

Doctor's Portal User Manual for Intelehealth



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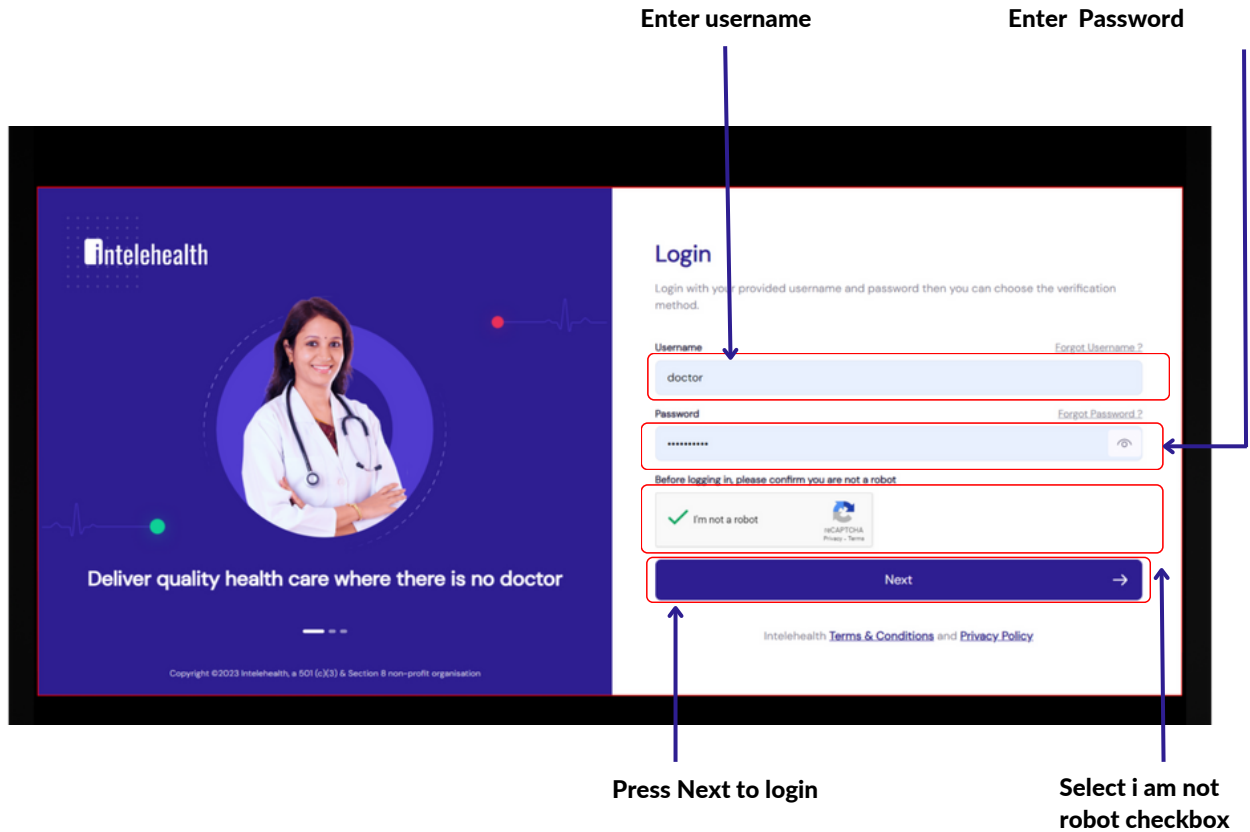
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INTRODUCTION

Welcome to the Intelhealth Doctor Portal user manual!

This guide will help the doctor to view the complaints and be able to see the pictures of the patient sent by the health workers through the **Intelhealth** application. This doctor portal is a tool where doctors are able to provide medications, diagnosis, investigations, and other health advices with this tool.

LOGIN SCREEN



To login to the dashboards:

Step-1: Enter the URL provided by Intellehealth in the address bar of the browser (preferable Google Chrome)

Step-2: Enter the Username and Password (will be provided)

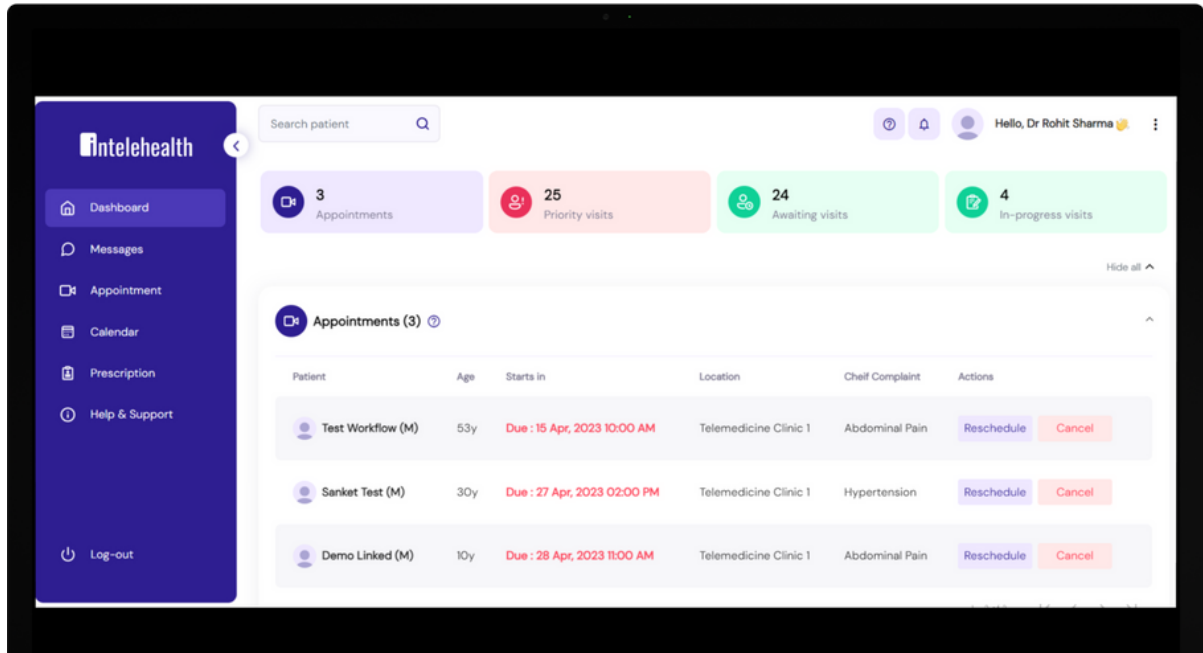
Step-3: I am not a robot: checkbox

Step-4: Click Next.

Tips

- Make sure you have an internet connection before logging in to the web application.
- The username and password are case-sensitive. Ensure you enter the exact same username and password as provided by the organization.
- Change your password frequently (we recommend once every 3 months) for security purposes.
- Do not write passwords and usernames in an unsecured location.
- Do not share your password with anyone on the phone, WhatsApp, email, or by any means of communication.
- No one from Intellehealth will ever call you and ask you for your password or login information.

HOME SCREEN

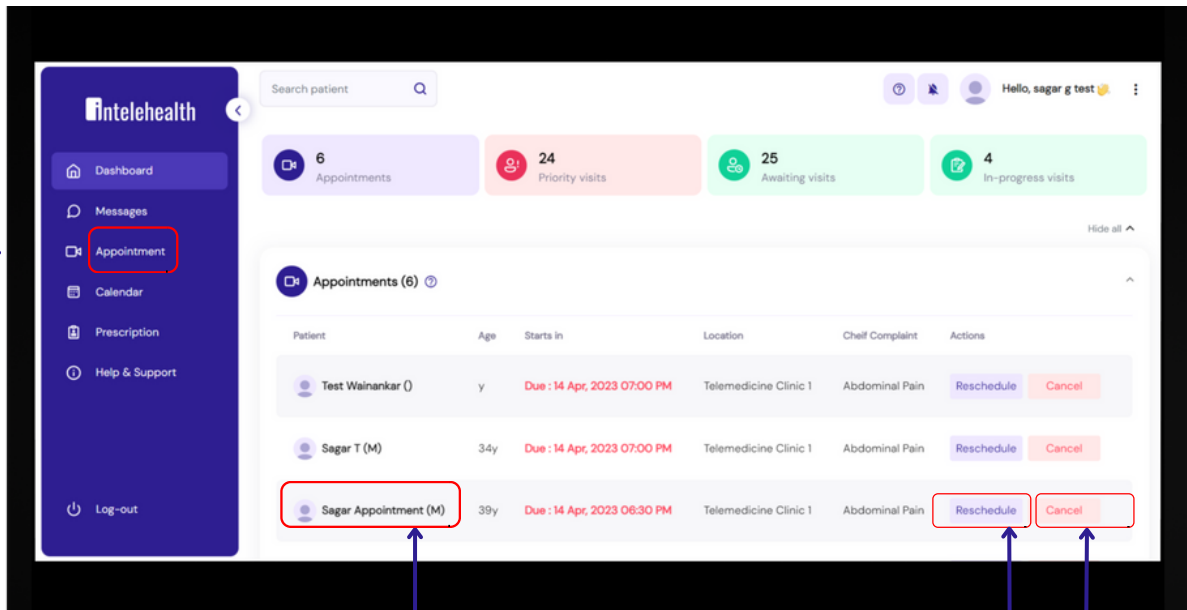


On the HOME screen, the user can view:

- **Top Tabs** show the total number of patient visits having the following visit status:
 1. **APPOINTMENT** - The visit has been booked by the HW and is showing here.
 2. **PRIORITY VISITS** - Priority visits show the total number of patient visits that are marked as critical patients or emergency cases by the Health Worker and are not seen by the doctor.
 3. **AWAITING VISITS** - Adult Initial shows the total number of patient visits that are not seen by the doctor.
 4. **IN PROGRESS VISIT** - Visit Note shows the total number of patient visits that are seen by the doctor but may have not been given a complete prescription (diagnosis, medicines, advice, and follow-up dates).
- **SEARCH PATIENT BAR** - Patients can be searched using their Names and Patient ID
- **PROFILE** where the user will be able to view a) **My Account** to enter, edit and view the personal information and also create a signature b) **Change password** c) **Change language**
- **Log out or Sign out** from the Intellehealth web portal.
- **Calendar** To set the monthly calendar or availability for a user or doctor.
- **Prescription** This tab shows the prescription given to the patient by a doctor.

APPOINTMENTS

In the appointment section, we can see the booked appointment list for the patients if we click on patient name we can see the patient details.

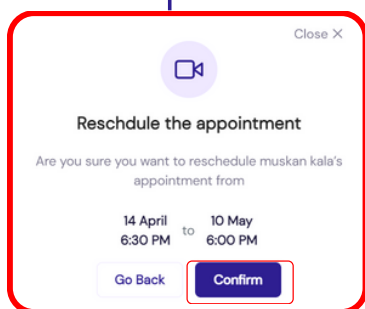
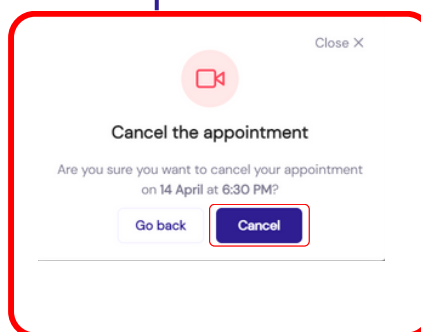
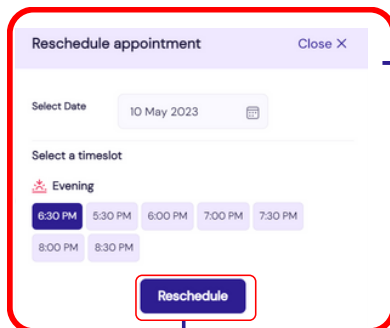


Press appointment to see the appointment list

Press on patient name to see patient details

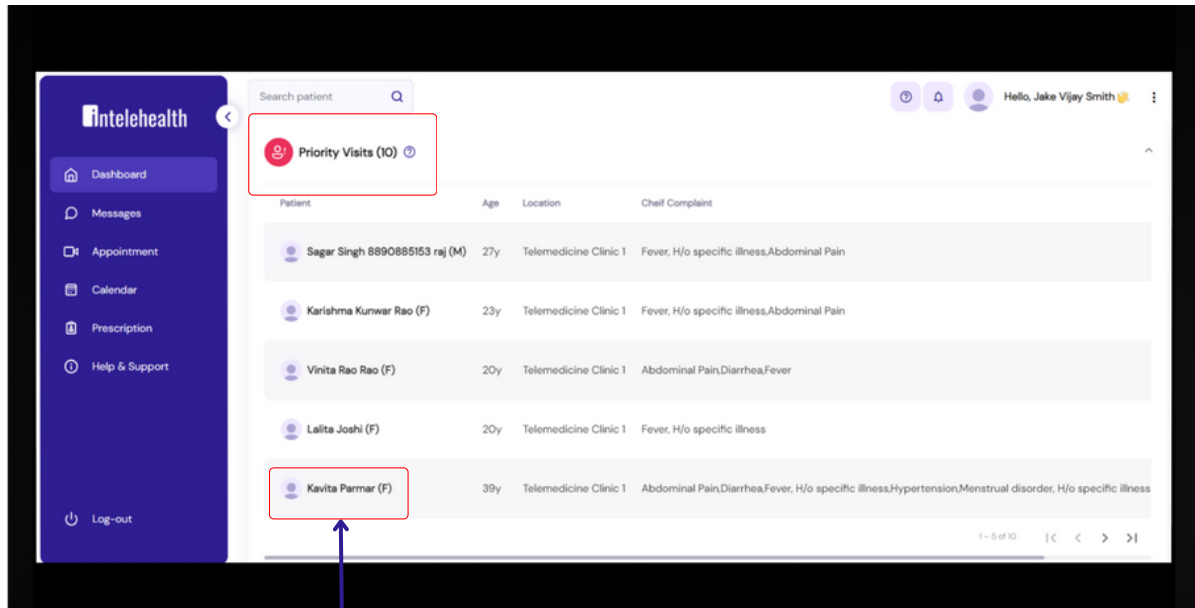
Press reschedule to reschedule the appointment also change date and timeslot

Press cancel to cancel the appointment



Press confirm

PRIORITY VISITS



**Press on patient name
to start the priority visit**

Priority visits show the total number of patient visits that are marked as critical patients or emergency cases by the Health Worker and are yet to be seen by the doctor.

AWAITING VISITS

The screenshot shows the IntelHealth interface. On the left is a dark blue sidebar with navigation options: Dashboard, Messages, Appointment, Calendar, Prescription, Help & Support, and Log-out. The main content area has a search bar at the top with the text 'Search patient'. Below the search bar is a red-bordered box containing a person icon and the text 'Priority Visits (23)'. Below this is a table with the following data:

Patient	Age	Location	Chief Complaint	Visit Created
Patient Test04 (F)	8y	Telemedicine Clinic 1	Abdominal Pain	04 May, 2023
Test Nishita (F)	42y	Telemedicine Clinic 3	Abdominal Pain	26 Apr, 2023
Final MC (F)	31y	Telemedicine Clinic 1	Menstrual disorder, H/o specific illness	26 Apr, 2023
A J S (M)	33y	Telemedicine Clinic 1	Diarrhea	26 Apr, 2023
Llllllll Pppppp (F)	13y	Telemedicine Clinic 1	Diarrhea	25 Apr, 2023

In this table, the user will be able to see the patient's visit status which means that these patients are waiting to be seen by a doctor also you can see the patient details like the name of the patient their age, location along with chief complaints.

- Click on the Patient ID to go to the Visit Summary page. Users can search for a patient that is on the table in the search patient box.

Tips

- You can click on the hide and view button to hide and see all the tabs.
- To see the next 5 patients, click on > greater than sign on the table.

IN PROGRESS VISITS

Patient	Age	Location	Chief Complaint	Prescription Started
Shikhar Walkar (M)	46y	Telemedicine Clinic 1	Fever/Hypertension	22 hrs ago
Mathew Joseph (M)	35y	Telemedicine Clinic 1	Abdominal Pain	04 May, 2023
A R S (M)	0y	Telemedicine Clinic 1	Diarrhea	26 Apr, 2023
PhysicalImage Test (F)	26y	Telemedicine Clinic 1	Abdominal Pain	24 Apr, 2023
Fname Lname (M)	66y	Telemedicine Clinic 1	Abdominal Pain	25 Apr, 2023

In this table, the user will be able to see the patient that the doctor has already picked up the visit and it is in the process of providing a consultation.

- Click on the Patient ID to go to the Visit Summary page.
- You can click on the hide and view button to hide and see all the tabs.
- To see the next 5 patients, click on > greater than sign on the table.

VISIT SUMMARY PAGE

In this Patient Visit Summary, the doctor can view the following details collected by the Health Workers:

- Patient information such as Name, Age, Sex, Date of birth, Village and contact information and Patient profile photo.
 - Past Visits
 - Presenting complaints
 - Family History
 - Past Medical History
 - Vitals
 - Physical Examination
 - Additional Documents
-
- **Patient Interaction** : This history note and physical exam note was generated by the Health Worker with the support of the Intelehealth mobile application. It collects only preliminary findings and may not gather all of the patient's clinical information, especially sensitive information or complex physical exam information which is hard for the Health Worker to collect. Please verify crucial clinical information and collect any additional information you require by speaking with the patient directly.

VISIT SUMMARY PAGE

Patient Information

The screenshot displays the Intellehealth interface for a patient's visit summary. The left sidebar contains navigation options: Dashboard, Messages, Appointment, Calendar, Prescription, Help & Support, and Log-out. The main content area shows the patient's profile for Jen Tile (M), ID 13WMMW-6. A red box highlights the patient's basic information: Name, Age (32 years), Occupation (NA), Contact no. (+919975046872), Address (Jalgaon : Chopda), and National ID (Abcdhkaagejhsj). Below this, the 'Current visit summary' tab is active, showing 'Consultation details' in a red box. The details include: Visit ID (****6030), Visit created (10 May, 2023), Appointment on (10 May, 2023), Status (Awaiting Visit), Location (Telemedicine Clinic 1), and Provided by (Nurse : Jane Test Smith). The status 'Awaiting Visit' is highlighted in green.

Vitals and Chief Complaints

The screenshot displays the Intellehealth interface for a patient's visit summary, focusing on vitals and chief complaints. The left sidebar is the same as in the previous screenshot. The main content area shows the 'Vitals' section in a red box, listing: Height (cm) 157, Weight (kg) 60, BMI 24.34, BP 56 / 110, Pulse No information, Temperature (F) 99.99, SpO2 (%) 98, and Respiratory Rate No information. Below this is the 'Check-up reason' section, also in a red box. It includes a 'Chief Complaint' section with a red 'Fever' tag and 'No specific illness' tag. The fever details are: Duration (3 Days), Nature of fever (All day/ Constant), Timing (Evening), Severity (High), and Patient recently measured fever using a thermometer (08/May/2023, Body Temperature (F)). Below the fever details is the 'No specific illness' section, which includes Patient reports (None) and Recent no specific events (No recent no travel).

VISIT SUMMARY PAGE

Physical examination and Medical History

The screenshot shows two sections of a digital form. The first section, 'Physical examination', has a red border and contains a list of general exams on the left and their corresponding findings on the right. The second section, 'Medical History', also has a red border and contains a list of patient history items on the left and their corresponding findings on the right. The 'Family history' section is partially visible at the bottom left.

Physical examination	Medical History
General exams <ul style="list-style-type: none">• Eyes: Jaundice• Eyes: Pallor• Arm• Nail abnormality• Nail anemia• Ankle	Patient history <ul style="list-style-type: none">• Medical History• Allergies• Chewing tobacco status• Smoking history• Alcohol use• Drug history Family history
jaundice seen. None Pinch skin* - appears slow on pinch test. clubbing. Nails are pale. pedal oedema in right foot.	Hospitalization No known allergies. Do not Chew tobacco. Patient was a smoker - No. of cigarettes smoked/day: : 2. Denied to answer. No recent medication.

Additional Document

The screenshot shows the 'Additional documents' section of a digital form, which is highlighted with a red border. It indicates that no additional documents are available. Below this is the 'Refer to specialist' section, which includes a radio button for 'Refer to another speciality' and a 'No' option selected. A note at the bottom explains that the history and physical exam notes were generated by a community health worker with the support of a digital assistant. A 'Start visit note' button is located at the bottom center.

Additional documents
No additional docs available!

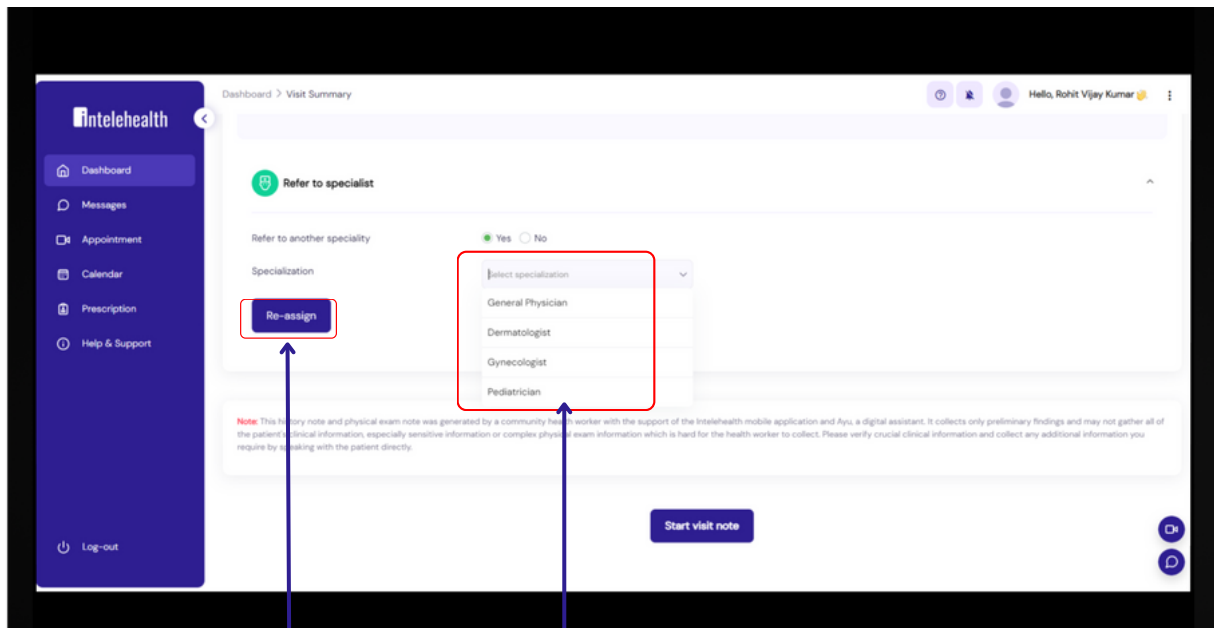
Refer to specialist
Refer to another speciality Yes No

Note: This history note and physical exam note was generated by a community health worker with the support of the InaHealth mobile application and Ayu, a digital assistant. It collects only preliminary findings and may not gather all of the patient's clinical information, especially sensitive information or complex physical exam information which is hard for the health worker to collect. Please verify crucial clinical information and collect any additional information you require by speaking with the patient directly.

[Start visit note](#)

REFER TO SPECIALIST

To refer or assign another specialty doctor needs to choose from the dropdown on which specialty they want to refer and click Re-assign. It should be referred before starting to give a prescription.



Press re-assign to re-assign the speciality

Select Specialization

START VISIT NOTE

Patient Interaction

When the user clicks on the WhatsApp icon,

Step 1- Click on the Whatsapp icon, this will have a pre-text and will redirect you the Whatsapp number of the Health Worker.

Step 2- Choose the Health Worker's number and send the message.

When the user clicks on the Phone icon,

Step 1- Click on the Phone icon, this will direct you to a dialer list

Step 2- The doctor can then choose the Health Worker's number and make a call

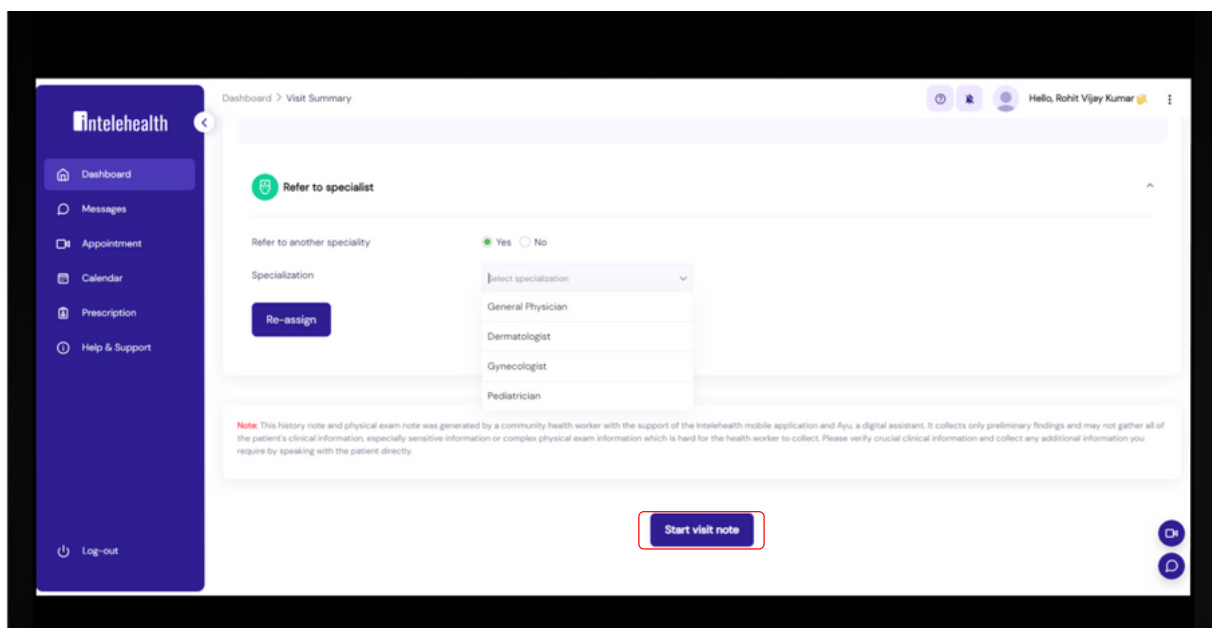
Tips

- The Submit button gets enabled only when all the required fields are filled in.
- In Patient Interaction Segment, once the user clicks on SUBMIT, the filled data cannot be deleted. **Always Remember** to call the patient before providing diagnosis and treatment.
- On typing the first two letters in diagnosis, prescribed medicines and advice segment, the doctor will be able to view a drop down list. The ADD DIAGNOSIS button is enabled when all the details are filled in the diagnosis segment.

- Click on the **“Start Visit Note”** button to begin the treatment or management plan.

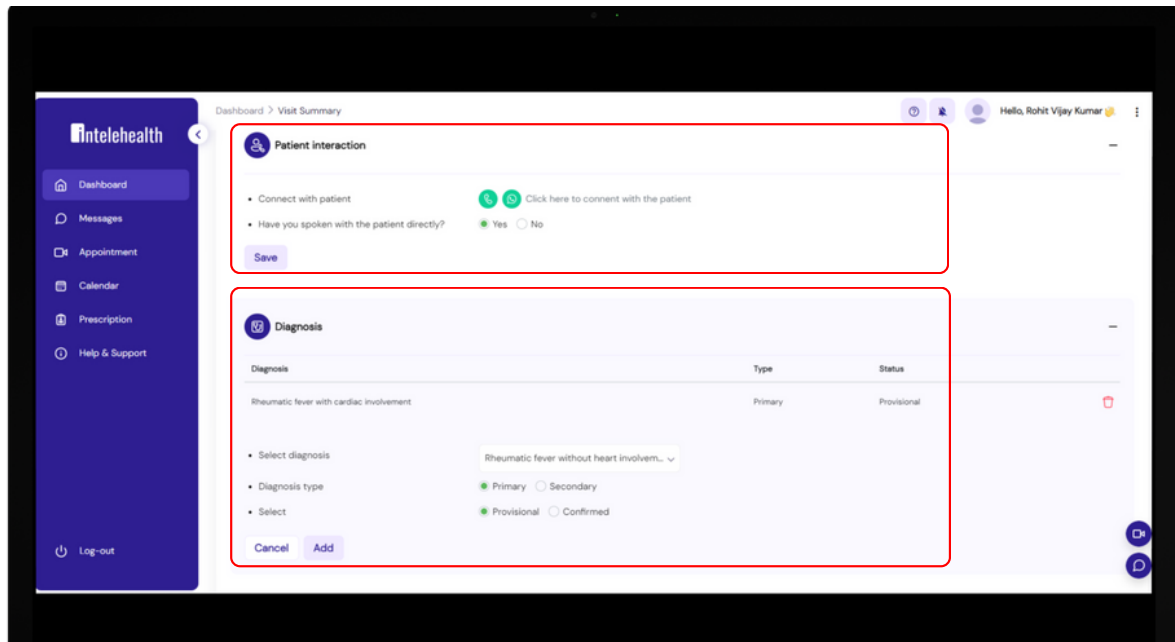
The doctor may fill in the following details:

- Patient Interaction, Diagnosis, Doctor’s Note, Recommended Medication, Recommended test, Advice and Follow-Up



Click on Start Visit Note to give diagnosis and treatment

START VISIT NOTE



For Patient Interaction

Step 1-Click on the either what app icon or phone icon

Step 2-After choosing the icon, it will open a new tab where it will show pre text or and whats up number of the health worker

Step 3- Choose health worker number for Call or Message

To give Diagnosis

Step 1- Enter Diagnosis in the text box

Step 2- Choose Primary or Secondary Option

Step 3 - Click ADD Diagnosis

START VISIT NOTE

The screenshot displays the Intellehealth interface for a 'Visit Summary'. On the left is a navigation sidebar with options: Dashboard, Messages, Appointment, Calendar, Prescription, Help & Support, and Log-out. The main content area is titled 'Dashboard > Visit Summary' and shows two sections: 'Note' and 'Medication'. The 'Note' section has a text input field containing 'Do not eat spicy food' and 'Add note' and 'Cancel' buttons. The 'Medication' section has a table with columns: Drug name, Strength, No. of days, Timing, and Remarks. A dropdown menu is open under 'Drug name', listing 'Albendazole Tablets 400mg', 'Amlodipine Tablets 5 mg', 'Amoxicillin Capsules 500 mg' (highlighted), 'Amoxicillin Capsules 250mg', 'Ascorbic Acid Tablets (Chewable)', and 'Atenolol Tablets 50 mg'. There are also 'Enter strength', 'Enter days', 'Select timing', and 'Enter Remark' input fields, along with 'Cancel' and 'Add' buttons.

Enter Note

Step 1- Write any note and press add to add the note

To Add Recommended Medication

Step 1- Enter Medicine name in text box or select from dropdown

Step 2- Enter Strength, No of days

Step 3 - Enter Timing and remark

Step 4 - Click On Add

Note:-If you want to delete the added medicine or note you press delete to delete the data

START VISIT NOTE

The screenshot shows the Intelhealth 'Visit Summary' interface. On the left is a navigation menu with options: Dashboard, Messages, Appointment, Calendar, Prescription, Help & Support, and Log-out. The main content area is titled 'Visit Summary' and has 'Cancel' and 'Save' buttons at the top. It contains three sections, each with a red border:

- Advice:** A text input field containing 'DO NOT EAT STALE FOODS AND FERMENTED RICE' and an 'Add advice' button.
- Test:** A text input field containing 'CBC HBWBC/RBC PLATELET' and an 'Add test' button.
- Referral:** A form with a 'Referral facility' dropdown menu (set to 'General Physician') and a 'Refer' button. There is also a 'Remarks' field and 'Cancel' and 'Add' buttons at the bottom right.

To Give Advice

Step 1 - Enter Advice or choose it from drop-down

Step 2 - Press Add advice

To Give Recommended Test

Step 1- Enter Test name or select it from dropdown in text box

Step 2 - Choose Test name

Step 3 - Click On Add Test

To Give Advice or Refer Patient

Step 1 - Enter Advice or Refer patient can also choose on drop down and also add remark

Step 2 - Press Add

START VISIT NOTE

Follow-up

- Do you want to have follow up with the patient? Yes No
- Select date: 12 May 2023
- Select time: 10:00 AM
- Reason for follow-up: Regular follow up

Save

Share prescription

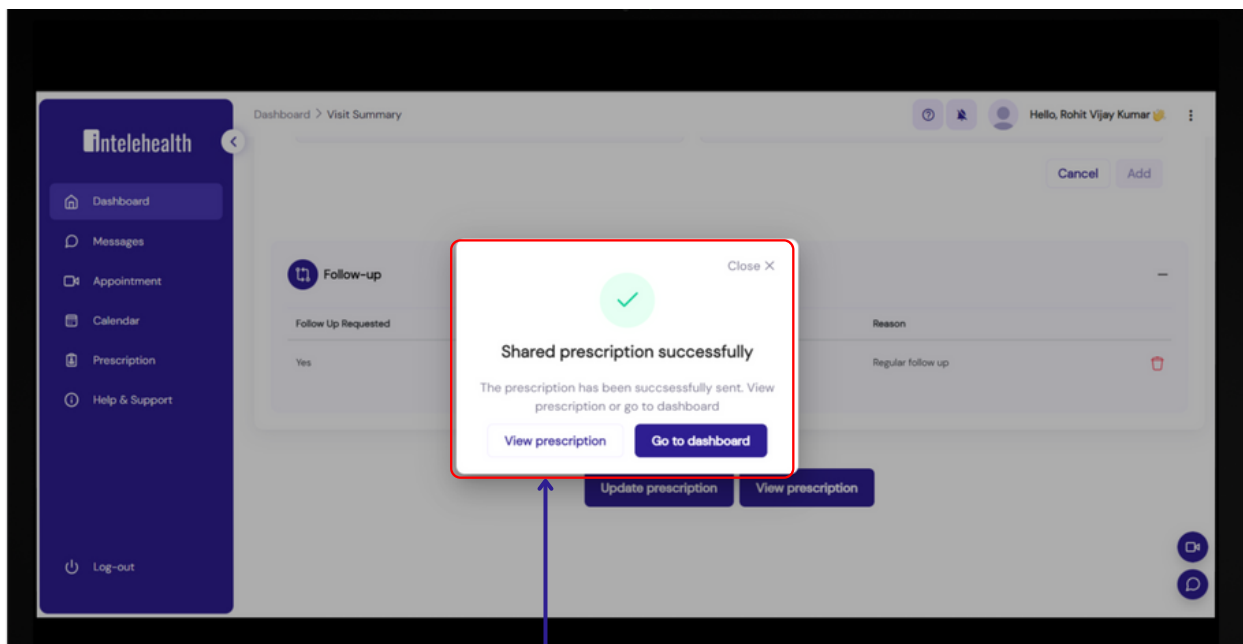
To Give Follow up visit

Step 1 - Enter follow up details

Step 2 - Press Save

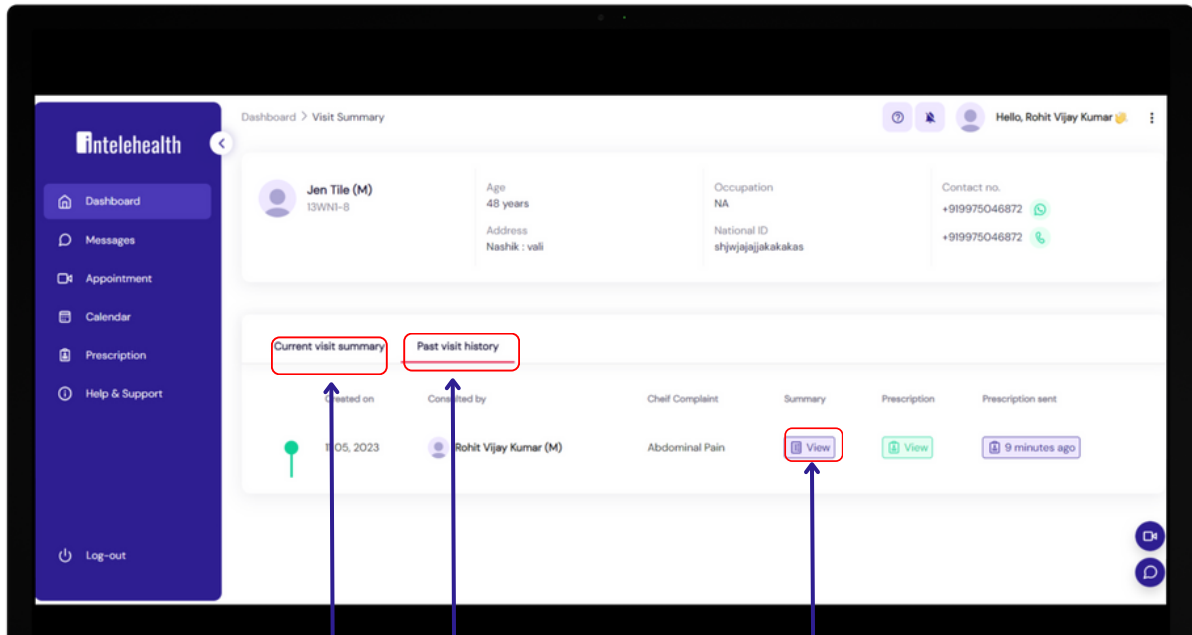
To Save The Prescription

Step 1 - Press share prescription to save the prescription



Press view prescription to see the given prescription

PREVIOUS HISTORY



Press current visit summary to see current summary

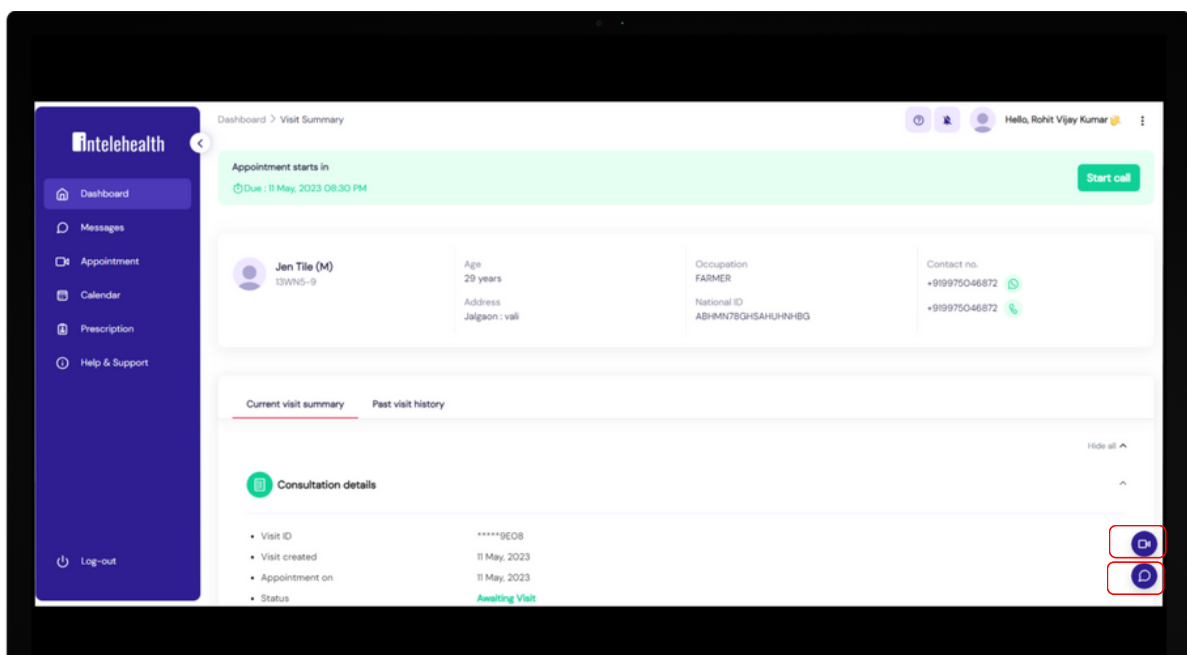
Press past visit history to see previous history

Press view to see the given prescription

CHAT/CALL FUNCTIONS

The doctor can start a chat or call button with the health worker to interact with the patient regarding their complaints.

The doctor is the first person to start a chat or call with the health worker to interact with them.

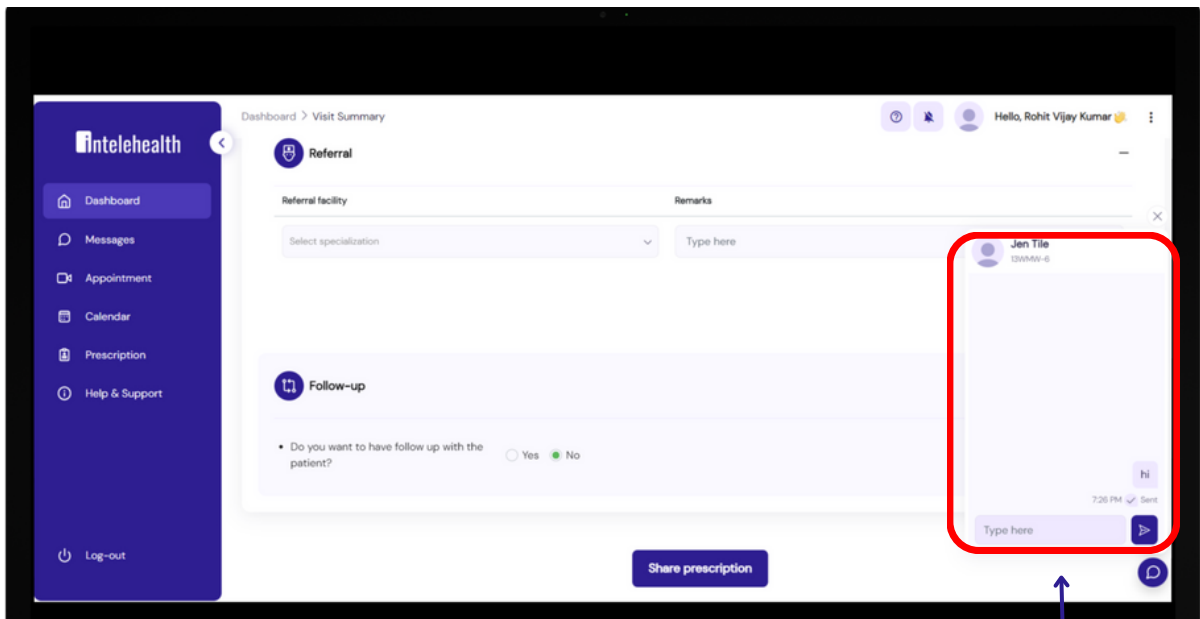


Press this button to start chat with the health worker

Press this button to start video call with the health worker

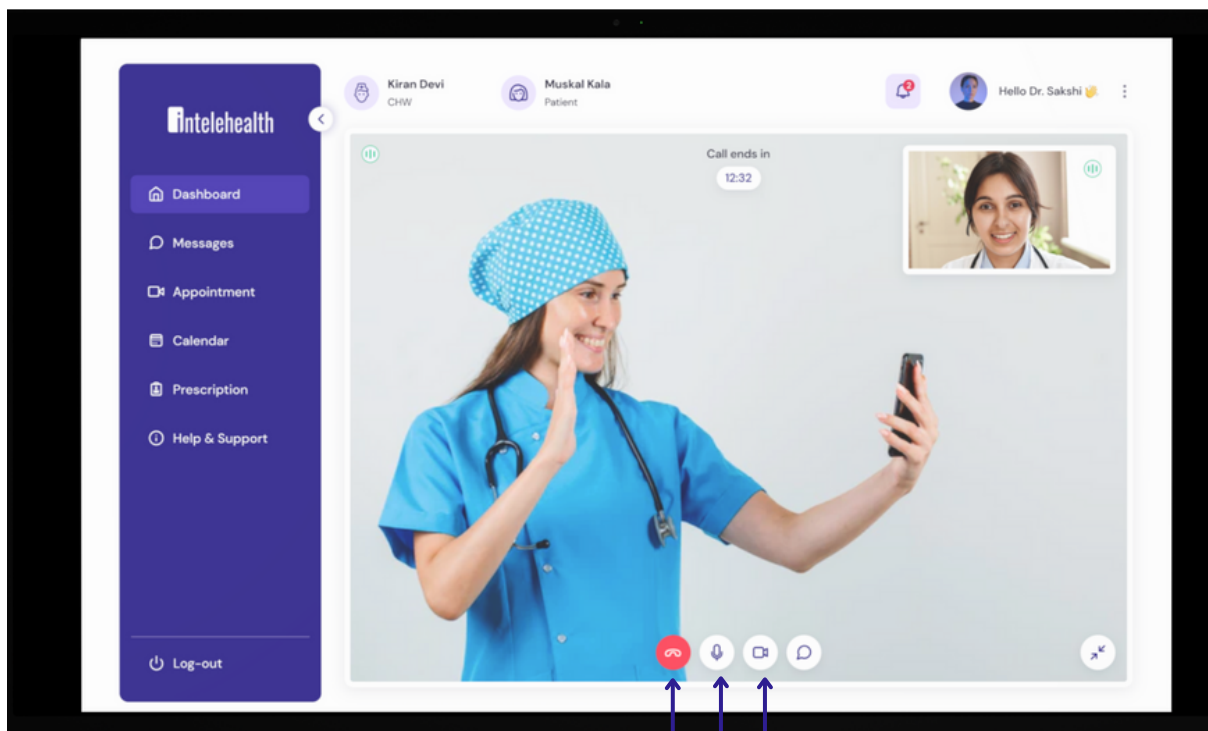
CHAT/CALL FUNCTIONS

Chat Feature



Once you type a message press this button to send

Video Call Feature



To cut the call press here

To mute the mic press here

To Stop the video press here

PROFILE

Click on the user name This edit the User details such as Name, Gender, Qualification, Signature, etc. The User can edit their details Personal Information as well as Professional Information

To update profile press on user name

The screenshot shows the 'Profile' page in the Intellehealth app. The user is logged in as 'Rohit Vijay Kumar' (Username: doctor). The page is divided into two sections: 'Personal Information' (step 1) and 'Professional Information' (step 2). The 'Personal Information' section includes fields for First name (Rohit), Middle name (Vijay), Last name (Kumar), Gender (Male selected), Date of birth (07 Jul 1977), Age (45), Phone Number (+91 8433750434), WhatsApp Number (+91 8433750434), and Email ID (neha@intellehealth.org). There is an 'Add signature' section with options to Draw, Generate, or Upload a signature. The 'Generate' option is selected, showing 'Signature letters' as 'R V Kumar' and a preview of a handwritten signature. A 'Next' button is at the bottom right.

Fill all the required details

Add your signature from here you can draw,generate or upload the signature

The screenshot shows the 'Professional Information' section of the profile page. It includes fields for Type of profession (MBBS, MD), Registration Number (9998886099999), Specialization (General Physician), Consultation Language (English), Work Experience (General Physician), and Research Experience (English). There is a 'Work Experience Details*' section with a text area containing 'Have 10 years of experience'. A 'Back' button is on the left and a 'Save' button is on the right.

Press logout to logout from your profile

Press on image icon to update the profile picture

Press Next to fill Professional Information and press save

PROFILE

Press change language to chnge the language

To start and pause notification press notification icon

Press change password to chnge the password

Dashboard > Profile

Personal Information > Professional Information

First name * Middle name * Last name *

Rohit Vijay Kumar

Gender * Date of birth * Age *

Male Female Other 07 Jul 1977 45

Phone Number * WhatsApp Number *

+91 8433750434 +91 8433750434

Email ID *

neha@intellehealth.org

Add signature

Draw Generate Upload

Signature letters * Select Signature *

R V Kumar R V Kumar

By signing this document with an electronic signature, I agree that such signature will be as valid as handwritten signatures to the extent allowed by local law.

Next →

Dashboard > Change Password

Change password

Your new password must be different to the previously used passwords.

Old password

Enter old password

New password

Enter or generate new password

Generate password

Password strength: Low

Password must be of atleast 8 characters & a mix of upper & lower case letters, numbers & symbols.

Confirm new password

Re-enter new password

Change Password

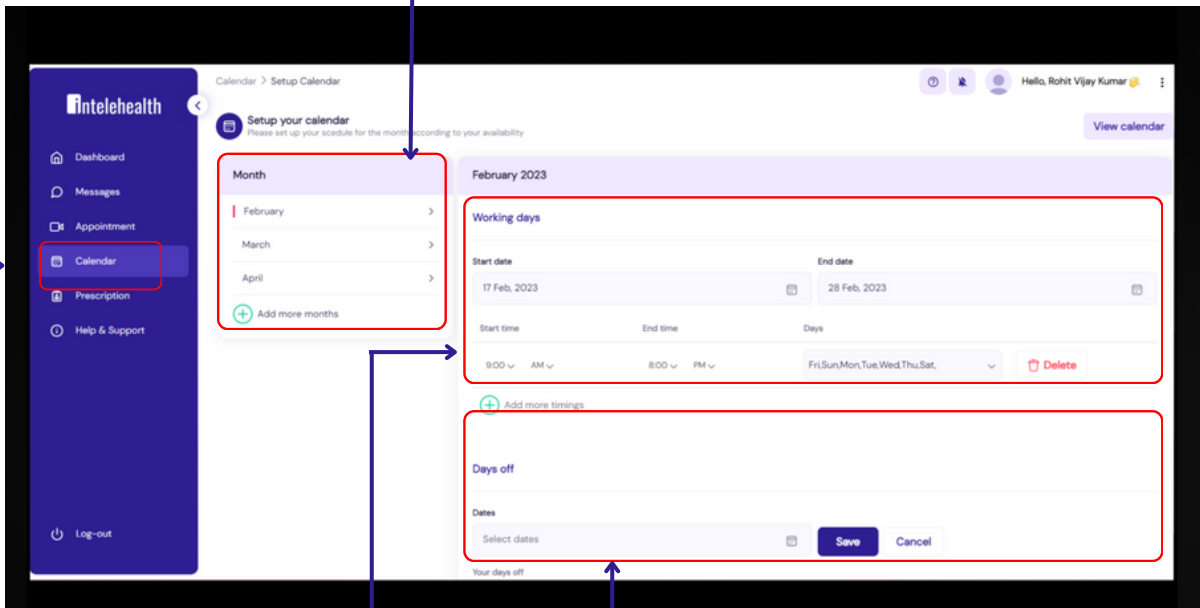
Enter all the information

Press change password

CALENDAR

Press calendar to schedule the monthly availability

Choose the month to schedule the availability

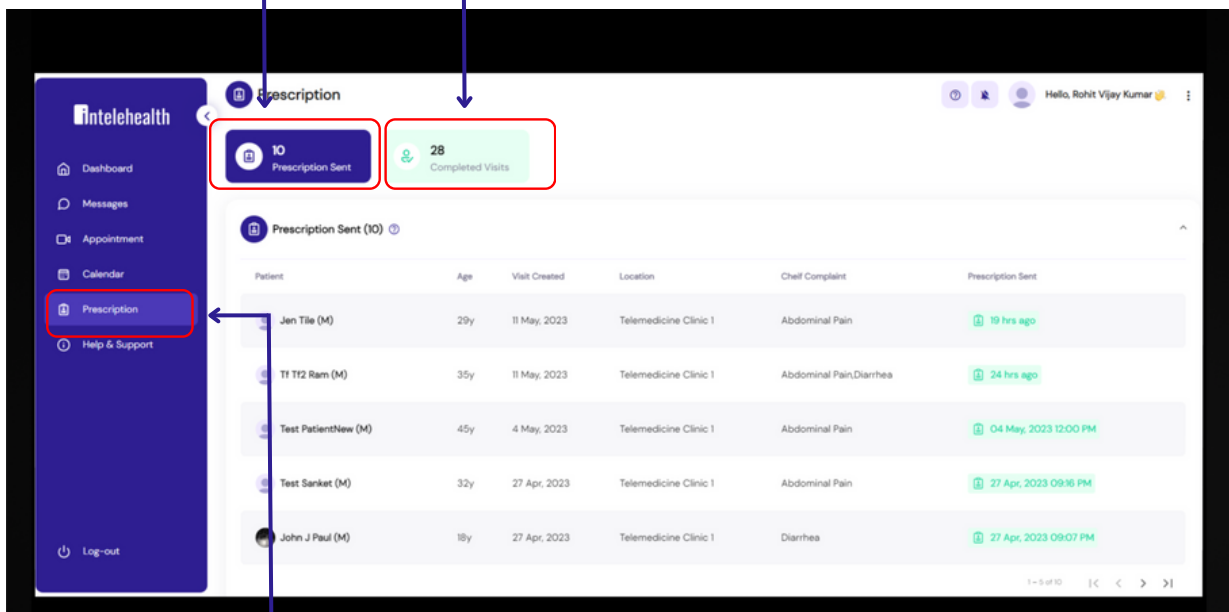


Select the working day by selecting start date and end date

You can select the off days

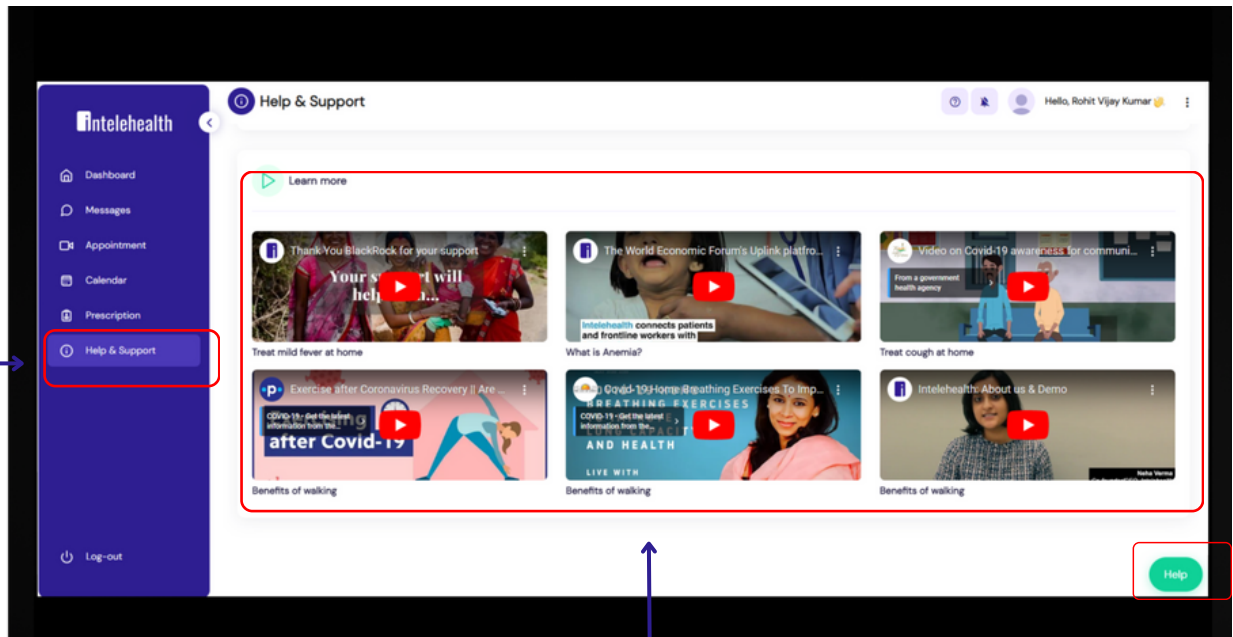
Prescription send list

Completed visits list



Press prescription to check received prescription

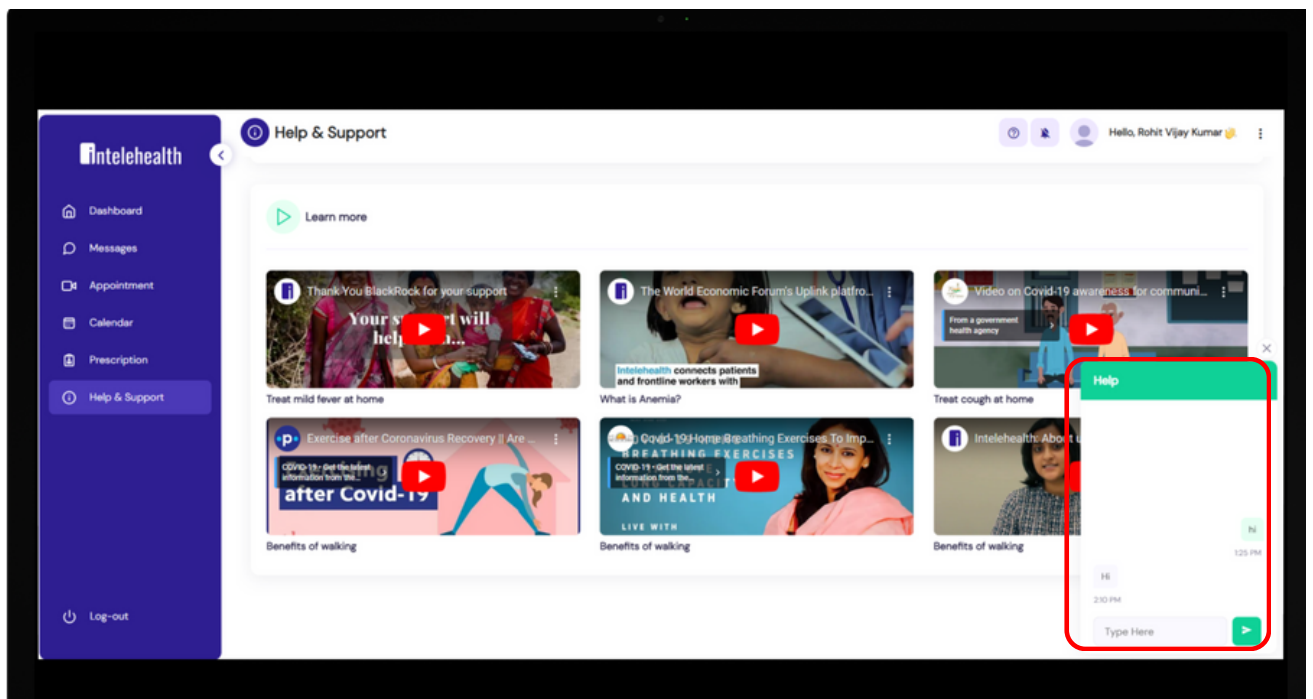
HELP AND SUPPORT



Press help and support to get help and support from admin

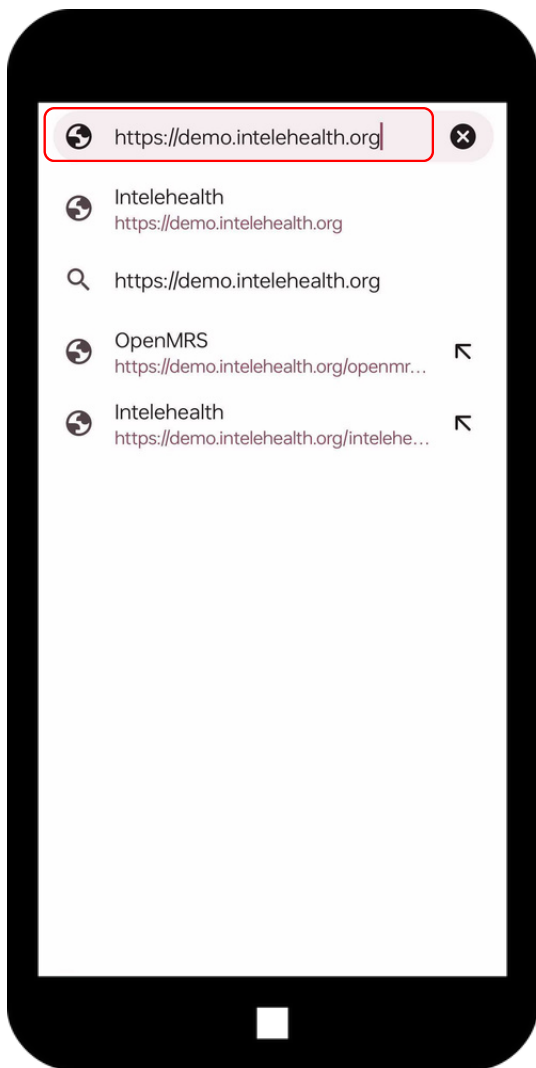
You can watch the videos

Press help to get the support from admin

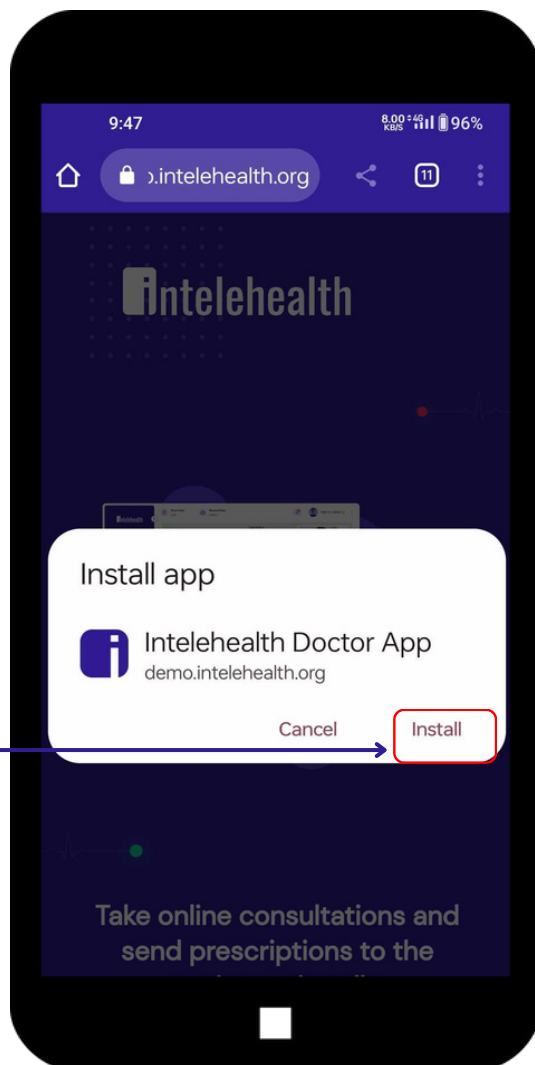


Start communication with admin

PROGRESSIVE WEB APP SETUP ACTIVITY

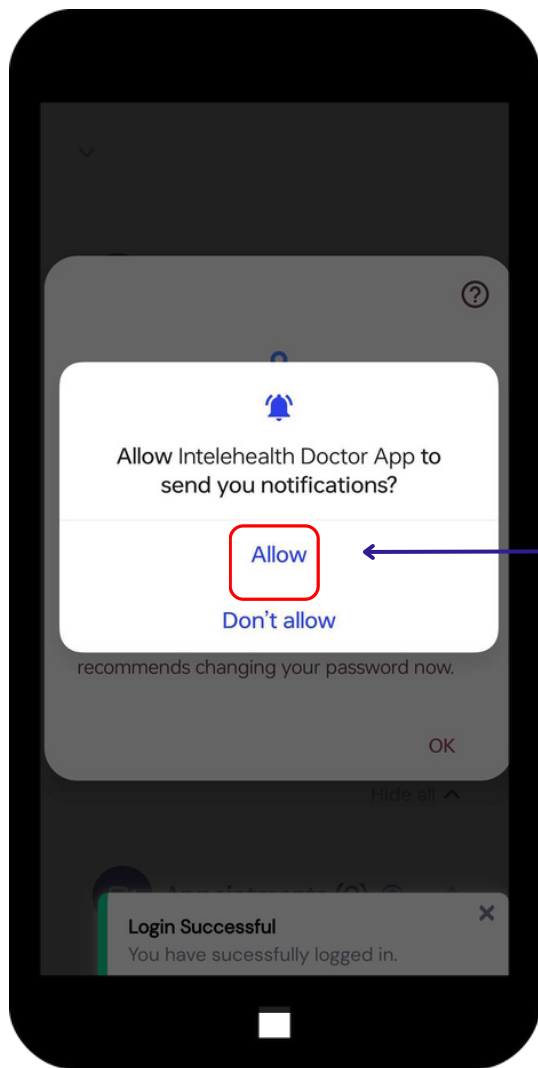


Step 1 - Enter the doctor portal URL on the browser of your phone



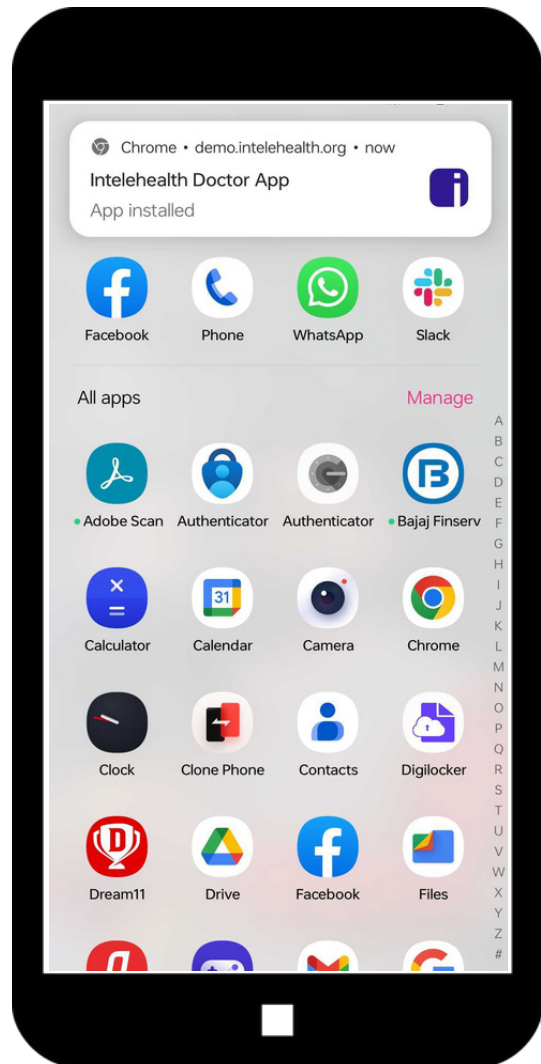
Step 2 - Click on 'Install' notification to add the Webapp on your phone.

PROGRESSIVE WEB APP SETUP ACTIVITY

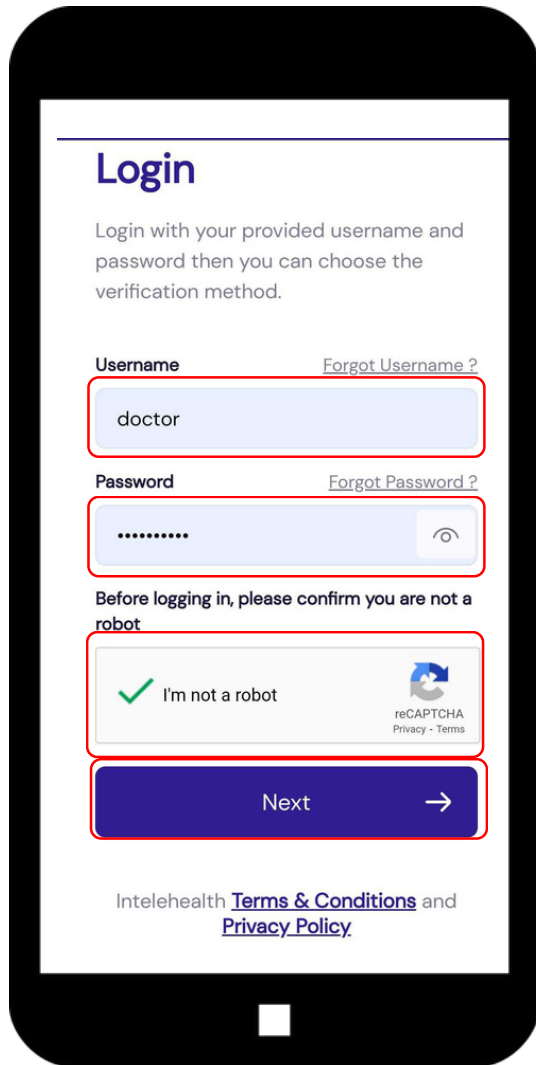


← App installed notification

← Press allow to receive the notification



LOGIN ON WEBAPP



Step 1 - Enter the username



Step 2 - Enter the password

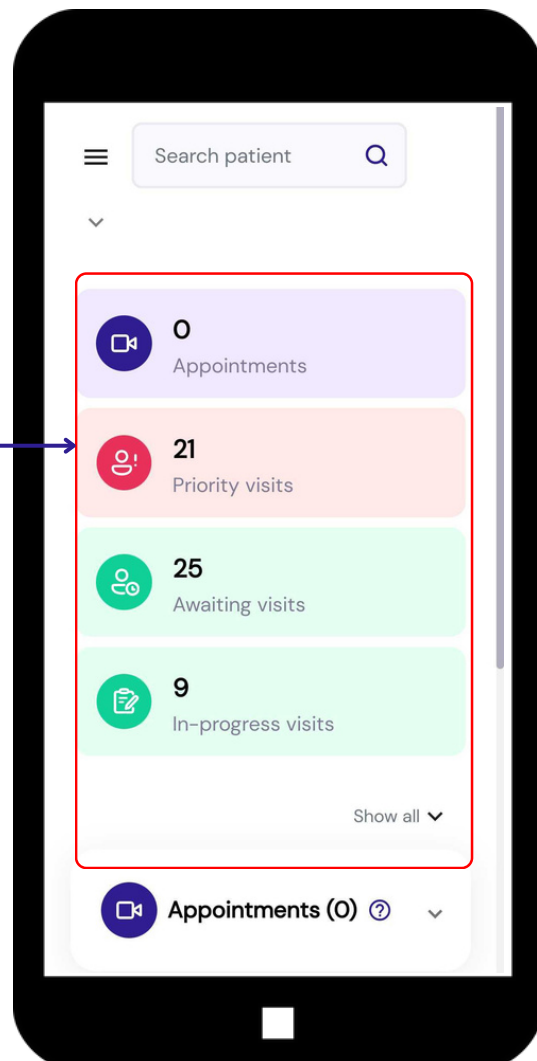


Step 3 - Select the I am not robot check box

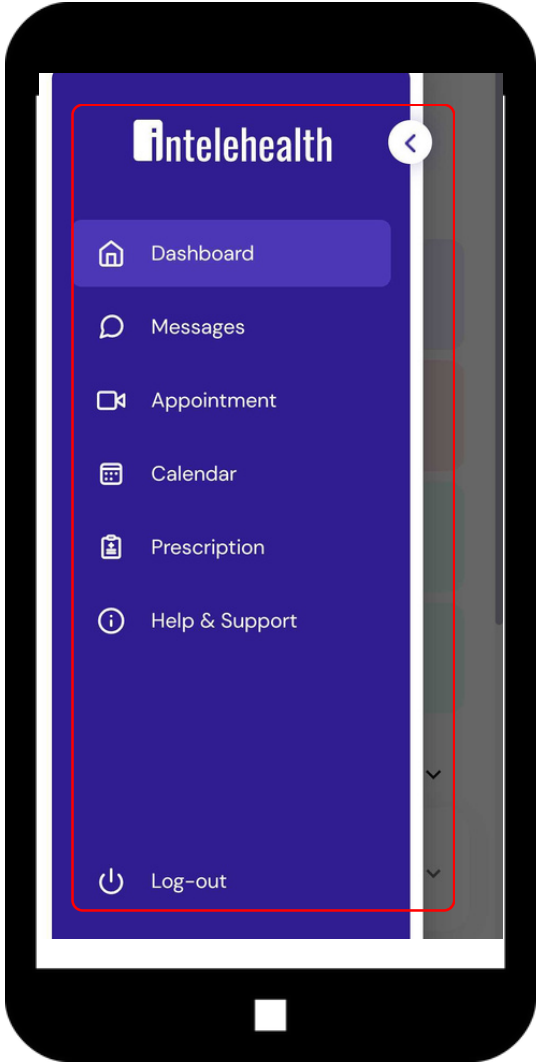


Step 4 - Click login to Login to PWA(Progressive Web Application)

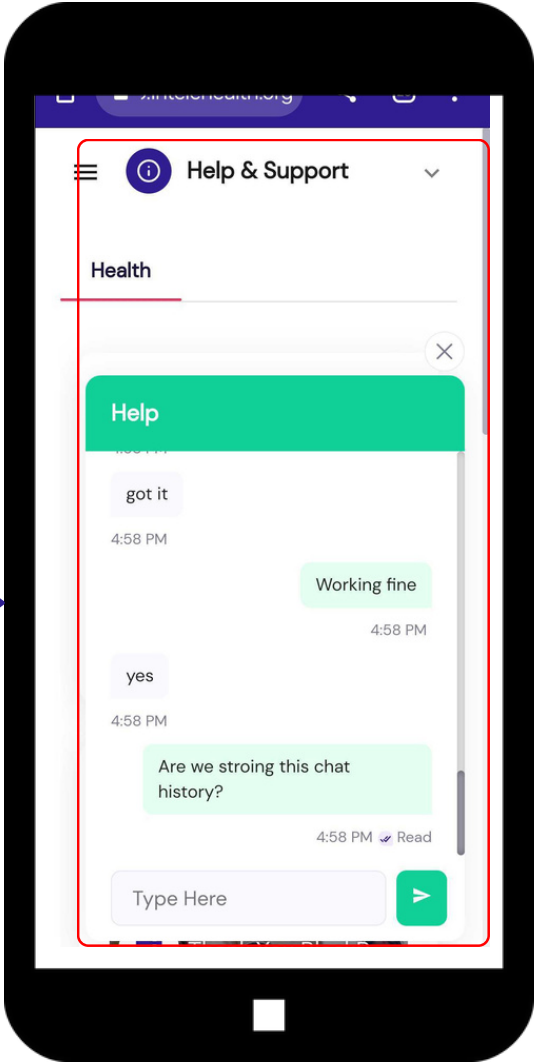
PWA Home page



MESSAGE

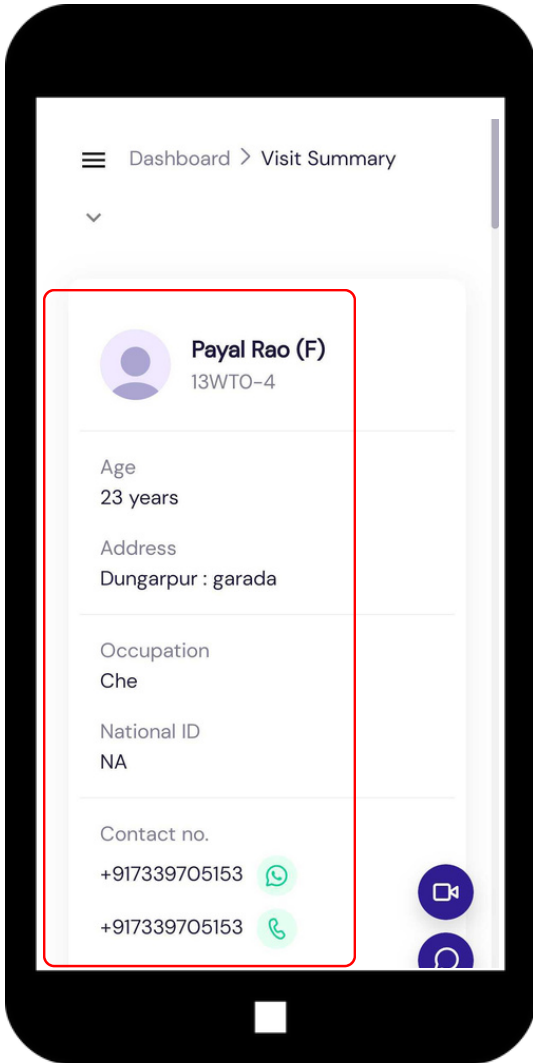


← PWA toggle menu

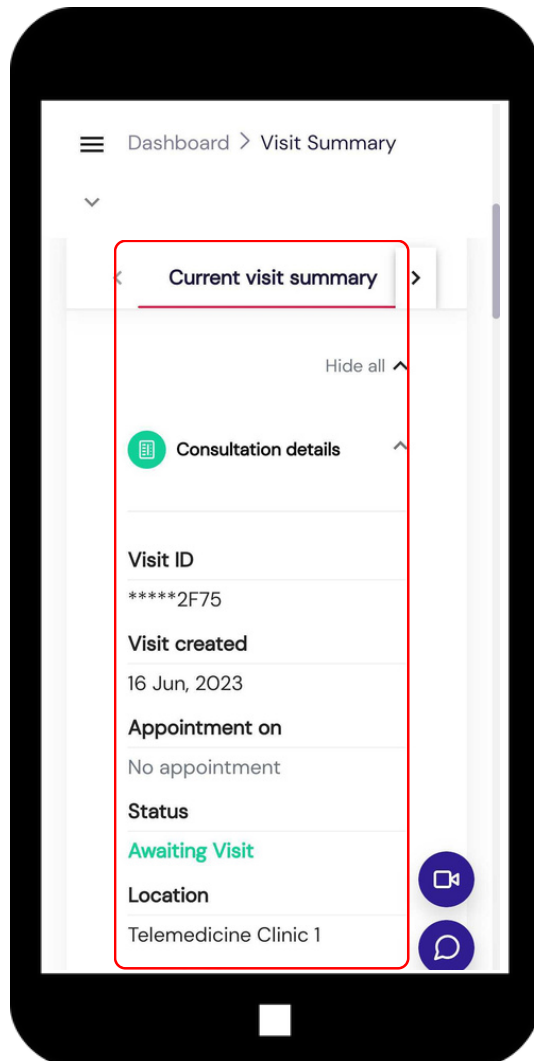


→ You can message to the admin for any help

VISIT SUMMARY



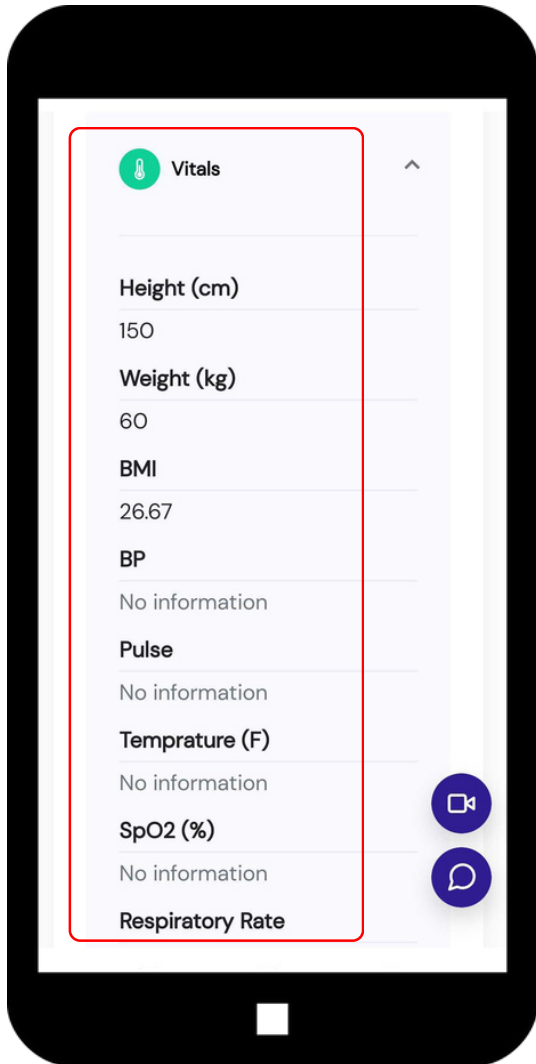
Patient address and
contact details



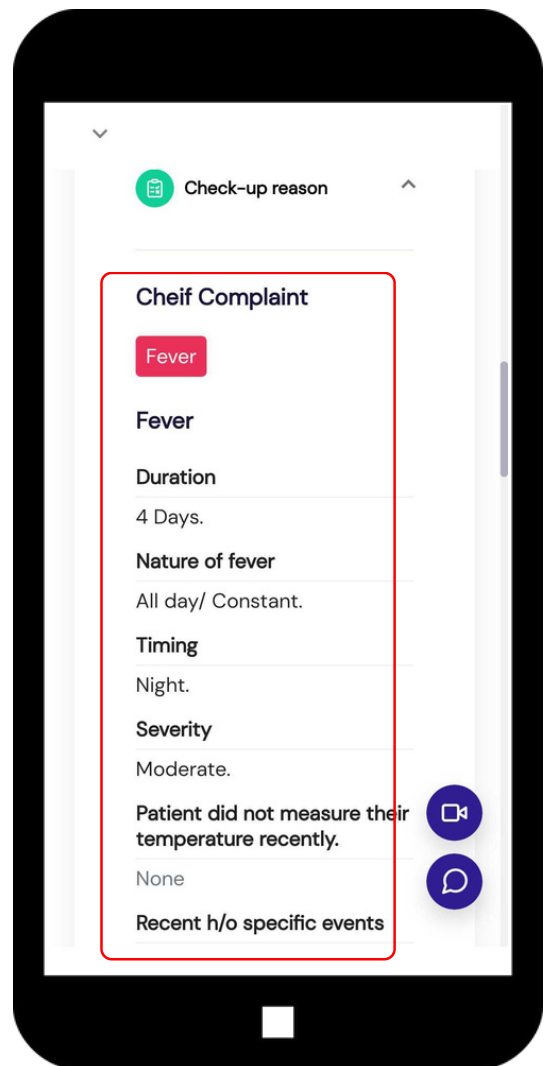
Other Details



VISIT SUMMARY

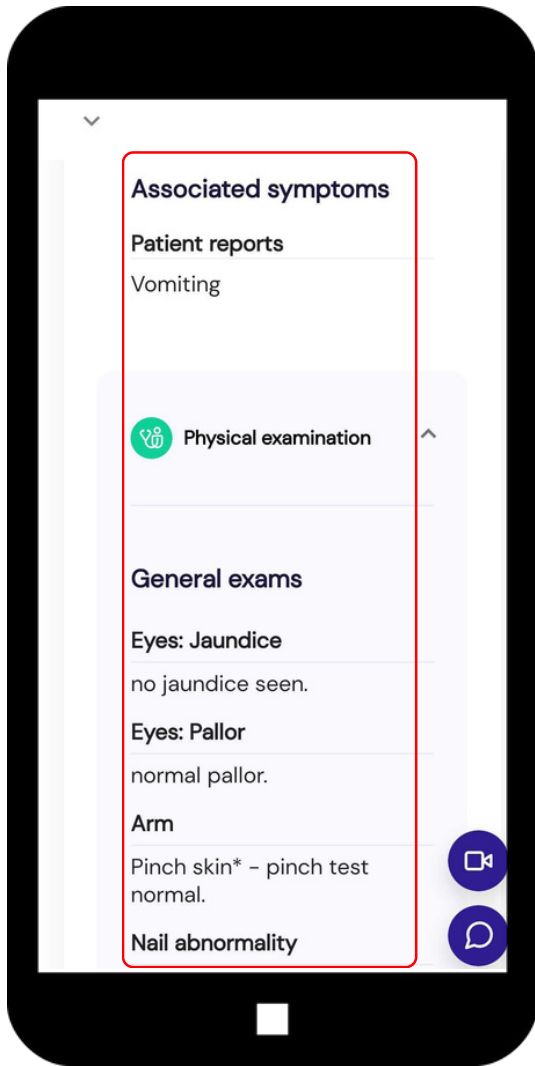


← Vital Details



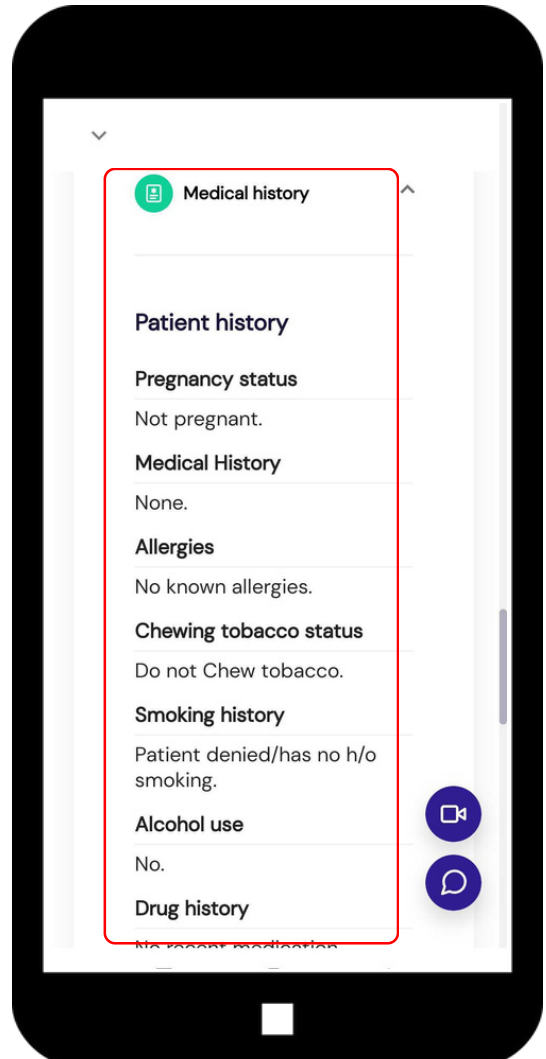
→ Chief complaints

VISIT SUMMARY

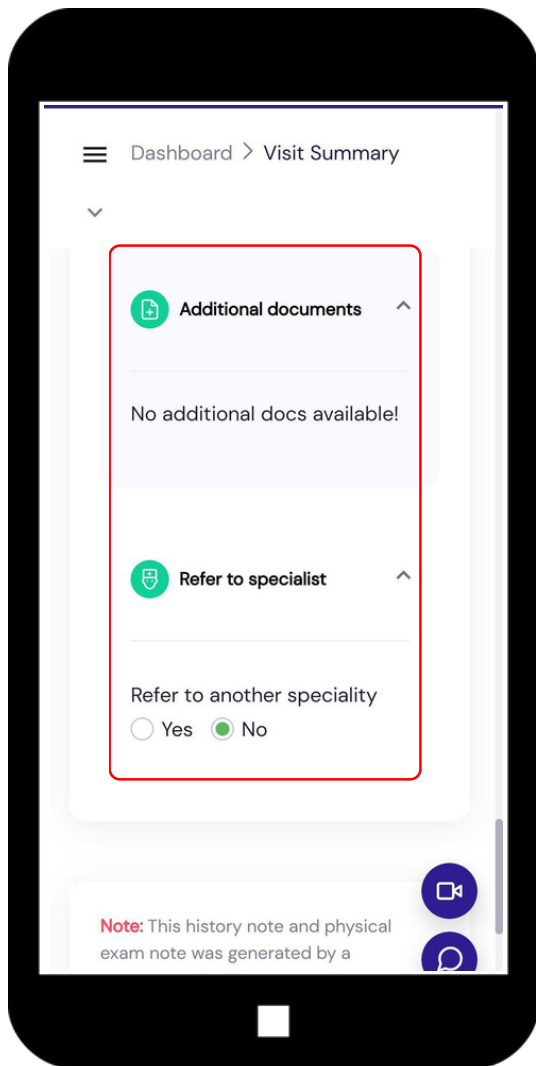


←
Associated Symptoms

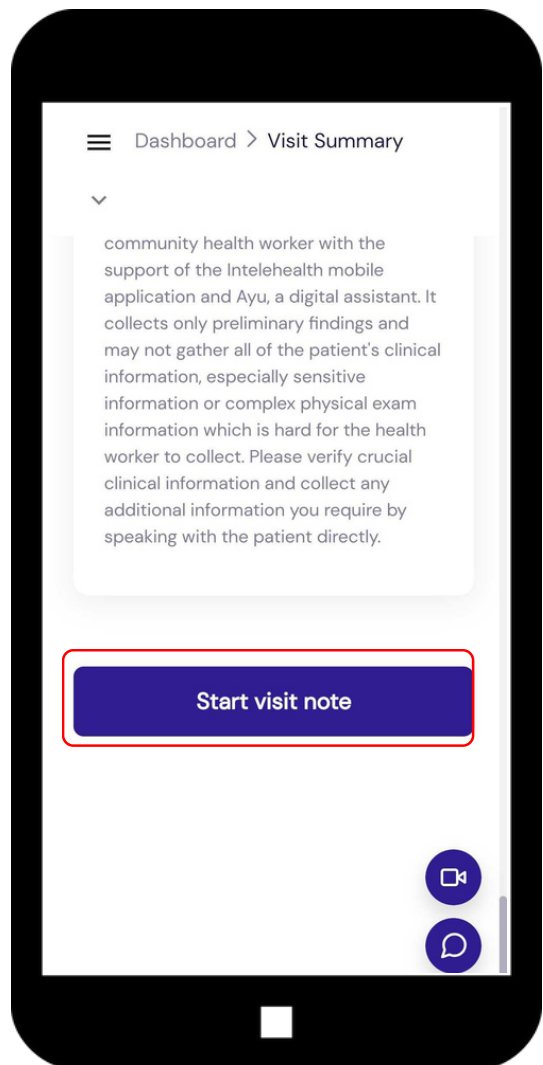
→
Medical History



VISIT SUMMARY



←
**Additional document
and Refer Specialist**



→
**Press start visit note
to start the visit**

START VISIT NOTE

Patient interaction

Connect with patient

Click here to connect with the patient

Have you spoken with the patient directly?

Yes No

Save

Diagnosis

Diagnosis	Type	Status
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Select diagnosis

Rheumatic fever with c... ▾

Diagnosis type

Primary Secondary

Select

Provisional Confirmed

Cancel Add

← Add patient interaction and diagnosis

Note

Note (Not shared with patient)

Take a rest

Cancel Add note

Medication

Drug name

Albendazole Tablets 400mg

Enter drug

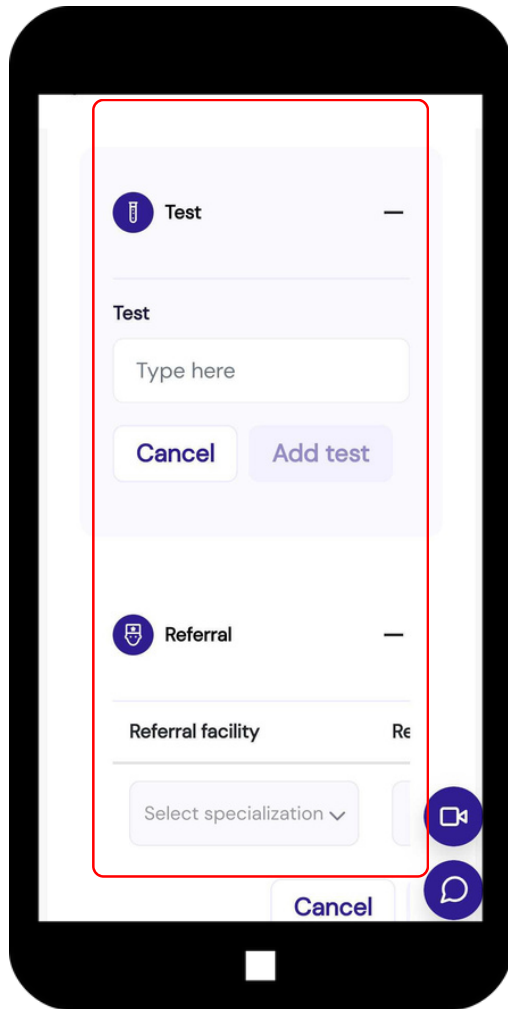
Additional instructions

Type here

Cancel Save

→ Add patient note and medication

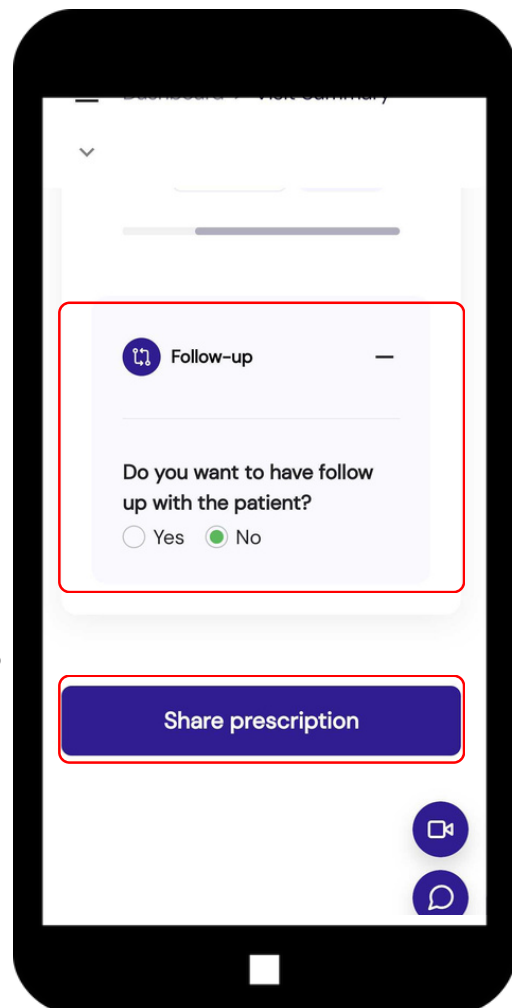
START VISIT NOTE



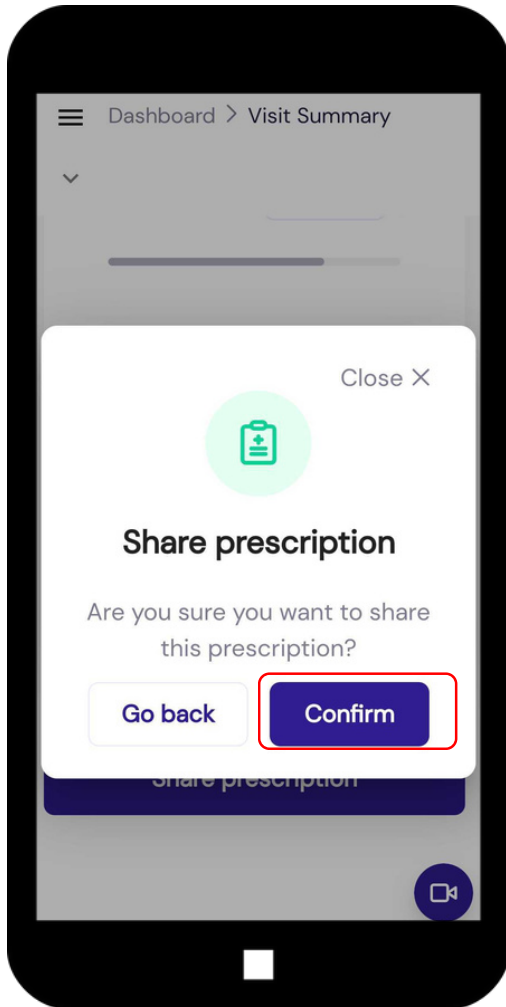
← Add test and referral

Add the follow up →

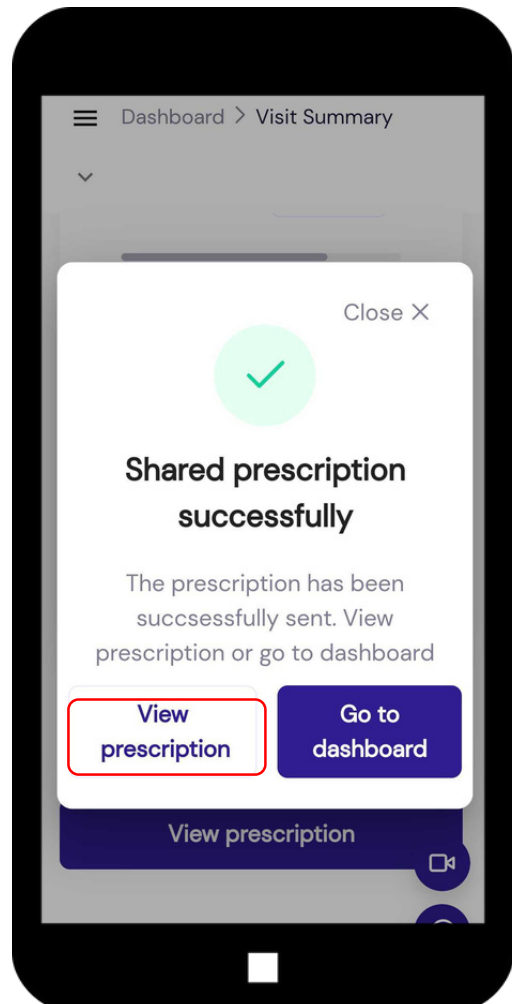
Press share prescription to save the prescription →



SAVE PRESCRIPTION



Press confirm to save the prescription



Press view prescription to see the prescription



END