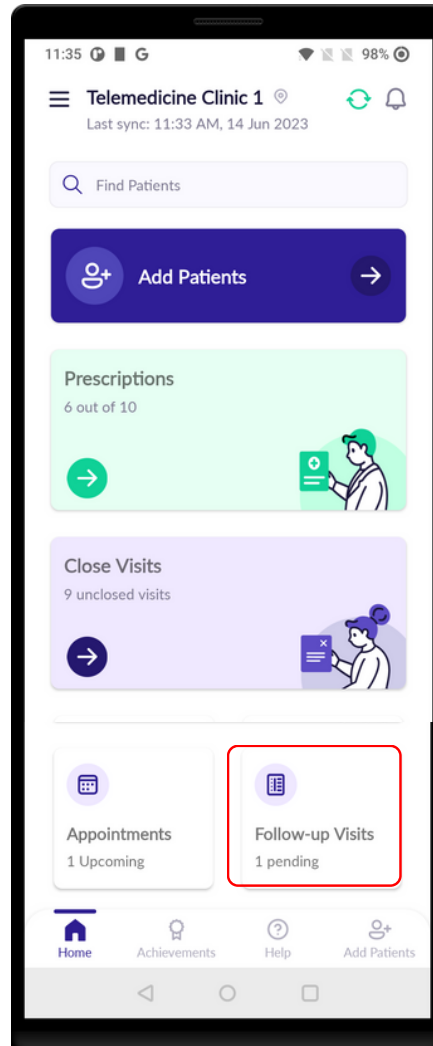
Step 3 - Click on 'Confirm' to close this visit.



After closing a visit, the count of closed visits will increase.

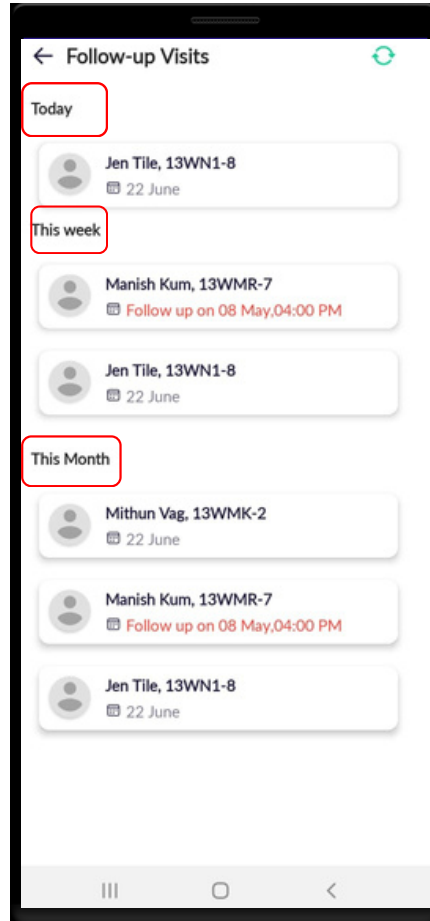


# FOLLOW-UP VISITS



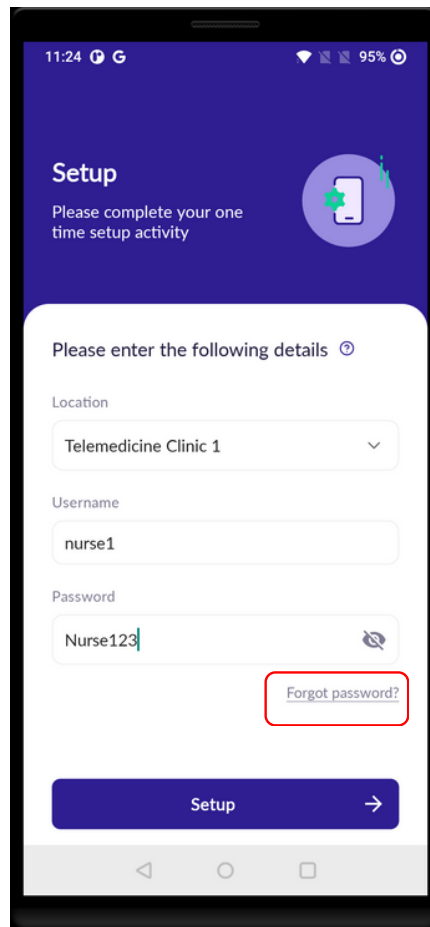
Step 1 - Click on the 'Follow-up Visits'

# FOLLOW-UP VISITS

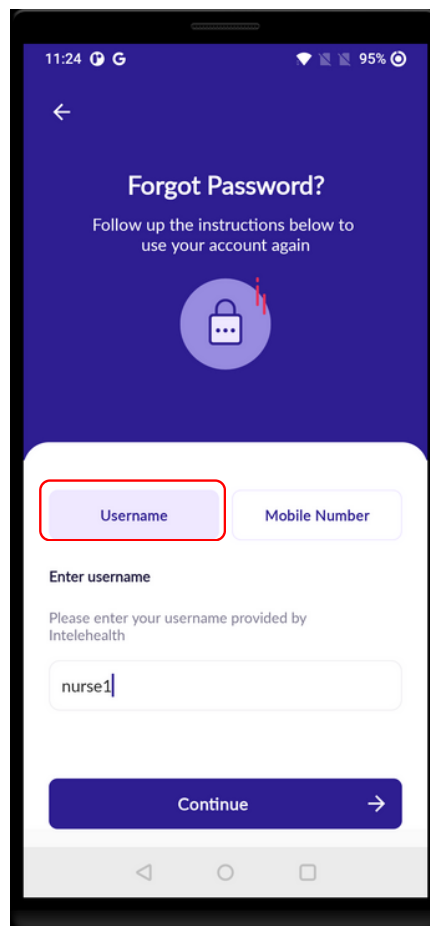


← Step 2 - This shows today, this week, and this month's follow-up visits.

# FORGOT PASSWORD

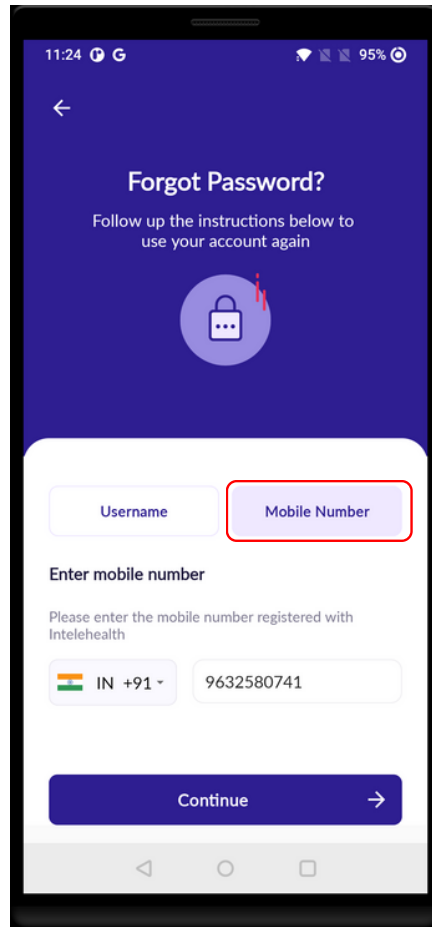


Step 1 - Click on the 'Forgot password'



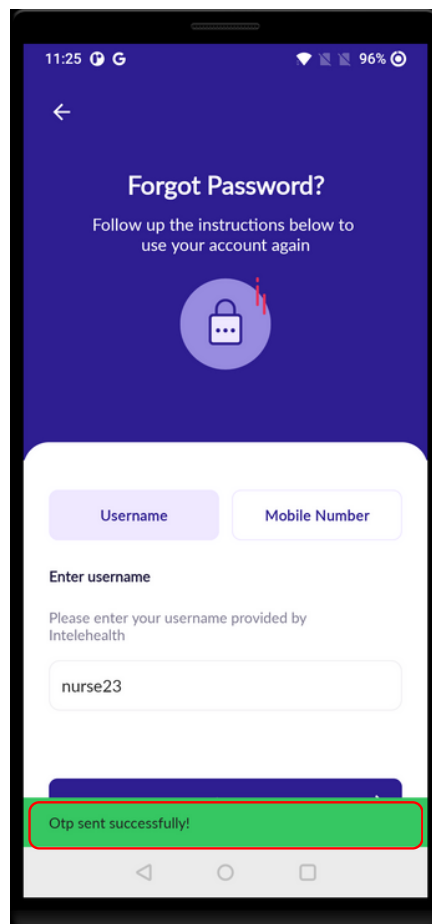
Step 2 - Enter the Username

# FORGOT PASSWORD



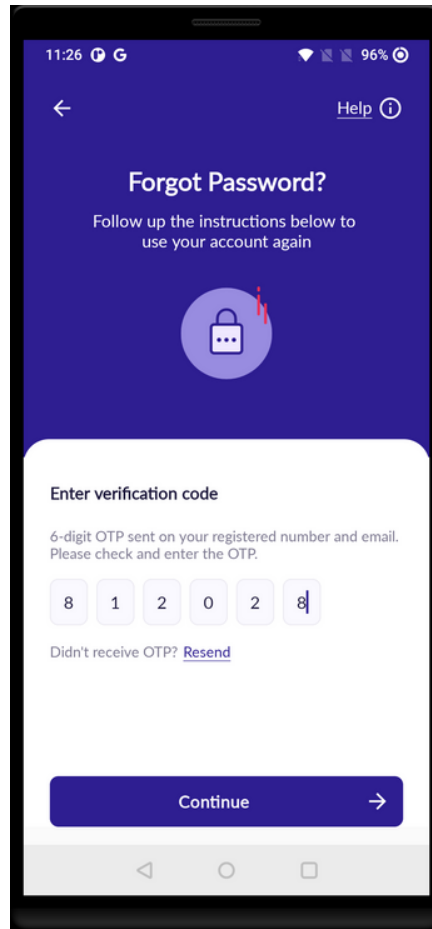
← Step 3 - Enter a mobile number.

← Step 4 - Click on the 'Continue'e

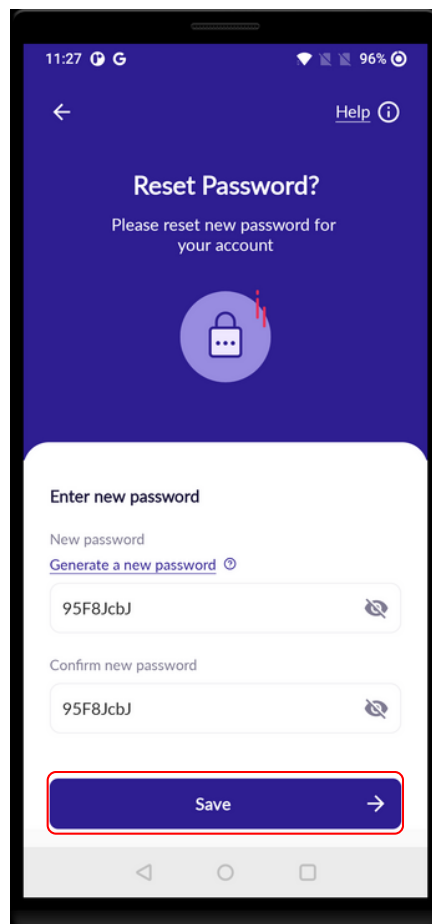


← Step 5 - OTP sent successfully

# FORGOT PASSWORD



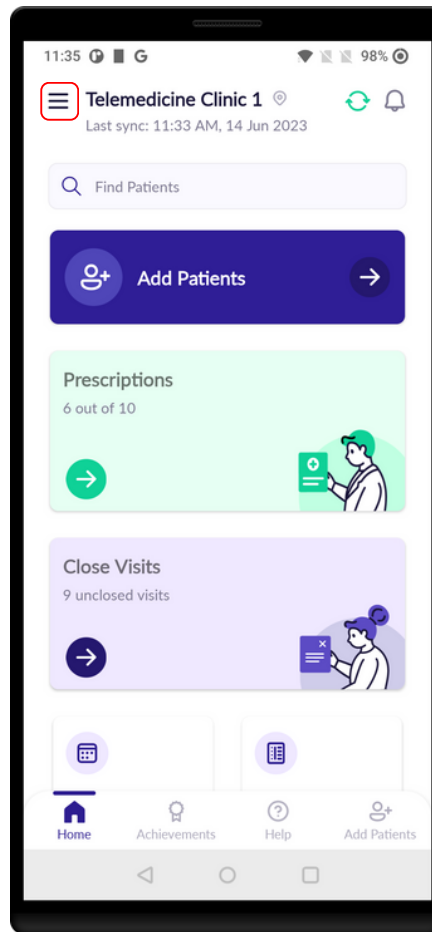
← Step 6 - Enter Otp



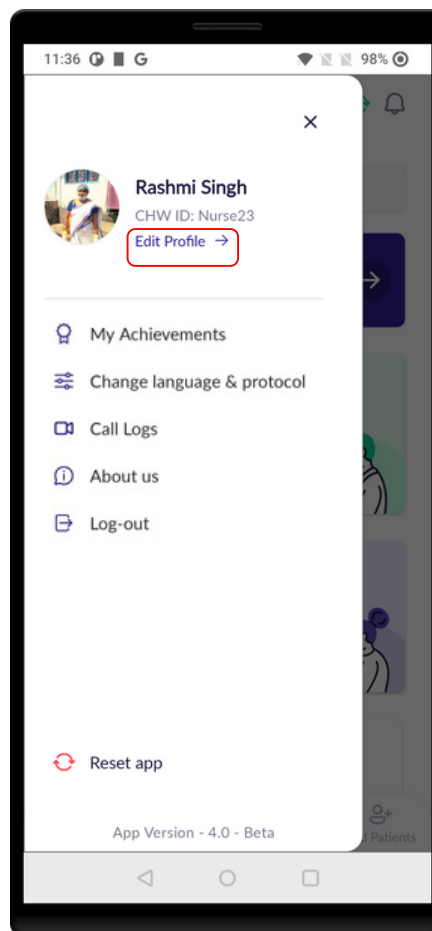
← Step 7 - Enter a new password

← Step 8 - Click on the Save button to save the new password.

# CHANGE PASSWORD

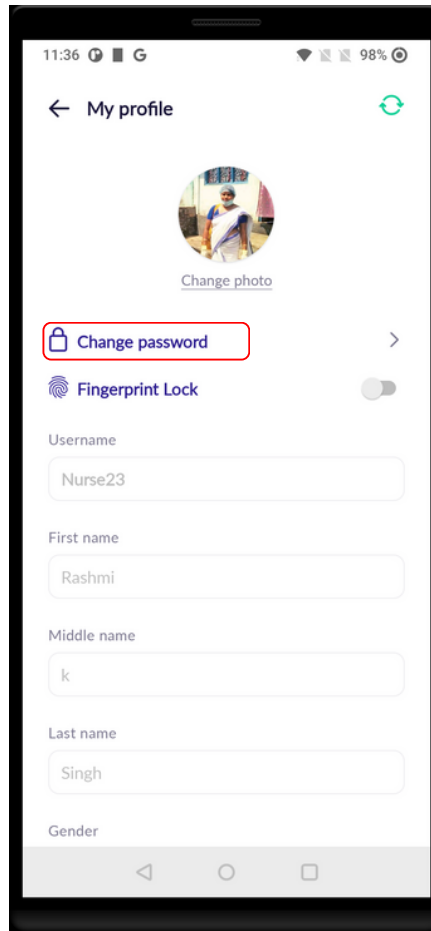


Step 1 - Click on the sandwich button (three hyphens).

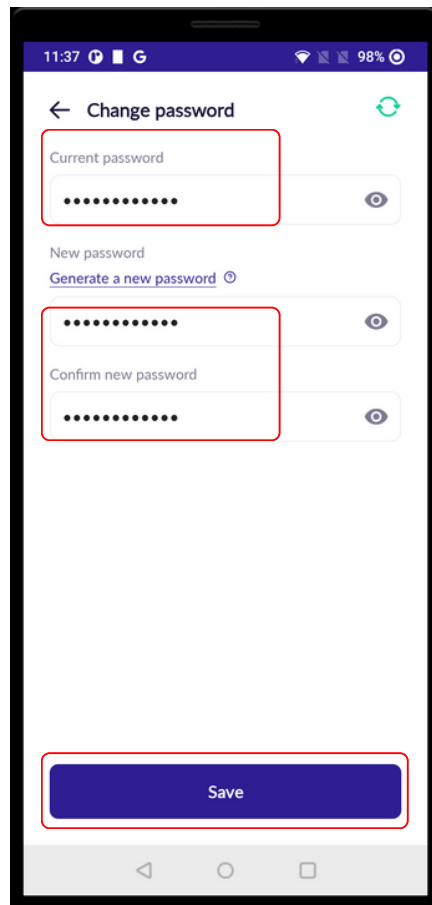


Step 2 - Click on the Edit Profile button.

# CHANGE PASSWORD



Step 3 - Click on the Change password

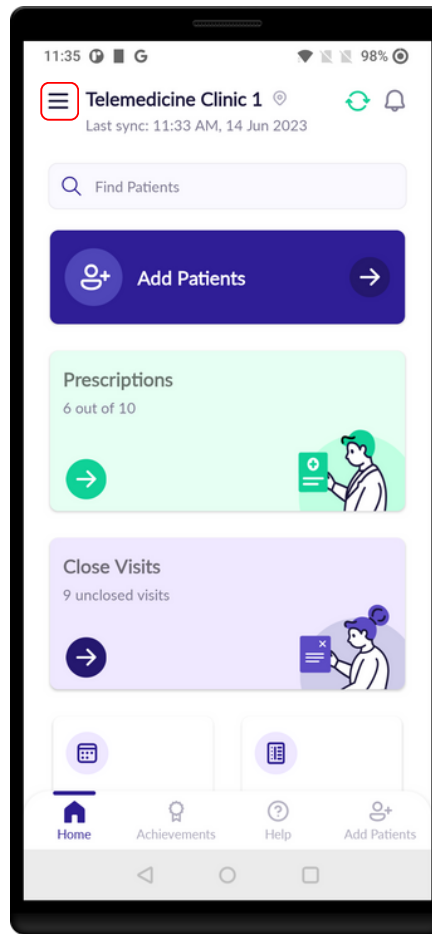


Step 4 - Enter the current password.

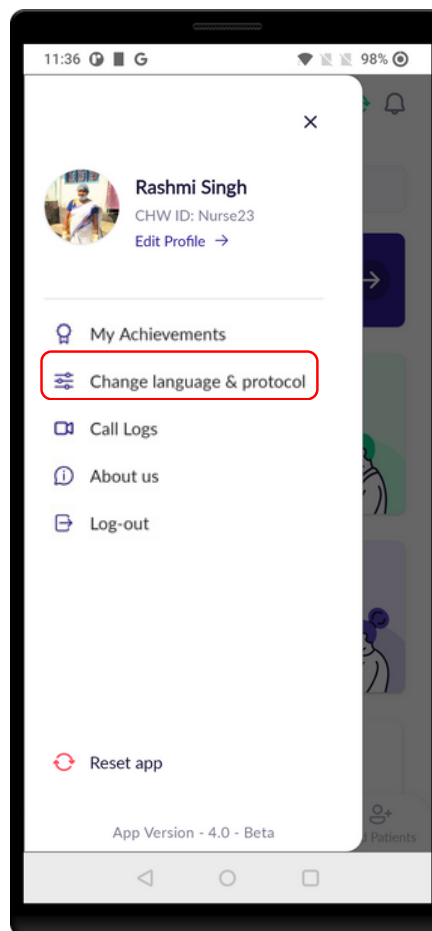
Step 5 - Enter a new password.

Step 6 - Click on the Save button to save the new password.

# CHANGE LANGUAGE



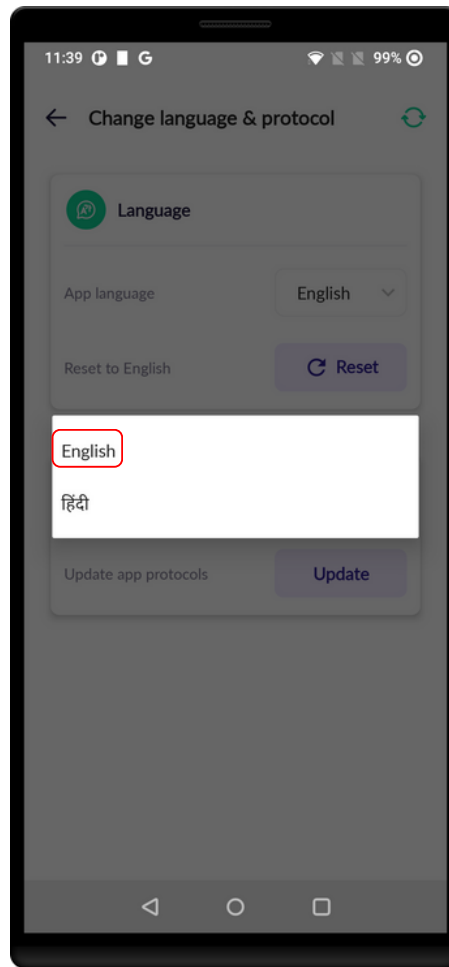
Step 1 - Click on the sandwich button (three hyphens).



Step 2 - Click on the 'Change languages & protocol'

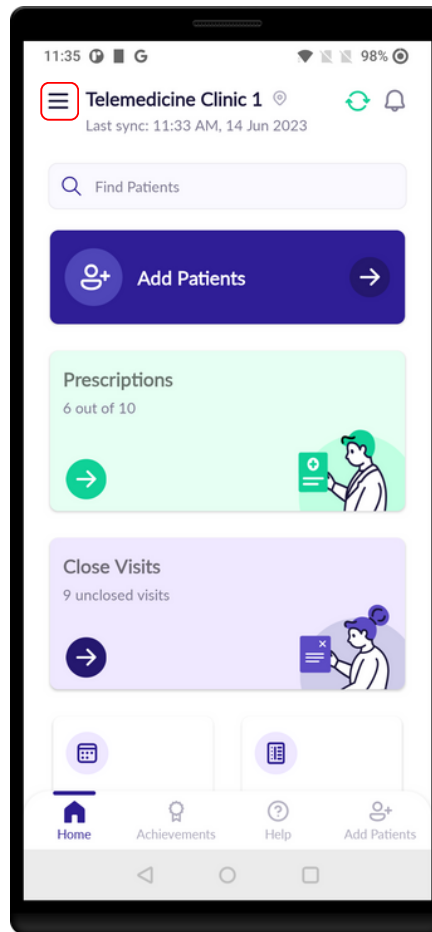


# CHANGE LANGUAGE

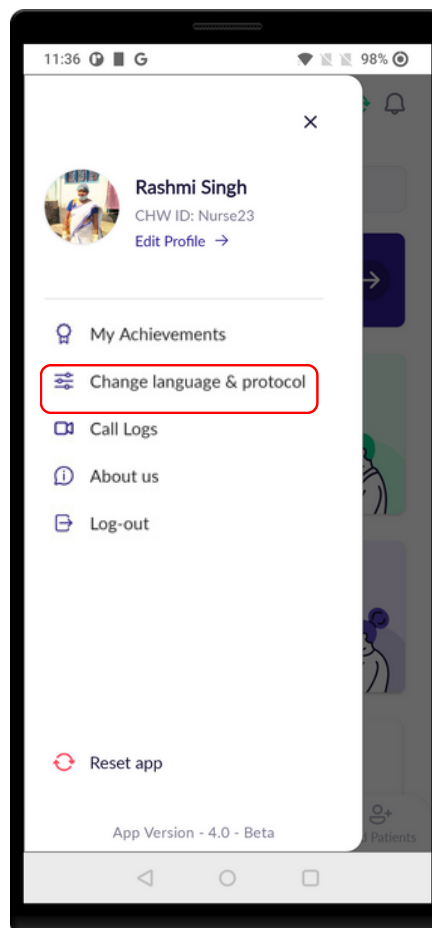


← Step 3 - Select the app language.

# CHANGE PROTOCOL

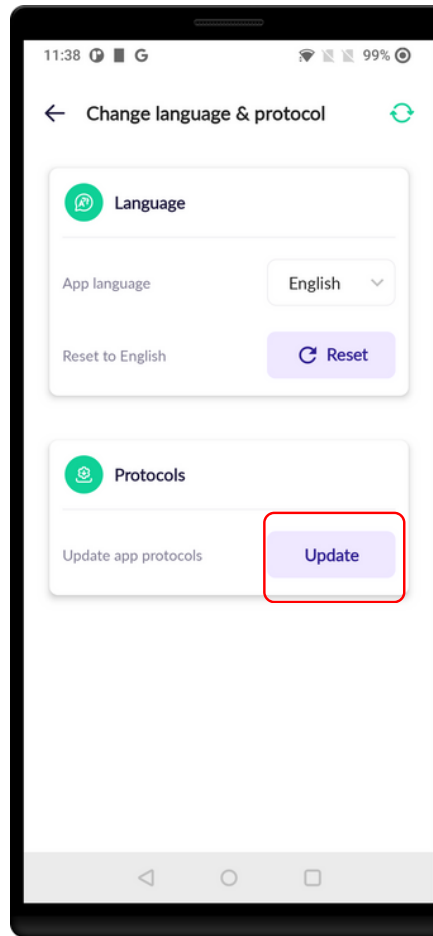


Step 1 - Click on the sandwich button (three hyphens).

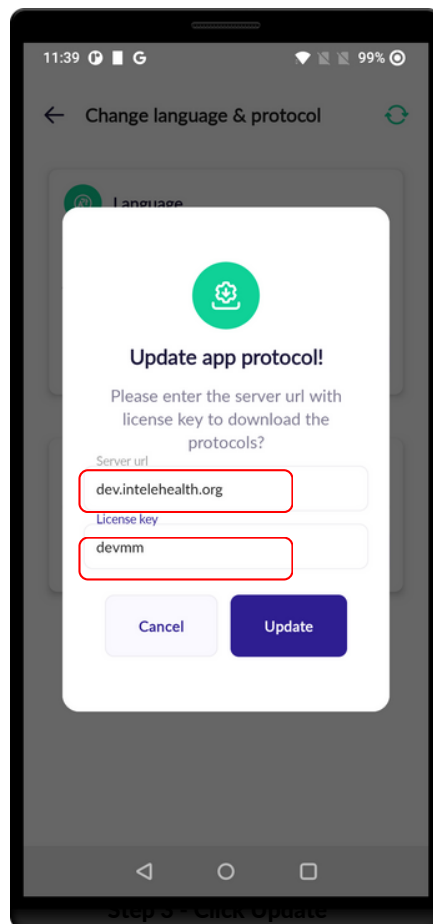


Step 2 - Click on the 'Change languages & protocol'

# CHANGE PROTOCOL



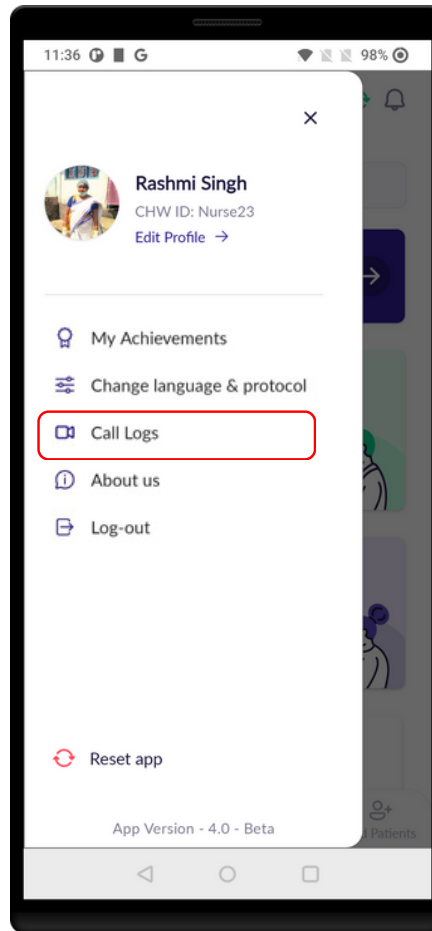
← Step 3 - Click on 'Update'



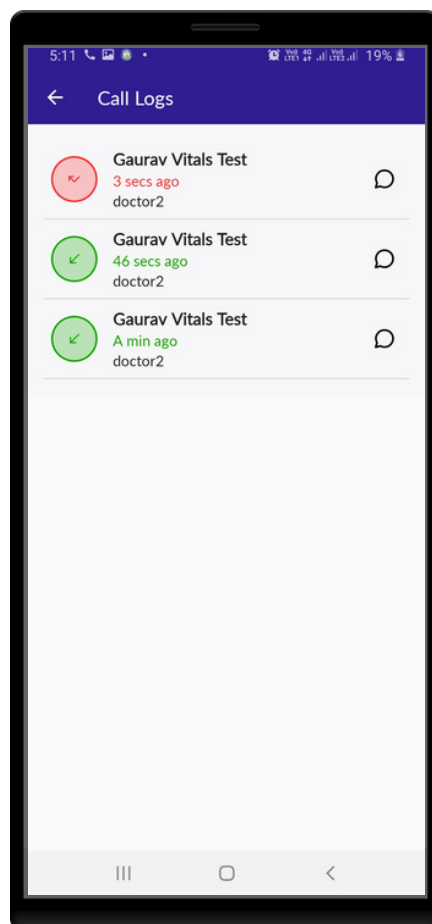
← Step 4 - Enter the server URL and licence key.

← Step 5 - To update the protocols, click on 'Update'

# CALL LOGS

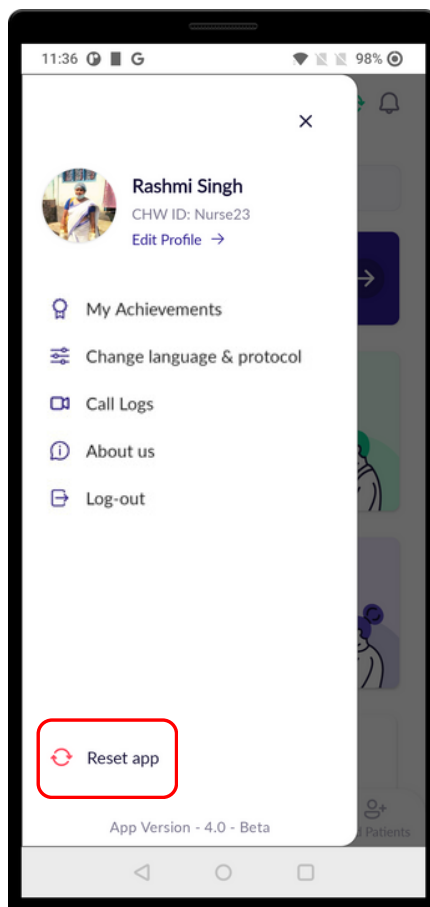


Step 1 - Click on the 'Call Logs'

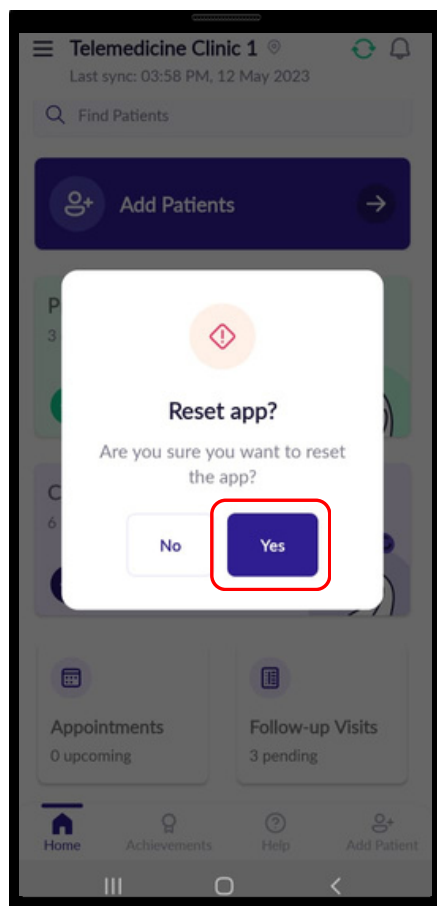


Step 2 - Showing call details between Doctor & Health worker

# APP RESET

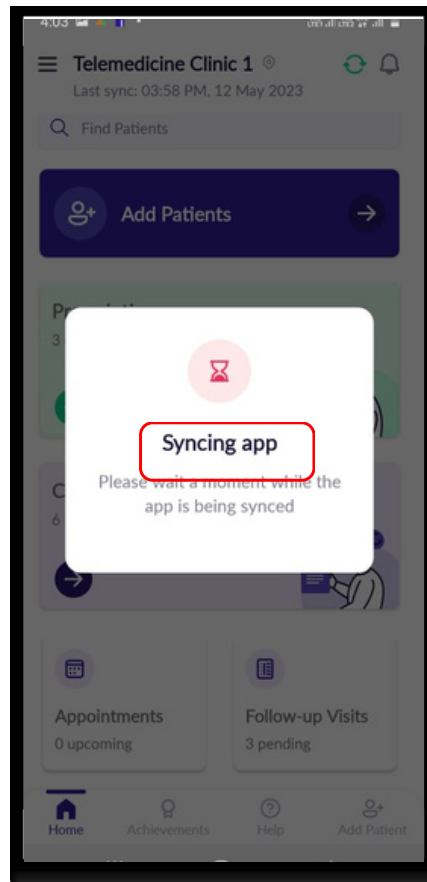


← Step 1 - Click on 'Reset App'

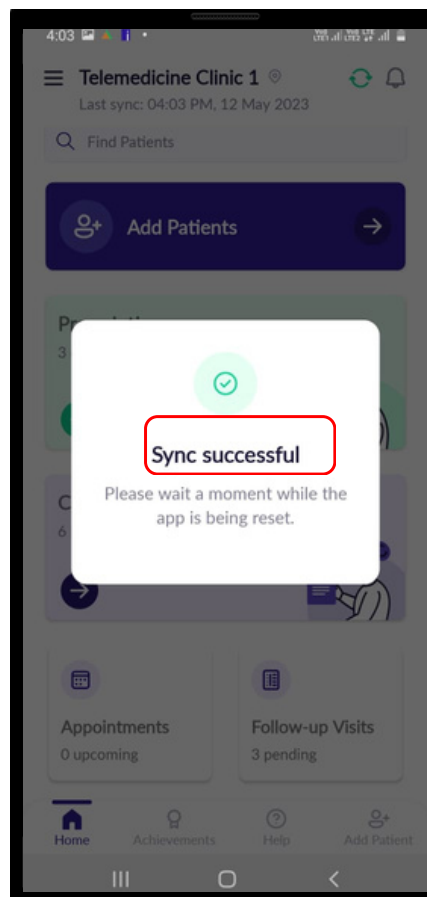


← Step 2 - To confirm resetting the app, click on 'Yes'

# APP RESET

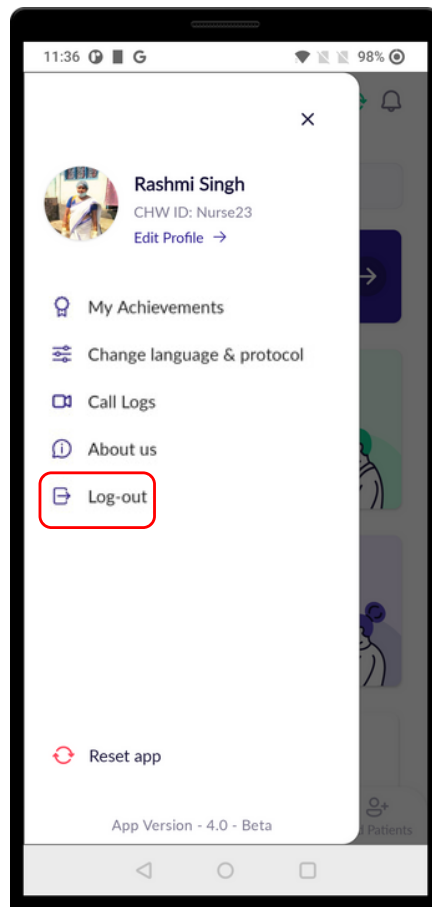


← Step 3 - The app is syncing

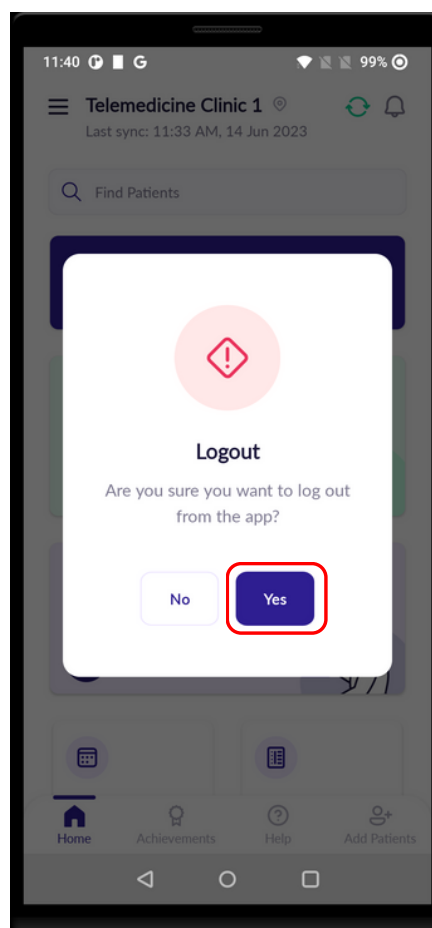


← Step 4 - Once sync is successful, app is being reset.

# LOG OUT

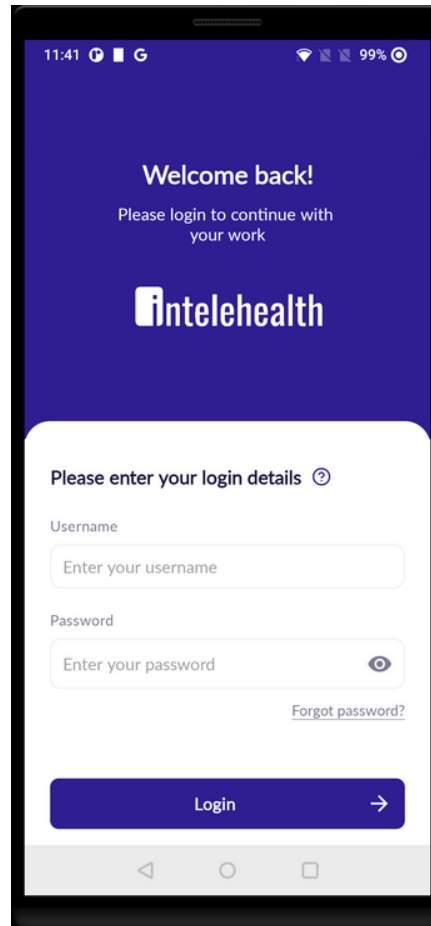


Step 1 - Click on the 'Logout' button



Step 2 - Click on 'Yes' to log out of the app.

# LOG OUT





**END**